

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                                     | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11911297</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>05/21/2024</b>                                                                   |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>LAKEVIEW MANOR ASSISTED LIVING FACILITY, INC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>5357 BROSCHÉ ROAD<br/>ORLANDO, FL 32807</b> |                                                                                                                          |
| (X4) ID<br>PREFIX<br>TAG                                                                | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ID<br>PREFIX<br>TAG                                                                     | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |
| CZ813                                                                                   | <p>59A-35.090(3)(c), FAC Results of Screening &amp; Notification in File</p> <p>59A-35.090 Background Screening.<br/>(3) Results of Screening and Notification.<br/>(c) The eligibility results of employee screening and the signed Attestation referenced in subsection 59A-35.090(2), F.A.C., must be in the employee's personnel file, maintained by the provider.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on the Background Screening (BGS) website, personnel record review and interview, the facility failed to obtain an eligible Level 2 Background Screening (BGS) for 2 of 4 sampled staff (C &amp; D) as required.</p> <p>Findings:</p> <p>1. Unlicensed Caregiver C's personnel record revealed hire date . . . . . A copy of an expired Level 2 Background Screening eligibility results dated . . . . . A new Level 2 BGS screening is required every 5 years.</p> <p>(Photographic Evidence Obtained)</p> <p>On . . . . . at 3:36 PM, a review of the Background Screening website revealed the last Level 2 BGS screening was eligible on . . . . .</p> <p>2. Unlicensed Caregiver D's personnel record revealed hire date . . . . . A copy of an expired Level 2 Background Screening eligibility results dated . . . . . A new Level 2 BGS screening is required every 5 years.</p> <p>(Photographic Evidence Obtained)</p> | CZ813                                                                                   |                                                                                                                          |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LAKEVIEW MANOR ASSISTED LIVING FACILITY, INC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>5357 BROSCHÉ ROAD<br/>ORLANDO, FL 32807</b>                                  |                          |                                                        |
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| CZ813                                                                                   | Continued From page 1<br><br>On ... at 3:40 PM, a review of the<br>Background Screening website revealed the last<br>Level 2 BGS screening was eligible on ...<br><br>On ... at 4 PM, an interview with the<br>Administrator confirmed the findings.<br><br>Unclassified                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | CZ813                                                                          |                                                                                                                          |                          |                                                        |
| CZ815                                                                                   | 408.809(1)( ); 435.02(2); 435.06 FS<br>Background Screening; Prohibited Offenses<br><br>408.809 Background screening; prohibited<br>offenses.-<br>(1) Level 2 background screening pursuant to<br>chapter 435 must be conducted through the<br>agency on each of the following persons, who are<br>considered employees for the purposes of<br>conducting screening under chapter 435:<br>(a) The licensee, if an individual.<br>(b) The administrator or a similarly titled person<br>who is responsible for the day-to-day operation of<br>the provider.<br>(c) The financial officer or similarly titled individual<br>who is responsible for the financial operation of<br>the licensee or provider.<br>(d) Any person who is a controlling interest.<br>(e) Any person, as required by authorizing<br>statutes, seeking employment with a licensee or<br>provider who is expected to, or whose<br>responsibilities may require him or her to, provide<br>personal care or services directly to clients or<br>have access to client funds, personal property, or<br>living areas; and any person, as required by<br>authorizing statutes, ... with a licensee<br>or provider whose responsibilities require him or<br>her to provide personal care or personal services<br>directly to clients, or ... with a licensee or<br>provider to work 20 hours a week or more who | CZ815                                                                          |                                                                                                                          |                          |                                                        |

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**LAKEVIEW MANOR ASSISTED LIVING FACILITY, INC**

**5357 BROSCHE ROAD  
ORLANDO, FL 32807**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| CZ815                    | <p>Continued From page 2</p> <p>will have access to client funds, personal property, or living areas. Evidence of contractor screening may be retained by the contractor's employer or the licensee.</p> <p>(3) All _____ must be provided in electronic format. Screening results shall be reviewed by the agency with respect to the offenses specified in s. 435.04 and this section, and the qualifying or disqualifying status of the person named in the request shall be maintained in a database. The qualifying or disqualifying status of the person named in the request shall be posted on a secure website for retrieval by the licensee or designated agent on the licensee's behalf.</p> <p>(4) In addition to the offenses listed in s. 435.04, all persons required to undergo background screening pursuant to this part or authorizing statutes must not have an _____ awaiting final disposition for, must not have been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, and must not have been adjudicated delinquent and the record not have been sealed or expunged for any of the following offenses or any similar offense of another jurisdiction:</p> <p>(a) Any authorizing statutes, if the offense was a felony.</p> <p>(b) This chapter, if the offense was a felony.</p> <p>(c) Section 409.920, relating to Medicaid provider fraud.</p> <p>(d) Section 409.9201, relating to Medicaid fraud.</p> <p>(e) Section 741.28, relating to domestic violence.</p> <p>(f) Section 777.04, relating to attempts, solicitation, and conspiracy to commit an offense listed in this subsection.</p> <p>(g) Section 784.03, relating to battery, if the victim is a _____ adult as defined in s. 415.102 or a</p> | CZ815               |                                                                                                                          |                          |

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| CZ815                                                                                   | Continued From page 3<br><br>patient or resident of a facility licensed under chapter 395, chapter 400, or chapter 429.<br>(h) Section 817.034, relating to fraudulent acts through mail, wire, radio, electromagnetic, photoelectronic, or photooptical systems.<br>(i) Section 817.234, relating to false and fraudulent insurance claims.<br>(j) Section 817.481, relating to obtaining goods by using a false or expired credit card or other credit device, if the offense was a felony.<br>(k) Section 817.50, relating to fraudulently obtaining goods or services from a health care provider.<br>(l) Section 817.505, relating to patient brokering.<br>(m) Section 817.568, relating to criminal use of personal identification information.<br>(n) Section 817.60, relating to obtaining a credit card through fraudulent means.<br>(o) Section 817.61, relating to fraudulent use of credit cards, if the offense was a felony.<br>(p) Section 831.01, relating to forgery.<br>(q) Section 831.02, relating to uttering forged instruments.<br>(r) Section 831.07, relating to forging bank bills, checks, drafts, or promissory notes.<br>(s) Section 831.09, relating to uttering forged bank bills, checks, drafts, or promissory notes.<br>(t) Section 831.30, relating to fraud in obtaining medicinal drugs.<br>(u) Section 831.31, relating to the sale, manufacture, delivery, or possession with the intent to sell, manufacture, or deliver any counterfeit controlled substance, if the offense was a felony.<br>(v) Section 895.03, relating to racketeering and collection of unlawful debts.<br>(w) Section 896.101, relating to the Florida Money Laundering Act.<br>If, upon rescreening, a person who is currently | CZ815                                                                          |                                                                                                                          |                          |                                                        |

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| CZ815                                                                                   | <p>Continued From page 4</p> <p>employed or . . . . . with a licensee and was screened and qualified under s. 435.04 has a disqualifying offense that was not a disqualifying offense at the time of the last screening, but is a current disqualifying offense and was committed before the last screening, he or she may apply for an exemption from the appropriate licensing agency and, if agreed to by the employer, may continue to perform his or her duties until the licensing agency renders a decision on the application for exemption if the person is eligible to apply for an exemption and the exemption request is received by the agency no later than 30 days after receipt of the rescreening results by the person.</p> <p>(5) The costs associated with obtaining the required screening must be borne by the licensee or the person subject to screening. Licensees may reimburse persons for these costs. The Department of Law Enforcement shall charge the agency for screening pursuant to s. 943.053(3). The agency shall establish a schedule of fees to cover the costs of screening.</p> <p>(6)(a) As provided in chapter 435, the agency may grant an exemption from disqualification to a person who is subject to this section and who:</p> <ol style="list-style-type: none"> <li>1. Does not have an active professional license or certification from the Department of Health; or</li> <li>2. Has an active professional license or certification from the Department of Health but is not providing a service within the scope of that license or certification.</li> </ol> <p>(b) As provided in chapter 435, the appropriate regulatory board within the Department of Health, or the department itself if there is no board, may grant an exemption from disqualification to a person who is subject to this section and who has</p> | CZ815                                                                          |                                                                                                                          |                          |                                                        |

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| CZ815                                                                                   | <p>Continued From page 5</p> <p>received a professional license or certification from the Department of Health or a regulatory board within that department and that person is providing a service within the scope of his or her licensed or certified practice.</p> <p>(7) The agency and the Department of Health may adopt rules pursuant to ss. 120.536(1) and 120.54 to implement this section, chapter 435, and authorizing statutes requiring background screening and to implement and adopt criteria relating to retaining _____ pursuant to s. 943.05(2).</p> <p>(8) There is no reemployment assistance or other monetary liability on the part of, and no cause of action for damages arising against, an employer that, upon notice of a disqualifying offense listed under chapter 435 or this section, terminates the person against whom the report was issued, whether or not that person has filed for an exemption with the Department of Health or the agency.</p> <p>435.06 Exclusion from employment.-</p> <p>(1) If an employer or agency has reasonable cause to believe that grounds exist for the denial or termination of employment of any employee as a result of background screening, it shall notify the employee in writing, stating the specific record that indicates noncompliance with the standards in this chapter. It is the responsibility of the affected employee to contest his or her disqualification or to request exemption from disqualification. The only basis for contesting the disqualification is proof of mistaken identity.</p> <p>(2)(a) An employer may not hire, select, or otherwise allow an employee to have contact with any _____ person that would place the</p> | CZ815                                                                          |                                                                                                                          |                          |                                                        |

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| CZ815                                                                                   | <p>Continued From page 6</p> <p>employee in a role that requires background screening until the screening process is completed and demonstrates the absence of any grounds for the denial or termination of employment. If the screening process shows any grounds for the denial or termination of employment, the employer may not hire, select, or otherwise allow the employee to have contact with any . . . . . person that would place the employee in a role that requires background screening unless the employee is granted an exemption for the disqualification by the agency as provided under s. 435.07.</p> <p>(b) If an employer becomes aware that an employee has been . . . . . for a disqualifying offense, the employer must remove the employee from contact with any . . . . . person that places the employee in a role that requires background screening until the . . . . . is resolved in a way that the employer determines that the employee is still eligible for employment under this chapter.</p> <p>(c) The employer must terminate the employment of any of its personnel found to be in noncompliance with the minimum standards of this chapter or place the employee in a position for which background screening is not required unless the employee is granted an exemption from disqualification pursuant to s. 435.07.</p> <p>(d) An employer may hire an employee to a position that requires background screening before the employee completes the screening process for training and orientation purposes. However, the employee may not have direct contact with . . . . . persons until the screening process is completed and the employee demonstrates that he or she exhibits no behaviors that warrant the denial or termination of employment.</p> | CZ815                                                                          |                                                                                                                          |                          |                                                        |

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11911297</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>05/21/2024</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>LAKEVIEW MANOR ASSISTED LIVING FACILITY, INC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>5357 BROSCHÉ ROAD<br/>ORLANDO, FL 32807</b>                                  |  |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                                                | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | ID<br>PREFIX<br>TAG                                                            | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                               |
| CZ815                                                                                   | <p>Continued From page 7</p> <p>(3) Any employee who refuses to cooperate in such screening or refuses to timely submit the information necessary to complete the screening, including _____, if required, must be disqualified for employment in such position or, if employed, must be dismissed.</p> <p>(4) There is no reemployment assistance or other monetary liability on the part of, and no cause of action for damages against, an employer that, upon notice of a conviction or _____ for a disqualifying offense listed under this chapter, terminates the person against whom the report was issued or who was _____, regardless of whether or not that person has filed for an exemption pursuant to this chapter.</p> <p>435.02 Definitions.-For the purposes of this chapter, the term:</p> <p>(2) "Employee" means any person required by law to be screened pursuant to this chapter, including, but not limited to, persons who are contractors, licensees, or volunteers.</p> <p>This Statute or Rule is not met as evidenced by: Based on Background Screening (BGS) website, personnel record review and interview, the facility failed to maintain a current Level 2 Background Screening (BGS) eligibility results for 2 of 4 sampled staff (C, D) as required.</p> <p>Findings:</p> <p>1. Unlicensed Caregiver C's personnel record revealed a hire date of _____. Further record review revealed a copy of the Level 2 Background Screening eligibility results dated _____ that expired on _____ in the file.</p> <p>(Photographic Evidence Obtained)</p> | CZ815                                                                          |                                                                                                                          |  |                                                        |



Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11911297</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>05/21/2024</b> |
|-----------------------------------------------------|--------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------|

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**LAKEVIEW MANOR ASSISTED LIVING FACILITY, INC**

**5357 BROSCHÉ ROAD  
ORLANDO, FL 32807**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------------------------------------------------------------------------------------------------------------------|--------------------------|
| CZ815                    | Continued From page 8<br><br>On . . . . . at 3:36 PM, a review of the<br>Background Screening website revealed the last<br>Level 2 BGS screening was eligible on . . . . .<br><br>2. Unlicensed Caregiver D's personnel record<br>revealed a hire date of . . . . . Further record<br>review revealed a copy of the Level 2 Background<br>Screening eligibility results dated . . . . . that<br>expired on . . . . . in the file.<br><br>(Photographic Evidence Obtained)<br><br>On . . . . . at 3:40 PM, a review of the<br>Background Screening website revealed the last<br>Level 2 BGS screening was eligible on . . . . .<br><br>On . . . . . at 4 PM, an interview with the<br>Administrator confirmed the findings.<br><br>Unclassified | CZ815               |                                                                                                                          |                          |
| A 000                    | Initial Comments<br><br>A Complaint Investigation #2024007042 and a<br>generator monitoring was conducted at Lakeview<br>Manor Assisted Living Facility, Inc. with Limited<br>Mental Health (LMH) on . . . . . The facility<br>had a deficiency at the time of the survey.                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | A 000               |                                                                                                                          |                          |