

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11963919	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 03/14/2024
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

HARBORCHASE

**2960 TAMPA ROAD
PALM HARBOR, FL 34684**

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CZ875 SS=D	430.5025(4 &) / ; Training (4) Employees of covered providers must complete the following training for 's and related forms of : (a) Upon beginning employment, each employee must receive basic written information about interacting with persons who have 's or related forms of . (b) Within 30 days after beginning employment, each employee who provides personal care to or has regular contact with participants, patients, or residents must complete a 1-hour training program provided by the department. 1. The department shall provide training that is available online at no cost. The 1-hour training program shall contain information on understanding the basics about the most common forms of , how to identify the signs and symptoms of , and skills for communicating and interacting with persons with 's or related forms of . A record of the completion of the training program must be made available to the covered provider which identifies the training curricula, the name of the employee, and the date of completion. 2. A covered provider must maintain a record of the employee's completion of the training program and, upon written request of the employee, provide the employee with a copy of the record of completion consistent with the employer's written policies. 3. An employee who has completed the training required in this subsection is not required to repeat the program upon changing employment to a different covered provider. (c) Within 7 months after beginning employment for a home health agency, nurse registry, or companion or homemaker service provider, each	CZ875		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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CZ875	Continued From page 1 employee who provides personal care must complete 2 hours of training in addition to the training required in paragraphs (a) and (b). The additional training must include, but is not limited to, behavior management, promoting the person's independence in activities of daily living, and skills in working with families and caregivers. (d) Within 7 months after beginning employment for a nursing home, an assisted living facility, an adult family-care home, or an adult day care center, each employee who provides personal care must complete 3 hours of training in addition to the training required in paragraphs (a) and (b). The additional training must include, but is not limited to, behavior management, promoting the person's independence in activities of daily living, skills in working with families and caregivers, group and individual activities, maintaining an appropriate environment, and ethical issues. (e) For an assisted living facility, adult family-care home, or adult day care center that advertises and provides, or is designated to provide, specialized care for persons with _____'s _____ or related forms of _____, in addition to the training specified in paragraphs (a) and (b), employees must receive the following training: 1. Within 3 months after beginning employment, each employee who provides personal care to or has regular contact with the residents or participants must complete the additional 3 hours of training as provided in paragraph (d). 2. Within 6 months after beginning employment, each employee who provides personal care must complete an additional 4 hours of _____-specific training. Such training must include, but is not limited to, understanding _____ and related forms of _____, the stages of _____, communication strategies, medical information,	CZ875		

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CZ875	Continued From page 2 and stress management. 3. Thereafter, each employee who provides personal care must participate in at least 4 hours of continuing education each calendar year through contact hours, on-the-job training, or electronic learning. For this subparagraph, the term "on-the-job training" means a form of direct coaching in which a facility administrator or his or her designee instructs an employee who provides personal care with guidance, support, or on experience to help develop and refine the employee's skills for caring for a person with 's or a related form of . The continuing education must cover at least one of the topics included in the -specific training in which the employee has not received previous training in the previous calendar year. The continuing education may be fulfilled and documented in a minimum of one quarter-hour increments through on-the-job training of the employee by a facility administrator or his or her designee or by an electronic learning , chosen by the facility administrator. On-the-job training may not account for more than 2 hours of continuing education each calendar year. (f)1. An employee provided, assigned, or referred by a health care services pool must complete the training required in paragraph (c), paragraph (d), or paragraph (e) that is applicable to the covered provider and the position in which the employee will be working. The documentation verifying the completed training and continuing education of the employee, if applicable, must be provided to the covered provider upon request. 2. A health care services pool must verify and maintain documentation as required under s. 400.980(5) before providing, assigning, or referring an employee to a covered provider.	CZ875			

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CZ875	Continued From page 3 (7) For a certified nursing assistant as defined in s. 464.201, training hours completed as required under this section may count toward the total hours of training required to maintain certification as a nursing assistant. (8) For a health care practitioner as defined in s. 456.001, training hours completed as required under this section may count toward the total hours of continuing education required by that practitioner's licensing board. (9) Each person employed, _____, or referred to provide services before _____ must complete the training required in this section before _____. Proof of completion of equivalent training completed before _____ shall substitute for the training required in subsection (4). Each person employed, _____, or referred to provide services on or after _____, may complete training using approved curriculum under paragraph (5)(d) until the effective date of the rules adopted by the department under subsection (6). This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that within thirty days of employment that employees completed a one-hour online training with the department regarding _____'s _____ and related forms of _____ for four employees (Staff B, Staff C, Staff E, and Staff G) of six sampled employees that provided personal care or had regular contact with residents. Findings included: An employee record review for the Administrator and Staff B, Staff C, Staff E, and Staff G, conducted on _____, revealed that the	CZ875		

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CZ875	Continued From page 4 Administrator and Staff B, Staff C, Staff E, and Staff G's employee records did not contain evidence that the employees completed the one-hour online training with the department of Elder Affairs regarding _____'s _____ and related forms of _____ within thirty days of employment. Staff B was hired on _____ Staff C was hired on _____ Staff E was hired on _____ Staff G was hired on _____ During an interview with the Administrator, conducted on _____, the Administrator agreed that Staff B, Staff C, Staff E, and Staff G's employee records did not contain evidence that the employees completed the one-hour online training with the department of Elder Affairs regarding _____'s _____ and related forms of _____ within thirty days of employment. Class III	CZ875		
A 000	Initial Comments A complaint investigation (complaint number: 2024000288) and a generator monitoring were conducted at Harborchase of Palm Harbor on _____. Deficiencies were identified at the time of survey.	A 000		
A 010 SS=D	429.26() FS; 59A-36.006(4) FAC Admissions - Continued Residency 429.26 Appropriateness of placements; examinations of residents.- (1) The owner or administrator of a facility is responsible for determining the appropriateness of admission of an individual to the facility and for	A 010		

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A 010	Continued From page 5 determining the continued appropriateness of residence of an individual in the facility. A determination must be based upon an evaluation of the strengths, needs, and preferences of the resident, a medical examination, the care and services offered or arranged for by the facility in accordance with facility policy, and any limitations in law or rule related to admission criteria or continued residency for the type of license held by the facility under this part. The following criteria apply to the determination of appropriateness for admission and continued residency of an individual in a facility: (a) A facility may admit or retain a resident who receives a health care service or treatment that is designed to be provided within a private residential setting if all requirements for providing that service or treatment are met by the facility or a third party. (b) A facility may admit or retain a resident who requires the use of assistive devices. (c) A facility may admit or retain an individual receiving hospice services if the arrangement is agreed to by the facility and the resident, additional care is provided by a licensed hospice, and the resident is under the care of a physician who agrees that the physical needs of the resident can be met at the facility. The resident must have a plan of care which delineates how the facility and the hospice will meet the scheduled and unscheduled needs of the resident, including, if applicable, staffing for nursing care. (d) 1. Except for a resident who is receiving hospice services as provided in paragraph (c), a facility may not admit or retain a resident who is bedridden or who requires 24-hour nursing supervision. For purposes of this paragraph, the term "bedridden" means that a resident is	A 010		

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A 010	Continued From page 6 confined to a bed because of the inability to: a. Move, turn, or reposition without total physical assistance; b. Transfer to a chair or wheelchair without total physical assistance; or c. Sit safely in a chair or wheelchair without personal assistance or a physical _____ 2. A resident may continue to reside in a facility if, during residency, he or she is bedridden for no more than 7 consecutive days. 3. If a facility is licensed to provide extended congregate care, a resident may continue to reside in a facility if, during residency, he or she is bedridden for no more than 14 consecutive days. (2) A resident may not be moved from one facility to another without consultation with and agreement from the resident or, if applicable, the resident's representative or designee or the resident's family, guardian, surrogate, or attorney in fact. In the case of a resident who has been placed by the department or the Department of Children and Families, the administrator must notify the appropriate contact person in the applicable department. (3) A physician, physician assistant, or advanced practice registered nurse who is employed by an assisted living facility to provide an initial examination for admission purposes may not have financial interests in the facility. 59A-36.006 (4) CONTINUED RESIDENCY. Except as follows in paragraphs (a) through (c) of this subsection, criteria for continued residency in any licensed facility must be the same as the criteria for admission. As part of the continued residency criteria, a resident must have a _____ to _____	A 010			

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A 010	Continued From page 7 medical examination by a health care practitioner at least every 3 years after the initial assessment, or after a significant change, whichever comes first. A significant change is defined in Rule 59A-36.002, F.A.C. The results of the examination must be recorded on the practitioner's form or on AHCA Form 1823, which is incorporated by reference in paragraph (2)(b) of this rule and must be completed in accordance with that paragraph. Exceptions to the requirement to meet the criteria for continued residency are: (a) The resident may be bedridden for no more than 7 consecutive days, unless the resident is receiving licensed hospice services pursuant to Section 429.26(1)(c), F.S. (b) A resident requiring care of a _____ may be retained provided that: 1. The resident contracts directly with a licensed home health agency or a nurse to provide care, or the facility has a limited nursing services license and services are provided pursuant to a plan of care issued by a health care practitioner, 2. The condition is documented in the resident's record; and, 3. If the resident's condition fails to improve within 30 days, as documented by a health care practitioner, the resident must be discharged from the facility. (c) A _____, ill resident who no longer meets the criteria for continued residency may continue to reside in the facility if the following conditions are met: 1. The resident qualifies for, is admitted to, and consents to receive services from a licensed hospice that coordinates and ensures the provision of any additional care and services that the resident may need; 2. Both the resident, or the resident's legal	A 010			

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A 010	Continued From page 8 representative if applicable, and the facility agree to continued residency; 3. A licensed hospice, in consultation with the facility, develops and implements an interdisciplinary care plan that specifies the services being provided by hospice and those being provided by the facility; and, 4. Documentation of the requirements of this paragraph is maintained in the resident's file. (d) The facility administrator is responsible for monitoring the continued appropriateness of placement of a resident in the facility at all times. (e) A hospice resident that meets the qualifications of continued residency pursuant to this subsection may only receive services from the assisted living facility's staff which are within the scope of the facility's license. (f) Assisted living facility staff may provide any nursing service permitted under the facility's license and total help with the activities of daily living for residents admitted to hospice; however, staff may not exceed the scope of their professional licensure or training. (g) Continued residency criteria for facilities holding an extended congregate care license are described in Rule 59A-36.021, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to obtain an updated health assessments for three residents upon a significant change in condition and their admission to hospice services. Furthermore, the facility failed to obtain interdisciplinary care plans that specified the care and services provided by hospice and those provided by the facility and agreed upon by hospice, the facility, and the residents (or residents' responsible parties) for three Residents (#2, #3, and #4) of three sampled residents admitted to hospice services.	A 010		

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A 010	Continued From page 9 Findings Included: A record review for Resident #2, conducted on _____, revealed that Resident #2 was admitted to the facility on _____. Resident #2 was admitted to hospice services on an unknown date as the date was not noted in Resident #2's record. Resident #2's health assessment form dated _____ did not note the required nursing services of hospice on page 1 and noted that Resident #2 received a bolus _____, four times every day. Resident #2's record did not include an interdisciplinary care plan that specified the care and services provided by hospice and those provided by the facility and agreed upon by hospice, the facility, and the resident (or resident's responsible party). A record review for Resident #3, conducted on _____, revealed that Resident #3 was admitted to the facility on _____. Resident #3 was admitted to hospice services on an unknown date as the date was not noted in Resident #3's record. Resident #3's health assessment form dated _____ did not note the required nursing services of hospice on page 1. Resident #3's record noted at least three in 2023 and a _____ on _____ and _____. There were no interventions noted for prevention noted in Resident #3's record. Resident #3's record did not include an interdisciplinary care plan that specified the care and services provided by hospice and those provided by the facility and agreed upon by hospice, the facility, and the resident (or resident's responsible party). A record review for Resident #4, conducted on _____, revealed that Resident #4 was	A 010			

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A 010	Continued From page 10 admitted to the facility on Resident #4 was admitted to hospice services on an unknown date as the date was not noted in Resident #4's record. Resident #4's health assessment form dated did not note the required nursing services of hospice on page 1 and noted that the resident was a . . . risk and had an unsteady gait. Resident #4's health assessment did not note the Examiner's address and telephone number. Resident #4's record noted that the resident had . . . on at 12:45am, at 01:15pm, at 02:45am, at 10:15pm, at 10:30pm, at 07:15pm, at 10:15pm, at 01:30pm, at 11:00pm, and at 11:39pm. Resident #4's electronic record contained two additional noted in 2024 with no date or time noted. There were no interventions for . . . prevention noted on, and for the two noted in Resident #4's electronic record. Resident #4's record did not include an interdisciplinary care plan that specified the care and services provided by hospice and those provided by the facility and agreed upon by hospice, the facility, and the resident (or resident's responsible party). During an interview with the Resident Care Director, conducted on at 02:40pm, the Resident Care Director was unable to provide interdisciplinary care plans that specified the care and services provided by hospice and those provided by the facility and agreed upon by hospice, the facility, and the residents (or residents' responsible parties) for Residents #2, #3, and #4. The Resident Care Director agreed that Residents #2, #3, #4 health assessment forms were not updated when the residents were admitted to hospice services and did not note the	A 010		

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A 010	Continued From page 11 required nursing services of hospice on page 1. The Resident Care Director was unable to provide Residents #2, #3, and #4 dates of admission to hospice services. The Resident Care Director was unable to provide additional interventions put in place for prevention for Residents #3 and #4. During an interview with the Administrator, conducted on _____ at 03:35pm, the Administrator agreed that the facility did not obtain updated health assessments when Residents #2, #3, and #4 were admitted to hospice services. The Administrator was unable to provide interdisciplinary care plans that specified the care and services provided by hospice and those provided by the facility and agreed upon by hospice, the facility, and the residents (or residents' responsible parties) for Residents #2, #3, and #4. Class III	A 010		