

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11969847</b>            | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>09/28/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>HELPING ADULT CARE FACILITY LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>17189 92ND LN N<br/>LOXAHATCHEE, FL 33470</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                                   | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | ID<br>PREFIX<br>TAG                                                                       | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| ZZ814                                                                      | <p>435.12(2)(b-d), FS Background Screening Clearinghouse</p> <p>435.12 Care Provider Background Screening Clearinghouse.-</p> <p>(2)(b) Until such time as the , , are enrolled in the national retained print notification program at the Federal Bureau of Investigation:</p> <p>1. A person with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency.</p> <p>2. Effective , or a later date as determined by the Agency for Health Care Administration, for the participation of qualified entities in the clearinghouse under s. 435.12, a person with a break in service of more than 90 days from a position for which screening is conducted by a qualified entity participating in the clearinghouse must submit to a national screening if the person returns to a position for which screening is conducted by a qualified entity.</p> <p>(c) An employer of persons subject to screening or a qualified entity participating in the clearinghouse must register with the clearinghouse and maintain the employment or affiliation status of all persons included in the clearinghouse.</p> <p>1. Before , initial status and any changes in status must be reported within 10 business days after a person receives his or her initial status or after a change in the person ' s status has been made.</p> <p>2. Effective , initial status and any changes in status must be reported within 5 business days after a person receives his or her initial status or after a change in the person ' s status has been made.</p> | ZZ814                                                                                     |                                                                                                                          |                                                        |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>HELPING ADULT CARE FACILITY LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>17189 92ND LN N<br/>LOXAHATCHEE, FL 33470</b>                                |                          |                                                        |
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| ZZ814                                                                      | <p>Continued From page 1</p> <p>(d) An employer or a qualified entity participating in the clearinghouse must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee or a person with a current or potential affiliation with a qualified entity for electronic submission to the Department of Law Enforcement. The registration must include the person's full first name, middle initial, and last name; social security number; date of birth; mailing address; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to maintain any changes in employment status of all employees within the Agency for Health Care Administration (AHCA) background screening clearinghouse within 10 business days of 9 sampled staff.</p> <p>The findings included:</p> <p>On this surveyor requested the 24-hour facility staffing schedule. The Administrator did not provide one. She stated she did not have a staffing schedule. The AHCA background screening clearinghouse roster was reviewed with the Administrator. The roster revealed that the facility had not entered the initial employment for Staff A who had been hired and working at the facility. Staff A (Caregiver) with a hire date of was not listed on the AHCA background screening clearinghouse roster.</p> | ZZ814                                                                          |                                                                                                                          |                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>HELPING ADULT CARE FACILITY LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>17189 92ND LN N<br/>LOXAHATCHEE, FL 33470</b> |                                                                                                                          |                                                        |
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| ZZ814                                                                      | Continued From page 2<br><br>The roster further revealed that the facility had not entered and end date of hire for the following staff who are no longer employed with the facility.<br>a) Staff C--Caregiver--Hire Date<br>b) Staff D--Caregiver--Hire Date<br>c) Staff E--Caregiver--Hire Date<br>d) Staff F--Caregiver--Hire Date<br>g) Staff G--Caregiver--Hire Date<br>h) Staff H--Caregiver--Hire Date<br><br>An interview was conducted with the Administrator on _____ at approximately 2:00PM she stated Staff A was placed on the roster she doesn't know what happen. She further stated she only have 2 staff persons and Staff C-H are no longer employed at the facility. No additional documents provided. The Administrator acknowledged the findings.<br><br>Unclassified | ZZ814                                                                                     |                                                                                                                          |                                                        |
| ZZ816                                                                      | 408.809(2) 435.05(2) 59A-35.090(2d-3b)<br>Background Screening-Compliance Attestation<br><br>408.809 Background screening; prohibited offenses.-<br>(2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's _____ to the Federal Bureau of Investigation for a national criminal history record check unless the                                                          | ZZ816                                                                                     |                                                                                                                          |                                                        |

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| ZZ816                                                                      | Continued From page 3<br><br>person's _____ are enrolled in the Federal Bureau of Investigation's national retained print notification program. If the _____ of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h), the person must submit _____ electronically to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward the _____ to the Federal Bureau of Investigation for a national criminal history record check. The _____ shall be retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h) and enrolled in the national retained print notification program when the Department of Law Enforcement begins participation in the program. The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person _____. The agency may accept as satisfying the requirements of this section proof of compliance with level 2 screening standards submitted within the previous 5 years to meet any provider or professional licensure requirements of the Department of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651, provided that:<br>(a) The screening standards and disqualifying offenses for the prior screening are equivalent to those specified in s. 435.04 and this section;<br>(b) The person subject to screening has not had a break in service from a position that requires level 2 screening for more than 90 days; and<br>(c) Such proof is accompanied, under penalty of perjury, by an attestation of compliance with chapter 435 and this section using forms | ZZ816                                                                                     |                                                                                                                          |                                                        |

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| ZZ816                                                                      | <p>Continued From page 4</p> <p>provided by the agency.</p> <p>435.05 Requirements for covered employees and employers.-Except as otherwise provided by law, the following requirements apply to covered employees and employers:</p> <p>(2) Every employee must attest, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to this chapter and agreeing to inform the employer immediately if for any of the disqualifying offenses while employed by the employer.</p> <p>59A-35.090 Background Screening.</p> <p>(d) Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, , herein incorporated by reference, must be completed by the individual and retained by the provider upon hire to attest that they meet the requirements for qualifying for employment, they have not been unemployed for more than 90 days from a position that requires Level 2 screening, and they agree to inform the employer immediately if for any disqualifying offense. The Attestation of Compliance is available at <a href="https://www.flrules.org/Gateway/reference.asp?No=Ref-17724">https://www.flrules.org/Gateway/reference.asp?No=Ref-17724</a>, and available from the Agency for Health Care Administration's website at: <a href="https://ahca.myflorida.com/health-care-policy-and-oversight/bureau-of-central-services/background-screening/additional-information/regulations">https://ahca.myflorida.com/health-care-policy-and-oversight/bureau-of-central-services/background-screening/additional-information/regulations</a>.</p> <p>(e) An administrator or chief financial officer must be screened and qualified prior to , , to the position.</p> <p>(3) Results of Screening and Notification.</p> <p>(a) Final results of background screening requests will be provided through the Agency's secure website that may be accessed by all</p> | ZZ816                                                                          |                                                                                                                          |  |                                                        |

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| ZZ816                                                                      | <p>Continued From page 5</p> <p>health care providers applying for or actively licensed through the Agency that are registered with the Care Provider Background Screening Clearinghouse. The secure website is located at: apps.ahca.myflorida.com/SingleSignOnPortal.</p> <p>(b) If a Level 2 criminal history is incomplete, correspondence will be sent to the individual being screened requesting the report and court disposition information. Pursuant to Section 435.05(1)(d), F.S., the missing information must be filed with the Agency within 30 days of the Agency's request or the individual is subject to disqualification in accordance with Section 435.06(3), F.S.</p> <p>This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure that the signed and dated Attestation form be in the employee's personnel file, maintained by the provider for 2 of 3 sampled staff employee personnel files reviewed (Staff A and Staff B).</p> <p>The findings included:</p> <p>On . a review of the employee personnel files were conducted and the following was revealed:</p> <p>Staff A date of hire . The employee personnel file did not contain a dated attestation form of compliance for the Level 11 background screening.</p> <p>Staff B date of hire . The employee personnel file did not contain a dated attestation form of compliance for the Level 11 background screening.</p> <p>On . at approximately 2:00PM an interview was conducted with the Administrator.</p> | ZZ816                                                                                     |                                                                                                                          |  |                                                        |

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| ZZ816                                                                      | Continued From page 6<br><br>She was given the opportunity to locate the documents. No additional documents was provided. She acknowledged the findings.<br><br>Unclassified | ZZ816                                                                                     |                                                                                                                          |  |                                                        |

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| A 000                                                                      | Initial Comments<br><br>An unannounced Relicensure, Complaint (#2024015059) and Generator Monitoring survey was conducted on _____ at Helping Adult Care Facility LLC. The facility had deficiencies at the time of the survey related to the Relicensure survey.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | A 000                                                                          |                                                                                                                          |  |                                                        |
| A 032                                                                      | 59A-36.007(7) FAC Resident Care - Elopement Standards<br><br>59A-36.007<br>(7) ELOPEMENT STANDARDS.<br>(a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days.<br>1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times.<br>2. The facility must have a photo identification of | A 032                                                                          |                                                                                                                          |  |                                                        |

AHCA Form 3020-0001

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(X8) DATE

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11969847</b>            | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>08/28/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>HELPING ADULT CARE FACILITY LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>17189 92ND LN N<br/>LOXAHATCHEE, FL 33470</b> |                                                                                                                          |                                                        |
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| A 032                                                                      | <p>Continued From page 1</p> <p>at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative.</p> <p>(b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for:</p> <ol style="list-style-type: none"> <li>1. An immediate search of the facility and premises,</li> <li>2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities,</li> <li>3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and,</li> <li>4. The continued care of all residents within the facility in the event of an elopement.</li> </ol> <p>(c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to Section 429.41(1)(k), F.S.</p> <p>This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to provide documentation showing a minimum of two resident elopement prevention and response drills per year, in which 1 of 3 direct care staff participated.</p> <p>The findings included:</p> | A 032                                                                                     |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>HELPING ADULT CARE FACILITY LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                               | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>17189 92ND LN N<br/>LOXAHATCHEE, FL 33470</b>                                |                          |                                                        |
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| A 032                                                                      | Continued From page 2<br><br>On _____, a review of the facility records was conducted. The facility Elopement Drills were requested. The Administrator failed to produce any documentation of showing participation in facility conducted elopement drills in 2023, 2024 or 2025.<br><br>During an interview with the Administrator on _____ at approximately 2:00PM, she acknowledged the findings and provided no additional documentation showing compliance.<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | A 032                                                                         |                                                                                                                          |                          |                                                        |
| A 077                                                                      | 429.176 FS; 429.52(_____)59A-36.01(1) FAC<br>Staffing Standards - Administrators<br><br>429.176 Notice of change of administrator.-If, during the period for which a license is issued, the owner changes administrators, the owner must notify the agency of the change within 10 days and provide documentation within 90 days that the new administrator meets educational requirements and has completed the applicable core educational requirements under s. 429.52. A facility may not be operated for more than 120 consecutive days without an administrator who has completed the core educational requirements.<br><br>429.52<br>(4) A facility administrator must complete the required core training, including the competency test, within 90 days after the date of employment as an administrator. Failure to do so is a violation of this part and subjects the violator to an administrative fine as prescribed in s. 429.19. Administrators licensed in accordance with part II | A 077                                                                         |                                                                                                                          |                          |                                                        |

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| A 077                                                                      | <p>Continued From page 3</p> <p>of chapter 468 are exempt from this requirement. Other licensed professionals may be exempted, as determined by the agency by rule.</p> <p>(5) Administrators are required to participate in continuing education for a minimum of 12 contact hours every 2 years.</p> <p>59A-36.010</p> <p>(1) ADMINISTRATORS. Every facility must be under the supervision of an administrator who is responsible for the operation and maintenance of the facility including the management of all staff and the provision of appropriate care to all residents as required by chapters 408, part II, 429, part I, F.S., and rule chapter 59A-35, F.A.C., and this rule chapter.</p> <p>(a) An administrator must:</p> <ol style="list-style-type: none"> <li>1. Be at least _____;</li> <li>2. If employed on or after _____, have, at a minimum, a high school diploma or G.E.D.;</li> <li>3. Be in compliance with Level 2 background screening requirements pursuant to sections 408.809 and 429.174, F.S.;</li> <li>4. Complete the core training and core competency test requirements pursuant to rule 59A-36.011, F.A.C., no later than 90 days after becoming employed as a facility administrator. Administrators who attended core training prior to _____, are not required to take the competency test unless specified elsewhere in this rule; and,</li> <li>5. Satisfy the continuing education requirements pursuant to rule 59A-36.011, F.A.C.</li> </ol> <p>Administrators who are not in compliance with these requirements must retake the core training and core competency test requirements in effect on the date the non-compliance is discovered by the agency or the department.</p> | A 077                                                                                     |                                                                                                                          |  |                                                        |

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| A 077                                                                      | <p>Continued From page 4</p> <p>(b) In the event of extenuating circumstances, such as the _____ of a facility administrator, the agency may permit an individual who otherwise has not satisfied the training requirements of subparagraph (1)(a)4. of this rule, to temporarily serve as the facility administrator for a period not to exceed 90 days. During the 90 day period, the individual temporarily serving as facility administrator must:</p> <ol style="list-style-type: none"> <li>1. Complete the core training and core competency test requirements pursuant to rule 59A-36.011, F.A.C.; and,</li> <li>2. Complete all additional training requirements if the facility maintains licensure as an extended congregate care or limited mental health facility.</li> </ol> <p>(c) Administrators may supervise a maximum of either three assisted living facilities or a group of facilities on a single campus providing housing and health care Administrators who supervise more than one facility must appoint in writing a separate manager for each facility. However, an administrator supervising a maximum of three assisted living facilities, each licensed for 16 or fewer beds and all within a 15 mile _____ of each other, is only required to appoint two managers to assist in the operation and maintenance of those facilities.</p> <p>(d) An individual serving as a manager must satisfy the same qualifications, background screening, core training and competency test requirements, and continuing education requirements as an administrator pursuant to paragraph (1)(a) of this rule. Managers who attended the core training program prior to _____, are not required to take the competency test unless specified elsewhere in this rule. In addition, a manager may not serve as a manager of more than a single facility, except as provided in paragraph (1)(c) of this rule, and</p> | A 077                                                                          |                                                                                                                          |                          |                                                        |

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| A 077                                                                      | <p>Continued From page 5</p> <p>may not , serve as an administrator of any other facility.</p> <p>(e) Pursuant to section 429.176, F.S., facility owners must notify the Agency Central Office within 10 days of a change in facility administrator on the Notification of Change of Administrator form, AHCA Form 3180-1006, , which is incorporated by reference and available online at:<br/><a href="http://www.flrules.org/Gateway/reference.asp?No=Ref-09393">http://www.flrules.org/Gateway/reference.asp?No=Ref-09393</a>.</p> <p>This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure that the Administrator participate in 12 hours of continuing education in topics related to assisted living every two years for 1 of 3 sampled employee personnel records (Administrator).</p> <p>The findings included:</p> <p>On , a review of the employee records was conducted for the Administrator. It was revealed that the Administrator passed the Compency test (CORE) on . The Administrator was unable to provide any documentation indicating completion of 12 hours continuing education training .</p> <p>On at approximately 2:00 PM, an interview was conducted with the Administrator. She acknowledged the findings and provided no additional documents for review.</p> <p>Class</p> | A 077                                                                          |                                                                                                                          |  |                                                        |

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| A 078                                                                      | Continued From page 6                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | A 078                                                                         |                                                                                                                          |                          |                                                        |
| A 078                                                                      | <p>59A-36.010(2) FAC Staffing Standards - Staff</p> <p>(2) STAFF.</p> <p>(a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable . The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership.</p> <p>1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of testing materials satisfies the annual examination requirement. An individual with a positive . . . . . test must submit a health care provider's statement that the individual does not constitute a risk of . . . . .</p> <p>2. If any staff member has, or is suspected of having, a communicable . . . . ., such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable . . . . .</p> <p>(b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their</p> | A 078                                                                         |                                                                                                                          |                          |                                                        |

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| A 078                                                                      | <p>Continued From page 7</p> <p>responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter.</p> <p>(c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C.</p> <p>(d) An assisted living facility to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents.</p> <p>(e) For facilities with a licensed capacity of 17 or more residents, the facility must:</p> <ol style="list-style-type: none"> <li>1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and,</li> <li>2. Maintain time sheets for all staff.</li> </ol> <p>(f) Level 2 background screening must be conducted for staff, including staff by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review a interview, the facility failed to ensure 3 out of 3 sampled employees (Administrator, Staff A &amp; Staff B) had written statements from a health care provider documenting that the employee does not have any signs or symptoms of communicable and a annual negative ( ) statement.</p> <p>The findings included:</p> <p>(A). During a review of the personnel file of the</p> | A 078                                                                          |                                                                                                                          |                          |                                                        |

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| (X4) ID<br>PREFIX<br>TAG                                                   | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | ID<br>PREFIX<br>TAG                                                            | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                               |
| A 078                                                                      | Continued From page 8<br><br>Administrator who has a date of hire .<br>A signed statement by a health care provider<br>verifying this employee being free from all<br>communicable and negative was not<br>available for review within the last year .<br><br>(B) During a review of the personnel file of Staff A<br>who has a date of hire . A signed<br>statement by a health care provider verifying this<br>employee being free from all communicable<br>and negative was not available for<br>review .<br>(C) During a review of the personnel file of Staff B<br>who has a date of hire . A signed<br>statement by a health care provider verifying this<br>employee being free from all communicable<br>and negative was not available for<br>review within the last year.<br><br>During an interview on at 2:30 PM<br>with the Administrator she acknowledged the<br>findings and provided no additional documents for<br>review.<br><br>Class III | A 078                                                                          |                                                                                                                          |  |                                                        |
| A 081                                                                      | 429.52(1 & 7) FS; 59A-36.011( ) FAC Training<br>- Staff In-Service<br><br>429.52<br>(1)(a) Each new assisted living facility employee<br>who has not previously completed core training<br>must attend a preservice orientation provided by<br>the facility before interacting with residents. The<br>preservice orientation must be at least 2 hours in<br>duration and cover topics that help the employee<br>provide responsible care and respond to the<br>needs of facility residents. Upon completion, the<br>employee and the administrator of the facility                                                                                                                                                                                                                                                                                                                                                                                          | A 081                                                                          |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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| A 081                                                                      | <p>Continued From page 9</p> <p>must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee 's personnel record.</p> <p>(b) Each assisted living facility employee must complete the training required under s. 430.5025. However, an employee of an assisted living facility licensed as a limited mental health facility under s. 429.075 is exempt from the training requirements under s. 430.5025(4)(d).</p> <p>(c) If an assisted living facility employee completes the 1-hour training required under s. 430.5025 before interacting with residents, such training may count toward the 2 hours of preservice orientation required under paragraph (a).</p> <p>(7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course.</p> <p>59A-36.011</p> <p>(2) STAFF PRESERVICE ORIENTATION.</p> <p>(a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1).</p> <p>(b) New staff must complete the preservice orientation prior to interacting with residents.</p> <p>(c) Once complete, the employee and the facility administrator must sign a statement that the</p> | A 081                                                                          |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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| A 081                                                                      | Continued From page 10<br><br>employee completed the preservice orientation which must be kept in the employee's personnel record.<br><br>(d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover:<br>1. Resident's rights; and,<br>2. The facility's license type and services offered by the facility.<br><br>(3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff:<br>(a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to borne , may be used to meet this requirement.<br>(b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:<br>1. Reporting adverse incidents.<br>2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.<br>(c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the | A 081                                                                                     |                                                                                                                          |  |                                                        |

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| A 081                                                                      | <p>Continued From page 11</p> <p>following subjects:</p> <ol style="list-style-type: none"> <li>1. Resident rights in an assisted living facility.</li> <li>2. Recognizing and reporting resident neglect, and . The facility must use its prevention policies and procedures when offering this training.</li> </ol> <p>(d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> <li>1. Resident behavior and needs.</li> <li>2. Providing assistance with the activities of daily living.</li> </ol> <p>(e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour in-service training within 30 days of employment in safe food handling practices.</p> <p>(f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment.</p> <ol style="list-style-type: none"> <li>1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures.</li> <li>2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures.</li> </ol> <p>This Statute or Rule is not met as evidenced by:<br/>Based on record review and interview, the facility failed to ensure all staff had a completed and</p> | A 081                                                                          |                                                                                                                          |                          |                                                        |

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| A 081                                                                      | <p>Continued From page 12</p> <p>signed employee application with references on file in the facility for 3 of 3 sampled staff (Administrator, Staff A &amp; Staff B).</p> <p>The finding included:</p> <p>On 2025, an employee personnel file review was conducted for the Administrator whose hire date was . Further review revealed no completed and signed employee application with references was on file at the facility. The Administrator was provided an opportunity to locate the documentation.</p> <p>On 2025, an employee personnel file review was conducted for the Staff A whose hire date was . Further review revealed no completed and signed employee application with references was on file at the facility. The Administrator was provided an opportunity to locate the documentation.</p> <p>On 2025, an employee personnel file review was conducted for the Staff B whose hire date was . Further review revealed no completed and signed employee application with references was on file at the facility. The Administrator was provided an opportunity to locate the documentation.</p> <p>During an interview with the Administrator on at approximately 2:30 PM, she acknowledged the findings and provided no additional documentation for review.</p> <p>Class</p> | A 081                                                                          |                                                                                                                          |                          |                                                        |
| A 082                                                                      | 59A-36.011(4) FAC Training - /                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | A 082                                                                          |                                                                                                                          |                          |                                                        |

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| A 082                                                                      | <p>Continued From page 13</p> <p>(4)</p> <p>( ). Pursuant to section 381.0035, F.S., all facility employees, with the exception of employees subject to the requirements of section 456.033, F.S., must complete a one-time education course on and , including the topics prescribed in the section 381.0035, F.S. New facility staff must obtain the training within 30 days of employment. Documentation of compliance must be maintained in accordance with subsection (12), of this rule.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure all staff received 1-hour of ( ).</p> <p>training within 30 days of hire for 1 of 3 sampled staff (Staff B).</p> <p>The findings included:</p> <p>On , an employee record review was conducted for Staff B whose hire date was . Further review revealed no certificate of completion for the 1-hour of / training. The Administrator was provided an opportunity to locate the document.</p> <p>During an interview with the Administrator on , at approximately 2:00 PM, she acknowledged the findings and provided no additional documents for review.</p> <p>Class</p> | A 082                                                                                     |                                                                                                                          |                                                        |

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| A 084                                                                      | Continued From page 14                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | A 084                                                                          |                                                                                                                          |  |                                                        |
| A 084                                                                      | <p>59A-36.011(6) FAC 429.52(6), FS Training -<br/>Assis Self-Admin Meds &amp; Med Mgmt</p> <p>59A-36.011<br/>(6) ASSISTANCE WITH THE<br/>SELF-ADMINISTRATION OF MEDICATION AND<br/>MEDICATION MANAGEMENT. Unlicensed<br/>persons who will be providing assistance with the<br/>self-administration of medications as described in<br/>rule 59A-36.008, F.A.C., must meet the training<br/>requirements pursuant to section 429.52(6), F.S.,<br/>prior to assuming this responsibility. Courses<br/>provided in fulfillment of this requirement must<br/>meet the following criteria:</p> <p>(a) Training must cover state law and rule<br/>requirements with respect to the supervision,<br/>assistance, administration, and management of<br/>medications in assisted living facilities;<br/>procedures and techniques for assisting the<br/>resident with self-administration of medication<br/>including how to read a prescription label;<br/>providing the right medications to the right<br/>resident; common medications; the importance of<br/>taking medications as prescribed; recognition of<br/>side effects and adverse reactions and<br/>procedures to follow when residents appear to be<br/>experiencing side effects and adverse reactions;<br/>documentation and record keeping; and<br/>medication storage and disposal. Training shall<br/>include demonstrations of proper techniques,<br/>including techniques for control, and<br/>ensure unlicensed staff have adequately<br/>demonstrated that they have acquired the skills<br/>necessary to provide such assistance.</p> <p>(b) The training must be provided by a registered<br/>nurse or licensed pharmacist who shall issue a<br/>training certificate to a trainee who demonstrates,<br/>in person and both physically and verbally, the<br/>ability to:</p> | A 084                                                                          |                                                                                                                          |  |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>HELPING ADULT CARE FACILITY LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>17189 92ND LN N<br/>LOXAHATCHEE, FL 33470</b>                                |                          |                                                        |
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| A 084                                                                      | Continued From page 15<br><br>1. Read and understand a prescription label;<br>2. Provide assistance with self-administration in<br>accordance with section 429.256, F.S., and rule<br>59A-36.008, F.A.C., including:<br>a. Assist with oral dosage forms, _____ dosage<br>forms, and _____, and _____<br>dosage forms;<br>b. Measure liquid medications, break scored<br>tablets, and crush tablets in accordance with<br>prescription directions;<br>c. Recognize the need to obtain clarification of an<br>"as needed" prescription order;<br>d. Recognize a medication order which requires<br>judgment or discretion, and to advise the<br>resident, resident's health care provider or facility<br>employer of inability to assist in the administration<br>of such orders;<br>e. Complete a medication observation record;<br>f. Retrieve and store medication;<br>g. Recognize the general signs of adverse<br>reactions to medications and report such<br>reactions;<br>h. Assist residents with _____ syringes that are<br>prefilled with the proper dosage by a pharmacist<br>and _____ that are prefilled by the<br>manufacturer by taking the medication, in its<br>previously dispensed, properly labeled container,<br>from where it is stored, and bringing it to the<br>resident for self-injection;<br>i. Assist with _____;<br>j. Use a _____ to perform _____<br>testing;<br>k. Assist residents with _____<br>and continuous positive airway pressure (CPAP)<br>devices, excluding the titration of the _____<br>levels;<br>l. Apply and remove _____ stockings and<br>hosiery;<br>m. Placement and removal of _____, _____ bags, | A 084                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>HELPING ADULT CARE FACILITY LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>17189 92ND LN N<br/>LOXAHATCHEE, FL 33470</b> |                                                                                                                          |  |                                                        |
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| A 084                                                                      | <p>Continued From page 16</p> <p>excluding the removal of the _____ or<br/>manipulation of the _____ site; and,<br/>n. Measurement of _____ rate,<br/>temperature, and _____ rate.</p> <p>(c) Unlicensed persons, as defined in section<br/>429.256(1)(b), F.S., who provide assistance with<br/>self-administered medications and have<br/>successfully completed the initial 6 hour training,<br/>must obtain, annually, a minimum of 2 hours of<br/>continuing education training on providing<br/>assistance with self-administered medications<br/>and safe medication practices in an assisted<br/>living facility. The 2 hours of continuing education<br/>training may be provided online.</p> <p>(d) Trained unlicensed staff who, prior to the<br/>effective date of this rule, assist with the<br/>self-administration of medication and have<br/>successfully completed 4 hours of assistance<br/>with self-administration of medication training<br/>must complete an additional 2 hours of training<br/>that focuses on the topics listed in<br/>sub-subparagraphs (6)(b)2.h.-n. of this section,<br/>before assisting with the self-administration of<br/>medication procedures listed in<br/>sub-subparagraphs (6)(b)2.h.-n.</p> <p>429.52</p> <p>(6) Staff assisting with the self-administration of<br/>medications under s. 429.256 must complete a<br/>minimum of 6 additional hours of training<br/>provided by a registered nurse or a licensed<br/>pharmacist before providing assistance. Two<br/>hours of continuing education are required<br/>annually thereafter. The agency shall establish by<br/>rule the minimum requirements of this training</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on record review and interview, the facility<br/>failed to ensure that 2 of 3 sampled unlicensed</p> | A 084                                                                                     |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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| A 084                                                                      | <p>Continued From page 17</p> <p>staff members (Staff A &amp; Staff B), who provides assistance with self-administered medications, had successfully completed a minimum of 2 hours of annual update training in assistance with self-administered medication.</p> <p>The findings included:</p> <p>The personnel file for Staff A was conducted on _____ for documentation of completion of a minimum of 2 hours of annual training in assistance with self-administration medications. No proof of documentation of the 2 hours of medication assistance update training completed annually for Staff A was available for review. Staff A's last documented medication training for 6hrs was dated _____. No further updates.</p> <p>The personnel file for Staff B was conducted on _____ for documentation of completion of a minimum of 2 hours of annual training in assistance with self-administration medications. No proof of documentation of the 2 hours of medication assistance update training completed annually for Staff B was available for review. Staff A's last documented medication training for 6hrs was dated _____. No further updates.</p> <p>During interview with the Administrator on _____ at 2:00 PM she confirmed that Staff A and Staff B assisted residents with self-administered medication. The Administrator provided no additional documentation for review and she acknowledge the findings.</p> <p>Class III</p> | A 084                                                                          |                                                                                                                          |                          |                                                        |

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| A 090<br>A 090                                                             | Continued From page 18<br>59A-36.011(11) FAC Training -<br><br>(11)<br>TRAINING.<br>(a) Currently employed facility administrators,<br>managers, direct care staff and staff involved in<br>resident admissions must receive at least one<br>hour of training in the facility's policies and<br>procedures regarding<br>(b) Newly hired facility administrators, managers,<br>direct care staff and staff involved in resident<br>admissions must receive at least one hour of<br>training in the facility's policy and procedures<br>regarding within 30 days after<br>employment.<br>(c) Training shall consist of the information<br>included in rule 59A-36.009, F.A.C.<br><br>This Statute or Rule is not met as evidenced by:<br>Based on record review and interview, the facility<br>failed to ensure 3 of 3 sampled staff<br>(Administrator, Staff A & Staff B) completed<br>training in the facility's<br>( ) Policy and Procedures within 30 days of<br>employment.<br><br>The findings included:<br><br>During a review of the personnel file for the<br>Administrator on , whose hire date<br>was a certificate of completion of<br>training on the facility's Policy and<br>Procedures within 30 days of employment was<br>not available for review.<br><br>During a review of the personnel file for Staff A on<br>, whose hire date was<br>a certificate of completion of training on the facility's<br>Policy and Procedures within 30 days of | A 090<br>A 090                                                                 |                                                                                                                          |  |                                                        |

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| A 091                                                                      | <p>Continued From page 20</p> <p>Elder Affairs and the Agency for Health Care Administration with training documentation and training certificates for review, as requested. The department and agency reserve the right to attend and monitor all facility in-service training, which is intended to meet regulatory requirements.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on interview and record review, the facility failed to ensure 3 of 3 employees personnel records reviewed contained the required mandatory in-service training. (Specially the Administrator, Staff A, &amp; B).</p> <p>The findings included:</p> <p>1) Review of the personnel record for the Administrator revealed a date of hire of . Further review of the personnel records revealed the 1-hour in-service training pertaining to Incident Reporting, 1-hour Resident Rights and Recognizing/Reporting and Neglect, 1-hr Reporting Major Incidents/Reporting Adverse Incidents/Facility Emergency Procedures, 1-hr Control Training and 3-hours in-service training pertaining to Activities of Daily Living (ADL)/Behavioral Needs training were not available for review.</p> <p>2) Review of the personnel record for Staff A revealed a date of hire of . Further review of the personnel records revealed the 1-hour in-service training pertaining to Incident Reporting, 1-hour Resident Rights and Recognizing/Reporting and Neglect, 1-hr Reporting Major Incidents/Reporting Adverse Incidents/Facility Emergency Procedures, and 3-hours in-service training pertaining to Activities of Daily Living (ADL)/Behavioral Needs training</p> | A 091                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| A 091                                                                      | <p>Continued From page 21</p> <p>were not available for review.</p> <p>3) Review of the personnel record for Staff B revealed a date of hire of _____. Further review of the personnel records revealed the 1-hour in-service training pertaining to Incident Reporting, 1-hour Resident Rights and Recognizing/Reporting _____ and Neglect, 1-hr Reporting Major Incidents/Reporting Adverse Incidents/Facility Emergency Procedures, 1-hour of Nutritional and Safe Food Handling training and 3-hours in-service training pertaining to Activities of Daily Living (ADL)/Behavioral Needs training were not available for review.</p> <p>On _____ at 2:45 PM, an interview was conducted with the Administrator who acknowledged the personnel records did not include the required training documentation.</p> <p>Class III</p> | A 091                                                                          |                                                                                                                          |                          |                                                        |