

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969737	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 03/06/2025
NAME OF PROVIDER OR SUPPLIER THE GALLERY AT CAPE CORAL			STREET ADDRESS, CITY, STATE, ZIP CODE 2219 CHIQUITA BLVD S CAPE CORAL, FL 33991		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
A 000	Initial Comments An unannounced relicensure, emergency power plan monitoring, health facility reporting system, visitation form, and complaint survey for #2024008694 and # 2024011411 was conducted on _____ through _____ at The Gallery at Cape Coral, an assisted living facility in Cape Coral, Florida. Complaint #2024008694 was not substantiated. Complaint #2024011411 was not substantiated. The following is the description of the deficiencies: .	A 000			
A 032 SS=D	59A-36.007(7) FAC Resident Care - Elopement Standards 59A-36.007 (7) ELOPEMENT STANDARDS. (a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days. 1. As part of its resident elopement response policies and procedures, the facility must make,	A 032			

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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A 032	Continued From page 1 at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times. 2. The facility must have a photo identification of at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative. (b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for: 1. An immediate search of the facility and premises, 2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities, 3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and, 4. The continued care of all residents within the facility in the event of an elopement. (c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to Section 429.41(1)(k), F.S.	A 032		

AHCA Form 3020-0001
STATE FORM

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A 052	Continued From page 3 to the resident. For purposes of this paragraph, an _____ syringe that is prefilled with the proper dosage by a pharmacist and an _____ that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's _____ or placing the dosage in another container and helping the resident by lifting the container to his or her _____. (d) Applying _____ medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a _____, including removing the cap of a _____, opening the unit dose of _____ solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the _____. (4) Assistance with self-administration of medication does not include: (a) Mixing, _____, _____, converting, or _____ medication doses, except for measuring a prescribed amount of liquid	A 052			

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A 052	Continued From page 4 medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a _____ of the body. (d) Administration of _____ preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with _____, _____, or _____ preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be _____ or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and	A 052			

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A 052	Continued From page 5 must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with	A 052			

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A 052	Continued From page 6 this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, and interview, the facility failed to orally advise residents of medication name, instructions, and dosages for 10 (Residents #9, #11, #14, #15, #17, #18, #19, #20, #21, #22) of 16 observed. The facility failed staff who assist with self administration of medications give correct medications and dosages for 2 (Resident #14, Resident #15) of 16 residents observed for medication pass. The findings included: On _____ at 1:15 p.m., during the medication observation, Medication Technician (MT) Staff G provided 125 mg of _____ (to prevent _____) to Resident #11. MT Staff G did not orally advise Resident #11 of the name of the medication or the dosage that was being given. MT Staff G did not prepare the medication in the presence of the resident.	A 052		

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A 052	Continued From page 7 On at 1:30 p.m., during the medication observation, MT Staff G provided 25 gm of () and 2 gm 1% gel (used to treat through application to affected area) to Resident #14. MT Staff G did not orally advise Resident #14 the name of the medication or the dosage that was being given. MT Staff G failed to measure the prescribed amount of medication before the application. No measurement device was used although the box included a diagram of a 2 gram and a 4 gram portion. The 1% gel was observed to be applied to the lower . MT Staff G did not prepare the medication in the presence of the resident. On at 1:55 p.m., during the medication observation, MT Staff G provided 0.5 mg of Risperadone (used to treat) to Resident #15. MT Staff G did not orally advise Resident #15 the name of the medication or the dosage given. MT Staff G did not prepare the medication in the presence of the resident. On at 1:56 p.m., upon observation, the Risperadone 0.5 mg given to Resident #15, was not scheduled to be taken during the midday medication pass. The bag was labeled "Evening" on the front of the bag. MT Staff G did not prepare the medication in the presence of the resident. "Photographic Evidence Obtained" On at 2:00 p.m., during the medication observation, MT Staff G provided 50	A 052			

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A 052	Continued From page 8 mg () to Resident #20. MT Staff G did not orally advise Resident #15 the name of the medication or the dosage given. MT Staff G did not prepare the medication in the presence of the resident. On at 2:10 p.m., during the medication observation, MT Staff G provided 500 mg () relief to Resident #19. MT Staff G did not orally advise Resident #19 the name of the medication or the dosage given. MT Staff G did not prepare the medication in the presence of the resident. On at 2:15 p.m., during the medication observation, MT Staff G provided 50 mg () to Resident #18. MT Staff G did not orally advise Resident #18 the name of the medication or the dosage given. MT Staff G did not prepare the medication in the presence of the resident. On at 2:30 p.m., during the medication observation, MT Staff G provided 325 mg () relief and 25 mg of Seroquel () to Resident #17. MT Staff G did not orally advise Resident #17 the name of the medication or the dosage given. MT Staff G did not prepare the medication in the presence of the resident. On at 2:45 p.m., during the medication observation, MT Staff G provided 650 mg () relief to Resident #9. MT Staff G did not orally advise Resident #9 the name of the medication or the dosage given. MT Staff G did	A 052		

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A 052	Continued From page 9 not prepare the medication in the presence of the resident. On at 2:52 p.m., during the medication observation, MT Staff G provided 650 mg (relief) and 0.5 mg of Lorezapam (to relieve) to Resident #21. MT Staff G did not orally advise Resident #21 the name of the medication or the dosage given. MT Staff G did not prepare the medication in the presence of the resident. On at 3:00 p.m., during the medication observation, MT Staff G provided 50 mg () to Resident #22. MT Staff G did not orally advise Resident #22 the name of the medication or the dosage that was being given. MT Staff G did not prepare the medication in the presence of the resident. On at 3:35 p.m., during an interview, MT Staff G acknowledged that she failed to advise the names and dosages of the medications given to the residents. On at 3:40 p.m., during an interview, Licensed Practical Nurse (LPN) Staff D provided the correct measurement device to apply the correct dosage of gel. Staff D stated that each MT is to use that device to correctly measure gel. LPN Staff D stated that there is a 1 hour grace period for medications On at 3:45 p.m., during an interview, LPN Staff D stated that to the best of her knowledge, there were no waiver forms for residents to opt of out of being orally advised of medication names	A 052			

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A 052	Continued From page 10 and dosages. Class III	A 052		
A 054 SS=D	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical , the facility must, pursuant to Section 429.41, F.S., maintain a record of the prescribing	A 054		

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A 054	Continued From page 11 physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on observations, and interview, the facility failed to immediately update the Medication Observation Record (MOR) each time a medication is given for 1 resident (#15) out of 15 resident observations. The findings included: On at 1:56 p.m., during a medication pass, MT Staff G was observed to provide 0.5 mg. of Risperadone to Resident #15. Staff G failed to document in the MOR that the medication was given. On at 3:45 p.m., during an interview, LPN Staff D checked the MOR and acknowledged that the last documentation of 0.5 mg. of Risperadone for Resident #15 was at 8:35 a.m. on . LPN Staff D asked MT Staff G why she failed to document the Risperadone in the MOR. MT Staff replied that "She forgot". LPN Staff D instructed MT Staff G to sign into the MOR and document that the medication was given at 1:56 p.m. on . Class III	A 054		
A 056 SS=E	59A-36.008(7) FAC Medication - Labeling and Orders	A 056		

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A 056	Continued From page 12 (7) MEDICATION LABELING AND ORDERS. (a) The facility may not store prescription drugs for self-administration, assistance with self-administration, or administration unless they are properly labeled and dispensed in accordance with Chapters 465 and 499, F.S., and Rule 64B16-28.108, F.A.C. If a customized patient medication package is prepared for a resident, and separated into individual medicinal drug containers, then the following information must be recorded on each individual container: 1. The resident's name; and, 2. The identification of each medicinal drug in the container. (b) Except with respect to the use of pill organizers as described in subsection (2), no individual other than a pharmacist may transfer medications from one storage container to another. (c) If the directions for use are "as needed" or "as directed," the health care provider must be contacted and requested to provide revised instructions. For an "as needed" prescription, the circumstances under which it would be appropriate for the resident to request the medication and any limitations must be specified; for example, "as needed for , , not to exceed 4 tablets per day." The revised instructions, including the date they were obtained from the health care provider and the signature of the staff who obtained them, must be noted in the medication record, or a revised label must be obtained from the pharmacist. (d) Any change in directions for use of a medication that the facility is administering or providing assistance with self-administration must be accompanied by a written, faxed, or electronic copy of a medication order issued and signed by the resident's health care provider. The new	A 056			

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A 056	Continued From page 13 directions must promptly be recorded in the resident's medication observation record. The facility may then obtain a revised label from the pharmacist or place an "alert" label on the medication container that directs staff to examine the revised directions for use in the medication observation record. (e) A nurse may take a medication order by telephone. Such order must be promptly documented in the resident's medication observation record. The facility must obtain a written medication order from the health care provider within 10 working days. A faxed or electronic copy of a signed order is acceptable. (f) The facility must make every reasonable effort to ensure that prescriptions for residents who receive assistance with self-administration of medication or medication administration are filled or refilled in a timely manner. (g) Pursuant to Section 465.0276(5), F.S., and Rule 61N-1.006, F.A.C., sample or complimentary prescription drugs that are dispensed by a health care provider, must be kept in their original manufacturer's packaging, which must include the practitioner's name, the resident's name for whom they were dispensed, and the date they were dispensed. If the sample or complimentary prescription drugs are not dispensed in the manufacturer's labeled package, they must be kept in a container that bears a label containing the following: 1. Practitioner's name, 2. Resident's name, 3. Date dispensed, 4. Name and strength of the drug, 5. Directions for use; and, 6. Expiration date. (h) Pursuant to Section 465.0276(2)(c), F.S., before dispensing any sample or complimentary	A 056		

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A 056	Continued From page 14 prescription drug, the resident's health care provider must provide the resident with a written prescription, or a faxed or electronic copy of such order. This Statute or Rule is not met as evidenced by: Based on observation, and interview, the facility failed to maintain medication labels with directions of usage documented for 15 residents out of 15 residents observed. 64B16-28.108 All Permits - Labels and Labeling of Medicinal Drugs. Each container of medicinal drugs dispensed shall have a label or shall be accompanied by labeling. Every pharmacy that dispenses a medicinal drug to a patient or agent of the patient shall ensure that the pharmacy's policy and procedures manual covers dispensing to the or visually . The manual must make certain to address that those with visual , are fully informed of all the information required to be part of the label or labeling. (4) A medicinal drug dispensed in a unit dose system by a pharmacist shall be accompanied by labeling. The requirement will be satisfied if, to the extent not included on the label, the unit dose system indicates clearly the name of the resident or patient, the prescription number or other means utilized for readily retrieving the medication order, the directions for use, and the prescriber's name. The findings included: On , during medication pass, it was	A 056			

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969737	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 03/06/2025
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A 056	Continued From page 15 observed that there were no instructions on the medication packages that were used to provide medications to residents. The medication bags were white and labeled with the resident name, unit number, medication type, medication pass shift (Morning, Midday, Evening, Night), and dosage. **Photographic Evidence Obtained** On at 3:50 p.m., during an interview, LPN Staff D said that there were no directions of usage on any of the medication bags in the facility. Class III	A 056			