Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11968314	A. BUILDING: _____ B. WING _____	R 01/14/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NOBLE GARDENS SENIOR LIVING	7024 WILEY RD JACKSONVILLE, FL 32210

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 000}	Initial Comments A revisit to the relicensure survey at Noble Gardens Senior Living was conducted to . Deficiencies were not corrected at the time of the survey.	{A 000}		
{A 052}	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her . (d) Applying , medications. (e) Returning the medication container to proper storage.	{A 052}		

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{A 052}	Continued From page 1 (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . (4) Assistance with self-administration of medication does not include: (a) Mixing, , , converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a of the body. (d) Administration of preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with , , or preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person.	{A 052}		

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{A 052}	Continued From page 2 (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to	{A 052}		

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{A 052}	Continued From page 3 enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observations, record reviews, and staff interviews, the facility failed ensure unlicensed persons properly assisted 3 of 3 sampled residents with self-administration of medications (Residents 3, 4 and 5). The findings include:	{A 052}		

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{A 052}	Continued From page 4 In an interview with Resident 1 on at 11:38 am, he stated he had lived in the facility for 5 years. Facility staff assisted him with the self-administration of medications, but didn't tell him what they are giving him unless he asked. He stated he wanted to know what he was taking. Resident 3 was interviewed on at 11:42 am. He said as part of care and services, staff brought him his medication but sometimes they didn't tell him what he is getting. During an interview with Resident 2 on at 11:56 am, Resident 2 was asked if staff advised him of what he was receiving when they assisted him with medications, he stated they did not. He was not sure what all of his medications were. Observations of assistance with self-administration of medication commenced on at 12:00 pm in the facility's dining room, where residents were gathering for lunch. Employee A was at the medication cart reviewing the medication observation record (MOR) for Resident 4. Employee A retrieved a pack of , 100 milligram tablets and dispensed one pill into a small medicine cup. She took the pill to Resident 4's table and prompted the resident to open her . Employee A then poured the tablet directly into Resident 4's , explaining Resident 4 had 's, so staff must feed her. Review of the MOR and instructions on the label revealed Resident 4 was to take 1 , tablet three times daily. Photographic evidence was obtained. Employee A then went to Resident 3 and advised him it was time for his medication. She retrieved his medication card, reviewed the MOR, then	{A 052}		

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{A 052}	Continued From page 5 dispensed 1 , 400 milligram (mg) capsule into a small plastic graduated medication cup. Employee A handed him the medication cup and advised, "Only one!". She did not tell him of the name or dosage of the medication she was providing. Resident 3 took his medication independently. Employee A said "Good!", then initialed the MOR. At 12:09 pm on , Employee A retrieved Resident 5's card of 50 mg tablets from the medication cart. She dispensed one pill per the instructions on the MOR and label and took it to Resident 5, who was seated at a table. She advised the resident, "Only one", but neglected to tell him the name and dose of the medication. Resident 5 took and swallowed his medication independently. Employee A walked to the medication cart and initialed the MOR. Record review for Resident 3 revealed he was admitted to the facility on . He had an AHCA form 1823 (Resident Health Assessment) dated that noted diagnoses including major , and . The medical practitioner indicated on page 3 that Resident 3 required assistance with the self-administration of medication. Photographic evidence was obtained. Further review of the record found no opt-out clause was executed to allow staff to assist with medication without being required to read the medication and dosage to the resident. Record review for Resident 4 found she was admitted to the facility on . Per the AHCA form 1823 dated , diagnoses included [ ], , and	{A 052}		

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{A 052}	Continued From page 6	{A 052}		

communication . No diagnosis of was listed. On page 2, Resident 4 was listed as being independent with all activities of daily living except grooming. On page 3, the assessor checked off that Resident 4 needed medication administration, not assistance with self-administration of medication. Photographic evidence was obtained.

Record review for Resident 5 revealed an admission date of . He had an AHCA 1823 dated that noted diagnoses including , , , type II , , and , . Page 3 indicated Resident 5 required assistance with the self-administration of his medications. Photographic evidence was obtained. Further review of the record found no opt-out agreement was executed.

An interview was conducted with Employee A on at 12:35 pm. She stated she was a certified medical assistant, but not a nurse. Employee A said she sometimes gets as to what she was permitted to do where she used to live, outside of Florida, and what she is not permitted to do here.

A review of Employee A's training records revealed a certificate of completion dated for a 2-hour refresher course in Assistance with Self Administered Medications. She also received an inservice training on medications on . Photographic evidence was obtained.

An interview was conducted with the Administrator on at 1:20 pm. She explained that in response the previous survey on , all 4 medication technicians on the day shift were provided 2 hours of training in assisting with self-administration of medication. There was

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{A 052}	Continued From page 7 also an inservice training that emphasized telling the resident what they were taking. The Administrator was advised of the interviews and observations conducted on with Employee A. She acknowledged the findings and confirmed none of the residents observed had executed opt-out agreements that would remove the requirement for staff having to read the labels to the residents during assistance with medications. She also explained Resident 4 could take her pills and Employee A did not need to pour the medications into her . Class III	{A 052}		