

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967874	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/16/2025
NAME OF PROVIDER OR SUPPLIER ANGEL CARE AT VERO BEACH INC		STREET ADDRESS, CITY, STATE, ZIP CODE 1130 7 AVENUE VERO BEACH, FL 32960		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
ZZ814	435.12(2)(b-d), FS Background Screening Clearinghouse 435.12 Care Provider Background Screening Clearinghouse.- (2)(b) Until such time as the , , are enrolled in the national retained print notification program at the Federal Bureau of Investigation: 1. A person with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency. 2. Effective , or a later date as determined by the Agency for Health Care Administration, for the participation of qualified entities in the clearinghouse under s. 435.12, a person with a break in service of more than 90 days from a position for which screening is conducted by a qualified entity participating in the clearinghouse must submit to a national screening if the person returns to a position for which screening is conducted by a qualified entity. (c) An employer of persons subject to screening or a qualified entity participating in the clearinghouse must register with the clearinghouse and maintain the employment or affiliation status of all persons included in the clearinghouse. 1. Before , initial status and any changes in status must be reported within 10 business days after a person receives his or her initial status or after a change in the person ' s status has been made. 2. Effective , initial status and any changes in status must be reported within 5 business days after a person receives his or her initial status or after a change in the person ' s status has been made.	ZZ814		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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ZZ814	Continued From page 1 (d) An employer or a qualified entity participating in the clearinghouse must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee or a person with a current or potential affiliation with a qualified entity for electronic submission to the Department of Law Enforcement. The registration must include the person's full first name, middle initial, and last name; social security number; date of birth; mailing address; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number. This Statute or Rule is not met as evidenced by: Based on record review and an interview, the facility failed to obtain a new criminal background screening for 1 out of 3 sampled employees (Staff D), who had a break in employment greater than 90 days from the date that the last criminal background screening had been conducted. The findings included: During personnel record review for Staff D on , it was noted that her date of hire was and the date of her most recent Level 2 criminal background screening was . A review of Staff D's employment history on the Clearinghouse background screening website on showed that her last employment ended on . The website also confirmed that her current criminal background screening was completed on . There were more than 90 days between her last screening and her date of hire with no employment during this time.	ZZ814			

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ZZ814	Continued From page 2 requiring the facility to request a "re-screening". On _____ at 11:30 AM, the Administrator was notified of this finding. The facility provided no additional information for review at the time of the survey.	ZZ814			

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ANGEL CARE AT VERO BEACH INC

**1130 7 AVENUE
VERO BEACH, FL 32960**

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A 000	Initial Comments An unannounced Change Of Ownership Survey (CHOW) and a Generator Monitoring survey were conducted on _____ at Angel Care At Vero Beach Inc. The facility had deficiencies identified related to the Relicensure survey at the time of the visit.	A 000		
A 032	59A-36.007(7) FAC Resident Care - Elopement Standards 59A-36.007 (7) ELOPEMENT STANDARDS. (a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days. 1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times. 2. The facility must have a photo identification of	A 032		

AHCA Form 3020-0001

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A 032	Continued From page 1 at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative. (b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for: 1. An immediate search of the facility and premises, 2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities, 3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and, 4. The continued care of all residents within the facility in the event of an elopement. (c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to Section 429.41(1)(k), F.S. This Statute or Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to ensure 1 out of 1 sampled residents (Resident #2) who is at risk for elopement had identification on their person checked once daily as part of their elopement prevention policy and procedure.	A 032			

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A 032	Continued From page 2 The findings included: On at 10:30 AM, Resident #2 was observed in the living room without identification (ID) on her. During interview with the Administrator at 10:45 AM, she confirmed that they did not have identification on her. Review of the health assessment (AHCA Form 1823) dated shows the inquiry as to whether or not the resident is at risk for elopement marked "yes". There was no documentation to show the facility was checking the resident daily to ensure an ID was on her. The Administrator was notified of these findings on at 11:30 AM. The facility provided no additional information for review at this time. Class III	A 032		
A 054	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is	A 054		

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A 054	Continued From page 3 offered or administered and include: 1. The name of the resident and any known the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical , the facility must, pursuant to Section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on record review and an interview, it was determined that the facility failed to ensure the Medication Observation Record (MOR) was up-to-date for 5 out of 5 sampled residents (Residents #1, #3 and #4) who required assistance with self-administration of medication. The findings included: During review of the MOR's, the following omissions were identified: 1) Resident #1 a. 8:00 AM doses on were not initiated as given for - and b. 8:00 PM doses on and were not initiated as given for c. was not initiated as given on at	A 054			

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A 054	Continued From page 4 8:00 AM; on _____ and _____ at 2:00 PM; and, on _____ and _____ at 8:00 PM. d. 8:00 PM dose was not initiated as given on _____ for _____. e. _____ Cream was not initiated as administered from _____ through _____ at 8:00 AM or at 8:00 PM on _____ and on _____. 2) Resident #3 a. 8:00 PM doses on _____ and _____ were not initiated as given for _____. b. _____ was not initiated as given _____ and _____ at 8:00 PM. c. _____ was not initiated as given at 8:00 AM on _____ and _____; at 2:00 PM on _____ and _____; and, at 8:00 PM on _____ and _____. d. Anoro inhaler was not initiated as given once daily at 8:00 AM from _____ through _____. e. _____ was not initiated as given at 8:00 AM on _____ and _____; at 2:00 PM _____ and _____; and, at 8:00 PM _____ and _____. f. _____ was not initiated as given at 8:00 AM on _____ and _____; and, at 8:00 PM on _____ and _____. g. Ferosul, _____ and _____ were not initiated as given at 8:00 AM on _____ and _____. h. _____ was not initiated as given at 8:00 PM _____ through _____. i. _____ was not initiated as given at 6:00 AM _____ and _____.	A 054		

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A 054	Continued From page 5 j. Tab-A-Vite, C, D3, Stiolto and were not initiated as given at 8:00 AM on and 3) Resident #4 a. and were not initiated as given at 8:00 AM on and b. 8:00 PM doses of and were not initiated as given on c. to be given once daily for 2 months (discontinue) was not initiated as given d. was not initiated as given at 8:00 AM on and at 2:00 PM on and ; and, at 8:00 PM on and The Administrator was notified of these findings during interview on at 11:30 AM. The facility provided no additional documentation for review at this time. Class III	A 054		
A 076	59A-36.009 FAC () (1) POLICIES AND PROCEDURES. (a) Each assisted living facility must have written policies and procedures that explain its implementation of state laws and rules relative to (). An assisted living facility may not require execution of a as a condition of admission or treatment. The assisted living facility must provide the following to each resident, or resident's representative, at the time of	A 076		

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A 076	Continued From page 6 admission: 1. Form SCHS- , "Health Care Advance Directives - The Patient's Right to Decide," , or with a copy of some other substantially similar document, which incorporates information regarding advance directives included in chapter 765, F.S. Form SCHS- is available from the Agency for Health Care Administration, 2727 Mahan Drive, Mail Stop 34, Tallahassee, FL 32308 or the agency's website at: http://ahca.myflorida.com/MCHQ/Health_Facility_Regulation/HC_Advance_Directives/docs/adv_dir.pdf; and, 2. DH Form 1896, Florida Form, , 2004, which is hereby incorporated by reference. This form may be obtained by calling the Department of Health's toll free number 1(800)226-1911, extension 2780 or online at: http://www.flrules.org/Gateway/reference.asp?No=Ref-04005. (b) There must be documentation in the resident's record indicating whether a DH Form 1896 has been executed. If a DH Form 1896 has been executed, a yellow copy of that document must be made a part of the resident's record. If the assisted living facility does not receive a copy of a resident's executed DH Form 1896, the assisted living facility must document in the resident's record that it has requested a copy. (c) The executed DH Form 1896 must be readily available to medical staff in the event of an emergency. (2) LICENSE REVOCATION. An assisted living facility's license is subject to revocation pursuant to section 408.815, F.S., if, as a condition of treatment or admission, the facility requires an individual to execute or waive DH Form 1896. (3) PROCEDURES. Pursuant to section	A 076			

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A 076	Continued From page 7 429.255, F.S., an assisted living facility must honor a properly executed DH Form 1896 as follows: (a) In the event a resident experiences _____ or _____, staff trained in _____ (_____) or a health care provider present in the facility, may withhold _____ (_____) and _____. (b) In the event a resident is receiving hospice services and experiences _____ or _____, facility staff must immediately contact hospice staff. The hospice procedures take precedence over those of the assisted living facility. This Statute or Rule is not met as evidenced by: Based on record review and an interview, the facility failed to ensure 2 out of 3 sampled staff (Staff A & C) who provide direct care to residents had received training in the facility's policy and procedure relative to _____ (_____) within 30 days of employment with documentation of completion in their personnel files. The findings included: A. During review of the personnel file for Staff A on _____, documentation of training in the facility's _____ policy and procedure dated within 30 days of employment could not be found. Staff A was hired on _____. B. During review of the personnel file for Staff C on _____, documentation of training in the facility's _____ policy and procedure dated within 30 days of employment could not be found. Staff C was hired on _____.	A 076		

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A 076	Continued From page 8 The Administrator was notified of these findings at 11:30 AM on . The facility provided no additional documentation for review at this time. Class III	A 076		
A 081	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52 (1)(a) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee 's personnel record. (b) Each assisted living facility employee must complete the training required under s. 430.5025. However, an employee of an assisted living facility licensed as a limited mental health facility under s. 429.075 is exempt from the training requirements under s. 430.5025(4)(d). (c) If an assisted living facility employee completes the 1-hour training required under s. 430.5025 before interacting with residents, such training may count toward the 2 hours of preservice orientation required under paragraph (a). (7) Facility staff shall participate in inservice training relevant to their job duties as specified by	A 081		

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A 081	Continued From page 9 agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility	A 081		

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A 081	Continued From page 10 sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to borne , may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and . The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food	A 081			

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
A 081	Continued From page 11 handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review and an interview, the facility failed to ensure 2 out of 3 sampled staff (Staff A & C) who provide direct care to residents had received mandatory in-service training within 30 days of employment with documentation of completion in their personnel files. The findings included: A. During review of the personnel file for Staff A on _____, documentation of the following required in-service training dated within 30 days of employment could not be found. Staff A was hired on _____. 1. Facility's Emergency Procedures and Incident Reporting (1 hour required) 2. Residents' Rights and _____, Neglect and _____ (1 hour required) 3. Activities of Daily Living (3 hours required) 4. Safe Food Handling (1 hour required)	A 081			

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A 081	Continued From page 12 5. Facility's Elopement Policy and Procedure (no time required) 6. Control (1 hour required) B. Review of the personnel file for Staff C, who provides direct care to residents, revealed there was no documentation of the following required in-service training dated within 30 days of employment. Staff C was hired on 1. Facility's Emergency Procedures and Incident Reporting (1 hour required) 2. Residents' Rights and , Neglect and (1 hour required) 3. Activities of Daily Living (3 hours required) 4. Safe Food Handling (1 hour required) 5. Facility's Elopement Policy and Procedure (no time required) 6. Control (1 hour required) The Administrator was notified of these findings at 11:30 AM on . The facility provided no additional documentation for review at this time. Class III	A 081			
A 082	59A-36.011(4) FAC Training - / (4) (/). Pursuant to section 381.0035, F.S., all facility employees, with the exception of employees subject to the requirements of section 456.033, F.S., must complete a one-time education course on and , including the topics prescribed in the section 381.0035, F.S. New facility staff must obtain the training within 30 days of employment.	A 082			

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A 082	Continued From page 13 Documentation of compliance must be maintained in accordance with subsection (12), of this rule. This Statute or Rule is not met as evidenced by: Based on record review and an interview, the facility failed to ensure 2 out of 3 sampled staff (Staff A & C) who provide direct care to residents had received training in / within 30 days of employment with documentation of completion in their personnel files. The findings included: A. During review of the personnel file for Staff A on , documentation of training in / dated within 30 days of employment could not be found. Staff A was hired on . B. During review of the personnel file for Staff C on , documentation of training in / dated within 30 days of employment could not be found. Staff C was hired on . The Administrator was notified of these findings at 11:30 AM on . The facility provided no additional documentation for review at this time. Class III	A 082			
A 083	59A-36.011(5) FAC Training - First Aid and (5) FIRST AID AND (). A staff member who has completed courses in First Aid and and holds a currently valid card documenting completion of such courses must be in the facility	A 083			

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A 083	Continued From page 14 at all times. (a) Documentation that the staff member possess current certification that requires the student to demonstrate, in person, that he or she is able to perform and which is issued by an instructor or training provider that is approved to provide training by the American Red Cross, the American Association, the National Safety Council, or an organization whose training is accredited by the Commission on Accreditation for Pre-Hospital Continuing Education satisfies this requirement. (b) A nurse shall be considered as having met the training requirement for First Aid. An emergency medical technician or paramedic currently certified under chapter 401, Part III, F.S., shall be considered as having met the training requirements for both First Aid and C.P.R. This Statute or Rule is not met as evidenced by: Based on record review and an interview, the facility failed to ensure a staff member who has completed a course in First Aid, in addition to being trained in , was in the facility at all times during the night shift. 2 of 3 sampled personnel files did not contain this training (Staff B and C). The findings included: Review of the personnel files for Staff B and C, who work as caregivers during the 3:00 PM to 11:00 PM and 11:00 PM to 7:00 AM shifts revealed no current training in First Aid. The Administrator was notified of this finding on at 11:30 AM. The facility provided no additional information for review at this time. Class III	A 083			

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A 164	59A-36.015(4) FAC; 429.35(1) & (3) FS Records - Inspection Availability 59A-36.015 (4) RECORD INSPECTION. (a) The resident's records must be available to the resident; the resident's legal representative, designee, surrogate, guardian, attorney in fact, or case manager; or the resident's estate, and such additional parties as authorized in writing or by law. (b) Pursuant to Section 429.35, F.S., agency reports that pertain to any agency survey, inspection, or monitoring visit must be available to the residents and the public. In facilities that are co-located with a licensed nursing home, the inspection of record for all common areas is the nursing home inspection report. 429.35 Maintenance of records; reports.- (1) Every facility shall maintain, as public information available for public inspection under such conditions as the agency shall prescribe, records containing copies of all inspection reports pertaining to the facility that have been issued by the agency to the facility. Copies of inspection reports shall be retained in the records for 5 years from the date the reports are filed or issued. (3) Every facility shall post a copy of the last inspection report of the agency for that facility in a prominent location within the facility so as to be accessible to all residents and to the public. Upon request, the facility shall also provide a copy of the report to any resident of the facility or to an applicant for admission to the facility. This Statute or Rule is not met as evidenced by:	A 164			

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A 164	Continued From page 16 Based on record review and an interview, the facility failed to post a copy of the last inspection report from the Agency in a prominent location within the facility so as to be accessible to all residents and to the public. The findings included: During tour of the facility at 10:00 AM on _____, the previous inspection report for the facility was not observed. The Administrator was notified of this finding at 11:30 AM on _____ and acknowledged that the inspection report was not posted. Class	A 164			