

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11968041</b>        | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>02/05/2024</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TROY &amp; GREG CORP</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>12260 SW 184TH ST<br/>MIAMI, FL 33177</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                        | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | ID<br>PREFIX<br>TAG                                                                   | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| A 000                                                           | Initial Comments<br><br>A re-licensure survey was conducted at Troy and Greg Corp. The facility had deficiencies found at the time of survey.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | A 000                                                                                 |                                                                                                                          |                                                        |
| A 034<br>SS=D                                                   | <p>59A-36.007(9) ASSISTIVE DEVICES</p> <p>(9) ASSISTIVE DEVICES. Facilities are responsible for ensuring the safe usage of a resident's assistive devices.</p> <p>(a) The facility must have policies and procedures that include the requirements and methods for assessing the physical condition of assistive devices that may injure the resident and procedures for recommending repair or replacement for the continuing safety of a resident's assistive device.</p> <p>(b) Documentation of each assistive device a resident uses must be included in the resident's record.</p> <p>(c) Direct care staff using assistive devices while rendering personal services to residents must know how to operate and utilize the equipment.</p> <p>(d) All assistive devices must be clean, in good repair, and free of hazards.</p> <p>(e) The facility must encourage and allow the resident to function with independence when using the assistive device.</p> <p>This Statute or Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to have documentation of each assistive device, and policies and procedure that include the requirements and methods for assessing the physical condition of the assistive devices for the continuing safety of a resident's assistive device for one out of six sampled residents (Resident #5).</p> <p>Findings as follow:</p> | A 034                                                                                 |                                                                                                                          |                                                        |

AHCA Form 3020-0001  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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| A 034                                                           | Continued From page 1<br><br>On _____ at 11:24 AM Resident #5 was<br>observed walking using a walker.<br><br>Review of Resident #5's record showed no<br>documentation for the use of the walker and no<br>policies and procedures for assessing the<br>physical condition of the walker in file.<br><br>On _____ at 11:25 AM the Owner stated<br>Resident #5 used the walker some days. He said<br>would add documentation in the records about<br>the use of the walker.<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | A 034                                                                          |                                                                                                                          |                          |                                                        |
| A 056<br>SS=D                                                   | 59A-36.008(7) FAC Medication - Labeling and<br>Orders<br><br>(7) MEDICATION LABELING AND ORDERS.<br>(a) The facility may not store prescription drugs<br>for self-administration, assistance with<br>self-administration, or administration unless they<br>are properly labeled and dispensed in<br>accordance with Chapters 465 and 499, F.S., and<br>Rule 64B16-28.108, F.A.C. If a customized<br>patient medication package is prepared for a<br>resident, and separated into individual medicinal<br>drug containers, then the following information<br>must be recorded on each individual container:<br>1. The resident's name; and<br>2. The identification of each medicinal drug in the<br>container.<br>(b) Except with respect to the use of pill<br>organizers as described in subsection (2), no<br>individual other than a pharmacist may transfer<br>medications from one storage container to<br>another.<br>(c) If the directions for use are "as needed" or "as | A 056                                                                          |                                                                                                                          |                          |                                                        |

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| A 056                                                           | Continued From page 2<br><br>directed," the health care provider must be contacted and requested to provide revised instructions. For an "as needed" prescription, the circumstances under which it would be appropriate for the resident to request the medication and any limitations must be specified; for example, "as needed for . . . , not to exceed 4 tablets per day." The revised instructions, including the date they were obtained from the health care provider and the signature of the staff who obtained them, must be noted in the medication record, or a revised label must be obtained from the pharmacist.<br>(d) Any change in directions for use of a medication that the facility is administering or providing assistance with self-administration must be accompanied by a written, faxed, or electronic copy of a medication order issued and signed by the resident's health care provider. The new directions must promptly be recorded in the resident's medication observation record. The facility may then obtain a revised label from the pharmacist or place an "alert" label on the medication container that directs staff to examine the revised directions for use in the medication observation record.<br>(e) A nurse may take a medication order by telephone. Such order must be promptly documented in the resident's medication observation record. The facility must obtain a written medication order from the health care provider within 10 working days. A faxed or electronic copy of a signed order is acceptable.<br>(f) The facility must make every reasonable effort to ensure that prescriptions for residents who receive assistance with self-administration of medication or medication administration are filled or refilled in a timely manner.<br>(g) Pursuant to Section 465.0276(5), F.S., and | A 056                                                                          |                                                                                                                          |  |                                                        |

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| A 056                                                           | <p>Continued From page 3</p> <p>Rule 61N-1.006, F.A.C., sample or complimentary prescription drugs that are dispensed by a health care provider, must be kept in their original manufacturer's packaging, which must include the practitioner's name, the resident's name for whom they were dispensed, and the date they were dispensed. If the sample or complimentary prescription drugs are not dispensed in the manufacturer's labeled package, they must be kept in a container that bears a label containing the following:</p> <ol style="list-style-type: none"> <li>1. Practitioner's name,</li> <li>2. Resident's name,</li> <li>3. Date dispensed,</li> <li>4. Name and strength of the drug,</li> <li>5. Directions for use; and,</li> <li>6. Expiration date.</li> </ol> <p>(h) Pursuant to Section 465.0276(2)(c), F.S., before dispensing any sample or complimentary prescription drug, the resident's health care provider must provide the resident with a written prescription, or a faxed or electronic copy of such order.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview the facility failed to follow physician orders and document any change in directions for use of medications that the facility is administering or providing assistance with self-administration for one out of six sampled residents(Resident #3).</p> <p>Findings as follow:</p> <p>Review of Resident #3's medication observation record (MOR) for . . . . . to . . . . . showed . . . . . SOD DR 500 mg tab was prescribed 3 times a day, 8:00 AM, 2:00 PM and 8:00 PM. Further review of the the MOR</p> | A 056                                                                          |                                                                                                                          |                          |                                                        |

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| A 056                                                           | Continued From page 4<br><br>showed the medication . . . . . SOD DR 500<br>mg for 2:00 PM, was not initialed/signed as being<br>offered or given to the resident on the dates of<br>to . . . . .<br><br>On . . . . . at 11:10 AM the Administrator<br>stated Resident #3 medication . . . . . SOD<br>DR 500 at 2:00 PM had been discharged by the<br>doctor but he was unable to show documentation<br>the medication was discontinued.<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | A 056                                                                          |                                                                                                                          |                          |                                                        |
| A 152<br>SS=D                                                   | 59A-36.014(3) FAC Physical Plant - Safe Living<br>Environ/Other<br><br>(3) OTHER REQUIREMENTS.<br>(a) All facilities must:<br>1. Provide a safe living environment pursuant to<br>section 429.28(1)(a), F.S.;<br>2. Be maintained free of hazards; and,<br>3. Ensure that all existing architectural,<br>mechanical, electrical and structural systems,<br>and appurtenances are maintained in good<br>working order.<br>(b) Pursuant to section 429.27, F.S., residents<br>must be given the option of using their own<br>belongings as space permits. When the facility<br>supplies the furnishings, each resident bedroom<br>or sleeping area must have at least the following<br>furnishings:<br>1. A clean, comfortable bed with a mattress no<br>less than 36 inches wide and 72 inches long, with<br>the top surface of the mattress at a comfortable<br>. . . . . to ensure easy access by the resident,<br>2. A closet or wardrobe space for hanging<br>clothes,<br>3. A dresser, . . . . . or other furniture designed for<br>storage of clothing or personal effects, | A 152                                                                          |                                                                                                                          |                          |                                                        |

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| A 152                                                           | <p>Continued From page 5</p> <p>4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and,</p> <p>5. A comfortable chair, if requested.</p> <p>(c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency.</p> <p>(d) Residents who use portable bedside commodes must be provided with privacy during use.</p> <p>(e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on observation and interview the facility failed to ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order.</p> <p>Findings as follow:</p> <p>On ..... at 9:15 AM observed in the residents dining room chairs (four) dirty with black spots. Observed in Resident . . . # . bathroom, the rails between the toilet and the shower rusted in both corners of the rail (one attached to the wall and the other one attached to the floor).</p> <p>On ..... at 1:00 PM the Owner stated he would change the dining room chairs and he was waiting for the maintenance person to change the bathroom rails.</p> <p>Class III</p> | A 152                                                                                 |                                                                                                                          |                                                        |