Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11964696	A. BUILDING: _____ B. WING _____	05/29/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
OSPREY VILLAGE AT AMELIA ISLAND	76 OSPREY VILLAGE DRIVE FERNANDINA BEACH, FL 32034

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A 000	Initial Comments An extended congregate care monioring, generator monitoring, and complaint investigation (complaint 202501918) were conducted at Osprey Village at Amelia Island on . Deficiencies were identified at the time of survey.	A 000		
AE203	59A-36.021(3) FAC ECC - Staffing Requirements (3) STAFFING REQUIREMENTS. The following staffing requirements apply for extended congregate care services: (a) Supervision by an administrator who has a minimum of two years of managerial, nursing, social work, therapeutic recreation, or counseling experience in a residential, long-term care, or acute care setting or agency serving elderly or persons. If an administrator appoints a manager as the supervisor of an extended congregate care facility, both the administrator and manager must satisfy the requirements of subsection 59A-36.010(1), F.A.C. 1. A baccalaureate degree may be substituted for one year of the required experience. 2. A nursing home administrator licensed under chapter 468, F.S., is qualified under this paragraph. (b) Provide staff or contract the services of a nurse who must be available to provide nursing services, participate in the development of resident service plans, and perform monthly nursing assessments for extended congregate care residents. (c) Provide enough qualified staff to meet the needs of extended congregate care residents in accordance with rule 59A-36.010, F.A.C., and to provide the services established in each resident's service plan. (d) Ensure that adequate staff is awake during all hours to meet the scheduled and unscheduled	AE203		

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AE203	Continued From page 1 needs of residents. (e) Immediately provide additional or appropriately qualified staff, when the agency determines that service plans are not being followed or that residents' needs are not being met because insufficient staffing, in accordance with the staffing standards established in rule 59A-36.010, F.A.C. (f) Ensure and document that staff receive extended congregate care training as required in rule 59A-36.011, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed ensure the personnel providing services to the three residents receiving extended congregate care (ECC) met the minimum qualifications to perform the duties (Staff F). Findings Included: A review of the facility's ECC records revealed a registered nurse, Staff F, had signed off on required ECC documents including monthly nursing assessments for Resident #1 dated , and monthly nursing assessments for Residents #2 and #3 dated . During an interview with the Executive Director at 2:00pm on , he verified that the facility's qualified registered nurse for their ECC program was Staff F, who he stated was a nurse who worked as a corporate nurse for the facility. A review of Staff F's personnel record revealed a multistate license, however when the Department of Health's website was searched, it showed that Staff F did not have an active and clear Florida nursing license. In addition, Staff F had not been cleared and eligible through the Florida	AE203		

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AE203	Continued From page 2 Background Screening Clearinghouse. In an interview with the Executive Director at 2:45pm on , he acknowledged that Staff F did not have the required credentials to have conducted the ECC nursing assessments. He stated that the facility had been between Administrators and things had not been kept up to date. Class III	AE203		
AE205	59A-36.021(5); 429.07(3)(b) ECC - Health Assessment 59A-36.021 (5) HEALTH ASSESSMENT. Before receiving extended congregate care services, all persons. including residents transferring within the same facility to that portion of the facility licensed to provide extended congregate care services, must be examined by a health care practitioner pursuant to rule 59A-36.006, F.A.C. A health assessment conducted no more than 60 days before receiving extended congregate care services meets this requirement. Once receiving services, a new health assessment must be obtained at least annually. 429.07 (3)(b), FS 6. Before the admission of an individual to a facility licensed to provide extended congregate care services, the individual must undergo a medical examination as provided in s. 429.26(5) and the facility must develop a preliminary service plan for the individual. 7. If a facility can no longer provide or arrange for services in accordance with the resident's service plan and needs and the facility's policy, the facility	AE205		

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AE205	Continued From page 3 must make arrangements for relocating the person in accordance with s. 429.28(1)(k). This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to obtain an annual health assessment from a health care practitioner for 2 of 3 residents receiving extended congregate care (ECC) (Resident #2 and Resident #3). Findings Included: A review of the facility's ECC policies and procedures stated that the facility would ensure an 1823 health assessment would be obtained annually for the residents receiving ECC services. A review of Resident #2's record on , revealed the latest 1823 assessment was dated . A review of Resident #3's record on , revealed the latest 1823 assessment was dated . In an interview with the Executive Director at 2:45pm on , he stated he was not aware the facility ECC records had not been kept up to date. Class III	AE205		
AE206	59A-36.021(6) FAC ECC - Service Plans (6) SERVICE PLANS. (a) Before receiving services, the extended	AE206		

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AE206	Continued From page 4	AE206		

congregate care administrator or manager must develop a preliminary service plan that includes an assessment of whether the resident meets the facility's residency criteria, an appraisal of the resident's unique physical, , , , and social needs and preferences, and an evaluation of the facility's ability to meet the resident's needs.
(b) Within 14 days of receiving services, the extended congregate care administrator or manager must coordinate the development of a written service plan that takes into account the resident's health assessment obtained pursuant to subsection (5); the resident's unique physical, , , , and social needs and preferences; and how the facility will meet the resident's needs including the following if required:
1. Health monitoring,
2. Assistance with personal care services,
3. Nursing services,
4. Supervision,
5. Special diets,
6. Ancillary services,
7. The provision of other services such as transportation and supportive services; and,
8. The manner of service provision, and identification of service providers, including family and friends, in keeping with resident preferences.
(c) Pursuant to the definitions of "shared responsibility" and "managed risk" as provided in section 429.02, F.S., the service plan must be developed and agreed upon by the resident or the resident's representative or designee, surrogate, guardian, or attorney-in-fact, and must reflect the responsibility and right of the resident to consider options and assume risks when making choices pertaining to the resident's service needs and preferences.
(d) The service plan must be reviewed and

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AE206	Continued From page 5 updated quarterly to reflect any changes in the manner of service provision, accommodate any changes in the resident's physical or mental status, or pursuant to recommendations for modifications in the resident's care as documented in the nursing assessment. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to develop service plans for the 3 residents receiving extended congregate care (ECC) (Resident #1, Resident #2 or Resident #3). Finding Included: A review of Resident #1's ECC records revealed no ECC service plan. The resident had been receiving ECC services since . A review of Resident #2's ECC records revealed no ECC service plan. The resident had been receiving ECC services since . A review of Resident #3's ECC records revealed no ECC service plan. The resident had been receiving ECC services since . A review of the facility's ECC policies and procedures revealed a description of the required ECC service plans which would be implemented, and that they should be updated on a quarterly basis. In an interview with the Executive Director at 2:45pm on , he stated he was not aware that the facility was not providing the required service plans. Class III	AE206		

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AE208	59A-36.021(8) FAC 429.07(3)(b)3, FS ECC - Records 59A-36.021(8) RECORDS. (8) RECORDS. In addition to the records required in rule 59A-36.015, F.A.C., a facility providing extended congregate care services must maintain the following: (a) The service plans for each resident receiving extended congregate care services; (b) The nursing progress notes for each resident receiving nursing services from the facility's staff; (c) Nursing assessments; and, (d) The facility's extended congregate care policies and procedures. 429.07 (3)(b), FS 3. A facility that is licensed to provide extended congregate care services shall maintain a written progress report on each person who receives such nursing services from the facility's staff which describes the type, amount, duration, scope, and outcome of services that are rendered and the general status of the resident's health. A registered nurse, or appropriate designee, representing the agency shall visit the facility at least twice a year to monitor residents who are receiving extended congregate care services and to determine if the facility is in compliance with this part, part II of chapter 408, and relevant rules. One of the visits may be in conjunction with the regular survey. The monitoring visits may be provided through contractual arrangements with appropriate community agencies. A registered nurse shall serve as part of the team that inspects the facility. The agency may waive one of the required yearly monitoring visits for a facility that has: a. Held an extended congregate care license for at least 24 months;	AE208		

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AE208	Continued From page 7 b. No class I or class II violations and no uncorrected class III violations; and c. No ombudsman council complaints that resulted in a citation for licensure. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that 2 of 3 residents receiving extended congregate care services (ECC) received the monthly assessment mandated by their policies and procedures (Resident #2 and Resident #3). Findings Included: A review a of the facility's ECC policies and procedures on revealed they would ensure that all ECC residents would have monthly nursing assessment performed by a qualified registered nurse. A review of Resident #2's record on revealed the latest nursing assessment was dated . A review of Resident #3's record on revealed the latest nursing assessment was dated . In an interview with the Executive Director at 2:45pm on , he stated he was not aware that they had not been keeping up with the ECC monthly nursing assessments. Class III	AE208		

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AE210	Continued From page 8	AE210		
AE210	59A-36.011(8) FAC ECC - Training (8) EXTENDED CONGREGATE CARE (ECC) TRAINING. (a) The administrator and ECC supervisor, if different from the administrator, must complete core training and 4 hours of initial training in extended congregate care prior to the facility receiving its ECC license or within 3 months of beginning employment in a currently licensed ECC facility as an administrator or ECC supervisor. Successful completion of the assisted living facility core training shall be a prerequisite for this training. ECC supervisors who attended the assisted living facility core training prior to , , shall not be required to take the assisted living facility core training competency test. (b) The administrator and the ECC supervisor, if different from the administrator, must complete a minimum of 4 hours of continuing education every two years in topics relating to the physical, , , , , or social needs of frail elderly and persons, or persons with 's or related . (c) All direct care staff providing care to residents in an ECC program must complete at least 2 hours of in-service training, provided by the facility administrator or ECC supervisor, within 6 months of beginning employment in the facility. The training must address ECC concepts and requirements, including statutory and rule requirements, and the delivery of personal care and supportive services in an ECC facility. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that 2 of 3 sampled direct care staff (Staff A and Staff C) completed at least 2 hours of in-service training that addressed	AE210		

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AE210	Continued From page 9 extended congregate care (ECC) concepts and requirements. Findings Included: A review of Staff A's record revealed her hire date was . There was no certificate or evidence of having taken any ECC training in her record. A review of Staff C's record her hire date was . There was no certificate or evidence of having taken any ECC training in her record. In an interview with the Executive Director at 1:20pm on he stated he had not been able to locate the missing ECC training records for Staff A and Staff C. Class III	AE210		