

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                              | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11968474</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                         | (X3) DATE SURVEY<br>COMPLETED<br><br><b>R</b><br><b>06/04/2024</b>                                                       |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>OAKMONTE VILLAGE OF LAKE MARY-CORDOVA</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1001 ROYAL GARDENS CIR<br/>LAKE MARY, FL 32746</b> |                                                                                                                          |
| (X4) ID<br>PREFIX<br>TAG                                                         | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | ID<br>PREFIX<br>TAG                                                                            | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |
| {CZ821}                                                                          | <p>59A-35.110( ) FAC Reporting Requirements;<br/>Electronic Submission</p> <p>59A-35.110 Reporting Requirements; Electronic<br/>Submission.</p> <p>(1) During the two year licensure period, any<br/>change or expiration of any information that is<br/>required to be reported under Chapter 408, Part<br/>II, F.S., or authorizing statutes for the provider<br/>type as specified in Section 408.803(3), F.S.,<br/>during the license application process must be<br/>reported to the Agency within 21 days of<br/>occurrence of the change, including:</p> <p>(a) Insurance coverage renewal;<br/>(b) Bond renewal;<br/>(c) Change of administrator or the similarly titled<br/>person who is responsible for the day-to-day<br/>operation of the provider;<br/>(d) Annual sanitation inspections;<br/>(e) Fire inspections.</p> <p>(2) Electronic submission of information.</p> <p>(a) The following required information must be<br/>submitted electronically through the Agency's<br/>Single Sign On Portal located at<br/><a href="https://apps.ahca.myflorida.com/SingleSignOnPortal">https://apps.ahca.myflorida.com/SingleSignOnPo<br/>rtal</a>:</p> <p>1. Nursing homes:<br/>Adverse incident reports must be submitted<br/>electronically to the Agency within 15 calendar<br/>days after the occurrence of the incident as<br/>required in Section 400.147, F.S. on Nursing<br/>Home Adverse Incident, AHCA Form 3110-0010<br/>OL, , which is hereby incorporated by<br/>reference and available at:<br/><a href="https://www.flrules.org/Gateway/reference.asp?No=Ref-08777">https://www.flrules.org/Gateway/reference.asp?N<br/>o=Ref-08777</a>, and through the Agency's adverse<br/>incident reporting system which can only be<br/>accessed through the Agency's Single Sign On<br/>Portal located at:<br/><a href="https://apps.ahca.myflorida.com/SingleSignOnPortal">https://apps.ahca.myflorida.com/SingleSignOnPo<br/>rtal</a>.</p> | {CZ821}                                                                                        |                                                                                                                          |

AHCA Form 3020-0001  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11968474</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>R</b><br><b>06/04/2024</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>OAKMONTE VILLAGE OF LAKE MARY-CORDOVA</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1001 ROYAL GARDENS CIR<br/>LAKE MARY, FL 32746</b>                           |  |                                                                    |
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| {CZ821}                                                                          | <p>Continued From page 1</p> <p>2. Assisted living facilities:<br/>Adverse incident reports must be submitted electronically to the Agency within 1 business day after the occurrence of the incident, and within 15 calendar days after the occurrence of the incident as required in Section 429.23, F.S., on Assisted Living Facility Adverse Incident, AHCA Form 3180-1025 OL, , which is hereby incorporated by reference and available at: <a href="https://www.flrules.org/Gateway/reference.asp?No=Ref-08778">https://www.flrules.org/Gateway/reference.asp?No=Ref-08778</a>, and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at: <a href="https://apps.ahca.myflorida.com/SingleSignOnPortal">https://apps.ahca.myflorida.com/SingleSignOnPortal</a>.</p> <p>3. Hospitals:<br/>Adverse incident reports must be submitted electronically to the Agency within 15 calendar days after the occurrence of the incident as required in Section 395.0197, F.S., on Hospital Adverse Incident, AHCA Form 3140-5001 OL, , which is hereby incorporated by reference and available at: <a href="https://www.flrules.org/Gateway/reference.asp?No=Ref-08779">https://www.flrules.org/Gateway/reference.asp?No=Ref-08779</a>, and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at: <a href="https://apps.ahca.myflorida.com/SingleSignOnPortal">https://apps.ahca.myflorida.com/SingleSignOnPortal</a>.</p> <p>4. Ambulatory Surgical Centers:<br/>Adverse incident reports must be submitted electronically to the Agency within 15 calendar days after the occurrence of the incident as required in Section 395.0197, F.S., on Ambulatory Surgical Center Adverse Incident, AHCA Form 3140-5004 OL, , which is hereby incorporated by reference and available</p> | {CZ821}                                                                        |                                                                                                                          |  |                                                                    |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>OAKMONTE VILLAGE OF LAKE MARY-CORDOVA</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1001 ROYAL GARDENS CIR<br/>LAKE MARY, FL 32746</b>                           |  |                                                                    |
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| {CZ821}                                                                          | Continued From page 2<br><br>at:<br><a href="https://www.flrules.org/Gateway/reference.asp?No=Ref-08780">https://www.flrules.org/Gateway/reference.asp?No=Ref-08780</a> , and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at:<br><a href="https://apps.ahca.myflorida.com/SingleSignOnPortal">https://apps.ahca.myflorida.com/SingleSignOnPortal</a> .<br><br>5. Hospitals and ambulatory surgical centers must submit annual reports pursuant to Section 395.0197 F.S., electronically to the Agency on Annual Report, AHCA Form 3140-5005 OL, , which is hereby incorporated by reference and available at:<br><a href="http://www.flrules.org/Gateway/reference.asp?No=Ref-12123">http://www.flrules.org/Gateway/reference.asp?No=Ref-12123</a> , and through the Agency's Single Sign On Portal located at:<br><a href="https://apps.ahca.myflorida.com/SingleSignOnPortal">https://apps.ahca.myflorida.com/SingleSignOnPortal</a> .<br><br>6. For the purposes of this rule, the following applies for submitting adverse incident reports:<br>a. A business day means any day other than a Saturday, Sunday, or legal holiday as designated in Section 110.117, F.S.<br>b. A preliminary (1-Day) report is deemed late when submitted more than 1 business day after the day of the incident.<br>c. Nursing Homes, Hospitals, and Ambulatory Surgical Centers: A full report (15- Day) is deemed late when submitted more than 15 calendar days after the day of the incident.<br>d. Assisted Living Facilities: A full report (15-Day) is deemed late when submitted more than 15 calendar days after the day of the incident or more than 3 business days after the Agency issues the reminder pursuant to Section 429.23(5), F.S., whichever is later.<br>e. Assisted Living Facilities and Nursing Homes that submit reports deemed late may be fined up | {CZ821}                                                                        |                                                                                                                          |  |                                                                    |

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| {CZ821}                  | <p>Continued From page 3</p> <p>to \$50 per day late not to exceed \$500.</p> <p>(b) The licensee must retain a copy of all documentation generated at time of reporting as confirmation of successful electronic submission.</p> <p>(c) If the Agency's Single Sign On Portal or the online adverse incident reporting system is temporarily out of service the licensee may contact the Agency directly at 1(888)419-3456 for assistance. Reporting will resume as soon as online access is restored.</p> <p>This Statute or Rule is not met as evidenced by: Based on the facility review, record reviews, and interviews the facility failed to submit an adverse incident report electronically to the Agency within 1 business day after the occurrence of the incident for 1 of 2 sampled residents (#13).</p> <p>Findings:</p> <p>On _____ at 11:45am review of an incident report dated _____ for Resident #13 revealed a preliminary submission date of _____ at 5:10 pm.</p> <p>A facility note on _____ at 4:50pm read, "staff heard resident _____ then yell for help outside to elevator, stated her _____ gave out and she _____."</p> <p>A facility note on _____ at 1:46pm read, "nurse called STAT to dining room. Resident observed on the floor. c/o _____ in her _____. States she hit her _____ and her _____ on the cabinets. Emergency medical services (_____) called _____ (_____) was low when assessed. _____ transported to Lake Mary Advent Emergency Room (ER)."</p> <p>A facility note on _____ at 11:31am read,</p> | {CZ821}             |                                                                                                                          |                          |

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| {CZ821}                  | Continued From page 4<br><br>"resident was admitted to Advent Altamonte."<br><br>A facility note on ..... at 1:37am read,<br>"hospital reported FX to L1-L3, and , also<br>..... of L4-5 reported."<br><br>A facility note on ..... at 3:42pm read, "resident<br>returned from hospital."<br><br>On ...../204 at 11:50am the Administrator<br>stated, "right after your last visit I started<br>submitting incident reports especially for the<br>Maybe I misunderstood because I thought I<br>needed to wait to see if the resident had a<br>....."<br><br>On ..... at 4:00pm the Administrator and<br>Director of Nursing confirmed the findings.<br><br>(photographic evidence obtained)<br><br>Unclassified | {CZ821}             |                                                                                                                          |                          |
| {A 000}                  | Initial Comments<br><br>A revisit survey to complaint investigation<br>#2024000021 was conducted at Oakmonte<br>Village of Lake Mary on ..... The facility<br>had an uncorrected deficiency at the time of the<br>survey.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | {A 000}             |                                                                                                                          |                          |