Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11965421	A. BUILDING: _____ B. WING _____	03/14/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ALLEGRO	4501 SHANNON LAKES DRIVE WEST TALLAHASSEE, FL 32309

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A 000	Initial Comments An unannounced standard biennial survey, including a generator assessment, a review of the comprehensive emergency management plan, and a review of the visitation policy, was completed in conjunction with a complaint investigation for complaint #2023015697 and #2024002392 at Allegro Assisted Living Facility in Tallahassee, FL on . . . - . . Deficient practice was identified at the time of the survey.	A 000		
A 052 SS=D	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an . . syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and	A 052		

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A 052	Continued From page 1	A 052		

helping the resident by lifting the container to his or her .
(d) Applying . , . . . medications.
(e) Returning the medication container to proper storage.
(f) Keeping a record of when a resident receives assistance with self-administration under this section.
(g) Assisting with the use of a . . . . , including removing the cap of a , opening the unit dose of . . . . . solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . . . . . .
(4) Assistance with self-administration of medication does not include:
(a) Mixing, , , converting, or . . . . . medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed.
(b) The preparation of syringes for injection or the administration of medications by any injectable route.
(c) Administration of medications by way of a tube inserted in a . . , of the body.
(d) Administration of , preparations.
(e) The use of irrigations or debriding agents used in the treatment of a skin condition.
(f) Assisting with . . . . , ... , or . . . preparations.
(g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication.

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A 052	Continued From page 2 (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's	A 052		

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A 052	Continued From page 3 health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to maintain control standards during 1 of 3 medication	A 052		

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A 052	Continued From page 4 administration observations (Resident #14) and the facility failed to assure accuracy of medication administration for 3 of 3 residents reviewed for medication administration (Resident #15, #16, and #17). The findings included: 1) A medication administration observation was conducted on at 9:00 AM with Staff D, a Medication Technician, for Resident #14. During this observation, Staff D retrieved Resident #14's medication cards from the medication cart along with a medication cup and her computer. Upon entering Resident #14's room, Staff D did not wash her . Staff D set her computer on Resident #14's table and proceeded to show Resident #14 the initial 5 medication cards prior to properly dispensing the tablets into the medication cup. She continued by going to her computer where she verbally told Resident #14 the final 3 medications which she incorrectly dispensed into her and then placed into the medication cup. Following the medication administration, Staff D did not wash her . Following the medication administration observation, an interview was performed with Staff D concerning the 3 medication tablets she placed into her instead of the cup. Staff D stated she forgot and did not realize she had put the tablets into her first. An interview was conducted with Staff E, the Resident Service Director, on at 9:30 AM. Staff E stated all staff, including Medication Technicians, are taught during new hire orientation and annual training about proper hygiene and dispensing medications into a medication cup and not into their .	A 052		

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A 052	Continued From page 5 Review of the facility policy titled Hygiene, dated ..., revealed the following: "All associates are required to practice good ... hygiene to minimize the risk of and maintain a safe and healthy living environment. All associates will receive training on proper hygiene techniques during orientation and regularly thereafter." 2) A review was conducted of resident Medication Observation Records (MORs) during the timeframe of to . Resident #15, #16, and #17 each had orders to receive , medication at 7:00 AM daily. A review of the MORs revealed the following: Resident #15's medication was missed on and , given late at 9:56 AM on ..., given late at 8:39 AM on ..., and given late at 9:59 AM on . Resident #16's medication was given late at 10:31 AM on ..., given late at 9:23 AM on , missed on , given late at 9:57 AM on ..., given late at 9:58 AM on , given late at 10:15 AM on , given late at 9:59 AM on ..., given late at 9:25 AM on , missed on , given late at 9:42 AM on ..., given late at 9:08 AM on , and missed on . Resident #17's medication was given late at 8:41 AM on ..., given late at 8:45 AM on , and given late at 9:32 AM on . An interview was conducted with Staff E, Resident Service Director, on at 9:30 AM. Staff E independently reviewed the 3	A 052		

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A 052	Continued From page 6 resident MORs and stated she did not know why these medications had been missed or given late. Class III	A 052		