Agency for Health Care Administration

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
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| | AL11970161 | A. BUILDING: _____ B. WING _____ | R 10/06/2025 |

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| {A 000} | Initial Comments<br><br>A revisit to a complaint investigation #2025009475 and generator monitoring was conducted at Lake Mary Assisted Living Facility & Memory Care with Limited Nursing Services (LNS) on . The facility had deficiencies at the time of the visit. | {A 000} | | |
| A 052 SS=D | 429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin<br><br>429.256<br>(3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers.<br>(b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change.<br>(c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her .<br>(d) Applying , medications. | A 052 | | |

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| A 052 | Continued From page 1<br>(e) Returning the medication container to proper storage.<br>(f) Keeping a record of when a resident receives assistance with self-administration under this section.<br>(g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the .<br>(4) Assistance with self-administration of medication does not include:<br>(a) Mixing, , , converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed.<br>(b) The preparation of syringes for injection or the administration of medications by any injectable route.<br>(c) Administration of medications by way of a tube inserted in a of the body.<br>(d) Administration of , preparations.<br>(e) The use of irrigations or debriding agents used in the treatment of a skin condition.<br>(f) Assisting with , , or preparations.<br>(g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication.<br>(h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the | A 052 | | |

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| A 052 | Continued From page 2<br><br>reason for administration requires judgment or discretion on the part of the unlicensed person.<br>(5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003.<br><br>59A-36.008<br>(3) ASSISTANCE WITH SELF-ADMINISTRATION.<br>(a) Any unlicensed person providing assistance with self-administration of medication must be , ˬ or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule.<br>(b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed.<br>(c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container.<br>(d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record.<br>(e) When a resident who receives assistance with | A 052 | | |

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| A 052 | Continued From page 3<br><br>medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed:<br>1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility,<br>2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record,<br>3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or<br>4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging.<br>(f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S.<br>(g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition.<br>(h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication.<br><br>This Statute or Rule is not met as evidenced by:<br>Based on observation, record review, and interviews Unlicensed care staff O failed to follow the proper procedure when assisting a resident with assistance with self-administration of medication for 1 of 1 sampled residents (10). | A 052 | | |

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| A 052 | Continued From page 4<br><br>Findings:<br><br>On at 10:20 AM, observation revealed unlicensed caregiver O walking away from the med cart confirming she was in the process of doing a med pass for . Identifying herself as a med tech and not a nurse. The unlicensed caregiver did not have the bubble packs in and meds were pre popped at the cart. After the issue of not taking the bubble packs. She returned to the cart to review the medication observation records (MORs) and retrieve the cards. Proceeding to resident #10's room, knocked, entered, and realized the resident was not present stating, "oh, she must be downstairs in activities." The unlicensed caregiver stated when asked what she does now, she stated, "typically I would move on to the next resident leaving the pills in the med cart, but because resident #10 is my last med pass, I will try to locate her." Unlicensed Caregiver began calling and texting on her phone to locate the resident. Another caregiver entered the 2nd floor hallway and the caregiver asked if they would go downstairs to locate the resident for her meds.<br><br>The unlicensed caregiver stated she had received her 6hr med pass training, and she was trained to park the med cart outside of the rooms, review the MORs, prepare the medication at the cart and then take to the residents as most of them stay in their rooms. She added that she was not trained that she needed to take the bubble packs to the rooms to prepare in the presence of the residents.<br><br>Review of resident #10's 1823 health assessment indicated a medical history of and needs assistance with self-administration of medications. | A 052 | | |

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| A 052 | Continued From page 5<br><br>On at 10:30 AM, resident #10 returned to 2nd floor nearing her room asking the caregiver if she could come to the med cart or go into her room. As the resident approached the med cart in the hallway. Unlicensed caregiver O identified each pill in the pre-filled medicine cup reading from the bubble pack to resident #10. Resident #10 stated, " I would like to know what I'm taking and what it's for, adding which pill is for my ." Resident #10 took the medicine cup from the unlicensed caregiver and administered the medication without any assistance drinking from a cup with a dark liquid that she brought from downstairs.<br><br>The Unlicensed Caregiver was asked to review the MORs as observation did not show that it was updated.<br><br>On at 10:35 AM, Unlicensed Caregiver O replied, "I already updated before the med pass. I did it when I pre-popped the pills, adding I made an error in that too."<br><br>On at 10:38 AM, resident #10 stated sometimes they bring the cup with the pills already pre-popped along with the bubble packs. They don't tell me the names of the medications. So, she told me today because you were there? I don't like taking things when I don't know what I'm taking. I would like to at least get a list once a month with the names of the pills and what they're for. I keep asking but I never get it.<br><br>On at 11:00 AM, the Administrator was made aware of the improper med pass, stating no, the staff did not mention it to me and thanks for letting me know. | A 052 | | |

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| A 052 | Continued From page 6<br><br>On at 11:40 AM, the Director of Nursing stated, yes Unlicensed Caregiver O came and told me she messed up. I told her it's ok and it's a teachable moment. I've provided resident #10 a list every weeks when she asks. She forgets that I give it to her, but the staff should be telling the resident what she's taking and what's it's for.<br><br>On at 1:15 PM, the Administrator, Director of Nursing, and Executive Director confirmed the findings.<br><br>Class III | A 052 | | |
| A 056 SS=D | 59A-36.008(7) FAC Medication - Labeling and Orders<br><br>(7) MEDICATION LABELING AND ORDERS.<br>(a) The facility may not store prescription drugs for self-administration, assistance with self-administration, or administration unless they are properly labeled and dispensed in accordance with Chapters 465 and 499, F.S., and Rule 64B16-28.108, F.A.C. If a customized patient medication package is prepared for a resident, and separated into individual medicinal drug containers, then the following information must be recorded on each individual container:<br>1. The resident's name; and,<br>2. The identification of each medicinal drug in the container.<br>(b) Except with respect to the use of pill organizers as described in subsection (2), no individual other than a pharmacist may transfer medications from one storage container to another.<br>(c) If the directions for use are "as needed" or "as directed," the health care provider must be | A 056 | | |

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| A 056 | Continued From page 7<br><br>contacted and requested to provide revised instructions. For an "as needed" prescription, the circumstances under which it would be appropriate for the resident to request the medication and any limitations must be specified; for example, "as needed for , , not to exceed 4 tablets per day." The revised instructions, including the date they were obtained from the health care provider and the signature of the staff who obtained them, must be noted in the medication record, or a revised label must be obtained from the pharmacist.<br>(d) Any change in directions for use of a medication that the facility is administering or providing assistance with self-administration must be accompanied by a written, faxes, or electronic copy of a medication order issued and signed by the resident's health care provider. The new directions must promptly be recorded in the resident's medication observation record. The facility may then obtain a revised label from the pharmacist or place an "alert" label on the medication container that directs staff to examine the revised directions for use in the medication observation record.<br>(e) A nurse may take a medication order by telephone. Such order must be promptly documented in the resident's medication observation record. The facility must obtain a written medication order from the health care provider within 10 working days. A faxed or electronic copy of a signed order is acceptable.<br>(f) The facility must make every reasonable effort to ensure that prescriptions for residents who receive assistance with self-administration of medication or medication administration are filled or refilled in a timely manner.<br>(g) Pursuant to Section 465.0276(5), F.S., and Rule 61N-1.006, F.A.C., sample or | A 056 | | |

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| A 056 | Continued From page 8<br><br>complimentary prescription drugs that are dispensed by a health care provider, must be kept in their original manufacturer's packaging, which must include the practitioner's name, the resident's name for whom they were dispensed, and the date they were dispensed. If the sample or complimentary prescription drugs are not dispensed in the manufacturer's labeled package, they must be kept in a container that bears a label containing the following:<br>1. Practitioner's name,<br>2. Resident's name,<br>3. Date dispensed,<br>4. Name and strength of the drug,<br>5. Directions for use; and,<br>6. Expiration date.<br>(h) Pursuant to Section 465.0276(2)(c), F.S., before dispensing any sample or complimentary prescription drug, the resident's health care provider must provide the resident with a written prescription, or a faxed or electronic copy of such order.<br><br>This Statute or Rule is not met as evidenced by:<br>Based on observation, record review, and interview, the facility failed to follow physician orders for 1 of 1 sampled resident (#10) as required.<br><br>Findings:<br><br>On at 10:30 AM, observation revealed Unlicensed Caregiver O identify each pill in the pre-filled medicine cup reading from the bubble pack to resident #10 during the med pass. The medications were identified as Jardiance 10 mg, 2.5 mg, GNP D3 50 mcg, Succ ER 25 mg, 10 mg, and 1,000 mg. | A 056 | | |

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| A 056 | Continued From page 9<br><br>Review of resident #10's 1823 health assessment indicated a medical history of and needs assistance with self-administration of medications.<br><br>Review of resident #10's MORs revealed the medications administered were scheduled for 8 AM and resident #10 received at 10:30 AM.<br><br>The Unlicensed Caregiver was asked about the 2-hour delay in passing meds to resident #10.<br><br>On at 12:55 PM, the Unlicensed Caregiver stated, " I work 2 floors, the first and second floor and I didn't receive the keys until late. I start on the first floor before going upstairs. I also help with care as well if the caregivers need my assistance. I try to get them within the parameters of 1 hour before or 1 hour after but sometimes there late. No, I don't tell the Administrator or the Director of Nursing.<br><br>The caregiver did not respond when asked if the parameters for resident #10's scheduled meds at 8 AM within the timeframe of 7 AM or 9 AM.<br><br>The facility's Medication Procedure Policy states Assistance Pass Times Policy, medications will be assisted according to the time intervals below. Morning (AM) pass time 6:30 AM - 10:30 AM. Exceptions will be made for prescriptions with physician's orders for specific time intervals.<br><br>On at 1:00 PM, the Administrator stated when made aware of the delay in resident #10's med pass. "I will get with the Director of Nursing and address the issues." Further stating, "if the staff is a med tech, passing meds is their first priority and then they would assist with care." | A 056 | | |

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| A 056 | Continued From page 10<br><br>On at 1:10 PM, the Director of Nursing confirmed that Unlicensed Caregiver O was assigned as a med tech today and not as a caregiver.<br><br>On at 1:15 PM, the Administrator, Director of Nursing, and Executive Director confirmed the findings.<br><br>(photographic evidence obtained)<br><br>Class III | A 056 | | |