

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11970307	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 12/02/2025
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

BELEN CARE FACILITIES AT DR PHILLIPS, LLC

**5757 CEDAR PINE DR
ORLANDO, FL 32819**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
ZZ875 SS=D	430.5025(4 &) / ; Training (4) Employees of covered providers must complete the following training for 's and related forms of : (a) Upon beginning employment, each employee must receive basic written information about interacting with persons who have 's or related forms of . (b) Within 30 days after beginning employment, each employee who provides personal care to or has regular contact with participants, patients, or residents must complete a 1-hour training program provided by the department. 1. The department shall provide training that is available online at no cost. The 1-hour training program shall contain information on understanding the basics about the most common forms of , how to identify the signs and symptoms of , and skills for communicating and interacting with persons with 's or related forms of . A record of the completion of the training program must be made available to the covered provider which identifies the training curricula, the name of the employee, and the date of completion. 2. A covered provider must maintain a record of the employee's completion of the training program and, upon written request of the employee, provide the employee with a copy of the record of completion consistent with the employer's written policies. 3. An employee who has completed the training required in this subsection is not required to repeat the program upon changing employment to a different covered provider. (c) Within 7 months after beginning employment for a home health agency, nurse registry, or companion or homemaker service provider, each	ZZ875		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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ZZ875	Continued From page 1 employee who provides personal care must complete 2 hours of training in addition to the training required in paragraphs (a) and (b). The additional training must include, but is not limited to, behavior management, promoting the person's independence in activities of daily living, and skills in working with families and caregivers. (d) Within 7 months after beginning employment for a nursing home, an assisted living facility, an adult family-care home, or an adult day care center, each employee who provides personal care must complete 3 hours of training in addition to the training required in paragraphs (a) and (b). The additional training must include, but is not limited to, behavior management, promoting the person's independence in activities of daily living, skills in working with families and caregivers, group and individual activities, maintaining an appropriate environment, and ethical issues. (e) For an assisted living facility, adult family-care home, or adult day care center that advertises and provides, or is designated to provide, specialized care for persons with _____'s or related forms of _____, in addition to the training specified in paragraphs (a) and (b), employees must receive the following training: 1. Within 3 months after beginning employment, each employee who provides personal care to or has regular contact with the residents or participants must complete the additional 3 hours of training as provided in paragraph (d). 2. Within 6 months after beginning employment, each employee who provides personal care must complete an additional 4 hours of _____-specific training. Such training must include, but is not limited to, understanding _____ and related forms of _____, the stages of _____'s communication strategies, medical information,	ZZ875		

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NAME OF PROVIDER OR SUPPLIER BELEN CARE FACILITIES AT DR PHILLIPS, LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 5757 CEDAR PINE DR ORLANDO, FL 32819		
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ZZ875	Continued From page 2 and stress management. 3. Thereafter, each employee who provides personal care must participate in at least 4 hours of continuing education each calendar year through contact hours, on-the-job training, or electronic learning. For this subparagraph, the term "on-the-job training" means a form of direct coaching in which a facility administrator or his or her designee instructs an employee who provides personal care with guidance, support, or -on experience to help develop and refine the employee's skills for caring for a person with 's or a related form of . The continuing education must cover at least one of the topics included in the -specific training in which the employee has not received previous training in the previous calendar year. The continuing education may be fulfilled and documented in a minimum of one quarter-hour increments through on-the-job training of the employee by a facility administrator or his or her designee or by an electronic learning . chosen by the facility administrator. On-the-job training may not account for more than 2 hours of continuing education each calendar year. (f)1. An employee provided, assigned, or referred by a health care services pool must complete the training required in paragraph (c), paragraph (d), or paragraph (e) that is applicable to the covered provider and the position in which the employee will be working. The documentation verifying the completed training and continuing education of the employee, if applicable, must be provided to the covered provider upon request. 2. A health care services pool must verify and maintain documentation as required under s. 400.980(5) before providing, assigning, or referring an employee to a covered provider.	ZZ875			

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ZZ875	Continued From page 3 (7) For a certified nursing assistant as defined in s. 464.201, training hours completed as required under this section may count toward the total hours of training required to maintain certification as a nursing assistant. (8) For a health care practitioner as defined in s. 456.001, training hours completed as required under this section may count toward the total hours of continuing education required by that practitioner's licensing board. (9) Each person employed, _____, or referred to provide services before _____, must complete the training required in this section before _____. Proof of completion of equivalent training completed before _____ shall substitute for the training required in subsection (4). Each person employed, _____, or referred to provide services on or after _____, may complete training using approved curriculum under paragraph (5)(d) until the effective date of the rules adopted by the department under subsection (6). This Statute or Rule is not met as evidenced by: Based on personnel record review and interview, the facility failed to ensure 1 of 3 sampled staff (B) completed a 1-hour training on _____'s _____ and related forms of (ADRD) provided by the department of elderly affairs within 30 days after beginning employment. Findings: Review of Caregiver B's personnel record revealed a hire date of _____. The record did not contain evidence to indicate she completed a 1-hour training on ADRD provided by the department of elderly affairs within 30 days after	ZZ875		

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ZZ875	Continued From page 4 beginning employment. On at 5:11 PM, the findings were discussed with the Administrator, who confirmed the findings and said Caregiver B does not have the 1-hour training on ADRD provided by the department of elderly affairs. Class III	ZZ875			
A 000	Initial Comments A re-licensure survey and generator monitoring was conducted at Belen Care Facilities at Dr Phillips, LLC on . The facility had deficiencies at the time of the visit.	A 000			
AN275 SS=D	59A-36.022 FAC; 429.07(3)(c)3 FS LNS - Licensing 59A-36.022 Limited Nursing Services. Any facility intending to provide limited nursing services must obtain a license from the agency. 429.07(3)(c)3 A person who receives limited nursing services under this part must meet the admission criteria established by the agency for assisted living facilities. When a resident no longer meets the admission criteria for a facility licensed under this part, arrangements for relocating the person shall be made in accordance with s. 429.28(1)(k), unless the facility is licensed to provide extended congregate care services. This Statute or Rule is not met as evidenced by: Based on observations, record reviews, and	AN275			

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AN275	Continued From page 5 interviews, the facility failed to obtain a Limited Nursing Service (LNS) license, when the facility assisted 1 of 1 sampled resident (#3) with a brace. Findings: Review of the facility's assisted living license, with an effective date of _____, indicated the facility only had a standard license and no specialty license. Review of Resident #3's record included a medical history of _____'s and _____. On _____ at 9:40 AM, Observed resident #3 wearing a black upper body device. On _____ at 9:42 AM, the findings were discussed with Caregiver A, who confirmed the findings and said the resident is wearing a brace due to a previous _____. The caregiver added the facility is waiting on a discontinuation order from the provider. On _____ at 11:41 AM, the findings were discussed with the Administrator who said Resident #3 had a _____ which resulted in a lower _____. The Administrator said Resident #3 returned from the hospital wearing the _____ brace. On _____ at 2:24 PM, the Administrator said the caregivers put the _____ brace on in the morning and take the _____ brace off at bedtime for Resident #3. The Administrator added, none of the facility staff personnel are nurses. Review of resident #3's record did not indicate a	AN275		

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AN275	Continued From page 6 brace order. On at 2:26 PM, the Administrator was asked for the brace order. On at 2:30 PM, the Administrator said she could not find the brace order. On at 2:47 PM, Caregiver A said she will put the brace on Resident #3 in the morning after assisting her with , and will take the brace off Resident #3 at bedtime. On at 2:49 PM, the Administrator stated she does not have a copy of the initial brace order. (photographic evidence obtained) Class III	AN275		