

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969492	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 08/05/2025
NAME OF PROVIDER OR SUPPLIER A&D TENDER LOVING CARE, LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 150 NE 18TH ST POMPANO BEACH, FL 33060		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
A 000	Initial Comments An unannounced Relicensure and Generator Monitoring survey was conducted at A&D Tender Loving Care, LLC on . The provider had deficiencies related to the Relicensure at the time of the visit.	A 000			
A 051	59A-36.008(2) FAC Medication - Pill Organizers (2) PILL ORGANIZERS. (a) Only a resident who self-administers medications may maintain a pill organizer. (b) Unlicensed staff may not provide assistance with the contents of pill organizers. (c) A nurse may manage a pill organizer to be used only by residents who self-administer medications. The nurse is responsible for instructing the resident in the proper use of the pill organizer. The nurse must manage the pill organizer in the following manner: 1. Obtain the labeled medication container from the storage area or the resident, 2. Transfer the medication from the original container into a pill organizer, labeled with the resident's name, according to the day and time increments as prescribed, 3. Return the medication container to the storage area or resident; and, 4. Document the date and time the pill organizer was filled in the resident's record. (d) If there is a determination that the resident is not taking medications as prescribed after the medicinal benefits are explained, it must be noted in the resident's record and the facility must consult with the resident concerning providing assistance with self-administration or the administration of medications if such services are offered by the facility. The facility must contact the resident's health care provider regarding questions, concerns, or observations relating to	A 051			

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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A 051	Continued From page 1 the resident's medications. Such communication must be documented in the resident's record. This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure that the resident medication for 4 of 4 Residents requiring assistance with medications were stored/or dispensed properly (Residents #1, #3, #4, and #5). The findings include: On this surveyor observed medication inside five (5) pill organizers sitting at the edge of the desk in the Administrator's office where this surveyor was working. Further observation of the pill organizers revealed they contained medication for the five residents at the facility (Residents). Observation was also made of a medium sized white bag containing medication on the floor behind the desk in the room. During tour of the facility, observation was made of Residents 1,2 and 5 receiving medications from Staff C. Each resident took the medications that were in a disposable plastic cup, and placed them in their mouths, indicating they did not self-medicate and required assistance with their medications. In an interview with the Administrator on at 3:39 PM, this surveyor informed her of the requirement for pill organizer use. Specifically, that pill organizers can only be used for Residents who self-medicate). And that unlicensed staff may not provide assistance with the contents of pill organizers. She was also informed that residents observed during the medication-pass were assisted with their medications and did not self-medicate. She	A 051			

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A 051	Continued From page 2 stated she understood. Class III	A 051			
A 052	429.256() ; 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her . (d) Applying , medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives	A 052			

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A 052	Continued From page 3 assistance with self-administration under this section. (g) Assisting with the use of a _____, including removing the cap of a _____, opening the unit dose of _____ solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the _____. (4) Assistance with self-administration of medication does not include: (a) Mixing, _____, converting, or _____ medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a _____ of the body. (d) Administration of _____ preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with _____, _____, or _____ preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of	A 052			

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

A&D TENDER LOVING CARE, LLC

**150 NE 18TH ST
POMPAN0 BEACH, FL 33060**

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A 052	Continued From page 4 medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be _____ or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as	A 052		

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A 052	Continued From page 5 prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure that staff providing medication to residents who require assistance with Medications, were provided in a safe and sanitary manner. And that persons assisting Residents with medication had the required training on file. The findings include:	A 052			

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A 052	Continued From page 6 On at 9:46 AM, this surveyor observed a guest at the facility (Guest #1) inside the Administrators office where this surveyor was working. Guest #1 called Staff C into the office and informed her it was time to provide residents with their medications. Guest #1 took the five pill organizers for Residents #1, and Resident #2 and spoke to Staff C in their native language. Guest #1 then proceeded to assist Staff C by holding the pill organizers and pouring them into the labeled cups that Staff C was holding. Staff C then took the two cups for Residents #1 and Resident #2 into the living room where they were sitting on the couch. She handed the cup of medication to the first Resident, then gave her water. She then handed a cup of medication to the second Resident. Staff C did not ask for the identity of either Resident to ensure they were given properly. On at 10:06 AM, this surveyor observed Staff C (with the assistance of Guest #1), pour medication out of the pill organizer that was on the edge of the desk in the Administrators office where this surveyor was sitting, and shook them into a cup. This surveyor observed as Staff C took the medication to Resident #4's room, placed them and a small cup of water on the desk in front of her, and left the room. This surveyor observed Resident #4 take the medications, placed them in her and swallowed them along with the water. However, Staff C did not stay to observe Resident #4 taking the medications to ensure that she did. Nor did Staff C or Guest #1 wash/or sanitize their prior to providing Resident #4 with her medication. In a telephone interview with a surveyor on at 2:53 PM, Staff C stated she doesn't	A 052			

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A 052	Continued From page 7 pass medications, that the Administrator prepares them (in pill organizers) and leaves on table for her to give to the residents. In an interview with the Administrator on at 3:42 PM, this surveyor informed her that Staff C provided medication to Residents #1, Resident #2 and Resident #4 and did not wash/or sanitize her , inform the residents of the medications they were receiving, and was assisted by a person not employed/or by the facility (Guest #1). The Administrator was also informed that pill organizer can only be used by residents that independent with their medications. Staff are not permitted to give medications from pill organizers. The Administrator acknowledged the finding and stated Guest #1 should not have assisted, although she knows medications. No additional information was provided during the survey. Class III	A 052			
A 054	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A	A 054			

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A 054	Continued From page 8 medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known _____ the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical _____, the facility must, pursuant to Section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure that staff assisting with the Assistance with Self-Administration of Medications timely and accurately sign the Resident's Medication Observation Record (MOR) for 3 of 3 Residents observed (Residents #1, #2, and #4). The findings include: During observation of the Medication-Pass (Med-Pass) at the facility on _____ between 9:52 AM and 9:59 AM, this surveyor observed Staff C assist Residents #1, Resident #2 and Resident #4 with their medications that were poured into plastic cups with the Resident's names on them. Upon providing the medications to the residents, Staff C placed the cups _____ on the table in the dining room and did not document the Medication Observation Records (MORs).	A 054			

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A 054	Continued From page 9 In an interview with a surveyor on _____ at 2:53 PM, Staff C stated she doesn't pass medications, that the Administrator prepares them and leaves them on table for her to give to the residents. In an interview with the Administrator on _____ at 3:42 PM, she was informed of the observations made during the med-passes by this surveyor. Specifically, Staff C provided medications to residents and failed to sign their MORs. She acknowledged the findings and stated she would have staff repeat the assistance with Medication training. No other information was provided during the survey. Class III	A 054			
A 078	59A-36.010(2) FAC Staffing Standards - Staff (2) STAFF. (a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable _____. The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership. 1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of	A 078			

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A 078	Continued From page 10 testing materials satisfies the annual examination requirement. An individual with a positive test must submit a health care provider's statement that the individual does not constitute a risk of 2. If any staff member has, or is suspected of having, a communicable , such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable (b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter. (c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C. (d) An assisted living facility to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents. (e) For facilities with a licensed capacity of 17 or more residents, the facility must: 1. Develop a written job description for each staff position and provide a copy of the job description	A 078			

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A 078	Continued From page 11 to each staff member; and, 2. Maintain time sheets for all staff. (f) Level 2 background screening must be conducted for staff, including staff by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S. This Statute or Rule is not met as evidenced by: Based on record review, observation and interview, the facility failed to ensure that staff interacting/providing direct care to residents had evidence of a negative () examination in the file for 1 of 4 staff reviewed (Staff C). The findings include: During review of Staff C's facility file and documents, it was revealed that she was hired on and provides direct care to residents as observed during the survey. However, Staff C's file did not contain current documentation that she was free from (), as required annually. Observation was made of a Physician's Statement and Physical Examination document dated which was beyond the one-year validation period. In an interview with the Assistant Administrator, Staff B on at 1:23 PM she was informed by this surveyor that the above documentation was not in Staff C's file. She was provided with an opportunity to review the file and acknowledged that current documentation was not in the file. No current documentation was provided during the survey. Class	A 078			

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A 081	Continued From page 12	A 081			
A 081	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52 (1)(a) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee 's personnel record. (b) Each assisted living facility employee must complete the training required under s. 430.5025. However, an employee of an assisted living facility licensed as a limited mental health facility under s. 429.075 is exempt from the training requirements under s. 430.5025(4)(d). (c) If an assisted living facility employee completes the 1-hour training required under s. 430.5025 before interacting with residents, such training may count toward the 2 hours of preservice orientation required under paragraph (a). (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course.	A 081			

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A 081	Continued From page 13 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in _____ control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its _____ control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to _____ borne _____, may be used to meet this	A 081			

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A 081	Continued From page 14 requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and . The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies	A 081			

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A 081	Continued From page 15 and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record and interview, the facility failed to ensure that staff providing direct care to residents had documentation they had Assistance with Activities of Daily Living (ADLs) training in their files. Nor documentation they were part of the exempt class (i.e. Home Health Aide, Certified Nursing Assistant) for 1 of 4 staff reviewed (Staff A). The findings include: During review of Staff A facility file and documents on _____ by this surveyor, it was revealed that he was hired on _____ and provided direct care to residents. However, his file did not have documentation he had completed the required 3-hour Assistance with Activities of Daily Living (ADL) training. Neither was their documentation that he was exempt from the training (Home Health Aide, Certified Nursing Assistant, etc.). In an interview with the Assistant Administrator, Staff B on _____ at 1:23 PM, she was informed by this surveyor that the above documentation was not in Staff As file. She was provided with an opportunity to review the file and did not locate the document. No information was	A 081			

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A 081	Continued From page 16 provided during the survey. Class	A 081		
A 083	59A-36.011(5) FAC Training - First Aid and (5) FIRST AID AND (). A staff member who has completed courses in First Aid and and holds a currently valid card documenting completion of such courses must be in the facility at all times. (a) Documentation that the staff member possess current certification that requires the student to demonstrate, in person, that he or she is able to perform and which is issued by an instructor or training provider that is approved to provide training by the American Red Cross, the American Association, the National Safety Council, or an organization whose training is accredited by the Commission on Accreditation for Pre-Hospital Continuing Education satisfies this requirement. (b) A nurse shall be considered as having met the training requirement for First Aid. An emergency medical technician or paramedic currently certified under chapter 401, Part III, F.S., shall be considered as having met the training requirements for both First Aid and C.P.R. This Statute or Rule is not met as evidenced by: Based on record review, observation and interview, the facility failed to ensure that a staff member holding current/valid certification in First Aid/ () was present in the facility at all times. The findings include:	A 083		

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A 083	Continued From page 17 During review of Staff A's facility file and documents on _____ by this surveyor, it was revealed that he was hired on _____, provides direct care to residents, and may work alone at the facility. However, his file did not have documentation he had completed training/or had documentation/certification of First Aid in his file. During the review observation was made of a current Basic Life Saving (BLS) certification for the period of _____ in his file. During review of the Assistant Administrator, Staff B's facility file and documents by this surveyor on _____, it was revealed that Staff B was hired on _____, provides direct care to residents, and may work shifts alone at the facility. In an interview with the Assistant Administrator on _____ at 1:23 PM she was informed by this surveyor that Staff A's file did not contain certification in First Aid. And that the BLS certification was not the equivalent of First Aid. She was also informed that her file did not contain a valid/current _____ certification. Staff B was provided with an opportunity to review the files but was unable to provide the documentation. No other information or documentation was provided during the survey. Class III	A 083			

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ZZ875	430.5025(4 &) / ; Training (4) Employees of covered providers must complete the following training for 's and related forms of : (a) Upon beginning employment, each employee must receive basic written information about interacting with persons who have 's or related forms of . (b) Within 30 days after beginning employment, each employee who provides personal care to or has regular contact with participants, patients, or residents must complete a 1-hour training program provided by the department. 1. The department shall provide training that is available online at no cost. The 1-hour training program shall contain information on understanding the basics about the most common forms of , how to identify the signs and symptoms of , and skills for communicating and interacting with persons with 's or related forms of . A record of the completion of the training program must be made available to the covered provider which identifies the training curricula, the name of the employee, and the date of completion. 2. A covered provider must maintain a record of the employee's completion of the training program and, upon written request of the employee, provide the employee with a copy of the record of completion consistent with the employer's written policies. 3. An employee who has completed the training required in this subsection is not required to repeat the program upon changing employment to a different covered provider. (c) Within 7 months after beginning employment for a home health agency, nurse registry, or companion or homemaker service provider, each	ZZ875		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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ZZ875	Continued From page 1 employee who provides personal care must complete 2 hours of training in addition to the training required in paragraphs (a) and (b). The additional training must include, but is not limited to, behavior management, promoting the person's independence in activities of daily living, and skills in working with families and caregivers. (d) Within 7 months after beginning employment for a nursing home, an assisted living facility, an adult family-care home, or an adult day care center, each employee who provides personal care must complete 3 hours of training in addition to the training required in paragraphs (a) and (b). The additional training must include, but is not limited to, behavior management, promoting the person's independence in activities of daily living, skills in working with families and caregivers, group and individual activities, maintaining an appropriate environment, and ethical issues. (e) For an assisted living facility, adult family-care home, or adult day care center that advertises and provides, or is designated to provide, specialized care for persons with _____'s or related forms of _____, in addition to the training specified in paragraphs (a) and (b), employees must receive the following training: 1. Within 3 months after beginning employment, each employee who provides personal care to or has regular contact with the residents or participants must complete the additional 3 hours of training as provided in paragraph (d). 2. Within 6 months after beginning employment, each employee who provides personal care must complete an additional 4 hours of _____-specific training. Such training must include, but is not limited to, understanding _____ and related forms of _____, the stages of _____'s _____, communication strategies, medical information,	ZZ875		

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ZZ875	Continued From page 2 and stress management. 3. Thereafter, each employee who provides personal care must participate in at least 4 hours of continuing education each calendar year through contact hours, on-the-job training, or electronic learning. For this subparagraph, the term "on-the-job training" means a form of direct coaching in which a facility administrator or his or her designee instructs an employee who provides personal care with guidance, support, or on-experience to help develop and refine the employee's skills for caring for a person with 's or a related form of . The continuing education must cover at least one of the topics included in the -specific training in which the employee has not received previous training in the previous calendar year. The continuing education may be fulfilled and documented in a minimum of one quarter-hour increments through on-the-job training of the employee by a facility administrator or his or her designee or by an electronic learning . chosen by the facility administrator. On-the-job training may not account for more than 2 hours of continuing education each calendar year. (f)1. An employee provided, assigned, or referred by a health care services pool must complete the training required in paragraph (c), paragraph (d), or paragraph (e) that is applicable to the covered provider and the position in which the employee will be working. The documentation verifying the completed training and continuing education of the employee, if applicable, must be provided to the covered provider upon request. 2. A health care services pool must verify and maintain documentation as required under s. 400.980(5) before providing, assigning, or referring an employee to a covered provider.	ZZ875		

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ZZ875	Continued From page 3 (7) For a certified nursing assistant as defined in s. 464.201, training hours completed as required under this section may count toward the total hours of training required to maintain certification as a nursing assistant. (8) For a health care practitioner as defined in s. 456.001, training hours completed as required under this section may count toward the total hours of continuing education required by that practitioner's licensing board. (9) Each person employed, _____, or referred to provide services before _____, must complete the training required in this section before _____. Proof of completion of equivalent training completed before _____ shall substitute for the training required in subsection (4). Each person employed, _____, or referred to provide services on or after _____, may complete training using approved curriculum under paragraph (5)(d) until the effective date of the rules adopted by the department under subsection (6). This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that staff interacting with/or providing direct care to residents had documentation of the 1-hour _____ video training in their files for 4 of 4 staff reviewed (Staff A, B, C and D). The findings include: During review of the Administrator, Staff A's facility file and documents by this surveyor on _____, it was revealed that he was hired on _____ and interacts and provides direct care to residents. However, the file did not contain documentation that he had received the required	ZZ875			

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ZZ875	Continued From page 4 1-hour video training by the Department of Elders (DOEA). During review of the Assistant Administrator, Staff B facility file and documents by this surveyor on , it was revealed that he was hired on , interacts with and provides direct care to residents, as observed by this surveyor during the survey. However, the file did not contain documentation that he had received the required 1-hour video training by the Department of Elder Affairs (DOEA). During review of Staff C's facility file and documents by this surveyor on , it was revealed that he was hired on , interacts with and provides direct care to residents as observed by this surveyor during the survey. However, the file did not contain documentation that he had received the required 1-hour video training by the Department of Elder Affairs (DOEA). During review of Staff D's, facility file and documents by this surveyor on , it was revealed that he was hired on , interacts and provides direct care to residents. However, the file did not contain documentation that she had received the required 1-hour video training by the Department of Elder Affairs (DOEA). In an interview with the Assistant Administrator on at 1:23 PM, she was informed by this surveyor that the staff file reviewed did not have documentation of the 1-hour training by DOEA. She stated she was unaware of the requirement. This surveyor informed her that anyone interacting with or providing personal care to a resident must complete the training within	ZZ875			

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ZZ875	Continued From page 5 30-days of hire. She acknowledged the findings and stated she would have everyone complete. No additional information/or documentation was provided during the survey. Class	ZZ875			