Agency for Health Care Administration

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | AL11969471 | A. BUILDING: _____ B. WING _____ | 12/17/2024 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| TUSCAN GARDENS OF PALM COAST | 650 COLBERT LANE PALM COAST, FL 32137 |

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| A 000 | Initial Comments<br><br>An abbreviated re-licensure survey and complaint investigation (complaint numbers 2023009278, 2023016293, 2024001440, 2024002144, and 2024008543) was conducted at Tuscan Gardens of Palm Coast from through .<br><br>The complaints were not substantiated; however, deficient practice was identified at the time of the survey.<br><br>. | A 000 | | |
| A 052 SS=D | 429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin<br><br>429.256<br>(3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers.<br>(b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the | A 052 | | |

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| A 052 | Continued From page 1<br><br>resident's medications or dosages change.<br>(c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her .<br>(d) Applying , medications.<br>(e) Returning the medication container to proper storage.<br>(f) Keeping a record of when a resident receives assistance with self-administration under this section.<br>(g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the .<br>(4) Assistance with self-administration of medication does not include:<br>(a) Mixing, , , converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed.<br>(b) The preparation of syringes for injection or the administration of medications by any injectable route.<br>(c) Administration of medications by way of a tube inserted in a of the body.<br>(d) Administration of , preparations.<br>(e) The use of irrigations or debriding agents used in the treatment of a skin condition.<br>(f) Assisting with , , or preparations.<br>(g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the | A 052 | | |

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| A 052 | Continued From page 2<br><br>resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication.<br>(h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person.<br>(5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003.<br><br>59A-36.008<br>(3) ASSISTANCE WITH SELF-ADMINISTRATION.<br>(a) Any unlicensed person providing assistance with self-administration of medication must be [illegible] or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule.<br>(b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed.<br>(c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container.<br>(d) Trained staff must observe the resident take | A 052 | | |

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| A 052 | Continued From page 3<br>the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record.<br>(e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed:<br>1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility,<br>2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record,<br>3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or<br>4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging.<br>(f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S.<br>(g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition.<br>(h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication.<br><br>This Statute or Rule is not met as evidenced by: | A 052 | | |

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| A 052 | Continued From page 4<br><br>Based on observations, resident record review and staff interviews, the facility failed to provide proper assistance with the self-administration of medications by failing to administer the correct dose to 1 of 2 residents observed for medications (Resident #4) out of a total sample of 12 residents. Failure to recognize a dosage discrepancy between the medication label, medication observation record (MOR) and the physician's order places all residents at risk for -dosing or overdosing.<br><br>The findings include:<br><br>On at 11:33 am, Resident #4 was observed in the medication room with Medication Technician A (MTA). Resident #4 was seated next to the medication cart where MTA was standing. The computer on the medication cart was open and displayed Resident #4's MOR. The MTA retrieved a card of pills from the medication cart and told Resident #4 she would receive , for her , . Without first checking the medication label against the MOR, MTA dispensed 1 tablet from the card into a small plastic medicine cup. The MTA started to put the card into the medication cart drawer but was asked to keep it out for review. The label instructions read: give , 500 milligrams (mg), 2 tablets by for , every 4 hours. After reading the card label out loud to MTA, the instructions called for 2 tablets. MTA took the card and dispensed a second tablet into the medicine cup. When asked how many tablets Resident #4 typically received, MTA said she always gave 2 tablets. MTA handed the cup to Resident #4, who swallowed both pills down with water. A review of the electronic MOR found the instruction to read give 1 tablet of , 500 mg three times daily ( ) for , @ 12:00 pm, 4:00 pm | A 052 | | |

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| A 052 | Continued From page 5<br><br>and 8:00 pm. (Photographic evidence was obtained)<br><br>During this time, Licensed Practical Nurse A (LPN A) entered the room and was asked to pull up the electronic physician's order for Resident #4's , . The order was dated . . . and the instructions read to give , 500 mg 1 tablet by for , @ 12:00 pm, 4:00 pm and 8:00 pm. A review of discontinued physician's orders on revealed the direction changed from 2 tablets to 1 tablet. LPN A confirmed the current order was for 1 tablet, not 2. Upon review of the medication card label, LPN A confirmed it still said to give 2 tablets per the discontinued order. LPN A confirmed there should be a "direction change" sticker on the card. The MTA acknowledged the importance of comparing the label against the MOR. She confirmed that she should have stopped what she was doing and obtained clarification from a nurse.<br><br>Class III<br><br>. | A 052 | | |