

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11969400</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   |                          | (X3) DATE SURVEY<br>COMPLETED<br><br><b>01/07/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>LIVING LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>496 SE VERADA AVE<br/>PORT SAINT LUCIE, FL 34983</b>                         |                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                              | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | ID<br>PREFIX<br>TAG                                                            | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |                                                        |
| A 000                                                 | Initial Comments<br><br>An unannounced Relicensure with Limited Mental Health (LMH) and Generator Monitoring survey were conducted at Living LLC on . The provider had deficiencies at the time of the visit.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | A 000                                                                          |                                                                                                                          |                          |                                                        |
| A 032                                                 | 59A-36.007(7) FAC Resident Care - Elopement Standards<br><br>59A-36.007<br>(7) ELOPEMENT STANDARDS.<br>(a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days.<br>1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times.<br>2. The facility must have a photo identification of at risk residents on file that is accessible to all | A 032                                                                          |                                                                                                                          |                          |                                                        |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

Agency for Health Care Administration

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| A 032                                                 | <p>Continued From page 1</p> <p>facility staff and law enforcement as necessary .<br/>The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative.</p> <p>(b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for:</p> <ol style="list-style-type: none"> <li>1. An immediate search of the facility and premises,</li> <li>2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities,</li> <li>3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and,</li> <li>4. The continued care of all residents within the facility in the event of an elopement.</li> </ol> <p>(c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to Section 429.41(1)(k), F.S.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on record review and staff interview, the facility failed conduct and document resident elopement drills with each of their staff pursuant to Section 429.41 (1)(k), F.S. which states elopement drills must be conducted with each staff member at least twice a year.</p> <p>The findings included:</p> | A 032                                                                          |                                                                                                                          |                          |                                                        |

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| A 032                                                 | Continued From page 2<br><br>On at approximately 11:00 AM, an interview was conducted with the Administrator regarding the facility's elopement drills. The Administrator did not appear to understand what type of "drill" I was referring to. The "elopement drill" requirement was explained to the Administrator, after which, she understood what documentation I was requesting. At approximately 1:30 PM, the Administrator admitted that she needed to do an elopement drill as she had not conducted one in some time. The Administrator did not provide any documentation showing that elopement drills had been conducted at any time during 2023 or 2024.<br><br>Class III                                                                                                                                                                                        | A 032                                                                                            |                                                                                                                          |                                                        |
| A 078                                                 | 59A-36.010(2) FAC Staffing Standards - Staff<br><br>(2) STAFF.<br>(a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable . The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership.<br>1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of testing materials satisfies the annual | A 078                                                                                            |                                                                                                                          |                                                        |

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| A 078                                                 | <p>Continued From page 3</p> <p>examination requirement. An individual with a positive test must submit a health care provider's statement that the individual does not constitute a risk of</p> <p>2. If any staff member has, or is suspected of having, a communicable , such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable</p> <p>(b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter.</p> <p>(c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C.</p> <p>(d) An assisted living facility to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents.</p> <p>(e) For facilities with a licensed capacity of 17 or more residents, the facility must:</p> <p>1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and,</p> | A 078                                                                          |                                                                                                                          |  |                                                        |

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| A 078                                                 | <p>Continued From page 4</p> <p>2. Maintain time sheets for all staff.<br/>(f) Level 2 background screening must be conducted for staff, including staff by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on record review and a staff interview, the facility failed to ensure 2 out of 2 sampled employees (Staff A and Staff B) had submitted written statements from a health care provider documenting that these employees were free of any signs and/or symptoms of a communicable ( ), within 30 days of employment.</p> <p>The findings included:</p> <p>Staff A is a direct caregiver whose date of hire was . Staff B is a direct caregiver whose date of hire was . During the record review for each of these caregivers, no written, signed statement by a health care provider documenting freedom from the signs and/or symptoms of any communicable , including , could be found.</p> <p>On at approximately 1:30 PM, the Administrator was notified of the missing written health statement for Staff A and Staff B. She was given the opportunity to locate the missing documentation. At the time of this report, the Administrator was not able to provide the required health statements and results of the exams for either of these employees (Staff A or Staff B).</p> <p>Class III</p> | A 078                                                                          |                                                                                                                          |                          |                                                        |

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| A 081                                                 | Continued From page 5                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | A 081                                                                          |                                                                                                                          |  |                                                        |
| A 081                                                 | <p>429.52(1 &amp; 7) FS; 59A-36.011( ) FAC Training<br/>- Staff In-Service</p> <p>429.52</p> <p>(1)(a) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record.</p> <p>(b) Each assisted living facility employee must complete the training required under s. 430.5025. However, an employee of an assisted living facility licensed as a limited mental health facility under s. 429.075 is exempt from the training requirements under s. 430.5025(4)(d).</p> <p>(c) If an assisted living facility employee completes the 1-hour training required under s. 430.5025 before interacting with residents, such training may count toward the 2 hours of preservice orientation required under paragraph (a).</p> <p>(7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course.</p> | A 081                                                                          |                                                                                                                          |  |                                                        |

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| A 081                                                 | <p>Continued From page 6</p> <p>59A-36.011<br/>(2) STAFF PRESERVICE ORIENTATION.<br/>(a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1).<br/>(b) New staff must complete the preservice orientation prior to interacting with residents.<br/>(c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record.<br/>(d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover:<br/>1. Resident's rights; and,<br/>2. The facility's license type and services offered by the facility.<br/>(3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff:<br/>(a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in _____ control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its _____ control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to _____ borne _____, may be used to meet this</p> | A 081                                                                                            |                                                                                                                          |  |                                                        |

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| A 081                                                 | Continued From page 7<br><br>requirement.<br>(b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:<br>1. Reporting adverse incidents.<br>2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.<br>(c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:<br>1. Resident rights in an assisted living facility.<br>2. Recognizing and reporting resident neglect, and . The facility must use its prevention policies and procedures when offering this training.<br>(d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects:<br>1. Resident behavior and needs.<br>2. Providing assistance with the activities of daily living.<br>(e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices.<br>(f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment.<br>1. All facility staff shall be provided with a copy of the facility's resident elopement response policies | A 081                                                                                            |                                                                                                                          |                                                        |



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| A 081                                                 | <p>Continued From page 8</p> <p>and procedures.</p> <p>2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on employee record review and staff interview, the facility failed to ensure that 2 of 2 direct staff (Staff A and Staff B) completed the required in-service trainings within 30 days of employment:</p> <p>a) Staff A had not completed the 3-hour Activities of Daily Living and Behavioral Training;</p> <p>b) Staff B did not complete Incident Reporting, Emergency Procedures, or Elopement Training.</p> <p>The findings included:</p> <p>On _____, a review was conducted of Staff A's employee file. Staff A was not a Home Health Aide or Certified Nurse's Assistant. She was hired on _____. Staff A's personnel file contained no documentation showing completion of the required 3-hour Activities of Daily Living and Behavioral Training.</p> <p>On _____, a review was conducted of Staff B's employee file. Staff B completed the training as a Nurse's Assistant but has not yet become Certified. Staff B was hired on _____. Staff B's personnel file contained no documentation showing completion of the required in-service trainings: Major and Adverse Incident Reporting, Facility Emergency Procedures, or Elopement</p> | A 081                                                                          |                                                                                                                          |                          |                                                        |

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| A 081                                                 | Continued From page 9<br><br>Response Training.<br><br>On _____ at approximately 1:30 PM, the Administrator was notified of the missing trainings for Staff A and Staff B. She was given the opportunity to locate the missing documentation. At the time of this report, the Administrator was not able to provide the missing training certificates for either of these employees (Staff A or Staff B).<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | A 081                                                                          |                                                                                                                          |                          |                                                        |
| A 083                                                 | 59A-36.011(5) FAC Training - First Aid and<br><br>(5) FIRST AID AND<br>( ). A staff member who has completed courses in First Aid and _____ and holds a currently valid card documenting completion of such courses must be in the facility at all times.<br>(a) Documentation that the staff member possess current _____ certification that requires the student to demonstrate, in person, that he or she is able to perform _____ and which is issued by an instructor or training provider that is approved to provide _____ training by the American Red Cross, the American _____ Association, the National Safety Council, or an organization whose training is accredited by the Commission on Accreditation for Pre-Hospital Continuing Education satisfies this requirement.<br>(b) A nurse shall be considered as having met the training requirement for First Aid. An emergency medical technician or paramedic currently certified under chapter 401, Part III, F.S., shall be considered as having met the training requirements for both First Aid and C.P.R. | A 083                                                                          |                                                                                                                          |                          |                                                        |

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| A 083                                                 | <p>Continued From page 10</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on employee record review and staff interview, the facility failed to ensure 2 of 2 sampled employees (Staff A and Staff B), who are left alone with residents to provide direct care assistance, had completed a course in First Aid and currently holds a valid card documenting completion of such a course.</p> <p>The findings included:</p> <p>Staff A is a direct care staff member whose hire date is . Per Administrator confirmation, Staff A provides care to residents on the weekdays from 7 AM to 7 PM without any other care staff available. A review of Staff A's employment record found no First Aid Certification verifying the completion of a course in First Aid.</p> <p>Staff B is a direct care staff member whose hire date is . Per Administrator confirmation, Staff B provides care to residents on alternating weekdays not covered by Staff A from 7 AM to 7 PM. A review of Staff B's employment record found no First Aid Certification verifying completion of a course in First Aid.</p> <p>On at approximately 1:30 PM, the Administrator was notified of the missing First Aid certification for Staff A and Staff B. She was notified that State Regulation requires there must always be a staff member certified in First Aid in the facility at all times. She was given the opportunity to locate the missing documentation. At the time of this report, the Administrator was not able to provide the missing First Aide certificates for either of these employees (Staff A or Staff B).</p> | A 083                                                                          |                                                                                                                          |  |                                                        |

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| A 083                                                 | Continued From page 11<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | A 083                                                                          |                                                                                                                          |                          |                                                        |
| A 084                                                 | 59A-36.011(6) FAC 429.52(6), FS Training -<br>Assis Self-Admin Meds & Med Mgmt<br><br>59A-36.011<br>(6) ASSISTANCE WITH THE<br>SELF-ADMINISTRATION OF MEDICATION AND<br>MEDICATION MANAGEMENT. Unlicensed<br>persons who will be providing assistance with the<br>self-administration of medications as described in<br>rule 59A-36.008, F.A.C., must meet the training<br>requirements pursuant to section 429.52(6), F.S.,<br>prior to assuming this responsibility. Courses<br>provided in fulfillment of this requirement must<br>meet the following criteria:<br>(a) Training must cover state law and rule<br>requirements with respect to the supervision,<br>assistance, administration, and management of<br>medications in assisted living facilities;<br>procedures and techniques for assisting the<br>resident with self-administration of medication<br>including how to read a prescription label;<br>providing the right medications to the right<br>resident; common medications; the importance of<br>taking medications as prescribed; recognition of<br>side effects and adverse reactions and<br>procedures to follow when residents appear to be<br>experiencing side effects and adverse reactions;<br>documentation and record keeping; and<br>medication storage and disposal. Training shall<br>include demonstrations of proper techniques,<br>including techniques for control, and<br>ensure unlicensed staff have adequately<br>demonstrated that they have acquired the skills<br>necessary to provide such assistance.<br>(b) The training must be provided by a registered<br>nurse or licensed pharmacist who shall issue a | A 084                                                                          |                                                                                                                          |                          |                                                        |

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| A 084                                                 | Continued From page 12<br><br>training certificate to a trainee who demonstrates,<br>in person and both physically and verbally, the<br>ability to:<br>1. Read and understand a prescription label;<br>2. Provide assistance with self-administration in<br>accordance with section 429.256, F.S., and rule<br>59A-36.008, F.A.C., including:<br>a. Assist with oral dosage forms, _____ dosage<br>forms, and _____ and _____<br>dosage forms;<br>b. Measure liquid medications, break scored<br>tablets, and crush tablets in accordance with<br>prescription directions;<br>c. Recognize the need to obtain clarification of an<br>"as needed" prescription order;<br>d. Recognize a medication order which requires<br>judgment or discretion, and to advise the<br>resident, resident's health care provider or facility<br>employer of inability to assist in the administration<br>of such orders;<br>e. Complete a medication observation record;<br>f. Retrieve and store medication;<br>g. Recognize the general signs of adverse<br>reactions to medications and report such<br>reactions;<br>h. Assist residents with _____ syringes that are<br>prefilled with the proper dosage by a pharmacist<br>and _____ that are prefilled by the<br>manufacturer by taking the medication, in its<br>previously dispensed, properly labeled container,<br>from where it is stored, and bringing it to the<br>resident for self-injection;<br>i. Assist with _____;<br>j. Use a _____ to perform _____<br>testing;<br>k. Assist residents with _____<br>and continuous positive airway pressure (CPAP)<br>devices, excluding the titration of the _____<br>levels; | A 084                                                                          |                                                                                                                          |                          |                                                        |

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| A 084                                                 | <p>Continued From page 13</p> <p>l. Apply and remove stockings and hosiery;</p> <p>m. Placement and removal of _____, bags, excluding the removal of the _____ or manipulation of the _____ site; and,</p> <p>n. Measurement of _____ rate, temperature, and _____ rate.</p> <p>(c) Unlicensed persons, as defined in section 429.256(1)(b), F.S., who provide assistance with self-administered medications and have successfully completed the initial 6 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility. The 2 hours of continuing education training may be provided online.</p> <p>(d) Trained unlicensed staff who, prior to the effective date of this rule, assist with the self-administration of medication and have successfully completed 4 hours of assistance with self-administration of medication training must complete an additional 2 hours of training that focuses on the topics listed in sub-subparagraphs (6)(b)2.h.-n. of this section, before assisting with the self-administration of medication procedures listed in sub-subparagraphs (6)(b)2.h.-n.</p> <p>429.52</p> <p>(6) Staff assisting with the self-administration of medications under s. 429.256 must complete a minimum of 6 additional hours of training provided by a registered nurse or a licensed pharmacist before providing assistance. Two hours of continuing education are required annually thereafter. The agency shall establish by rule the minimum requirements of this training</p> | A 084                                                                          |                                                                                                                          |  |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LIVING LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>496 SE VERADA AVE<br/>PORT SAINT LUCIE, FL 34983</b>                         |                          |                                                        |
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| A 084                                                 | <p>Continued From page 14</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on observation, employee record review,<br/>and staff interview, the facility failed to ensure 2 of<br/>the 2 sampled direct care employees (Staff A and<br/>Staff B) who assist with the self-administration of<br/>medications completed a minimum of 6 hours of<br/>training in assisting with self-administered<br/>medications. This training must be provided by a<br/>registered nurse or a licensed pharmacist, in<br/>person, and the trainee must demonstrate, both<br/>physically and verbally, the ability to meet the<br/>training requirements pursuant to Section<br/>429.52(6) F.S. prior to assuming this<br/>responsibility.</p> <p>The findings included:</p> <p>Staff A is a direct care staff member whose hire<br/>date is . She was observed on<br/>at 12:05 PM providing assistance with<br/>self-administered medications to Resident #1.<br/>During the interview on . at 12:10 PM,<br/>Staff A stated that she provides assistance with<br/>self-administered medications to all the residents<br/>during her shift. During review of Staff A's<br/>employee record, no training certificates were<br/>found showing Staff A had completed the initial<br/>6-hour training for assisting with self-administered<br/>medications or any of the 2-hour annual updates.</p> <p>Staff B is a direct care staff member whose hire<br/>date is . Per the Administrator, Staff B<br/>works the 7 AM to 7 PM shift on the alternating<br/>days not worked by Staff A. Staff B provides<br/>assistance with self-administered medications to<br/>residents during her shift. During review of Staff<br/>B's employee record, no training certificates were<br/>found showing Staff B had completed the initial<br/>6-hour training for assisting with self-administered</p> | A 084                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LIVING LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>496 SE VERADA AVE<br/>PORT SAINT LUCIE, FL 34983</b> |                                                                                                                          |                                                        |
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| A 084                                                 | Continued From page 15<br><br>medications or any of the 2-hour annual updates.<br><br>On _____ at approximately 1:30 PM, the<br>Administrator was notified of the missing training<br>for Staff A and Staff B. She was given the<br>opportunity to locate the missing documentation.<br>At the time of this report, the Administrator was<br>not able to provide the missing training<br>certificates for either of these employees (Staff A<br>or Staff B).<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | A 084                                                                                            |                                                                                                                          |                                                        |
| A 090                                                 | 59A-36.011(11) FAC Training -<br><br>(11)<br>TRAINING.<br>(a) Currently employed facility administrators,<br>managers, direct care staff and staff involved in<br>resident admissions must receive at least one<br>hour of training in the facility's policies and<br>procedures regarding _____<br>(b) Newly hired facility administrators, managers,<br>direct care staff and staff involved in resident<br>admissions must receive at least one hour of<br>training in the facility's policy and procedures<br>regarding _____ within 30 days after<br>employment.<br>(c) Training shall consist of the information<br>included in rule 59A-36.009, F.A.C.<br><br>This Statute or Rule is not met as evidenced by:<br>Based on employee record review and staff<br>interview, the facility failed to ensure 2 of 2<br>sampled direct care employees (Staff A and Staff<br>B) received at least 1 hour of training in the<br>facility's policies and procedures regarding<br>( ) within 30 days | A 090                                                                                            |                                                                                                                          |                                                        |



Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LIVING LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>496 SE VERADA AVE<br/>PORT SAINT LUCIE, FL 34983</b> |                                                                                                                          |                                                        |
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| A 090                                                 | <p>Continued From page 16</p> <p>of employment.</p> <p>The findings included:</p> <p>Staff A is a direct care staff member whose hire date is . Staff A's employment record did not contain the required one hour training in the facility's policy and procedures regarding within 30 days of employment.</p> <p>Staff B is a direct care staff member whose hire date is . Staff B's employment record did not contain the required one hour training in the facility's policy and procedures regarding within 30 days of employment.</p> <p>On at approximately 1:30 PM, the Administrator was notified of the missing training for Staff A and Staff B. She was given the opportunity to locate the missing documentation. At the time of this report, the Administrator was not able to provide the missing training certificates for either of these employees (Staff A or Staff B).</p> <p>Class III</p> | A 090                                                                                            |                                                                                                                          |                                                        |
| A 167                                                 | <p>59A-36.018 FAC; 429.24 FS Resident Contracts</p> <p>59A-36.018 Resident Contracts.</p> <p>(1) Pursuant to section 429.24, F.S., the facility must offer a contract for execution by the resident or the resident's legal representative before or at the time of admission. The contract must contain the following provisions:</p> <p>(a) A list of the specific services, supplies and accommodations to be provided by the facility to the resident, including limited nursing and extended congregate care services that the</p>                                                                                                                                                                                                                                                                                                                                                                         | A 167                                                                                            |                                                                                                                          |                                                        |

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LIVING LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>496 SE VERADA AVE<br/>PORT SAINT LUCIE, FL 34983</b>                         |                          |                                                        |
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| A 167                                                 | Continued From page 17<br><br>resident elects to receive;<br>(b) The daily, weekly, or monthly rate;<br>(c) A list of any additional services and charges to<br>be provided that are not included in the daily,<br>weekly, or monthly rates, or a reference to a<br>separate fee schedule that must be attached to<br>the contract;<br>(d) A provision stating that at least 30 days written<br>notice will be given before any rate increase;<br>(e) Any rights, duties, or _____ of residents,<br>other than those specified in section 429.28, F.S.;<br>(f) The purpose of any advance payments or<br>deposit payments, and the refund policy for such<br>advance or deposit payments;<br>(g) A refund policy that must conform to section<br>429.24(3), F.S.;<br>(h) A written bed hold policy and provisions for<br>terminating a bed hold agreement if a facility<br>agrees in writing to reserve a bed for a resident<br>who is admitted to a nursing home, health care<br>facility, or _____ facility. The resident or<br>responsible party must notify the facility in writing<br>of any change in status that would prevent the<br>resident from returning to the facility. Until such<br>written notice is received, the agreed upon daily,<br>weekly, or monthly rate may be charged by the<br>facility unless the resident's medical condition<br>prevents the resident from giving written<br>notification, such as when a resident is comatose,<br>and the resident does not have a responsible<br>party to act on the resident's behalf;<br>(i) A provision stating whether the facility is<br>affiliated with any religious organization and, if so,<br>which organization and its relationship to the<br>facility;<br>(j) A provision that, upon determination by the<br>administrator or health care provider that the<br>resident needs services beyond those that the<br>facility is licensed to provide, the resident or the | A 167                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| A 167                                                 | <p>Continued From page 18</p> <p>resident's representative, or agency acting on the resident's behalf, must be notified in writing that the resident must make arrangements for transfer to a care setting that is able to provide services needed by the resident. In the event the resident has no one to represent him or her, the facility must refer the resident to the social service agency for placement. If there is disagreement regarding the appropriateness of placement, provisions outlined in section 429.26(8), F.S., will take effect;</p> <p>(k) A provision that residents must be assessed upon admission pursuant to subsection 59A-36.006(2), F.A.C., and every 3 years thereafter, or after a significant change, pursuant to subsection (4), of that rule;</p> <p>(l) The facility's policies and procedures for self-administration, assistance with self-administration, and administration of medications, if applicable, pursuant to rule 59A-36.008, F.A.C. This also includes provisions regarding over-the-counter (OTC) products pursuant to subsection (8) of that rule; and,</p> <p>(m) The facility's policies and procedures related to a properly executed DH Form 1896,</p> <p>(2) The resident, or the resident's representative, must be provided with a copy of the executed contract.</p> <p>(3) The facility may not levy an additional charge for any supplies, services, or accommodations that the facility has agreed by contract to provide as part of the standard daily, weekly, or monthly rate. The resident or resident's representative must be furnished in advance with an itemized written statement setting forth additional charges for any services, supplies, or accommodations available to residents not covered under the contract. An addendum must be added to the</p> | A 167                                                                          |                                                                                                                          |                          |                                                        |

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| A 167                                                 | <p>Continued From page 19</p> <p>resident contract to reflect the additional services, supplies, or accommodations not provided under the original agreement. Such addendum must be dated and signed by the facility and the resident or resident's legal representative and a copy given to the resident or resident's representative.</p> <p>429.24 FS</p> <p>(1) The presence of each resident in a facility shall be covered by a contract, executed at the time of admission or prior thereto, between the licensee and the resident or his or her designee or legal representative. Each party to the contract shall be provided with a duplicate original thereof, and the licensee shall keep on file in the facility all such contracts. The licensee may not destroy or otherwise dispose of any such contract until 5 years after its expiration.</p> <p>(2) Each contract must contain express provisions specifically setting forth the services and accommodations to be provided by the facility; the rates or charges; provision for at least 30 days' written notice of a rate increase; the rights, duties, and _____ of the residents, other than those specified in s. 429.28; and other matters that the parties deem appropriate. A new service or accommodation added to, or implemented in, a resident's contract for which the resident was not previously charged does not require a 30-day written notice of a rate increase. Whenever money is deposited or advanced by a resident in a contract as security for performance of the contract agreement or as advance rent for other than the next immediate rental period:</p> <p>(a) Such funds shall be deposited in a banking institution in this state that is located, if possible, in the same community in which the facility is located; shall be kept separate from the funds</p> | A 167                                                                                            |                                                                                                                          |  |                                                        |

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| A 167                                                 | <p>Continued From page 20</p> <p>and property of the facility; may not be represented as part of the assets of the facility on financial statements; and shall be used, or otherwise expended, only for the account of the resident.</p> <p>(b) The licensee shall, within 30 days of receipt of advance rent or a security deposit, notify the resident or residents in writing of the manner in which the licensee is holding the advance rent or security deposit and state the name and address of the depository where the moneys are being held. The licensee shall notify residents of the facility's policy on advance deposits.</p> <p>(3)(a) The contract shall include a refund policy to be implemented at the time of a resident's transfer, discharge, or . . . .</p> <p>(b) If a licensee agrees to reserve a bed for a resident who is admitted to a medical facility, including, but not limited to, a nursing home, health care facility, or , , , facility, the resident or his or her responsible party shall notify the licensee of any change in status that would prevent the resident from returning to the facility. Until such notice is received, the agreed-upon daily rate may be charged by the licensee.</p> <p>(c) The purpose of any advance payment and a refund policy for such payment, including any advance payment for housing, meals, or personal services, shall be covered in the contract.</p> <p>(4) The contract shall state whether or not the facility is affiliated with any religious organization and, if so, which organization and its general responsibility to the facility.</p> <p>(5) Neither the contract nor any provision thereof relieves any licensee of any requirement or ~ imposed upon it by this part or rules</p> | A 167                                                                          |                                                                                                                          |                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LIVING LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>496 SE VERADA AVE<br/>PORT SAINT LUCIE, FL 34983</b>                         |  |                                                        |
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| A 167                                                 | <p>Continued From page 21</p> <p>adopted under this part.</p> <p>(6) In lieu of the provisions of this section, facilities certified under chapter 651 shall comply with the requirements of s. 651.055.</p> <p>(7) Notwithstanding the provisions of this section, facilities which consist of 60 or more apartments may require refund policies and termination notices in accordance with the provisions of part II of chapter 83, provided that the lease is terminated automatically without financial penalty in the event of a resident's or relocation due to hospitalization or to medical reasons which necessitate services or care beyond which the facility is licensed to provide. The date of termination in such instances shall be the date the unit is fully vacated. A lease may be substituted for the contract if it meets the disclosure requirements of this section. For the purpose of this section, the term "apartment" means a room or set of rooms with a kitchen or kitchenette and lavatory located within one or more buildings containing other similar or like residential units.</p> <p>This Statute or Rule is not met as evidenced by: Based on resident record review and staff interview, the facility failed to correctly document in the resident contract that the facility may terminate the resident agreement with a 45 day written notice, not a 30 day notice. This affects all residents.</p> <p>The findings included:</p> <p>During contract review for Resident #2, (no date on contract), it was noted that within the Resident Agreement under item #7, it was incorrectly</p> | A 167                                                                          |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LIVING LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>496 SE VERADA AVE<br/>PORT SAINT LUCIE, FL 34983</b>                         |                          |                                                        |
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| A 167                                                 | <p>Continued From page 22</p> <p>documented that both the resident AND the facility could terminate the agreement with a 30-day written notice. State regulations specifies that assisted living facilities must provide a 45 day written notice to terminate a resident agreement, but a resident is only required to provide a 30-day written notice of termination. When this was error was shown to the Administrator, she handed me another resident contract that was to be used for future residents. The 2nd contract also stated on the 2nd page under REFUNDS, item #1: "However, if the resident or responsible party does not give 45-days advance written notice of termination of contract, refunds will not be made." It also states on the last page of the new contract: "This entire agreement may be terminated by written request of the resident or responsible party or at the request of the facility with thirty (30) days notice." The errors in the new contract were also pointed out to the Administrator.</p> <p>On at 1:30 PM, the Administrator acknowledged the contract concerns, and she stated that a new, amended resident contract would be provided to the residents to sign.</p> <p>It should be noted that this same deficiency regarding the facility contract was cited during the Relicensure survey conducted on .</p> <p>Class</p> | A 167                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LIVING LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>496 SE VERADA AVE<br/>PORT SAINT LUCIE, FL 34983</b>                         |  |                                                        |
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| CZ816                                                 | <p>408.809(2) 435.05(2) 59A-35.090(2d-3b)<br/>Background Screening-Compliance Attestation</p> <p>408.809 Background screening; prohibited offenses.-</p> <p>(2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's _____ to the Federal Bureau of Investigation for a national criminal history record check unless the person's _____ are enrolled in the Federal Bureau of Investigation's national retained print notification program. If the _____ of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h), the person must submit _____ electronically to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward the _____ to the Federal Bureau of Investigation for a national criminal history record check. The _____ shall be retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h) and enrolled in the national retained print _____ notification program when the Department of Law Enforcement begins participation in the program. The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person _____. The agency may accept as satisfying the requirements of this section proof of compliance with level 2 screening standards submitted within the previous 5 years to meet any provider or</p> | CZ816                                                                          |                                                                                                                          |  |                                                        |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE



Agency for Health Care Administration

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| CZ816                                                 | <p>Continued From page 1</p> <p>professional licensure requirements of the Department of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651, provided that:</p> <p>(a) The screening standards and disqualifying offenses for the prior screening are equivalent to those specified in s. 435.04 and this section;</p> <p>(b) The person subject to screening has not had a break in service from a position that requires level 2 screening for more than 90 days; and</p> <p>(c) Such proof is accompanied, under penalty of perjury, by an attestation of compliance with chapter 435 and this section using forms provided by the agency.</p> <p>435.05 Requirements for covered employees and employers.-Except as otherwise provided by law, the following requirements apply to covered employees and employers:</p> <p>(2) Every employee must attest, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to this chapter and agreeing to inform the employer immediately if _____ for any of the disqualifying offenses while employed by the employer.</p> <p>59A-35.090 Background Screening.</p> <p>(2) Processing Screening Requests, Required Documents and Fees.</p> <p>(d) An Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, _____, herein incorporated by reference, available at <a href="http://www.flrules.org/Gateway/reference.asp?No=Ref-09106">http://www.flrules.org/Gateway/reference.asp?No=Ref-09106</a>, and available from the Agency for Health Care Administration at: <a href="http://ahca.myflorida.com/MCHQ/Central_Service">http://ahca.myflorida.com/MCHQ/Central_Service</a></p> | CZ816                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| CZ816                                                 | <p>Continued From page 2</p> <p>s/Background_Screening/Regulations_Forms.sht<br/>ml. This form must be completed by the individual<br/>and retained by the provider upon hire to attest<br/>that they meet the requirements for qualifying for<br/>employment, they have not been unemployed for<br/>more than 90 days from a position that requires<br/>Level 2 screening, and they agree to inform the<br/>employer immediately if _____ for any<br/>disqualifying offense.</p> <p>(e) An administrator or chief financial officer must<br/>be screened and qualified prior to _____ to<br/>the position.</p> <p>(3) Results of Screening and Notification.<br/>(a) Final results of background screening<br/>requests will be provided through the Agency's<br/>secure website that may be accessed by all<br/>health care providers applying for or actively<br/>licensed through the Agency that are registered<br/>with the Care Provider Background Screening<br/>Clearinghouse. The secure website is located at:<br/>apps.ahca.myflorida.com/SingleSignOnPortal.</p> <p>(b) If a Level 2 criminal history is incomplete, a<br/>certified letter will be sent to the individual being<br/>screened requesting the _____ report and court<br/>disposition information. If the letter is returned<br/>unclaimed, a copy of the letter will be sent by<br/>regular mail. Pursuant to Section 435.05(1)(d),<br/>F.S., the missing information must be filed with<br/>the Agency within 30 days of the Agency's<br/>request or the individual is subject to<br/>disqualification in accordance with Section<br/>435.06(3), F.S.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on employee file review and staff<br/>interview, the facility failed to:<br/>1) ensure 2 of 2 sampled direct care staff signed<br/>an Attestation of Compliance with Background<br/>Screening (BGS) Requirements, AHCA Form</p> | CZ816                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| CZ816                                                 | <p>Continued From page 3</p> <p>3100-0008, , and<br/>2) retain such form upon hire to attest that Staff A<br/>and Staff B met the requirements for qualifying<br/>for employment.</p> <p>The findings included:</p> <p>Staff A is a direct care staff member whose hire<br/>date is . Upon review of Staff A's<br/>employment record, there was no signed<br/>Attestation of Compliance with Background<br/>Screening (BGS) Requirements Form found<br/>within Staff A's record. A level II Background<br/>Screening was completed on Staff A on<br/>and Staff A was found eligible for employment.</p> <p>Staff B is a direct care staff member whose hire<br/>date is . Upon review of Staff B's<br/>employment record, there was no signed<br/>Attestation of Compliance with Background<br/>Screening (BGS) Requirements Form found<br/>within Staff B's record. A level II Background<br/>Screening was completed on Staff A on<br/>and Staff B was found eligible for employment.<br/>There was no break in employment from<br/>until .</p> <p>On at approximately 1:30 PM, the<br/>Administrator was notified of the missing Forms<br/>for Staff A and Staff B. She was given the<br/>opportunity to locate the missing documentation.<br/>At the time of this report, the Administrator was<br/>not able to provide the missing Attestation Forms<br/>for either of these employees (Staff A or Staff B).</p> <p>Unclassified</p> | CZ816                                                                          |                                                                                                                          |                          |                                                        |