Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11911434	A. BUILDING: _____ B. WING _____	01/28/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HER VILLAGE	1103 BARRS STREET JACKSONVILLE, FL 32204

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A relicensure survey was conducted at Her Village Assisted Living Facility on . The facility had deficiencies at the time of the survey.	A 000		
A 152	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during	A 152		

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A 152	Continued From page 1 use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be . This Statute or Rule is not met as evidenced by: Based on observations, resident interview, staff interviews and facility policy and procedure review, the facility failed to provide a safe living environment free of hazards ensuring mechanical, structural and appurtenances were maintained in good working order, for the 72 residents of the facility. The findings include: On at 9:50 am, a tour of the facility campus was conducted. In Building #2's air vents were observed with a build up of dust/debris. An apple corer with brown food debris stuck to it was observed in a kitchen cabinet along with roach carcasses. Toxic cleaning chemicals were observed in a bucket in the hallway, and a spray bottle was not labeled. Two microwaves were observed to be in disrepair and had food debris stuck the top of the oven inside. One kitchenette had paint peeling from the ceiling. One shower had a shower mat in disrepair (Photographic evidence obtained). In Building #3, tanks were observed stored in an unsecured manner. Air vents were covered with built-up dust/debris. Two microwaves were in disrepair. One refrigerator had dried on yellow fluid stuck on the bottom (Photographic evidence obtained). During an interview with Resident #5 on	A 152		

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A 152	Continued From page 2	A 152		

at 11:15 am, he confirmed that the , , tanks were his. He did not know that they needed to be stored in a secure manner.

Building #4's air vents were covered with dust/debris. Microwaves were in disrepair and had food debris stuck to the sides and top of the oven inside. An , , concentrator was running in one resident's room; however the resident was not in the building (Photographic evidence obtained).

During an interview on at 2:10 pm with the Assistant Administrator and the Supervisor, photos were shown to them of the environmental and safety concerns. They confirmed the , , tanks needed to be stored securely. The Supervisor stated she knew some of the microwaves were in need of replacement but did not know they were in "that bad of shape." She confirmed the cabinet needed to be repainted and the ceiling needed to be repainted. She stated that the roaches should have been cleaned up by housekeeping. She and the Assistant Administrator confirmed that the toxic cleaning products should not be left out for the residents' access. They should be locked up and properly labeled.

Review of the facility policy and procedure entitled Resident Cleanliness and Safety Policy mandated that management would ensure the facility and its equipments were "a. Cleaned and, if applicable, according to policies and procedures designed to prevent, minimize, and control illness or ; and b. Free from a condition or situation that may cause a resident or other individual to suffer physical injury."

The policy continued to state the , , would

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A 152	Continued From page 3 be, "secured in an upright position," and chemicals were to be, "maintained in labeled containers in a locked area separate from food preparation and storage, dining areas, and medications and are inaccessible to residents." (Photographic evidence obtained). Class III	A 152		