Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11966716	A. BUILDING: _____ B. WING _____	04/02/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PRESTIGE MANOR	6333 SE BABB ROAD BELLEVIEW, FL 34420

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced re-licensure survey with Emergency Power Plan monitoring and a complaint investigation (complaint number 202307661) were conducted at Prestige Manor on , . through , . . Deficiencies were identified at the time of the survey.	A 000		
A 052	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an . . syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's . . or placing the dosage in another container and helping the resident by lifting the container to his or her .	A 052		

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A 052	Continued From page 1 (d) Applying , medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . (4) Assistance with self-administration of medication does not include: (a) Mixing, , converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a of the body. (d) Administration of preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with , , or preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of	A 052		

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A 052	Continued From page 2 dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record.	A 052		

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A 052	Continued From page 3 (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure staff adhered to the facility's control policy during medication pass observations for 3 of 3 residents, Resident #7, Resident #8, and Resident #9.	A 052		

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A 052	Continued From page 4 Findings include: During an observation of medication administration for Resident #7 on at 12:50 PM, Staff A, Medication Technician, prepared the resident's medications without performing hygiene. Staff A proceeded towards the resident in the dining room, and without performing hygiene, removed medication from the resident's medication pack, and placed it into a dose cup. The resident then self-administered the medication. Staff A then returned to the medication cart and documented the medication self-administration without performing hygiene. Staff A began preparing medications for another resident. During an observation of medication administration for Resident #8 on at 12:55 PM, Staff A prepared the resident's medications without performing hygiene. Staff A proceeded towards the resident in the dining room, and without performing hygiene, removed medication from the resident's medication pack, and placed it into a dose cup. The resident then self-administered the medication. Staff A then returned to the medication cart and documented the medication self-administration without performing hygiene. Staff A began preparing medications for another resident. During an observation of medication administration for Resident #9 on at 1:00 PM, Staff A prepared the resident's medications without performing hygiene. Staff A proceeded towards the resident in the dining room, and without performing hygiene, removed medication from the resident's	A 052		

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A 052	Continued From page 5 medication pack, and placed it into a dose cup. The resident then self-administered the medication. Staff A then returned to the medication cart and documented the medication self-administration without performing hygiene. Staff A began preparing medications for another resident. During an interview on at 10:00 am, the Staff Business Office Manager/Resident Care Coordinator (BOM/RCC) stated, "They are educated that they are supposed to sanitize in between residents and wash after every third resident." On at 11:00 am, while present in the common area, Staff A was observed massaging prescription cream into Resident #8's arms while wearing gloves. Staff A proceeded to remove her gloves and approached Resident #7, also seated in the common area. Staff A donned a new set of gloves without performing hygiene and began massaging prescription cream into Resident #7's arms. Staff A returned to the medication cart and documented the medication self-administration without performing hygiene. Staff A began preparing medications for another resident. During an interview on at 11:05 am, Staff A stated, "I should wash my . There is only one bottle of sanitizer and it's for the whole area. I really need one for just my carts." Review of the facility's policy for Hygiene reads, "This policy to ensure the safety and well-being of employees, clients, and visitors by promoting effective control measures. The procedure states, "a. Compliance with Regulations: All staff members are required to	A 052		

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A 052	Continued From page 6 adhere to local, state and federal regulations regarding control. B. Hygiene: Proper hygiene is essential in preventing the spread of . Employees must wash their frequently with soap and water for at least 20 seconds or use sanitizer when soap and water are not available." Class III	A 052		
A 055	59A-36.008(6) FAC Medication - Storage and Disposal (6) MEDICATION STORAGE AND DISPOSAL. (a) In order to accommodate the needs and preferences of residents and to encourage residents to remain as independent as possible, residents may keep their medications, both prescription and over-the-counter, in their possession both on or off the facility premises. Residents may also store their medication in their rooms or apartments if either the room is kept locked when residents are absent or the medication is stored in a secure place that is out of sight of other residents. (b) Both prescription and over-the-counter medications for residents must be centrally stored if: 1. The facility administers the medication; 2. The resident requests central storage. The facility must maintain a list of all medications being stored pursuant to such a request; 3. The medication is determined and documented by the health care provider to be hazardous if kept in the personal possession of the person for whom it is prescribed; 4. The resident fails to maintain the medication in a safe manner as described in this paragraph; 5. The facility determines that, because of	A 055		

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A 055	Continued From page 7 physical arrangements and the conditions or habits of residents, the personal possession of medication by a resident poses a safety hazard to other residents, or 6. The facility's rules and regulations require central storage of medication and that policy has been provided to the resident before admission as required in Rule 59A-36.006, F.A.C. (c) Centrally stored medications must be: 1. Kept in a locked cabinet; locked cart; or other locked storage receptacle, room, or area at all times; 2. Located in an area free of dampness and abnormal temperature, except that a medication requiring refrigeration must be kept refrigerated. Refrigerated medications must be secured by being kept in a locked container within the refrigerator, by keeping the refrigerator locked, or by keeping the area in which the refrigerator is located locked; 3. Accessible to staff responsible for filling pill-organizers, assisting with self-administration of medication, or administering medication. Such staff must have ready access to keys or codes to the medication storage areas at all times; and, 4. Kept separately from the medications of other residents and properly closed or sealed. (d) Medication that has been discontinued but has not expired must be returned to the resident or the resident's representative, as appropriate, or may be centrally stored by the facility for future use by the resident at the resident's request. If centrally stored by the facility, the discontinued medication must be stored separately from medication in current use, and the area in which it is stored must be marked "discontinued medication." Such medication may be reused if prescribed by the resident's health care provider. (e) When a resident's stay in the facility has	A 055		

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A 055	Continued From page 8 ended, the administrator must return all medications to the resident, the resident's family, or the resident's guardian unless otherwise prohibited by law. If, after notification and waiting at least 15 days, the resident's medications are still at the facility, the medications are considered abandoned and may disposed of in accordance with paragraph (f). (f) Medications that have been abandoned or have expired must be disposed of within 30 days of being determined abandoned or expired and the disposal must be documented in the resident's record. The medication may be taken to a pharmacist for disposal or may be destroyed by the administrator or designee with one witness. (g) Facilities that hold a Special-ALF permit issued by the Board of Pharmacy may return dispensed medicinal drugs to the dispensing pharmacy pursuant to Rule 64B16-28.870, F.A.C. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to securely store the abandoned medications for 1 of 1 discharged resident reviewed, Resident #11. Findings include: On at 11:30 am, four boxes containing four , , and one bottle of opened , , were observed in a common area refrigerator located in the activity room. The refrigerator is also utilized by employees for food and drink storage. The refrigerator is an area accessible by residents and is not secured. (Photographic evidence obtained.) During an interview on at 1:50 PM, Staff A, Medication Technician, stated, "Let me just get	A 055		

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A 055	Continued From page 9 the keys out of my secret place." On . . . . . at 1:50 PM, Staff A was observed going to a room in front of the kitchen. Staff A retrieved the medication cart keys (which also included the keys) which were located in the . . . of a file holder on the shelf. During an interview on . . . . . at 2:00 PM, Staff A stated, "Well, I left the building, and I can't carry the keys with me, so what else am I supposed to do?" During an interview on at 10:15 am, the Business Office Manager/Resident Care Coordinator (BOM/RCC) stated, "That resident is no longer even here. I had no idea this was in here." The BOM/RCC stated the procedure for the medication cart keys is to, " . . . off after count at each shift change, if they need to leave and I'm here, I collect the keys, if another med tech is here, they count off and collect, if no other med tech is here, you secure area in the ante room before the kitchen area , the doors are locked. The residents cannot get in there, but yes other staff can have access to the keys." Review of the facility policy for "Medication Storage" reads, "Designated Storage Area - All medications will be stored in a designated medication storage area that is secure, accessible only to authorized personnel, and equipped with a locking mechanism to prevent unauthorized access." Review of the facility policy for "Expired or Unused Medications" reads, "Expired or unused medications will be disposed of promptly to prevent accidental infestation or misuse. Residents, family members, or staff members are	A 055		

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A 055	Continued From page 10 encouraged to return unused medications to the facility for proper disposal." Class III	A 055		