Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11911906	A. BUILDING: ______ B. WING ______	04/29/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BROOKDALE DEER CREEK SARASOTA	**8450 MCINTOSH ROAD SARASOTA, FL 34238**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced complaint survey for #2024005821 was conducted on at Brookdale Deer Creek Sarasota, an assisted living facility in Sarasota, Florida. Complaint # 2024005821 had two allegations. One allegation was not substantiated. One allegation was substantiated with citation (A0152 Class II). The following is description of the deficiency.	A 000		
A 152 SS=G	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor	A 152		

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lamp, and waste basket; and,
5. A comfortable chair, if requested.
(c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency.
(d) Residents who use portable bedside commodes must be provided with privacy during use.
(e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be . ...

This Statute or Rule is not met as evidenced by:
Based on record review, and staff interview, facility failed to provide a safe environment for 1 (#1) out of 22 residents resided in the facility. Facility failed to properly store chemicals per facility's policy. Failure to properly store chemicals resulted to Resident #1 ingesting Ultra-San chemical on , Ultra San is a sanitizer utilized in the facility's dishwasher. The chemical was identified as a category 4 hazard chemical with acute toxicity if is ingested.

Findings included:

Requested and obtain a policy titled Operations/Environmental Services Update:
. . . .
The following wording was included at the policy: "Never leave chemicals unattended. All housekeeping carts must have the ability to lock, and should always be locked when unattended. All supply closets that store chemicals should be locked when not in use. Chemicals should never be left unattended."

Requested and obtained a housekeeper Staff A

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job description that was signed on . .
Under Job summary the job description indicated that Staff A was to clean, polish and sanitize facility spaces under supervision.
Under essential functions. Removes dirt, dust, grease, film, etc., from surfaces using proper cleaning/ . . solutions.

Requested and obtained list of chemicals to be utilized by housekeeping. The following list was provided:
Housekeeping:
-Rapid Multi Surface . . Cleaner.
-Scrub Free bathroom Cleaner & .
-Oasis Morning Breeze Room Refresher.
-Sani Wash n Walk -floor Cleaner.

Requested and obtain the following Safety Data Sheet (SDS) for Ultra San from Eco lab. (the provider utilized by the facility).
The following SDS was received:

ULTRA SAN
SECTION 1. PRODUCT AND COMPANY IDENTIFICATION
Product name: ULTRA SAN
Recommended use: Sanitizer
Restrictions on use: Reserved for industrial and professional use.
Product dilution information: 0.00024 % - 0.84 %
Company: Ecolab Inc.

SECTION 2. HAZARDS IDENTIFICATION
GHS Classification
Components CAS-No. Form of exposure
Permissible concentration
Basis
. hypochlorite 7681-52-9 STEL 2 mg/m3

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A 152	Continued From page 3 AIHA WEEL , 1310-73-2 Ceiling 2 mg/m3 ACGIH Ceiling 2 mg/m3 NIOSH REL TWA 2 mg/m3 OSHA Z1 Oxidizing liquids: Category 2 Acute toxicity (Oral): Category 4 Skin corrosion: Category 1A Serious , damage: Category 1 Product AT USE DILUTION Acute toxicity (Oral): Category 4 Acute toxicity (Dermal): Category 4 , irritation: Category 2B GHS label elements Odor: Hazard pictograms: Signal Word: Danger Hazard Statements: , intensify fire; oxidizer. Harmful if swallowed. Causes severe skin and , damage. Precautionary Statements: Prevention: Keep away from heat. Keep/Store away from clothing/combustible materials. Take any precaution to avoid mixing with combustibles. Wash skin thoroughly after handling. Do not eat, drink or smoke when using this product. Wear protective gloves/protective clothing/ , protection/ protection. Response: IF SWALLOWED: Call a POISON CENTER/doctor if you feel unwell. Rinse . . . . IF SWALLOWED: Rinse . . . . Do NOT induce . IF ON SKIN (or hair): Take off immediately all contaminated	A 152		

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clothing. Rinse skin with water/shower. IF INHALED: Remove person to fresh air and keep comfortable for breathing. Immediately call a POISON CENTER/doctor. IF IN : Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. Immediately call a POISON CENTER/doctor. Wash contaminated clothing before reuse. In case of fire: Use dry sand, dry chemical or -resistant foam to extinguish.
Storage: Store locked up.
Disposal: Dispose of contents/ container to an approved waste disposal plant.

If swallowed: Rinse with water. Do NOT induce . Never give anything by to an person. Get medical attention immediately.
Ingestion: Harmful if swallowed. Causes tract .
Inhalation: , cause , , and irritation

Record review revealed Resident #1 was admitted to the facility on . The most recent Health Assessment for Resident #1 was completed on and listed diagnosis of hyperopic ( ), dyslipidemia, loaded A1c, . To be admitted to hospice.
Physical or sensory diagnoses: bed rest.
status: Non verbal.
Nursing treatment: feed, total care.
Resident was admitted to hospice on with diagnosis of of the , not elsewhere classified.

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A 152	Continued From page 5 Review of facility incident report revealed on at around 9:04 p.m.. Staff B was getting ready to assist Resident #1 to bed. Staff B was in the bathroom getting Resident #1's toiletries ready. Staff B heard Resident #1 coughing. Staff B went to Resident #1. Resident #1 was sitting in his wheel chair in front of a night stand. When Staff B approached Resident#1, he smelled some cleaning solution. Staff B saw discolored spots on Resident #1 pants. Staff B immediately looked around and saw a blue cup that looked like the cup that nurses used to give medications. Staff B smelled the blue cup and smelled like a cleaning solutions. Staff B immediately called 911 and the facility's Executive Director (ED). ED instructed staff to call also the poison control. Emergency Medical Services ( ) arrived in the facility within 2 minutes. Resident #1 was transferred to the hospital. Hospital record review for Resident #1 showed the resident was admitted to the hospital on with diagnosis of accidental ingestion of bleach, Acute hypoxic , failure likely chemical , , possible , During an interview with the maintenance director on at 8:29 a.m., he said earlier on hospice delivered a hospital bed for Resident #1. Staff A the only housekeeper in the building went and clean and the new bed. Maintenance director said he was not present when Staff A cleaned and Resident #1's hospital bed. Maintenance director said he could not explain why Staff A utilized a dishwasher solution to clean Resident #1's bed since they had a specific list of chemicals to be used by housekeeping and Staff A was aware of	A 152		

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that. Maintenance provided the list of chemicals to be utilized by housekeeping. Maintenance director said he did not train Staff A since she was working for the facility close to 37 years and she was very experienced.

During an interview with the Health and Wellness Director (HWD) on at 9:10 a.m., she said Resident #1 had just returned from the hospital with Hospice orders on . Per HWD Resident #1 was able to lift his glass to drink and had tremors some times. HWD said they had implemented a system couple weeks ago to ensure all residents personal hygiene items to be stored in individual labeled caddies in a main storage locked area in order to prevent residents swallowing any personal hygiene products. She said staff were doing rounds all the time to ensure the families did not bring any addition items. HWD said even if staff had seen the blue cup they would have never though to pick up since that was the same type of cup that all residents utilized to drink water.

During an interview with the Executive Director (ED) on at 9:15 a.m. she said Staff B called her on at 9:12 p.m., and told her Resident #1 swallowed something that smelled like bleach. Staff B told her they already called 911. ED advised staff to call poison control. ED said paramedics arrived in two minutes. ED said Staff B told her that the room looked freshly cleaned and Resident#1 had just received a new hospital bed that morning. ED called housekeeper Staff A on at around 9:30 a.m. Staff A acknowledged that she utilized Ultra-San a dishwasher chemical in order to clean and Resident #1's bed. ED asked Staff B to go to the kitchen and take a picture of the chemical and call the hospital to let them know

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A 152	Continued From page 7 the type of chemical Resident #1 swallowed. During an interview with Staff C on at 10:49 a.m., Staff C said that Resident #1 was able to lift the glass to drink and had some tremors. Staff C verified there was a new system in place that was implemented couple of weeks ago. Staff C said the blue cup was the same they used for pouring water and would have never though to pick up since that was the same type of cup that all residents utilized to drink water or have snacks. During an interview with Staff D on at 11:02 a.m., Staff D verified Resident #1 was able to lift the glass to drink and shaking some times, but able too. During an interview with Staff E on at 11:10 a.m., Staff E verified Resident #1 was able to lift the glass to drink. During an interview with Staff F on at 11:17 a.m., Staff F verified Resident #1 was able to lift the glass to drink and had some tremors sometimes, but able to lift the glass. During an interview with Staff A on at 11:27 a.m., with ED and maintenance director present, Staff A said that she was working 6 a.m. to 2 p.m. that day. It was close to 11:30 a.m. when Staff A got the Ultra San, the chemical for the dishwasher, to clean and sanitize Resident #1's new hospital bed. Staff A said Ultra San chemical was strong enough to do the "job"and get rid of feces and smells. Staff A admitted that the dishwasher solution was not one of the chemicals that were to be utilize by housekeeping. Staff A said Resident#1's mattress smelled really bad. Staff A went outside	A 152		

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to throw it away. Staff A said she went to the shed where the dishwasher solution was kept. Staff A said the Maintenance director had an extra bottle just for her to use and was always in her disposal and kept in the shed in the . . . . Staff A said she poured a little into a plastic blue cup. Staff A said she used the majority of the chemical and only about inch of the chemical was left in the blue cup. Staff A admitted she forgot to take the blue cup on her way out of Resident #1's room. Staff A admitted that it was not the first time she used the dishwasher solution. Staff A said she began using it about 2 years ago when she saw the kitchen manager using it to clean the kitchen floor and realized how effective it was. Staff A said she used it usually every Monday to clean hard soiled surfaces. Staff A said all the other chemicals were just like water and Ultra San was very effective not only cleaning, but also leaving a pleasant odor. Staff A said the maintenance director was aware of the fact that she was using Ultra San to clean and difficult stains.

The Maintenance director was present at time of the interview on ...... at 11:27 a.m. and confirmed that he was aware that Ultra San dishwasher chemical was used by Staff A in order to clean and stains. The Maintenance director acknowledged that the extra bottle was kept in the shed and was at Staff A's disposal to use as needed.

During an interview on ..... at 2:06 p.m., Staff B said it was around 9:04 p.m. and was getting ready to put Resident #1 to bed. Staff B said he was getting wipes from Resident #1's bathroom. Resident #1 was sitting on his wheel chair in front of the night stand. Staff B said he heard Resident #1 coughing. Staff B said he ran to the resident and it smelled like bleach. Staff B

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said he saw some discolored stains on resident's pants. Staff B called the nurse on duty, Staff H. Staff B said they called 911 immediately. Staff B said Resident #1 was . . when arrived. Staff B said . . was there within 2 minutes. Staff B said that type of cup was in the resident's bathroom so he could brush his . . . . Staff B said they utilized that type of cup all the time to pour water or to serve snacks. Staff B said it was unusual to have cups of water in resident rooms. Staff B said he realized the room was recently clean and resident had a new bed. Staff B said he was instructed by the ED to go in the kitchen and see what chemical they were using for the dishwasher. Staff B was able to identify the chemical utilized and the nurse Staff H called the hospital and told them what it was. Staff B said the resident was able to use a fork and to lift a cup. Staff B said resident #1 had some tremors but was able to assist with eating.

During an interview with Staff H on at 2:15 p.m. she said she was working at the time of the event. Staff H said Resident #1 was a readmission and returned . . . a day before the incident. Resident #1 had tremors and dropping things sometimes. Staff H said that night Resident#1 was able to eat almost independently. Resident #1 did not have any tremors that evening, and he was in good spirits. Staff H said it was after 9 p.m. Staff B called her told her what happened. Staff H immediate called 911. Staff H said Resident #1's . . . and his . . turned red. Paramedics were here within 2 minutes or so. Resident #1 was . . . . Staff H said Resident #1's saturation rate was 95 on room air. Resident #1's vitals were within range. Paramedics informed Staff H that vitals were within parameters and Resident #1 was transferred to the hospital. Staff H said the redness went away

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A 152	Continued From page 10 as he was leaving the facility. Staff H said Resident #1 was not total help with feeding. Maybe the first day, but he went . . . to normal after returning from the hospital. Staff H said Resident #1 just got a new bed. Staff B was able to identify the chemical and she called the hospital to inform them. During an interview with ED on . . . . at 3:00 p.m., Staff A did not follow facility's procedure to store chemicals at all times. ED acknowledged Staff A did not use chemicals approved to be used by the housekeeping department when she cleaned and Resident #1's bedroom. ED acknowledged that Staff A's failure to follow facility's policy and procedure resulted in Resident #1's ingestion of Ultra San chemical and subsequent hospitalization. Class II	A 152		