

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968235	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/16/2024
NAME OF PROVIDER OR SUPPLIER DISCOVERY VILLAGE AT MELBOURNE		STREET ADDRESS, CITY, STATE, ZIP CODE 3260 N HARBOR CITY BLVD MELBOURNE, FL 32935		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments Three complaint investigations #2024001097, #2024001772 and #2024002386 and generator monitoring was conducted on and There were deficiencies identified at the time of the survey.	A 000		
A 052 SS=D	429.256(); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her (d) Applying medications. (e) Returning the medication container to proper	A 052		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 052	Continued From page 1 storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a _____, including removing the cap of a _____, opening the unit dose of _____ solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the _____. (4) Assistance with self-administration of medication does not include: (a) Mixing, _____, converting, or _____ medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a _____ of the body. (d) Administration of _____ preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with _____, or _____ preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or	A 052			

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A 052	Continued From page 2 discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be _____ or older, trained to assist with self-administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from	A 052		

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A 052	Continued From page 3 facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation record review, and interview the facility failed to ensure unlicensed caregivers used proper procedures when assisting with self-administration of medication for 1 of 2 unlicensed caregivers sampled (A) Findings:	A 052		

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A 052	Continued From page 4 On _____ at 2pm unlicensed caregiver A was observed assisting resident #12 with self-administration of medication. Caregiver A washed her _____. Caregiver A verified the medication order on the Medication Observation Record (MOR). Caregiver A then removed the medication from the locked medication cart and placed 1 tablet into a small medicine cup. She returned the medication card to the cart and locked it. She took the cup containing the medication down the hall to resident #12 room. She entered the room after knocking. She handed the cup with the pill to resident #12 without explanation. He placed the pill in his _____, and he drank from a water bottle on his side table. At 2:06pm unlicensed caregiver A confirmed she used improper procedure by not, in the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. Class III	A 052		
A 054 SS=D	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the	A 054		

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A 054	Continued From page 5 resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known _____ the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical _____, the facility must, pursuant to Section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure the Medication Observation Record (MOR) was complete and did not contain omissions for 2 of 6 residents sampled. (#10 and #2) Findings: 1. A review of Resident #2 record revealed he was admitted on _____. His record contained a Resident Health Assessment form (1823) dated _____. His diagnoses included loosening of right _____, and _____. He	A 054		

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A 054	Continued From page 6 was independent with eating, and he required assistance with all other activities of daily living. He required assistance with self-administration of medication. Further record review revealed a fax to the healthcare provider dated _____ advising resident #2 was out of _____ 10mg tabs, Pro-stat SF liquid packet, _____ 2.5mg, _____ 5-325mg. A notice of service suspension from the Pharmacy dated _____ was also in resident #2 file. Suspending pharmacy service due to nonpayment. A review of his _____ MOR found circled initials on _____ through _____ for _____ 50mg. There were circled initials on _____ through _____ for the 9am and 8pm doses of _____ 10mg. There were circled initials on _____, 2, 4, 10, 21, and 27 for _____. The circled initials indicated the medications were not given as ordered by the health care practitioner. Documentation on the MOR of the reason for medications not being given was "AWAITING PHARMACY DELIVERY". A review of his _____ MOR found circled initials on _____ and 11th for 50mg. There were circled initials on _____ at 9am, 17th at 9am and 8pm, 18th at 9am and 8pm, and 19th at 9am for _____ 10mg. There were circled initials on _____, 16, 17, 18, and 19 for _____. The circled initials indicated the medications were not given as ordered by the health care practitioner. Documentation on the MOR of the reason for medications not being given was "AWAITING PHARMACY DELIVERY". A review of his _____ MOR found circled initials on _____ at 9am and 8pm, 7th at 9am and 8pm, 8th at 9am, 9th at 9am and 8pm, 10th at 9am and 8pm, 11th at 8pm, 12th at 9am and	A 054			

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A 054	Continued From page 7 8pm, 13th at 9am and 8pm, 14th at 9am and 8pm, and 15th at 9am for 10mg. There were circled initials on _____ through 10th and 12th through 14th for _____. There were circled initials on _____ through 12th and the 14th for _____ 10meq. There were circled initials on _____ at 9am, 7th at 8pm, 8th at 9am, 9th at 9am and 8pm, 10th at 9am and 8pm, 11th 8pm, 12th at 9am and 8pm, 13th at 9am and 8pm, 14th at 9am and 8pm, and 15th at 9am for _____ 75mg. The circled initials indicated the medications were not given as ordered by the health care practitioner. Documentation on the MOR of the reason for medications not being given was "AWAITING PHARMACY DELIVERY". 2. On _____ at 10am resident #10 was observed in the common area on the third floor. During an interview she said she had missed some doses of her medication because they did not come from the pharmacy. A review of resident #10 record revealed she was admitted on _____. Her record contained an 1823 form dated _____. Her diagnoses included _____, and _____. The resident required assistance with self-administration of medication. A review of her _____ MOR found circled initials on _____ through the 29th at 8am, 12pm, 4pm and 9pm for _____ 750mg indicating the medication was not given as ordered by the health care practitioner. Documentation on the MOR of the reason for medications not being given was "AWAITING PHARMACY DELIVERY". A review of her _____ MOR found circled	A 054		

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A 054	Continued From page 8 initials on through the 4th at 8am, 12pm, 4pm, and 9pm, and on the 5th at 12pm, 4pm, and 5pm for 750mg indicating the medication was not given as ordered by the health care practitioner. Documentation on the MOR of the reason for medications not being given was "AWAITING PHARMACY DELIVERY". A review of her MOR found circled initials on at 12pm, 4pm, and 9pm, 7th at 8am, 12pm, and 4pm, 8th at 8am, 12pm, 4pm, and 9pm for 750mg indicating the medication was not given as ordered by the health care practitioner. Documentation on the MOR of the reason for medications not being given was "AWAITING PHARMACY DELIVERY". A review of resident #10 facility notes did not find documentation that her health care practitioner was notified of the missed medications. On at 3pm the administrator confirmed residents #2 and #10 did not receive their medications as ordered by their health care provider. She said resident #2 gets his medications from the VA and resident #10 had some pharmacy issue. (Photo evidence obtained) Class III	A 054		
A 055 SS=D	59A-36.008(6) FAC Medication - Storage and Disposal (6) MEDICATION STORAGE AND DISPOSAL. (a) In order to accommodate the needs and preferences of residents and to encourage	A 055		

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A 055	Continued From page 9 residents to remain as independent as possible, residents may keep their medications, both prescription and over-the-counter, in their possession both on or off the facility premises. Residents may also store their medication in their rooms or apartments if either the room is kept locked when residents are absent or the medication is stored in a secure place that is out of sight of other residents. (b) Both prescription and over-the-counter medications for residents must be centrally stored if: 1. The facility administers the medication; 2. The resident requests central storage. The facility must maintain a list of all medications being stored pursuant to such a request; 3. The medication is determined and documented by the health care provider to be hazardous if kept in the personal possession of the person for whom it is prescribed; 4. The resident fails to maintain the medication in a safe manner as described in this paragraph; 5. The facility determines that, because of physical arrangements and the conditions or habits of residents, the personal possession of medication by a resident poses a safety hazard to other residents, or 6. The facility's rules and regulations require central storage of medication and that policy has been provided to the resident before admission as required in Rule 59A-36.006, F.A.C. (c) Centrally stored medications must be: 1. Kept in a locked cabinet; locked cart; or other locked storage receptacle, room, or area at all times; 2. Located in an area free of dampness and abnormal temperature, except that a medication requiring refrigeration must be kept refrigerated. Refrigerated medications must be secured by	A 055			

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A 055	Continued From page 10 being kept in a locked container within the refrigerator, by keeping the refrigerator locked, or by keeping the area in which the refrigerator is located locked; 3. Accessible to staff responsible for filling pill-organizers, assisting with self-administration of medication, or administering medication. Such staff must have ready access to keys or codes to the medication storage areas at all times; and, 4. Kept separately from the medications of other residents and properly closed or sealed. (d) Medication that has been discontinued but has not expired must be returned to the resident or the resident's representative, as appropriate, or may be centrally stored by the facility for future use by the resident at the resident's request. If centrally stored by the facility, the discontinued medication must be stored separately from medication in current use, and the area in which it is stored must be marked "discontinued medication." Such medication may be reused if prescribed by the resident's health care provider. (e) When a resident's stay in the facility has ended, the administrator must return all medications to the resident, the resident's family, or the resident's guardian unless otherwise prohibited by law. If, after notification and waiting at least 15 days, the resident's medications are still at the facility, the medications are considered abandoned and may be disposed of in accordance with paragraph (f). (f) Medications that have been abandoned or have expired must be disposed of within 30 days of being determined abandoned or expired and the disposal must be documented in the resident's record. The medication may be taken to a pharmacist for disposal or may be destroyed by the administrator or designee with one witness.	A 055			

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A 055	Continued From page 11 (g) Facilities that hold a Special-ALF permit issued by the Board of Pharmacy may return dispensed medicinal drugs to the dispensing pharmacy pursuant to Rule 64B16-28.870, F.A.C. This Statute or Rule is not met as evidenced by: Based on observation and interview the facility failed to keep centrally stored medications in a locked cabinet, locked cart, or other locked storage receptacle, room, or area at all times. Findings: On at 1:05pm the medication room next to the memory care unit was open. There were no staff in the room. This surveyor entered with the Administrator and observed the medication cart to be unlocked. When asked, the administrator said there were only supplies in the cart. Upon opening the drawers this surveyor found prefilled syringes, needles, and supplies in the top right drawer. The Administrator confirmed the finding and locked the cart. On at 1:55pm during a tour the medication room door remained open, and the medication cart was unlocked again. There was blue tape wrapped around the lock to keep it from locking. No staff were in the room. On at 1:57pm the finding was confirmed by the administrator. (Photo evidence obtained) Class III	A 055		

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A 092 A 092 SS=D	Continued From page 12 59A-36.012(1) FAC Food Service - General Responsibilities (1) GENERAL RESPONSIBILITIES. When food service is provided by the facility, the administrator, or an individual designated in writing by the administrator, must be responsible for total food services and the day-to-day supervision of food services staff. In addition, the following requirements apply: (a) If the designee is an individual who has not completed an approved assisted living facility core training course, such individual must complete the food and nutrition services module of the core training course before assuming responsibility for the facility's food service. The designee is not subject to the 1 hour in-service training in safe food handling practices. (b) If the designee is a certified food manager, certified dietary manager, registered or licensed dietitian, dietetic registered technician, or health department sanitarian, the designee is exempt from the requirement to complete the food and nutrition services module of the core training course before assuming responsibility for the facility's food service as required in paragraph (1) (a) of this rule. (c) An administrator or designee must perform his or her duties in a safe and sanitary manner. (d) An administrator or designee must provide regular meals that meet the nutritional needs of residents, and therapeutic diets as ordered by the resident's health care provider for residents who require special diets. (e) An administrator or designee must comply with the food service continuing education requirements specified in rule 59A-36.011, F.A.C. This Statute or Rule is not met as evidenced by: Based on Observation, record review and	A 092 A 092			

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 092	Continued From page 13 interview the facility failed to provide dietary services in a safe manner by failing to ensure resident _____ and specialty diets were documented for 2 of 12 residents sampled (#8 and 11). Findings: On _____ at 12:20pm resident #8 was observed sitting in the main dining room eating pureed food and thickened milk. She was drooling most of the food out of her _____ and onto her bib and napkins. A review of resident #8 record revealed she was admitted on _____. Her record contained a Resident Health Assessment form (1823) dated _____. Her diagnoses included hearing loss, _____, aphasia, and _____. She was under hospice care. The resident required supervision with eating. She needed assistance with all other activities of daily living. There was a diet order for puree food with honey thick liquids present in the resident's record. Interview on _____ at 1:05pm with the Dietary Manager identified resident #8 as resident #7 and provided this surveyor with a list of residents with specialty diets and _____. Resident #8 was not on the list. The Dietary Manager confirmed resident #8 was not on the list he provided. A review of the list provided revealed resident #7 had an order for a puree diet with nectar thick liquids. A copy of a list of residents with specialty diets and _____ was requested from the administrator. The copy provided 2 residents	A 092		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968235	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/16/2024
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

DISCOVERY VILLAGE AT MELBOURNE

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A 092	Continued From page 14 names (#8 and #18) handwritten on the top. Those names were not on the typed sheet shown to the surveyor by the dietary Manager. At 2:35pm the administrator said she added residents #8 and #18 to the list. They were the residents in assisted living with special diets. The other residents on the list live in the memory care unit. On _____ a review of all current residents who require assistance (93) was conducted. Reviewed the 1823 forms for specialty diets and _____. Found resident #11 had a shellfish _____ documented on her emergency information sheet and 1823. On _____ at 1:25pm a tour of the kitchen with the dietary manager was conducted. He said there were two residents in assisted living with special diets/ _____. Residents #8 and #18 names and diets were observed posted on the bulletin board in the kitchen. The dietary manager confirmed resident #11 was not listed on the _____/special diet list on the bulletin board. He said he was new and not aware resident #11 had a shellfish _____. Photographic Evidence Obtained Class III	A 092		