Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11942716	A. BUILDING: _____ B. WING _____	11/04/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WESTCHESTER OF WINTER PARK	558 N. SEMORAN BLVD. WINTER PARK, FL. 32792

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
CZ814	435.12(2)(b-d), FS Background Screening Clearinghouse 435.12 Care Provider Background Screening Clearinghouse.- (2)(b) Until such time as the , , are enrolled in the national retained print notification program at the Federal Bureau of Investigation: 1. A person with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency. 2. Effective , , , or a later date as determined by the Agency for Health Care Administration, for the participation of qualified entities in the clearinghouse under s. 435.12, a person with a break in service of more than 90 days from a position for which screening is conducted by a qualified entity participating in the clearinghouse must submit to a national screening if the person returns to a position for which screening is conducted by a qualified entity. (c) An employer of persons subject to screening or a qualified entity participating in the clearinghouse must register with the clearinghouse and maintain the employment or affiliation status of all persons included in the clearinghouse. 1. Before , , , initial status and any changes in status must be reported within 10 business days after a person receives his or her initial status or after a change in the person ' s status has been made. 2. Effective , , , initial status and any changes in status must be reported within 5 business days after a person receives his or her initial status or after a change in the person ' s status has been made.	CZ814		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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CZ814	Continued From page 1 (d) An employer or a qualified entity participating in the clearinghouse must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee or a person with a current or potential affiliation with a qualified entity for electronic ˇ , submission to the Department of Law Enforcement. The registration must include the person ' s full first name, middle initial, and last name; social security number; date of birth; mailing address; ; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number. This Statute or Rule is not met as evidenced by: Based on review of the facility's background screening clearinghouse and interview, the facility failed to report the initial employment status within 5 business days for 1 of 4 sampled staff (B). Findings: Review of the facility's background clearinghouse on at 1:30pm revealed unlicensed care staff B was not listed as an employee. On at 1:30pm, the Director of Nursing stated unlicensed care staff B worked on from 11p - 7a. He stated she is new to the facility. Review of Unlicensed care staff B record revealed a hire date of . On at 2:15pm the Director of Nursing confirmed the findings stating the Administrator is	CZ814		

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CZ814	Continued From page 2 working on completing unlicensed care staff B's record. (photographic evidence obtained) Unclassified	CZ814		
A 000	Initial Comments A complaint investigation #2024013877 and generator monitoring was conducted at Westchester of Winter Park on 11/04/2024. The facility had deficiencies at the time of the survey.	A 000		
A 052 SS=D	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and	A 052		

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A 052	Continued From page 3 must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her (d) Applying medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the (4) Assistance with self-administration of medication does not include: (a) Mixing, converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a of the body. (d) Administration of preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with , , or preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment	A 052		

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A 052	Continued From page 4 on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , ◡ or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container.	A 052		

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A 052	Continued From page 5 (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication.	A 052		

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A 052	Continued From page 6 This Statute or Rule is not met as evidenced by: Based on observation, record reviews, and interviews Unlicensed care staff A failed to follow proper medication - assistance with self-administration of an improper med pass for 2 of 2 sampled residents. (#2, #3). Findings: 1. On at 9:42am, observations revealed unlicensed care staff A did not follow proper hygiene before, during, or after the med pass for Resident #2. Unlicensed care staff A removed the medications from the med cart one by one, reviewed each medication to the Medication Observation Record (MORs), pre-popped each pill into a medicine cup outside in the hallway without the resident present. The staff proceeded to update the MORs before the resident had taken the medications. After updating the MORs the medications were placed into the med cart. After locking the med cart, the unlicensed staff knocked and entered Resident #2's room. The staff stated to Resident #2, the state is here to watch you take your medications. The staff asked the resident to sit up so that she could take her pills, stating, I know it's a lot and you don't want to take them. The cup of pills were handed to the resident along with a cup of water. The staff did not state the name or dose of medications to the resident. The unlicensed care staff did not wash or sanitize her before beginning the next med pass for Resident #3. On at 9:47am, observations revealed unlicensed care staff A placed gloves on as she began to prepare the med pass for Resident #3.	A 052		

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A 052	Continued From page 7 The unlicensed staff reviewed the MORs and began removing the meds from the cart. Each pill was pre-popped into a medicine cup outside in the hallway without the resident present. The staff proceeded to update the MORS before the resident received the medication. The packages were returned to the med cart and the cart was then locked. She removed the gloves before knocking, entering the resident's room and acknowledged the resident by name. She stated, "I have your 9am meds handing the cup of pills to the resident. The resident asked what is it? Staff stated, "you got them all. It's the 3 pills you take in the morning." On at 10:09am, Resident #2 stated, no, the staff does not tell me the name. They just brought me a cup of 15 pills. Review of Resident #2's record revealed a facility's admission date of . A 1823 Health Assessment Form indicated forgetful, pleasant and needs assistance with self-administration. The unlicensed care staff was asked if she had completed the 6hr initial med pass training and to explain the process of passing meds based on her training. On at 10:00am, Unlicensed care staff A stated, yes, I've completed the 6hr initial training and stated I believe in . The process is to go down the hallway with the cart, grab a medicine cup, pop the meds in front of the room and update the MORs. Sometimes, I say the name. If they ask what meds there are taking, I'll tell them. If they don't ask, then I don't." On at 10:08am, Resident #3 stated, I	A 052		

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A 052	Continued From page 8 don't remember if they tell me. I don't remember the med pass. 2. Review of Resident #3's record revealed a facility's admission date of . A 1823 Health Assessment Form indicated , alert and oriented x2 with significant short-term memory , , and needs assistance with self-administration. On at 10:09am, Resident #2 stated, no, the staff does not tell me the name. They just brought me a cup of 15 pills. Class III	A 052		