

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968826	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 08/14/2025
NAME OF PROVIDER OR SUPPLIER AURORA GARDEN CARE, LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 6716 CONGRESS ST NEW PORT RICHEY, FL 34653		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
ZZ814	435.12(2)(b-d), FS Background Screening Clearinghouse 435.12 Care Provider Background Screening Clearinghouse.- (2)(b) Until such time as the , , are enrolled in the national retained print notification program at the Federal Bureau of Investigation: 1. A person with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency. 2. Effective , , or a later date as determined by the Agency for Health Care Administration, for the participation of qualified entities in the clearinghouse under s. 435.12, a person with a break in service of more than 90 days from a position for which screening is conducted by a qualified entity participating in the clearinghouse must submit to a national screening if the person returns to a position for which screening is conducted by a qualified entity. (c) An employer of persons subject to screening or a qualified entity participating in the clearinghouse must register with the clearinghouse and maintain the employment or affiliation status of all persons included in the clearinghouse. 1. Before , , initial status and any changes in status must be reported within 10 business days after a person receives his or her initial status or after a change in the person ' s status has been made. 2. Effective , , initial status and any changes in status must be reported within 5 business days after a person receives his or her initial status or after a change in the person ' s status has been made.	ZZ814			

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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ZZ814	Continued From page 1 (d) An employer or a qualified entity participating in the clearinghouse must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee or a person with a current or potential affiliation with a qualified entity for electronic submission to the Department of Law Enforcement. The registration must include the person's full first name, middle initial, and last name; social security number; date of birth; mailing address; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure the background screening employee roster was kept up to date for five former employees (Staff K, L, N, O and P) of five former employees. Findings included: A review of the facility background screening clearinghouse roster revealed, Staff K, Medication Technician (MT), Staff L, MT, Staff N, MT, Staff O, MT and Staff P, MT were listed as current and active employees without termination dates added to the employee roster. During an interview on _____ at 2:20 pm, the Administrator acknowledged Staff K, MT, Staff L, MT, Staff N, MT, Staff O, MT and Staff P, MT were no longer employees and had not been employed at the facility for over five business days.	ZZ814			

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ZZ814	Continued From page 2 Unclassified	ZZ814			
ZZ815	408.809(1)() ; 435.02(2); 435.06 FS Background Screening; Prohibited Offenses 408.809 Background screening; prohibited offenses.- (1) Level 2 background screening pursuant to chapter 435 must be conducted through the agency on each of the following persons, who are considered employees for the purposes of conducting screening under chapter 435: (a) The licensee, if an individual. (b) The administrator or a similarly titled person who is responsible for the day-to-day operation of the provider. (c) The financial officer or similarly titled individual who is responsible for the financial operation of the licensee or provider. (d) Any person who is a controlling interest. (e) Any person, as required by authorizing statutes, seeking employment with a licensee or provider who is expected to, or whose responsibilities may require him or her to, provide personal care or services directly to clients or have access to client funds, personal property, or living areas; and any person, as required by authorizing statutes, _____ with a licensee or provider whose responsibilities require him or her to provide personal care or personal services directly to clients, or _____ with a licensee or provider to work 20 hours a week or more who will have access to client funds, personal property, or living areas. Evidence of contractor screening may be retained by the contractor's employer or the licensee. (3) All _____ must be provided in electronic	ZZ815			

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ZZ815	Continued From page 3 format. Screening results shall be reviewed by the agency with respect to the offenses specified in s. 435.04 and this section, and the qualifying or disqualifying status of the person named in the request shall be maintained in a database. The qualifying or disqualifying status of the person named in the request shall be posted on a secure website for retrieval by the licensee or designated agent on the licensee's behalf. (4) In addition to the offenses listed in s. 435.04, all persons required to undergo background screening pursuant to this part or authorizing statutes must not have an awaiting final disposition for, must not have been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, and must not have been adjudicated delinquent and the record not have been sealed or expunged for any of the following offenses or any similar offense of another jurisdiction: (a) Any authorizing statutes, if the offense was a felony. (b) This chapter, if the offense was a felony. (c) Section 409.920, relating to Medicaid provider fraud. (d) Section 409.9201, relating to Medicaid fraud. (e) Section 741.28, relating to domestic violence. (f) Section 777.04, relating to attempts, solicitation, and conspiracy to commit an offense listed in this subsection. (g) Section 784.03, relating to battery, if the victim is a adult as defined in s. 415.102 or a patient or resident of a facility licensed under chapter 395, chapter 400, or chapter 429. (h) Section 817.034, relating to fraudulent acts through mail, wire, radio, electromagnetic, photoelectronic, or photooptical systems. (i) Section 817.234, relating to false and	ZZ815			

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ZZ815	Continued From page 4 fraudulent insurance claims. (j) Section 817.481, relating to obtaining goods by using a false or expired credit card or other credit device, if the offense was a felony. (k) Section 817.50, relating to fraudulently obtaining goods or services from a health care provider. (l) Section 817.505, relating to patient brokering. (m) Section 817.568, relating to criminal use of personal identification information. (n) Section 817.60, relating to obtaining a credit card through fraudulent means. (o) Section 817.61, relating to fraudulent use of credit cards, if the offense was a felony. (p) Section 831.01, relating to forgery. (q) Section 831.02, relating to uttering forged instruments. (r) Section 831.07, relating to forging bank bills, checks, drafts, or promissory notes. (s) Section 831.09, relating to uttering forged bank bills, checks, drafts, or promissory notes. (t) Section 831.30, relating to fraud in obtaining medicinal drugs. (u) Section 831.31, relating to the sale, manufacture, delivery, or possession with the intent to sell, manufacture, or deliver any counterfeit controlled substance, if the offense was a felony. (v) Section 895.03, relating to racketeering and collection of unlawful debts. (w) Section 896.101, relating to the Florida Money Laundering Act. If, upon rescreening, a person who is currently employed or _____ with a licensee and was screened and qualified under s. 435.04 has a disqualifying offense that was not a disqualifying offense at the time of the last screening, but is a current disqualifying offense and was committed before the last screening, he or she may apply for	ZZ815			

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ZZ815	Continued From page 5 an exemption from the appropriate licensing agency and, if agreed to by the employer, may continue to perform his or her duties until the licensing agency renders a decision on the application for exemption if the person is eligible to apply for an exemption and the exemption request is received by the agency no later than 30 days after receipt of the rescreening results by the person. (5) The costs associated with obtaining the required screening must be borne by the licensee or the person subject to screening. Licensees may reimburse persons for these costs. The Department of Law Enforcement shall charge the agency for screening pursuant to s. 943.053(3). The agency shall establish a schedule of fees to cover the costs of screening. (6)(a) As provided in chapter 435, the agency may grant an exemption from disqualification to a person who is subject to this section and who: - Does not have an active professional license or certification from the Department of Health; or - Has an active professional license or certification from the Department of Health but is not providing a service within the scope of that license or certification. (b) As provided in chapter 435, the appropriate regulatory board within the Department of Health, or the department itself if there is no board, may grant an exemption from disqualification to a person who is subject to this section and who has received a professional license or certification from the Department of Health or a regulatory board within that department and that person is providing a service within the scope of his or her licensed or certified practice.	ZZ815			

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ZZ815	Continued From page 6 (7) The agency and the Department of Health may adopt rules pursuant to ss. 120.536(1) and 120.54 to implement this section, chapter 435, and authorizing statutes requiring background screening and to implement and adopt criteria relating to retaining _____ pursuant to s. 943.05(2). (8) There is no reemployment assistance or other monetary liability on the part of, and no cause of action for damages arising against, an employer that, upon notice of a disqualifying offense listed under chapter 435 or this section, terminates the person against whom the report was issued, whether or not that person has filed for an exemption with the Department of Health or the agency. 435.06 Exclusion from employment.- (1) If an employer or agency has reasonable cause to believe that grounds exist for the denial or termination of employment of any employee as a result of background screening, it shall notify the employee in writing, stating the specific record that indicates noncompliance with the standards in this chapter. It is the responsibility of the affected employee to contest his or her disqualification or to request exemption from disqualification. The only basis for contesting the disqualification is proof of mistaken identity. (2)(a) An employer may not hire, select, or otherwise allow an employee to have contact with any _____ person that would place the employee in a role that requires background screening until the screening process is completed and demonstrates the absence of any grounds for the denial or termination of employment. If the screening process shows any grounds for the denial or termination of	ZZ815			

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ZZ815	Continued From page 7 employment, the employer may not hire, select, or otherwise allow the employee to have contact with any person that would place the employee in a role that requires background screening unless the employee is granted an exemption for the disqualification by the agency as provided under s. 435.07. (b) If an employer becomes aware that an employee has been for a disqualifying offense, the employer must remove the employee from contact with any person that places the employee in a role that requires background screening until the is resolved in a way that the employer determines that the employee is still eligible for employment under this chapter. (c) The employer must terminate the employment of any of its personnel found to be in noncompliance with the minimum standards of this chapter or place the employee in a position for which background screening is not required unless the employee is granted an exemption from disqualification pursuant to s. 435.07. (d) An employer may hire an employee to a position that requires background screening before the employee completes the screening process for training and orientation purposes. However, the employee may not have direct contact with persons until the screening process is completed and the employee demonstrates that he or she exhibits no behaviors that warrant the denial or termination of employment. (3) Any employee who refuses to cooperate in such screening or refuses to timely submit the information necessary to complete the screening, including if required, must be disqualified for employment in such position or, if employed, must be dismissed.	ZZ815			

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ZZ815	Continued From page 8 (4) There is no reemployment assistance or other monetary liability on the part of, and no cause of action for damages against, an employer that, upon notice of a conviction or _____ for a disqualifying offense listed under this chapter, terminates the person against whom the report was issued or who was _____, regardless of whether or not that person has filed for an exemption pursuant to this chapter. 435.02 Definitions.-For the purposes of this chapter, the term: (2) "Employee" means any person required by law to be screened pursuant to this chapter, including, but not limited to, persons who are contractors, licensees, or volunteers. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure all employees had level II background screenings for one employee (Staff G) of six sampled employees. Findings included: A personnel record review revealed Staff G, Medication Technician (MT) did not have a level II background in the record. Staff G was hired on _____. During an interview on _____ at 2:20 pm the Administrator stated Staff G, MT did not have a level II background screening in the employee record. Unclassified	ZZ815			
ZZ816	408.809(2) 435.05(2) 59A-35.090(2d-3b) Background Screening-Compliance Attestation	ZZ816			

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ZZ816	Continued From page 9 408.809 Background screening; prohibited offenses.- (2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's _____ to the Federal Bureau of Investigation for a national criminal history record check unless the person's _____ are enrolled in the Federal Bureau of Investigation's national retained print notification program. If the _____ of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h), the person must submit _____ electronically to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward the _____ to the Federal Bureau of Investigation for a national criminal history record check. The _____ shall be retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h) and enrolled in the national retained print notification program when the Department of Law Enforcement begins participation in the program. The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person _____. The agency may accept as satisfying the requirements of this section proof of compliance with level 2 screening standards submitted within the previous 5 years to meet any provider or	ZZ816			

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ZZ816	Continued From page 10 professional licensure requirements of the Department of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651, provided that: (a) The screening standards and disqualifying offenses for the prior screening are equivalent to those specified in s. 435.04 and this section; (b) The person subject to screening has not had a break in service from a position that requires level 2 screening for more than 90 days; and (c) Such proof is accompanied, under penalty of perjury, by an attestation of compliance with chapter 435 and this section using forms provided by the agency. 435.05 Requirements for covered employees and employers.-Except as otherwise provided by law, the following requirements apply to covered employees and employers: (2) Every employee must attest, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to this chapter and agreeing to inform the employer immediately if _____ for any of the disqualifying offenses while employed by the employer. 59A-35.090 Background Screening. (d) Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, _____, herein incorporated by reference, must be completed by the individual and retained by the provider upon hire to attest that they meet the requirements for qualifying for employment, they have not been unemployed for more than 90 days from a position that requires Level 2 screening, and they agree to inform the employer immediately if _____ for any	ZZ816			

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ZZ816	Continued From page 11 disqualifying offense. The Attestation of Compliance is available at https://www.flrules.org/Gateway/reference.asp?No=Ref-17724, and available from the Agency for Health Care Administration's website at: https://ahca.myflorida.com/health-care-policy-and-oversight/bureau-of-central-services/background-screening/additional-information/regulations. (e) An administrator or chief financial officer must be screened and qualified prior to _____ to the position. (3) Results of Screening and Notification. (a) Final results of background screening requests will be provided through the Agency's secure website that may be accessed by all health care providers applying for or actively licensed through the Agency that are registered with the Care Provider Background Screening Clearinghouse. The secure website is located at: apps.ahca.myflorida.com/SingleSignOnPortal. (b) If a Level 2 criminal history is incomplete, correspondence will be sent to the individual being screened requesting the _____ report and court disposition information. Pursuant to Section 435.05(1)(d), F.S., the missing information must be filed with the Agency within 30 days of the Agency's request or the individual is subject to disqualification in accordance with Section 435.06(3), F.S. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure all employees had a signed attestation of compliance for two employees (Staff G, Medication Technician (MT) and Staff J, MT) of six sampled employees. Findings included:	ZZ816			

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ZZ816	Continued From page 12 An employee record review for Staff G, Medication Technician (MT) revealed there was no signed attestation of compliance in their record. Staff G, MT was hired on An employee record review for Staff J, MT revealed there was no signed attestation of compliance in their record. Staff J, MT was hired on During an interview on _____ at 2:20 pm the Administrator confirmed Staff G, MT and Staff J, MT did not have a signed attestation of compliance in their employee records. Unclassified	ZZ816			
ZZ821 SS=D	59A-35.110() FAC Reporting Requirements; Electronic Submission 59A-35.110 Reporting Requirements; Electronic Submission. (1) During the two year licensure period, any change or expiration of any information that is required to be reported under Chapter 408, Part II, F.S., or authorizing statutes for the provider type as specified in Section 408.803(3), F.S., during the license application process must be reported to the Agency within 21 days of occurrence of the change, including: (a) Insurance coverage renewal; (b) Bond renewal; (c) Change of administrator or the similarly titled person who is responsible for the day-to-day operation of the provider; (d) Annual sanitation inspections; (e) Fire inspections. (2) Electronic submission of information. (a) The following required information must be	ZZ821			

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ZZ821	Continued From page 13 submitted electronically through the Agency's Single Sign On Portal located at https://apps.ahca.myflorida.com/SingleSignOnPortal: 1. Nursing homes: Adverse incident reports must be submitted electronically to the Agency within 15 calendar days after the occurrence of the incident as required in Section 400.147, F.S. on Nursing Home Adverse Incident, AHCA Form 3110-0010 OL, , , which is hereby incorporated by reference and available at: https://www.flrules.org/Gateway/reference.asp?No=Ref-08777, and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at: https://apps.ahca.myflorida.com/SingleSignOnPortal. 2. Assisted living facilities: Adverse incident reports must be submitted electronically to the Agency within 1 business day after the occurrence of the incident, and within 15 calendar days after the occurrence of the incident as required in Section 429.23, F.S., on Assisted Living Facility Adverse Incident, AHCA Form 3180-1025 OL, , , which is hereby incorporated by reference and available at: https://www.flrules.org/Gateway/reference.asp?No=Ref-08778, and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at: https://apps.ahca.myflorida.com/SingleSignOnPortal. 3. Hospitals: Adverse incident reports must be submitted electronically to the Agency within 15 calendar days after the occurrence of the incident as	ZZ821			

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ZZ821	Continued From page 14 required in Section 395.0197, F.S., on Hospital Adverse Incident, AHCA Form 3140-5001 OL, _____, _____, which is hereby incorporated by reference and available at: https://www.flrules.org/Gateway/reference.asp?No=Ref-08779 , and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at: https://apps.ahca.myflorida.com/SingleSignOnPortal . 4. Ambulatory Surgical Centers: Adverse incident reports must be submitted electronically to the Agency within 15 calendar days after the occurrence of the incident as required in Section 395.0197, F.S., on Ambulatory Surgical Center Adverse Incident, AHCA Form 3140-5004 OL, _____, which is hereby incorporated by reference and available at: https://www.flrules.org/Gateway/reference.asp?No=Ref-08780 , and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at: https://apps.ahca.myflorida.com/SingleSignOnPortal . 5. Hospitals and ambulatory surgical centers must submit annual reports pursuant to Section 395.0197 F.S., electronically to the Agency on Annual Report, AHCA Form 3140-5005 OL, _____, _____, which is hereby incorporated by reference and available at: http://www.flrules.org/Gateway/reference.asp?No=Ref-12123 , and through the Agency's Single Sign On Portal located at: https://apps.ahca.myflorida.com/SingleSignOnPortal . 6. For the purposes of this rule, the following	ZZ821			

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ZZ821	Continued From page 15 applies for submitting adverse incident reports: a. A business day means any day other than a Saturday, Sunday, or legal holiday as designated in Section 110.117, F.S. b. A preliminary (1-Day) report is deemed late when submitted more than 1 business day after the day of the incident. c. Nursing Homes, Hospitals, and Ambulatory Surgical Centers: A full report (15- Day) is deemed late when submitted more than 15 calendar days after the day of the incident. d. Assisted Living Facilities: A full report (15-Day) is deemed late when submitted more than 15 calendar days after the day of the incident or more than 3 business days after the Agency issues the reminder pursuant to Section 429.23(5), F.S., whichever is later. e. Assisted Living Facilities and Nursing Homes that submit reports deemed late may be fined up to \$50 per day late not to exceed \$500. (b) The licensee must retain a copy of all documentation generated at time of reporting as confirmation of successful electronic submission. (c) If the Agency's Single Sign On Portal or the online adverse incident reporting system is temporarily out of service the licensee may contact the Agency directly at 1(888)419-3456 for assistance. Reporting will resume as soon as online access is restored. This Statute or Rule is not met as evidenced by: Based on interview and review of agency website's the facility failed to notify the Agency of the change of Administrator within 21 days of occurrence. Findings included: A record review of two agency website's (Florida	ZZ821			

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ZZ821	Continued From page 16 Health Finder and the Background Screening Clearinghouse), conducted on , revealed the administrator listed was not the current Administrator. During an interview on at 2:20 pm the current Administrator stated it should have been updated to reflect the change. The Administrators start date was Class III	ZZ821			
ZZ830 SS=D	408.821 FS Emergency Management Planning 408.821 Emergency management planning; emergency operations; inactive license.- (1) A licensee required by authorizing statutes and agency rule to have a comprehensive emergency management plan must designate a safety liaison to serve as the primary contact for emergency operations. Such licensee shall submit its comprehensive emergency management plan to the local emergency management agency, county health department, or Department of Health as follows: (a) Submit the plan within 30 days after initial licensure and change of ownership, and notify the agency within 30 days after submission of the plan. (b) Submit the plan annually and within 30 days after any significant modification, as defined by agency rule, to a previously approved plan. (c) Submit necessary plan revisions within 30 days after notification that plan revisions are required. (d) Notify the agency within 30 days after approval of its plan by the local emergency management agency, county health department, or Department of Health.	ZZ830			

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ZZ830	Continued From page 17 (2) An entity subject to this part may temporarily exceed its licensed capacity to act as a receiving provider in accordance with an approved comprehensive emergency management plan for up to 15 days. While in an overcapacity status, each provider must furnish or arrange for appropriate care and services to all clients. In addition, the agency may approve requests for overcapacity in excess of 15 days, which approvals may be based upon satisfactory justification and need as provided by the receiving and sending providers. (3)(a) An inactive license may be issued to a licensee subject to this section when the provider is located in a geographic area in which a state of emergency was declared by the Governor if the provider: 1. Suffered damage to its operation during the state of emergency. 2. Is currently licensed. 3. Does not have a provisional license. 4. Will be temporarily unable to provide services but is reasonably expected to resume services within 12 months. (b) An inactive license may be issued for a period not to exceed 12 months but may be renewed by the agency for up to 12 additional months upon demonstration to the agency of progress toward reopening. A request by a licensee for an inactive license or to extend the previously approved inactive period must be submitted in writing to the agency, accompanied by written justification for the inactive license, which states the beginning and ending dates of inactivity and includes a plan for the transfer of any clients to other providers and appropriate licensure fees. Upon agency approval, the licensee shall notify clients of any necessary discharge or transfer as required by authorizing statutes or applicable rules. The	ZZ830			

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ZZ830	Continued From page 18 beginning of the inactive licensure period shall be the date the provider ceases operations. The end of the inactive period shall become the license expiration date, and all licensure fees must be current, must be paid in full, and may be prorated. Reactivation of an inactive license requires the prior approval by the agency of a renewal application, including payment of licensure fees and agency inspections indicating compliance with all requirements of this part and applicable rules and statutes. (4) . . . Licensees providing residential or inpatient services must utilize an online database approved by the agency to report information to the agency regarding the provider's emergency status, planning, or operations. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure the comprehensive emergency plan (CEMP) was submitted to the county emergency management office annually as required for one of one CEMP. Findings included: A record review for the comprehensive emergency plan, revealed the comprehensive emergency plan last submission date was . During an interview on _____ at 2:20 pm the Administrator acknowledged the comprehensive emergency plan was last submitted on _____. The Administrator was not able to provide the approval letter from the local emergency management office.	ZZ830			

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ZZ830	Continued From page 19 Class III	ZZ830			
ZZ875 SS=D	430.5025(4 &) / ; Training (4) Employees of covered providers must complete the following training for 's and related forms of : (a) Upon beginning employment, each employee must receive basic written information about interacting with persons who have 's or related forms of (b) Within 30 days after beginning employment, each employee who provides personal care to or has regular contact with participants, patients, or residents must complete a 1-hour training program provided by the department. 1. The department shall provide training that is available online at no cost. The 1-hour training program shall contain information on understanding the basics about the most common forms of , how to identify the signs and symptoms of , and skills for communicating and interacting with persons with 's or related forms of . A record of the completion of the training program must be made available to the covered provider which identifies the training curricula, the name of the employee, and the date of completion. 2. A covered provider must maintain a record of the employee's completion of the training program and, upon written request of the employee, provide the employee with a copy of the record of completion consistent with the employer's written policies. 3. An employee who has completed the training required in this subsection is not required to repeat the program upon changing employment	ZZ875			

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ZZ875	Continued From page 20 to a different covered provider. (c) Within 7 months after beginning employment for a home health agency, nurse registry, or companion or homemaker service provider, each employee who provides personal care must complete 2 hours of training in addition to the training required in paragraphs (a) and (b). The additional training must include, but is not limited to, behavior management, promoting the person's independence in activities of daily living, and skills in working with families and caregivers. (d) Within 7 months after beginning employment for a nursing home, an assisted living facility, an adult family-care home, or an adult day care center, each employee who provides personal care must complete 3 hours of training in addition to the training required in paragraphs (a) and (b). The additional training must include, but is not limited to, behavior management, promoting the person's independence in activities of daily living, skills in working with families and caregivers, group and individual activities, maintaining an appropriate environment, and ethical issues. (e) For an assisted living facility, adult family-care home, or adult day care center that advertises and provides, or is designated to provide, specialized care for persons with _____'s or related forms of _____, in addition to the training specified in paragraphs (a) and (b), employees must receive the following training: 1. Within 3 months after beginning employment, each employee who provides personal care to or has regular contact with the residents or participants must complete the additional 3 hours of training as provided in paragraph (d). 2. Within 6 months after beginning employment, each employee who provides personal care must complete an additional 4 hours of _____-specific training. Such training must	ZZ875			

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ZZ875	Continued From page 21 include, but is not limited to, understanding and related forms of the stages of 's communication strategies, medical information, and stress management. 3. Thereafter, each employee who provides personal care must participate in at least 4 hours of continuing education each calendar year through contact hours, on-the-job training, or electronic learning. For this subparagraph, the term "on-the-job training" means a form of direct coaching in which a facility administrator or his or her designee instructs an employee who provides personal care with guidance, support, or -on experience to help develop and refine the employee's skills for caring for a person with 's or a related form of . The continuing education must cover at least one of the topics included in the -specific training in which the employee has not received previous training in the previous calendar year. The continuing education may be fulfilled and documented in a minimum of one quarter-hour increments through on-the-job training of the employee by a facility administrator or his or her designee or by an electronic learning , chosen by the facility administrator. On-the-job training may not account for more than 2 hours of continuing education each calendar year. (f)1. An employee provided, assigned, or referred by a health care services pool must complete the training required in paragraph (c), paragraph (d), or paragraph (e) that is applicable to the covered provider and the position in which the employee will be working. The documentation verifying the completed training and continuing education of the employee, if applicable, must be provided to the covered provider upon request.	ZZ875			

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ZZ875	Continued From page 22 2. A health care services pool must verify and maintain documentation as required under s. 400.980(5) before providing, assigning, or referring an employee to a covered provider. (7) For a certified nursing assistant as defined in s. 464.201, training hours completed as required under this section may count toward the total hours of training required to maintain certification as a nursing assistant. (8) For a health care practitioner as defined in s. 456.001, training hours completed as required under this section may count toward the total hours of continuing education required by that practitioner's licensing board. (9) Each person employed, _____, or referred to provide services before _____, must complete the training required in this section before _____. Proof of completion of equivalent training completed before _____, shall substitute for the training required in subsection (4). Each person employed, _____, or referred to provide services on or after _____, may complete training using approved curriculum under paragraph (5)(d) until the effective date of the rules adopted by the department under subsection (6). This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that within thirty days of employment, employees completed a one-hour online training with the department regarding _____ and related forms of _____ for one employee (Staff G) of six sampled employees. Findings included: An employee record review for Staff G,	ZZ875			

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ZZ875	Continued From page 23 Medication Technician (MT) revealed Staff G's employee record did not contain evidence that the employee completed the one-hour online training with the department regarding _____'s _____ and related forms of _____ within thirty days of employment. Staff G, MT was hired on _____. During an interview on _____ at 2:20 pm the Administrator acknowledged Staff G's employee record did not contain evidence that the employee completed the one-hour online training with the department regarding _____'s _____ and related forms of _____ within thirty days of employment. Class III	ZZ875			

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A 000	Initial Comments A complaint investigation (complaint numbers 2025008087 and 2025011662) in conjunction with a generator monitoring survey was conducted at Aurora Garden Care, LLC from _____ to _____. Deficiencies were identified at the time of survey. A Class I deficiency was found at A0025 and A0079. A Class I deficiency is a deficiency that the agency determines presents a situation in which immediate corrective action is necessary because the facility's noncompliance has caused, or is likely to cause, serious injury, harm, _____, or _____ to a resident receiving care in a facility. The facility failed to provide the appropriate staffing levels, supervision and oversight to meet the needs of all 46 residents. The facility left all residents, many of them mentally and _____, alone in the facility without direct supervision of a direct care staff member. During the time that 46 residents were left without supervision, 1 of 46 residents (Resident #18) attempted to commit _____ by asphyxiation. The facility's actions placed Resident #18 and all remaining 45 residents at imminent risk of physical harm due to the lack of oversight. The Class I noncompliance began on _____. The facility's Administrator was notified of the Class I noncompliance on _____ at 4:04pm. The census at the start of the survey was 46. The following is a description of the deficiencies	A 000			

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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A 000	Continued From page 1 found at the time of the visit.	A 000			
A 010 SS=G	429.26() FS; 59A-36.006(4) FAC Admissions - Continued Residency 429.26 Appropriateness of placements; examinations of residents.- (1) The owner or administrator of a facility is responsible for determining the appropriateness of admission of an individual to the facility and for determining the continued appropriateness of residence of an individual in the facility. A determination must be based upon an evaluation of the strengths, needs, and preferences of the resident, a medical examination, the care and services offered or arranged for by the facility in accordance with facility policy, and any limitations in law or rule related to admission criteria or continued residency for the type of license held by the facility under this part. The following criteria apply to the determination of appropriateness for admission and continued residency of an individual in a facility: (a) A facility may admit or retain a resident who receives a health care service or treatment that is designed to be provided within a private residential setting if all requirements for providing that service or treatment are met by the facility or a third party. (b) A facility may admit or retain a resident who requires the use of assistive devices. (c) A facility may admit or retain an individual receiving hospice services if the arrangement is agreed to by the facility and the resident, additional care is provided by a licensed hospice, and the resident is under the care of a physician who agrees that the physical needs of the resident can be met at the facility. The resident must have a plan of care which delineates how	A 010			

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A 010	Continued From page 2 the facility and the hospice will meet the scheduled and unscheduled needs of the resident, including, if applicable, staffing for nursing care. (d)1. Except for a resident who is receiving hospice services as provided in paragraph (c), a facility may not admit or retain a resident who is bedridden or who requires 24-hour nursing supervision. For purposes of this paragraph, the term "bedridden" means that a resident is confined to a bed because of the inability to: a. Move, turn, or reposition without total physical assistance; b. Transfer to a chair or wheelchair without total physical assistance; or c. Sit safely in a chair or wheelchair without personal assistance or a physical 2. A resident may continue to reside in a facility if, during residency, he or she is bedridden for no more than 7 consecutive days. 3. If a facility is licensed to provide extended congregate care, a resident may continue to reside in a facility if, during residency, he or she is bedridden for no more than 14 consecutive days. (2) A resident may not be moved from one facility to another without consultation with and agreement from the resident or, if applicable, the resident's representative or designee or the resident's family, guardian, surrogate, or attorney in fact. In the case of a resident who has been placed by the department or the Department of Children and Families, the administrator must notify the appropriate contact person in the applicable department. (3) A physician, physician assistant, or advanced practice registered nurse who is employed by an assisted living facility to provide an initial	A 010			

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
A 010	Continued From page 3 examination for admission purposes may not have financial interests in the facility. 59A-36.006 (4) CONTINUED RESIDENCY. Except as follows in paragraphs (a) through (c) of this subsection, criteria for continued residency in any licensed facility must be the same as the criteria for admission. As part of the continued residency criteria, a resident must have a -to- medical examination by a health care practitioner at least every 3 years after the initial assessment, or after a significant change, whichever comes first. A significant change is defined in Rule 59A-36.002, F.A.C. The results of the examination must be recorded on the practitioner's form or on AHCA Form 1823, which is incorporated by reference in paragraph (2)(b) of this rule and must be completed in accordance with that paragraph. Exceptions to the requirement to meet the criteria for continued residency are: (a) The resident may be bedridden for no more than 7 consecutive days, unless the resident is receiving licensed hospice services pursuant to Section 429.26(1)(c), F.S. (b) A resident requiring care of a _____ may be retained provided that: 1. The resident contracts directly with a licensed home health agency or a nurse to provide care, or the facility has a limited nursing services license and services are provided pursuant to a plan of care issued by a health care practitioner; 2. The condition is documented in the resident's record; and, 3. If the resident's condition fails to improve within 30 days, as documented by a health care practitioner, the resident must be discharged from the facility.	A 010			

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A 010	Continued From page 4 (c) A , ill resident who no longer meets the criteria for continued residency may continue to reside in the facility if the following conditions are met: 1. The resident qualifies for, is admitted to, and consents to receive services from a licensed hospice that coordinates and ensures the provision of any additional care and services that the resident may need; 2. Both the resident, or the resident's legal representative if applicable, and the facility agree to continued residency; 3. A licensed hospice, in consultation with the facility, develops and implements an interdisciplinary care plan that specifies the services being provided by hospice and those being provided by the facility; and, 4. Documentation of the requirements of this paragraph is maintained in the resident's file. (d) The facility administrator is responsible for monitoring the continued appropriateness of placement of a resident in the facility at all times. (e) A hospice resident that meets the qualifications of continued residency pursuant to this subsection may only receive services from the assisted living facility's staff which are within the scope of the facility's license. (f) Assisted living facility staff may provide any nursing service permitted under the facility's license and total help with the activities of daily living for residents admitted to hospice; however, staff may not exceed the scope of their professional licensure or training. (g) Continued residency criteria for facilities holding an extended congregate care license are described in Rule 59A-36.021, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to determine appropriateness for admission	A 010			

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A 010	Continued From page 5 and continued residency with regards to care and services, required for supervision and safety for four (Resident #9, #11, #17 and #18) out of six sampled residents. The facility failed to obtain an interdisciplinary care plan that described the care and services the facility provided and those that hospice provided and agreed upon by the facility, hospice, and the resident (or responsible party) for one Resident (Resident #3) of two sampled residents admitted to hospice services. Findings included: 1. A record review of Resident #9's medical chart revealed diagnoses of . . . and . . . A review of progress notes dated . . . revealed Resident #9 was sent out under emergency mental health care on . . . for disruptive and destructive behavior. A record review revealed Resident #9 self admitted to a local mental health center on . . . During an interview on . . . at 11:35 am the Assistant Manager confirmed Resident #9 was out of the facility due to behaviors that included destroying property, screaming and peeing in the hallway. During an interview on . . . at 9:38 am Resident #12 stated Resident #9 was aggressive, destroying property and screaming. 2. A record review revealed Resident #11 was admitted to the facility on . . . Resident #11's medical chart did not have evidence of a health assessment but Resident #11's	A 010			

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A 010	Continued From page 6 demographics listed a diagnoses of _____ and post-_____ stress _____. The review of Resident #11's medical chart revealed on _____ around 12:30 am Resident #11 got into Resident #1's _____ and argued with Resident #1. The incident resulted in a physical altercation between Resident #11 and Resident #1. A review of progress notes dated _____ revealed Resident #11 harassed staff and threatened to kill them. During an interview conducted on _____ at 3:02 pm Staff M, Caregiver stated not feeling safe working in the facility because Staff M, Caregiver had been threatened by Resident #11. 3. A record review revealed Resident #17 was admitted to the facility on _____. Resident #17's health assessment dated _____, listed diagnoses of major _____ and _____. The record revealed Resident #17 was part of a resident-to-resident altercation on _____ resulting in a transfer to the emergency department for diagnostic imaging with no acute findings. A review of a _____ assessment dated _____ revealed Resident #17 had _____ and beaten an employee at Resident #17's prior Assisted Living Facility. 4. A record review revealed Resident #18 was admitted to the facility on _____. Resident #18's health assessment, undated, listed diagnoses of _____ and _____.	A 010			

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A 010	Continued From page 7 A review of Resident #18's hospital discharge notes from a local hospital dated revealed Resident #18 had a diagnosis of A record review of Resident #18's medical chart revealed Resident #18 was sent out to the local hospital under emergency mental health care for attempted on the following dates: - On Resident #18 attempted to swallow glass and was sent to a local hospital. - On Resident #18 cut left and was sent to a local hospital. - On Resident #18 cut self and was sent to a local hospital. - On Resident #18 tied a sweater around and attempted to strangle self. Resident #18 was sent to local hospital. During an interview conducted on at 4:51 pm Resident #18 admitted to sometimes feeling and wanting to cut themselves. A review of a progress note dated revealed Resident #18 called local law enforcement constantly due to their behavior. 5. During an interview on at 10:09 am Resident #16 stated there was lots of violence in the facility. During a staff interview on at 7:50 am Staff G, Medication Technician (MT) stated it was scary to work in the facility, and some residents should be in a mental institution. During a staff interview on at 3:45 pm Staff I, MT revealed fights between residents happened a few times a month.	A 010			

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A 010	Continued From page 8 During an interview on _____ at 2:20 pm the Administrator stated some residents required a higher level of care to be kept safe. 6. A record review for Resident #3 revealed Resident #3 was admitted to the facility on _____ Resident #3's health assessment form dated _____ noted Resident #3 had the required nursing hospice services. There was no interdisciplinary care plan that described the care and services that the facility provided and those that hospice provided and agreed upon by the facility, hospice, and the resident (or responsible party). During an interview on _____ at 2:20 pm the Administrator stated Resident #3's record did not include an interdisciplinary care plan that described the care and services that the facility provided and hospice provided and agreed upon by the facility, hospice, and the resident (or responsible party). Class II	A 010			
A 025 SS=K	429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision 429.26 (7) The facility shall notify a licensed physician when a resident exhibits signs of _____ or _____ or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such _____ or _____. The notification must occur within 30 days after the acknowledgment of such signs by facility staff. If	A 025			

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A 025	Continued From page 9 an underlying condition is determined to exist, the facility must notify the resident's representative or designee of the need for health care services and must assist in making . . . for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident's representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition. 59A-36.007 Resident Care Standards. An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility. (1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following: (a) Monitoring of the quantity and quality of resident diets in accordance with Rule 59A-36.012, F.A.C. (b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident. (c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community. (d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change. (e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out. (f) Maintaining a written record, updated as	A 025			

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A 025	Continued From page 10 needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to provide appropriate supervision and oversight to meet the needs of 46 of 46 residents. The facility left all residents, many of them mentally and _____, alone in the facility without direct supervision of a direct care staff member. During the time that 46 residents were left without supervision, one (Resident #18) of 46 residents attempted to commit _____ by asphyxiation. The facility's actions placed Resident #18 and all remaining 45 residents at imminent risk of physical harm due to the lack of oversight. Findings included: A review of the employee timecards for the week of _____ to _____ revealed the facility had 287 staffing hours/week, 88 hours short of the required 375 staffing hours for 50 residents on census. A review of the staffing schedules and employee timecards for the week of _____ to _____ conducted on _____, revealed the facility had 319 staffing hours/week, 56 hours short of the required 375 staffing hours for 50 residents on census. A review of a police report dated _____ received from local law enforcement revealed law enforcement was called to the facility on _____	A 025			

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A 025	Continued From page 11 at an unknown time for an attempted . When officers arrived on scene and entered the facility, they were unable to locate any staff members. The first officer on scene had to question several residents on where Resident #18 was located. After searching several areas of the building, the first officer on scene finally found the person who called 911 which turned out to be another resident of the facility. The officer was finally able to make contact with Resident #18 who was . This was due to a resident removing the sweatshirt from around Resident #18's while on the phone with 911. While the officer was speaking with and evaluating Resident #18, an employee, Staff D, Medication Technician/Certified Nursing Assistant (CNA) finally came to the room and made contact with officers. Staff D, CNA advised that she is a medical technician and was the only staff member on duty at this time. The staff member stated that when Resident #18 attempted she was on her lunch break. Later, the staff member was walking into the facility with fast food, which led officers to believe that the staff member completely left the property. A review of the employee timecards for revealed the facility had only one staff member (Staff D, CNA) working the 3:00 pm to 11:00 pm shift. Staff D, CNA clocked out for a break for 0.5 hours during the shift, while working alone. During an interview on at 12:40 pm the Assistant Manager stated the facility had one resident (resident #18) who tried to commit a week or so ago. During a phone interview on at 1:45 pm, Staff D, CNA confirmed there was only one	A 025			

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A 025	Continued From page 12 caregiver working on _____ for the 3:00 pm to 11:00 pm shift. During an interview on _____ at 2:00 pm the Maintenance Director said yesterday on _____ the Administrator directed the Maintenance Director to go to Resident #18's room to secure _____ located in the room. The Maintenance Director stated the bed remote cord was to be zip tied to the bed and the television _____ were to be tied together so the _____ could not be used by Resident #18 in an effort to prevent any further strangling incidents. The Maintenance Director stated there were no zip ties available so the Maintenance Director taped all the _____ together with electrical tape for now until zip ties could be gotten. During an interview with Resident #20, conducted on _____ at 12:22 pm, Resident #20 stated the door to Resident #18's room was wide open during the incident on _____, and Resident #20 noticed Resident #18 in bed with a sweater wrapped tight around their _____. Resident #20 called local 911 emergency line and removed the sweater from Resident #18's _____ at instruction of 911. Resident #20 stated only one employee (Staff D, CNA) was in the facility that afternoon and Staff D, CNA asked Resident #20 to watch the residents while she went to the restroom. Resident #20 stated staff D, CNA came into Resident #18's room after local law enforcement and emergency services had already arrived. During an interview on _____ at 1:30 pm., the Assistant Manager stated there was only one time the Assistant Manager worked alone for about 45 minutes, but it was four to five months ago. The Assistant Manager stated they provided business cards with contact information and	A 025			

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A 025	Continued From page 13 informed local store managers to report when the residents were seen shopping in order to keep track of them. During a phone interview conducted on _____ at 1:41 pm the _____ Nurse Practitioner (ARNP) from Resident #18's Community Treatment Program, the ARNP stated Resident #18 was on their caseload. The community treatment program served adults with severe and persistent mental illness. The ARNP stated Resident #18 received case management, medication management and mental health services. The ARNP stated that a representative of the community treatment program would come to the facility to have in person visits with Resident #18 once a week. The ARNP stated the community treatment program was not notified by the facility of the incident on _____ when Resident #18 attempted _____. Interviews conducted with the Administrator between _____ at 2:20 pm and _____ at 4:04 pm revealed the Administrator had no awareness of Resident #18's prior history. The interview also revealed the Administrator did not complete an investigation after the attempted _____ incident with Resident #18 on _____ and was not aware until _____ that Staff D, CNA left the facility, leaving 46 residents unsupervised, during Staff D's assigned shift on _____. The Administrator admitted the facility had a "Skeleton staff of nine". During an interview on _____ at 3:30 pm, Staff D, CNA admitted leaving the facility for about 20 minutes to get dinner and left all residents without supervision. Upon her return to the facility, Staff D saw police and fire trucks in _____.	A 025	

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A 025	Continued From page 14 front of the facility. A review of Resident #18's medical chart revealed Resident #18 had a medical diagnosis including _____ and _____. A progress note dated _____ written by Staff D, CNA, showed Resident #18 was taken by the local police around 7:00 pm initiating a _____ due to a resident finding Resident #18 trying to hang herself with a sweatshirt in her bedroom. Resident #18's medical record revealed documented _____ attempts and/or incidents of self-harm, some resulting in a _____ (a law that allows for the involuntary examination and temporary detention of individuals experiencing mental health crises) or hospitalization on the following dates: " - Resident #18 had _____ thoughts and was sent to a local hospital for treatment. " - Resident #18 attempted to swallow glass and was sent to a local hospital for treatment. " - Resident #18 cut _____ with a piece of glass and was sent to a _____ receiving facility. " - Resident #18 cut left _____ and sent to a local _____ receiving facility. " - Resident #18 burnt self with cigarettes and was sent to a local hospital for treatment. " - Resident #18 cutting self and was sent to a local hospital for treatment. " - Resident #18 tied a sweater around her _____ and was strangling herself. 911 was called. During an interview on _____ at 4:04 pm, the	A 025			

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A 025	Continued From page 15 Administrator stated the Administrator was hired to "clean up" the facility but stated they were not informed of how bad of shape the facility was in or that most of the residents had serious mental health concerns. During an interview on _____ at 11:00 am, the Assistant Manager stated Residents #4, #23, #24 and #25 have been active clients of the Community Treatment Mental Health Program since the Assistant Manager was hired at the facility in _____ of 2024. Class I	A 025			
A 032 SS=D	59A-36.007(7) FAC Resident Care - Elopement Standards 59A-36.007 (7) ELOPEMENT STANDARDS. (a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days. 1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at	A 032			

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A 032	Continued From page 16 risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times. 2. The facility must have a photo identification of at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative. (b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for: 1. An immediate search of the facility and premises, 2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities, 3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and, 4. The continued care of all residents within the facility in the event of an elopement. (c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to Section 429.41(1)(k), F.S.	A 032			

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A 032	Continued From page 17 This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that drills for the safety of elopement risk residents were conducted twice per year for all direct care staff and administration for seven employees (Administrator, Staff C, F, G, H, I, and J) of seven sampled employees. Findings included: An employee record review for the Administrator and Staff C, Medication Technician (MT), Staff F, MT, Staff G, MT Staff H, MT, Staff I, MT and Staff J, MT, conducted on _____, revealed that the Administrator and Staff C, F, G, H, I, and J had not participated in any elopement drills. Review of the Elopement Policy, undated, revealed...The facility will conduct drills every six months. During an interview on _____ at 2:20 pm the Administrator acknowledged Staff C, F, G, H, I, and J and the Administrator had not participated in an elopement drill. Class III	A 032			
A 079 SS=K	59A-36.010(3) FAC Staffing Standards - Levels (3) STAFFING STANDARDS. (a) Minimum staffing: 1. Facilities must maintain the following minimum staff hours per week: Number of Residents, Day Care Participants, and Respite Care Residents Staff Hours/Week 0-5 168	A 079			

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A 079	Continued From page 18 212 16-25 253 26-35 294 36-45 335 46-55 375 56-65 416 66-75 457 76-85 498 86-95 539 For every 20 total combined residents, day care participants, and respite care residents over 95 add 42 staff hours per week. 2. Independent living residents, as referenced in subsection 59A-36.015(3), F.A.C., who occupy beds included within the licensed capacity of an assisted living facility but do not receive personal, limited nursing, or extended congregate care services, are not counted as residents for purposes of computing minimum staff hours. 3. At least one staff member who has access to facility and resident records in case of an emergency must be in the facility at all times when residents are in the facility. Residents serving as paid or volunteer staff may not be left solely in charge of other residents while the facility administrator, manager or other staff are absent from the facility. 4. In facilities with 17 or more residents, there must be at least one staff member awake at all hours of the day and night. 5. A staff member who has completed courses in First Aid and () and holds a currently valid card documenting completion of such courses must be in the facility at all times. a. Documentation of attendance at First Aid or courses pursuant to subsection 59A-36.011(5), F.A.C., satisfies this requirement.	A 079			

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A 079	Continued From page 19 b. A nurse is considered as having met the course requirements for First Aid. An emergency medical technician or paramedic currently certified under chapter 401, part III, F.S., is considered as having met the course requirements for both First Aid and 6. During periods of temporary absence of the administrator or manager of more than 48 hours when residents are on the premises, a staff member who is at least _____ must be physically present and designated in writing to be in charge of the facility. No staff member shall be in charge of a facility for a consecutive period of 21 days or more, or for a total of 60 days within a calendar year, without being an administrator or manager. 7. Staff whose duties are exclusively building or grounds maintenance, clerical, or food preparation do not count towards meeting the minimum staffing hours requirement. 8. The administrator or manager's time may be counted for the purpose of meeting the required staffing hours, provided the administrator or manager is actively involved in the day-to-day operation of the facility, including making decisions and providing supervision for all aspects of resident care, and is listed on the facility's staffing schedule. 9. Only on-the-job staff may be counted in meeting the minimum staffing hours. Vacant positions or absent staff may not be counted. (b) Notwithstanding the minimum staffing requirements specified in paragraph (a), all facilities, including those composed of apartments, must have enough qualified staff to provide resident supervision, and to provide or arrange for resident services in accordance with the residents' scheduled and unscheduled service needs, resident contracts, and resident	A 079			

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A 079	Continued From page 20 care standards as described in rule 59A-36.007, F.A.C. (c) The facility must maintain a written work schedule that reflects its 24-hour staffing pattern for a given time period. Upon request, the facility must make the daily work schedules of direct care staff available to residents or their representatives. (d) The facility must provide staff immediately when the agency determines that the requirements of paragraph (a) are not met. The facility must immediately increase staff above the minimum levels established in paragraph (a), if the agency determines that adequate supervision and care are not being provided to residents, resident care standards described in rule 59A-36.007, F.A.C., are not being met, or that the facility is failing to meet the terms of residents' contracts. The agency will consult with the facility administrator and residents regarding any determination that additional staff is required. Based on the recommendations of the local fire safety authority, the agency may require additional staff when the facility fails to meet the fire safety standards described in rule chapter 69A-40, F.A.C., until such time as the local fire safety authority informs the agency that fire safety requirements are being met. 1. When additional staff is required above the minimum, the agency will require the submission of a corrective action plan within the time specified in the notification indicating how the increased staffing is to be achieved to meet resident service needs. The plan will be reviewed by the agency to determine if it sufficiently increases the staffing levels to meet resident needs. 2. When the facility can demonstrate to the agency that resident needs are being met, or that	A 079			

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A 079	Continued From page 21 resident needs can be met without increased staffing, the agency may modify staffing requirements for the facility and the facility will no longer be required to maintain a plan with the agency. (e) Facilities that are co-located with a nursing home may use shared staffing provided that staff hours are only counted once for the purpose of meeting either assisted living facility or nursing home minimum staffing ratios. (f) Facilities holding a limited mental health, extended congregate care, or limited nursing services license must also comply with the staffing requirements of rules 59A-36.020, 59A-36.021 or 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure minimum staffing hours were met to provide supervision with scheduled and unscheduled service needs of all 46 residents, many of whom were diagnosed with serious mental health The facility's lack of staff oversight resulted in incidents of resident-to-resident . . . , elopement, and resident . . . attempts which placed all residents at substantial risk of . . . or serious physical harm. Findings included: A review of the facility staffing roster provided by the Assistant Manager revealed the facility employed the Administrator, Assistant Administrator, and nine direct care staff providing personal care and assisting with self-administration of medications. Staff A, Medication Technician (MT) Staff C, Medication Technician (MT)	A 079			

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A 079	Continued From page 22 Staff D, Medication Technician (MT) and Certified Nursing Assistant (CNA) Staff F, Medication Technician (MT) Staff G, Medication Technician (MT) Staff H, Medication Technician (MT) Staff I, Medication Technician (MT) Staff J, Medication Technician (MT) Staff M, Medication Technician (MT) Review of the facility census provided by the facility showed that from _____ through _____ the census was 50 residents. From _____ through _____ the census was 46 residents. From _____ through _____ the census was 46 residents. A review of the staffing schedule provided by the facility on _____, revealed two employees were scheduled to work each shift. The facility had three shifts with staff scheduled to work eight hours per shift, totaling 336 hours per week. This does not meet the required minimum staffing hours for a census of 46 residents. The minimum required staffing hours for a census of 46 is 375 hours weekly. A review of the employee timecards for the week of _____ to _____ revealed the facility had 287 staffing hours/week, 88 hours short of the required 375 hours for 50 residents on the census. A review of the staffing schedules and employee timecards for the week of _____ to _____ revealed the facility had 319 staffing hours/week, 56 hours short of the required 375 hours for 50 residents on the census. During an interview on _____ at 4:06 p.m. the	A 079			

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

AURORA GARDEN CARE, LLC

**6716 CONGRESS ST
NEW PORT RICHEY, FL 34653**

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A 079	Continued From page 23 Administrator stated that neither the Administrator or the Assistant Manager are scheduled to provide direct care services but would come in if needed. A review of the employee timecards revealed the following: - : Staff D, MT/CNA (Certified Nursing Assistant) worked alone from 11:00 am to 3:00 pm. Staff F, Med Tech (MT) worked alone from 7:00 pm to 11:00 pm (facility census 50). - : Staff D, MT/CNA worked alone from 3:00 pm to 11:00 pm. Staff I, MT worked alone from 11:00 pm to 7:00 am (facility census 50). - : timecard did not reveal that any employees worked the 11:00 pm to 7:00 am shift (facility census 50). - : Staff I, MT worked alone on the 3:00 pm to 11:00 pm shift. Staff G, MT worked alone on the 11:00 pm-7:00 am shift (facility census 50). - : Staff F, MT worked alone on the 11:00 pm to 7:00 am shift (facility census 46). - : Staff J, MT worked alone on the 3:00 pm to 11:00 pm shift (facility census 46). - : Staff F, MT worked alone on the 11:00 pm to 7:00 am shift (facility census 46). - : Staff I, MT worked alone on the 3:00 pm to 11:00 pm shift (facility census 46). - : only one employee (Staff D, MT/CNA) had a time entry for . Staff D, MT/CNA was clocked in from 8:22 am to 9:30 pm. Staff G, MT had a time sheet for from 10:55 pm until at 8:22 am (facility census 46). During a phone interview with Staff H, MT conducted on at 10:47am, Staff H stated on the second night of employment at the facility, Staff H worked alone without the six hour medication technician training or the pre-service	A 079		

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A 079	Continued From page 24 orientation. Staff H was hired on Staff H stated some residents "need to be in a mental institution". A phone interview conducted on _____ at 10:33 am revealed Staff F, MT felt there should be more staff due to the resident behaviors and Staff F felt scared working the night shift. During a phone interview conducted on _____ at 1:08 pm Staff D, MT/CNA confirmed working alone on several occasions. The interview also revealed Staff D did not feel safe working her shift alone. A record review of police reports received from local law enforcement revealed local law enforcement was called out to the facility 144 times since _____ of 2025. The reports revealed the local police department responded to an elopement, multiple incidents of resident-to-resident _____, resident to staff as well as attempted _____ by one resident (Resident #18). During a follow-up interview with Staff D, MT/CNA conducted on _____ at 3:30 pm, Staff D confirmed being the only staff working on _____ for the 3:00 pm to 11:00 pm shift. Staff D, MT/CNA confirmed leaving the facility for about 20 minutes. Staff D revealed having worked alone at least once a week for at least parts of the shift. During an interview conducted on _____ at 3:45 pm, Staff I, MT confirmed working alone for a few hours during the week of _____ During a phone interview on _____ at 3:02	A 079			

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A 079	Continued From page 25 pm Staff M, MT confirmed working alone on from 2:00 am to 7:00 am and Staff M did not feel safe. Staff M was hired on During interviews conducted on _____ at 2:20 pm and on _____ at 4:06 pm the Administrator reported the staffing levels were not sufficient. The Administrator stated the facility had a skeleton staff roster of nine. The administrator felt having three employees on each shift would be more appropriate. Class 1	A 079			
A 081 SS=D	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52 (1)(a) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee 's personnel record. (b) Each assisted living facility employee must complete the training required under s. 430.5025. However, an employee of an assisted living facility licensed as a limited mental health facility under s. 429.075 is exempt from the training requirements under s. 430.5025(4)(d). (c) If an assisted living facility employee	A 081			

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A 081	Continued From page 26 completes the 1-hour training required under s. 430.5025 before interacting with residents, such training may count toward the 2 hours of preservice orientation required under paragraph (a). (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or	A 081			

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A 081	Continued From page 27 arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in _____ control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its _____ control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to _____ borne _____, may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident _____, neglect, and _____. The facility must use its _____ prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the	A 081			

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A 081	Continued From page 28 following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure the personnel files included a two-hour pre-service orientation signed by both the Administrator and the employee for four employees (Staff F, Medication Technician (MT) Staff G, MT, Staff H, MT and Staff I, MT) of five sampled employees. Findings included: A record review for Staff F, MT, Staff G, MT, Staff H, MT and Staff I, MT, conducted on _____, revealed that Staff F, G, H, and I's employee	A 081			

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A 081	Continued From page 29 records did not contain evidence that the employees had their two-hours pre-service orientation training signed by both the employee and the Administrator. Staff F, MT was hired on . Staff G, MT was hired on . Staff H, MT was hired on . Staff I, MT was hired on During an interview on at 2:20 pm the Administrator acknowledged Staff F, MT, Staff G, MT, Staff H, MT and Staff I's MT pre-service orientation was not signed by both the Administrator and the employees. Class III	A 081			
A 083 SS=D	59A-36.011(5) FAC Training - First Aid and (5) FIRST AID AND (). A staff member who has completed courses in First Aid and and holds a currently valid card documenting completion of such courses must be in the facility at all times. (a) Documentation that the staff member possess current certification that requires the student to demonstrate, in person, that he or she is able to perform and which is issued by an instructor or training provider that is approved to provide training by the American Red Cross, the American Association, the National Safety Council, or an organization whose training is accredited by the Commission on Accreditation for Pre-Hospital Continuing Education satisfies this requirement. (b) A nurse shall be considered as having met the training requirement for First Aid. An emergency medical technician or paramedic currently certified under chapter 401, Part III, F.S., shall be	A 083			

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NAME OF PROVIDER OR SUPPLIER AURORA GARDEN CARE, LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 6716 CONGRESS ST NEW PORT RICHEY, FL 34653		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
A 083	Continued From page 30 considered as having met the training requirements for both First Aid and C.P.R. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that employee files contained evidence of _____ and first aid training for four employees (Staff F, G, H, and J) of four sampled employees. Findings included: A record review for Staff F, Medication Technician (MT) revealed that Staff F was hired on _____. There was no evidence that Staff F had _____ and first aid training in their personnel files. A review of the employee timecards revealed the following: _____ : Staff F, MT worked alone on the 11:00 pm to 7:00 am shift (facility census 46). _____ : Staff F, MT worked alone on the 11:00 pm to 7:00 am shift (facility census 46). A record review for Staff G, Medication Technician (MT) revealed that Staff G was hired on _____. There was no evidence that Staff G had _____ and first aid training in their personnel files. A review of the employee timecards revealed the following: _____ : Staff G, MT worked alone from 10:55 pm until _____ at 8:22 am (facility census 46). A record review for Staff H, Medication Technician (MT) revealed that Staff H was hired on _____. There was no evidence that Staff H	A 083			

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A 083	Continued From page 31 had _____ and first aid training in their personnel files. During a phone interview with Staff H, MT conducted on _____ at 10:47am, Staff H stated on the second night of employment at the facility, Staff H worked alone without _____ or First Aid Training. A record review for Staff J, Medication Technician (MT) revealed that Staff J was hired on _____. There was no evidence that Staff J had _____ and first aid training in their personnel files. A review of the employee timecards revealed the following: _____: Staff J, MT worked alone on the 3:00 pm to 11:00 pm shift (facility census 46). During an interview on _____ at 2:20 pm the Administrator acknowledged Staff F, G, H, and J did not have _____ and first aid trainings. Class III	A 083			
A 084 SS=D	59A-36.011(6) FAC 429.52(6), FS Training - Assis Self-Admin Meds & Med Mgmt 59A-36.011 (6) ASSISTANCE WITH THE SELF-ADMINISTRATION OF MEDICATION AND MEDICATION MANAGEMENT. Unlicensed persons who will be providing assistance with the self-administration of medications as described in rule 59A-36.008, F.A.C., must meet the training requirements pursuant to section 429.52(6), F.S., prior to assuming this responsibility. Courses	A 084			

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A 084	Continued From page 32 provided in fulfillment of this requirement must meet the following criteria: (a) Training must cover state law and rule requirements with respect to the supervision, assistance, administration, and management of medications in assisted living facilities; procedures and techniques for assisting the resident with self-administration of medication including how to read a prescription label; providing the right medications to the right resident; common medications; the importance of taking medications as prescribed; recognition of side effects and adverse reactions and procedures to follow when residents appear to be experiencing side effects and adverse reactions; documentation and record keeping; and medication storage and disposal. Training shall include demonstrations of proper techniques, including techniques for control, and ensure unlicensed staff have adequately demonstrated that they have acquired the skills necessary to provide such assistance. (b) The training must be provided by a registered nurse or licensed pharmacist who shall issue a training certificate to a trainee who demonstrates, in person and both physically and verbally, the ability to: 1. Read and understand a prescription label; 2. Provide assistance with self-administration in accordance with section 429.256, F.S., and rule 59A-36.008, F.A.C., including: a. Assist with oral dosage forms, _____ dosage forms, and _____, _____ and _____ dosage forms; b. Measure liquid medications, break scored tablets, and crush tablets in accordance with prescription directions; c. Recognize the need to obtain clarification of an "as needed" prescription order;	A 084		

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A 084	Continued From page 33 d. Recognize a medication order which requires judgment or discretion, and to advise the resident, resident's health care provider or facility employer of inability to assist in the administration of such orders; e. Complete a medication observation record; f. Retrieve and store medication; g. Recognize the general signs of adverse reactions to medications and report such reactions; h. Assist residents with _____ syringes that are prefilled with the proper dosage by a pharmacist and _____ that are prefilled by the manufacturer by taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident for self-injection; i. Assist with _____; j. Use a _____ to perform _____ testing; k. Assist residents with _____ and continuous positive airway pressure (CPAP) devices, excluding the titration of the _____ levels; l. Apply and remove _____ stockings and hosiery; m. Placement and removal of _____ bags, excluding the removal of the _____ or manipulation of the _____ site; and, n. Measurement of _____ rate, temperature, and _____ rate. (c) Unlicensed persons, as defined in section 429.256(1)(b), F.S., who provide assistance with self-administered medications and have successfully completed the initial 6 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted	A 084			

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A 084	Continued From page 34 living facility. The 2 hours of continuing education training may be provided online. (d) Trained unlicensed staff who, prior to the effective date of this rule, assist with the self-administration of medication and have successfully completed 4 hours of assistance with self-administration of medication training must complete an additional 2 hours of training that focuses on the topics listed in sub-subparagraphs (6)(b)2.h.-n. of this section, before assisting with the self-administration of medication procedures listed in sub-subparagraphs (6)(b)2.h.-n. 429.52 (6) Staff assisting with the self-administration of medications under s. 429.256 must complete a minimum of 6 additional hours of training provided by a registered nurse or a licensed pharmacist before providing assistance. Two hours of continuing education are required annually thereafter. The agency shall establish by rule the minimum requirements of this training This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure Medication Technicians obtained six-hours training regarding the assistance with self-administration of medications for three unlicensed Medication Technicians (Staff F, H, and I) of three sampled staff. Findings included: A record review for Staff F, H, and I, conducted on _____, revealed that there was no six-hours training for assistance with self-administration of medications for Staff F, H, and I.	A 084			

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A 084	Continued From page 35 During an interview on _____ at 2:20 pm the Administrator agreed Staff F, H, and Staff I did not have six-hours training regarding assistance with self-administration of medications. Staff F was hired on _____, Staff H was hired on _____, Staff I was hired on _____. Class III	A 084			
AL240 SS=H	429.075; 59A-36.020(1) LMH - Licensing 429.075 Limited mental health license. -An assisted living facility that serves one or more mental health residents must obtain a limited mental health license. 59A-36.020 Limited Mental Health. (1) LICENSE APPLICATION. (a) Any facility intending to admit one or more mental health residents must obtain a limited mental health license from the agency before accepting the mental health resident. (b) Facilities applying for a limited mental health license that have uncorrected deficiencies or violations found during the facility's last survey, complaint investigation, or monitoring visit will be surveyed before the issuance of a limited mental health license to determine if such deficiencies or violations have been corrected. This Statute or Rule is not met as evidenced by: Based on record review and interview the facility failed to obtain the required limited mental health (LMH) licensure when admitting ten (#4, #9, #11, #17, #18, #23, #24, #25, #26, #27) of 46 residents with severe and persistent mental illness to the facility.	AL240			

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AL240	Continued From page 36 Findings included: 1. A review of Resident #4's record revealed an admission date of _____ with mental health history and diagnosis of _____ and _____ and participating in local mental health services. 2. A review of Resident #9's record revealed an admission date of _____ with diagnoses of _____ and _____ Resident #9 self admitted to a local mental health center on _____. The progress notes dated _____ revealed Resident #9 was sent out under emergency mental health care for disruptive and destructive behavior. During an interview on _____ at 11:35 am the Assistant Manager confirmed Resident #9 was out of the facility due to behaviors that included destroying property, screaming and peeing in the hallway. 3. A record review revealed Resident #11 was admitted to the facility on _____. Resident #11's medical chart did not have evidence of a health assessment but Resident #11's demographics listed a diagnoses of _____ and post-_____ stress _____. The review of Resident #11's medical chart revealed on _____ around 12:30 am Resident #11 got into Resident #1's _____ and argued with Resident #1. The incident resulted in a physical altercation between Resident #11 and Resident #1. A review of progress notes dated _____ revealed Resident #11 harassed staff and threatened to kill them.	AL240			

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AL240	Continued From page 37 During an interview conducted on _____ at 3:02 pm Staff M, Caregiver stated not feeling safe working in the facility because Staff M, Caregiver had been threatened by Resident #11. 4. A record review revealed Resident #17 was admitted to the facility on _____. Resident #17's health assessment dated _____, listed diagnoses of major _____ and _____. The record revealed Resident #17 was part of a resident-to-resident altercation on _____. A review of a _____ assessment dated _____ revealed Resident #17 had _____ and beaten an employee at Resident #17's prior Assisted Living Facility. 5. A record review revealed Resident #18 was admitted to the facility on _____. Resident #18's health assessment, undated, listed diagnoses of _____ and _____. A review of Resident #18's hospital discharge notes from a local hospital dated _____ revealed Resident #18 had a diagnosis of _____. A record review of Resident #18's medical chart revealed Resident #18 was sent out to the local hospital under emergency mental health care for attempted _____ on at least four occasions since _____. - On _____ Resident #18 attempted to swallow glass and was sent to a local hospital. - On _____ Resident #18 cut left _____ and was sent to a local hospital. - On _____ Resident #18 cut self and was sent to a local hospital. - On _____ Resident #18 tied a sweater around _____ and attempted to strangle self.	AL240			

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AL240	Continued From page 38 Resident #18 was sent to local hospital. During an interview conducted on _____ at 4:51 pm Resident #18 admitted to sometimes feeling _____ and wanting to cut themselves. A review of a progress note dated _____ revealed Resident #18 called local law enforcement constantly due to their _____ behavior. During a phone interview conducted on _____ at 1:41 pm the _____ Nurse Practitioner (ARNP) from Resident #18's Community Treatment Program, the ARNP stated Resident #18 was on their caseload. The community treatment program served adults with severe and persistent mental illness. The ARNP stated Resident #18 received case management, medication management and mental health services. The ARNP stated that a representative of the community treatment program would come to the facility to have in person visits with Resident #18 once a week. 6. Resident #23 was admitted to the facility on _____ with mental health history and diagnosis of _____. A review of the facility's list of residents with severe mental health diagnoses, participating in local mental health services, included Resident #23. 7. Resident #24 was admitted to the facility on _____ with mental health history and diagnosis of _____. A review of the facility's list of residents with severe mental health diagnoses, participating in local mental health services, included Resident #24. 8. Resident #25 was admitted to the facility on _____	AL240			

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AL240	Continued From page 39 with a mental health history and diagnosis of and A review of the facility's list of residents with severe mental health diagnoses, participating in local mental health services, included Resident #25. 9. Resident #26 was admitted to the facility on with mental health history and diagnosis of . A review of the facility's list of residents with severe mental health diagnoses, participating in local mental health services, included Resident #26. 10. The facility was unable to provide documentation on Resident #27. A review of the facility's list of residents with severe mental health diagnoses, participating in local mental health services included Resident #27, seen twice a week. During an interview on at 10:09 am, Resident #16 stated there was lots of violence in the facility. During a staff interview conducted on at 7:50 am Staff G, Medication Technician (MT) stated it was scary to work in the facility, and some residents should be in a mental institution. During an interview on at 2:10 p.m. the Program Manager for a second Community Treatment Mental Health Program stated all six residents (4, 23, 24, 25, 26, 27) were on their caseload and were seen twice a week for mental health services. During an interview on at 3:45 pm Staff I, MT revealed fights between residents happened a few times a month.	AL240			

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A 165	Continued From page 41 5. Any condition that required medical attention to which the resident has not given his or her consent, including failure to honor advanced directives; 6. Any condition that requires the transfer of the resident from the facility to a unit providing more acute care due to the incident rather than the resident's condition before the incident; or 7. An event that is reported to law enforcement or its personnel for investigation; or (b) Resident elopement, if the elopement places the resident at risk of harm or injury. (3) Licensed facilities shall provide within 1 business day after the occurrence of an adverse incident, through the agency's online portal, or if the portal is offline, by electronic mail, a preliminary report to the agency on all adverse incidents specified under this section. The report must include information regarding the identity of the affected resident, the type of adverse incident, and the status of the facility's investigation of the incident. (4) Licensed facilities shall provide within 15 days, through the agency's online portal, or if the portal is offline, by electronic mail, a full report to the agency on all adverse incidents specified in this section. The report must include the results of the facility's investigation into the adverse incident. (6) _____, neglect, or _____ must be reported to the Department of Children and Families as required under chapter 415. (7) The information reported to the agency pursuant to subsection (3) which relates to persons licensed under chapter 458, chapter 459, chapter 461, chapter 464, or chapter 465 shall be reviewed by the agency. The agency shall determine whether any of the incidents potentially involved conduct by a health care professional	A 165			

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A 165	Continued From page 42 who is subject to disciplinary action, in which case the provisions of s. 456.073 apply. The agency may investigate, as it deems appropriate, any such incident and prescribe measures that must or may be taken in response to the incident. The agency shall review each incident and determine whether it potentially involved conduct by a health care professional who is subject to disciplinary action, in which case the provisions of s. 456.073 apply. (8) If the agency, through its receipt of the adverse incident reports prescribed in this part or through any investigation, has reasonable belief that conduct by a staff member or employee of a licensed facility is grounds for disciplinary action by the appropriate board, the agency shall report this fact to such regulatory board. (9) The adverse incident reports and preliminary adverse incident reports required under this section are confidential as provided by law and are not discoverable or admissible in any civil or administrative action, except in disciplinary proceedings by the agency or appropriate regulatory board. (10) The agency may adopt rules necessary to administer this section. This Statute or Rule is not met as evidenced by: Based on record review and interview the facility failed to file Adverse Incident Reports (AIRS) with the Agency of Healthcare Administration (AHCA) within the required timeframe of one business day for one resident (# 9) out of one sampled resident with an elopement, for one resident (#18) with an attempted and for three residents (#1, #11 and #17) out of five residents with adverse incidents. Findings included:	A 165			

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A 165	Continued From page 43 A review of resident #1's and #11's medical chart conducted on _____ revealed the residents had a physical altercation with each other on _____ at approximately 12:30 am and local law enforcement was called to separate the two residents. A review of resident #9's medical chart conducted on _____ revealed the resident was missing from the facility on _____ between 10:00 am and approximately 12:00 am. Local law enforcement was notified. A review of resident #17's medical chart conducted on _____ revealed the resident was part of a physical altercation with resident #10 that happened on _____. Resident #10 was _____ and is no longer a resident of the facility. A review of resident #18's medical chart conducted on _____ revealed an attempted _____ on _____. Local law enforcement was called. The record reviews for Residents #1, #9, #11, #17 and #18 conducted on _____ revealed no evidence that the facility completed investigations of the incidents, submitted AIRS to AHCA or notified the Department of Children and Families (DCF) of the resident-to-resident altercations. During an interview on _____ at 4:04 pm the Administrator confirmed an adverse incident report for the Agency for Health Care Administration (AHCA) was not submitted and DCF was not notified of the multiple resident-to-resident abuses, the elopement or the	A 165			

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A 165	Continued From page 44 attempt. The Administrator stated the adverse incident report not being submitted for the incident on "that's on me." Class III	A 165			