

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965056	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 03/10/2026
NAME OF PROVIDER OR SUPPLIER ARDEN COURTS (FORT MYERS)			STREET ADDRESS, CITY, STATE, ZIP CODE 15950 MCGREGOR BLVD. FORT MYERS, FL 33908		
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A 000	In al Co ents A Change of Ownership, Limited Nursing Services, E ergency Po er Plan Monitoring and Health Facility Reporting System was conducted at Arden Courts of Fort Myers on 3/9/26 through 3/10/26. Defic ences ere identif ed at the t e of the survey.	A 000			
A 078 SS=E	59A-36.010(2) FAC Staffing Standards - Staff (2) STAFF. (a) Within 30 days after beginning employ ent, newly hired staff must submit a written state ent from a health care provider docu enting that the individual does not have any signs or symptoms of communicable d ea e. The examination perfor ed by the health care provider must have been conducted no earl er than 6 months before submission of the state ent. Newly hired staff does not include an employee transferring without a break in ervice from one facility to another when the facility is under the e manage ent or ownership. 1. Evidence of a negative tuberculosis examination must be docu ented on an annual basis. Docu entation provided by the Florida Depart ent of Health or a licen ed health care provider certifying that there is a shortage of tuberculosis te ng materials satisf es the annual tuberculosis examination require ent. An individual with a positive tuberculosis test must submit a health care provider's state ent that the individual does not con tute a risk of communicating tuberculosis. 2. If any staff ember has, or is suspected of having, a communicable d ea e, such individual must be ediatly removed from duties until a written state ent is submitted from a health care	A 078			

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 078	Continued From page 1 provider indicating that the individual does not constitute a risk of transmitting a communicable disease. (b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter. (c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C. (d) An assisted living facility contracting to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents. (e) For facilities with a licensed capacity of 17 or more residents, the facility must: 1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and, 2. Maintain time sheets for all staff. (f) Level 2 background screening must be conducted for staff, including staff contracted by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S. This Statute or Rule is not met as evidenced by: Based on record review, and interview, the facility failed to ensure that within 30 days of employment, staff submit a written state ent	A 078			

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A 078	Continued From page 2 from a health care provider documenting the individual is free from signs/symptoms of communicable disease for 1 (Staff B) out of 4 records reviewed. The findings included: On 3/10/26, record review of employee files revealed that Caregiver Staff B had a hire date of 11/18/25. Staff B's employee file contained documentation of freedom of signs/symptoms of communicable disease dated 2/4/26, 78 days after hire date. The facility failed to provide documentation within 30 days of employment. On 3/10/26 at 11:24 a.m., during an interview, the Senior Administrative Services Coordinator said that the only communicable disease documentation that she had was the documentation that is dated 2/4/26. She acknowledged that the regulation was within 30 days. Class III .	A 078			
AN276 SS=D	59A-36.022(1) FAC LNS - Nursing Services (1) NURSING SERVICES. In addition to any nursing service permitted under a standard license pursuant to Section 429.255, F.S., a facility with a limited nursing services license may provide nursing care to residents who do not require 24-hour nursing supervision and to residents who do require 24-hour nursing care and are enrolled in hospice. This Statute or Rule is not met as evidenced by:	AN276			

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AN276	Continued From page 3 Based on interview, and record review, the facility failed to provide limited nursing services (LNS) for a skin tear using their LNS license, which held no additional charge, for 1 (Resident #4) of 2 residents received for wound care. The facility arranged for the home health agency to perform the nursing services. The order from the provider did not specify the use of home health agency nursing services for the skin tear. The failure to provide nursing services utilizing their LNS license could result in insurance charges for services that were included with the LNS license. The findings included: Record review of the facility "Florida Limited Nursing Services Policy & Procedure for Arden Courts ALF, Revised 2/1/2023, "It is the policy of this facility to provide Limited Nursing Service per orders from the resident's health care practitioner. . . LNS - Nursing Services: In addition to a standard Assisted Living License, [facility name] has a license to provide Limited Nursing Services license. This allows for the provision of the following services with a physician order. . . Applying and changing routine dressings that do not require packing or irrigation, or the performance of an intermittent urinary catheterizations, for abrasions, skin tears, and closed surgical wounds. . . Catheter care and maintenance. There is no separate or additional fee for Limited Nursing Services; however, there may be certain circumstances or conditions when a physician or nurse practitioner orders specific third-party treatment. Those services will not be considered part of the Limited Nursing Services provided by [facility name] and will be billed by the third-party provider. LNS- Resident Care Standards: . . . Facilities	AN276			

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AN276	Continued From page 4 licen ed to provide limited nursing services must employ or contract with a nur e(s) who must be available to provide such services as needed by the residents." Record rev ew of Resident #4's contractual agree ent executed on 2/21/24 revealed under A. Services on page 2: "16. Limited nursing services are available if ordered by a physician. There is no additional fee for this service." Exhibit B page 12 revealed: Florida Licensure: Limited Nursing Services In addition to the Standard Assisted Living Licens e, Arden Courts has a licens e to provide Limited Nursing Services [LNS]. This allows for the provision of the following services with a physician's order: . . . 3. Applying and changing routine dressings that do not require packing or irrigation, but are for abrasions, skin tears, and clo ed surgical wounds. . . There is no eparate or additional fee for Limited Nursing Services; ho ever, there may be certain circumstances or conditions when a physician or nur e pract oner orders specific third-party treat ent. The e services will not be considered part of the Limited Nursing Services provided by Arden Courts and will be billed by the third-party provider. . . Exhibit C page 13 Ancillary Prices listed: Complex Wound treat ent per occurrence . . . \$50.00 Simple Wound treat ent per occurrence . . . \$15.00" Record rev ew of Resident #4's Provider Choice Form signed by the party responsible on 2/22/24 did not include a choice for ho e health agency. The facility progress note dated 12/25/26 docu ented, "Resident [#4] noted with skin tear	AN276			

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AN276	Continued From page 5 of unknown origin to right forearm. Area clean ed with ns [normal saline] pat dry and dressing appl ed. RSC [Resident Service Coordinator] spoke to [na e] APRN [Advanced Registered Nur e Pract oner]. Due to resident being on ervices with [na e] HH [Ho e Health]. Provider stated she would end order for SN [skilled nursing] to eval [evaluate] and treat new skin tear. Message left for son [na e]." The RSC signed the progress note. The physician order signed by the ARNP on 1/2/26 revealed an order for new trauma wound to right forearm to be clean ed with normal saline, patted dry with gauze and covered with bordered dressing twice eekly until healed. May have 3 additional nursing visits as needed for wound care complications. Record rev ew of the Ho e Health Community Report Form revealed: On 12/31/25, the ho e health agency nur e docu ented the right forearm wound was clean ed with normal saline, patted dry and covered with Media honey and bordered dressing. On 1/3/26, the ho e health agency nur e docu ented the right forearm wound was clean ed with normal saline, patted dry and covered with bordered dressing. Wound showing improve ent. No sign of infection. On 1/8/26, the ho e health agency nur e docu ented the wound to right forearm is healed and left open to air. The wound is clo ed. On 3/9/26 at 1:00 p.m., during an interv ew, the Resident Services Coordinator (RSC) said Resident #4 had a skin tear on her arm. She said the facility nur es did not perform wound care under the LNS licen e. She said she did not offer	AN276			

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AN276	Continued From page 6 the responsible party a choice between nursing services under the facility LNS or the home health agency. She said she does not know what the LNS policy says. She said she goes by what the provider orders. She said the provider ordered the home health agency. On 3/10/26 at 9:18 a.m., during an interview, Resident #4's financial responsible party said she was not aware the facility had an LNS license and is not sure what care is provided under the LNS. She said the facility was chosen for memory care and because they had bad experiences in the past. She said she is not sure what is being billed and what the insurance is being billed for. She said Resident #4 has a long-term-care insurance plan. On 3/10/26 at 10:04 a.m., during an interview, the Executive Director said LNS is included under room and board. She said she is aware of the services that are included in LNS. She said the residents have a choice of which home health agency they prefer. She said if the physician orders home health agency services, then they will facilitate arrangement. On 3/10/26 at 10:32 a.m., during a telephone interview, the APRN said the RSC assesses the wound and then contacts her. She said she contacts the home health agency directly and gives them the order for wound care. On 3/10/26 at 2:50 p.m. during a telephone interview, the Home Health Agency Nurse said Resident #4 had a skin tear to the forearm. She said if she sees a skin tear while she is at the facility, she tells the facility nurse and then the provider gives her the order to evaluate and treat for wound care. She said the facility provider	AN276			

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AN276	Continued From page 7 gives her the treatment order and the Home Health Agency suggests of how often, usually 2-3 times a week. She said she treated Resident #4 twice a week. She said Resident #4 had a skin tear to the forearm. The treatment included cleansing with normal saline, patting dry, and applying a border dressing, like a foam dressing. She said the RSC knew she was coming in and providing the services. She said the wound did not require packing or irrigation. She said she is not certified in wound care. She said she is a psychiatric nurse. Class III .	AN276		
AN278 SS=D	59A-36.022(3) FAC; 429.07(3)(c)2, FS LNS - Records 59A-36.022 (3) RECORDS. (a) A record of all residents receiving limited nursing services and the type of services provided must be maintained at the facility. (b) Nursing progress notes must be maintained for each resident who receives limited nursing services from facility staff. (c) A nursing assessment conducted at least monthly must be maintained on each resident who receives a limited nursing service. 429.07 (3)(c)2, FS A facility that is licensed to provide limited nursing services shall maintain a written progress report on each person who receives such nursing services from the facility's staff. The report must describe the type, amount, duration, scope, and outcome of services that are rendered and the general status of the resident's health...	AN278		

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AN278	Continued From page 8 This Statute or Rule is not met as evidenced by: The facility failed to provide monthly nursing assessments by the Registered Nurse (RN) for 2 (Residents #11 and #12) who received limited nursing services (LNS) from the facility. The findings included: 1. Record review of the LNS Overview Log revealed Resident #11 started LNS on 5/31/25 for brace to the left lower extremity. There was no discharge date. Record review of Resident #11's initial RN assessment was signed by the RN on 7/9/25. There was no RN assessment for June 2025. Record review of Resident #11 had RN assessments signed on 8/29/25 and 10/3/25. There was no RN assessment for September 2025. Record review found the RN did not sign Resident #11's RN assessment until 2/5/26. There was no RN assessment for January 2026. 2. Record review of the LNS Overview Log revealed Resident #12 started LNS on 8/29/25 for brace to right wrist and was discharged on 10/31/25. Record review of Resident #12's RN assessments were signed by the RN on 8/29/25 and 10/3/25. There was no RN assessment for Resident #12 in September 2025. On 3/10/26 at 12:20 p.m., during an interview, the Executive Director acknowledged there were no RN assessments for Resident #12 in September	AN278		

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AN278	Continued From page 9 2025. She acknowledged there was no RN a e ent for Resident #11 for June 2025. The ED was adv ed there ere concerns that the RN a e ents ere not being conducted each month that the residents ere under LNS ervices. Class III .	AN278			