

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968608	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 03/02/2026
NAME OF PROVIDER OR SUPPLIER SEASONS GARDENS SENIOR RESIDENCE			STREET ADDRESS, CITY, STATE, ZIP CODE 17250 SW 137 AVENUE MIAMI, FL 33177		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
{A 000}	Initial Comments A revisit survey was conducted at Seasons Gardens Senior Residences from _____ to _____ . Deficiencies were identified at the time of visit.	{A 000}			
{A 030} SS=K	59A-36.007(5) FAC; 429.28() FS 429.27 Resident Care - Rights & Facility Procedures 59A-36.007 (5) RESIDENT RIGHTS AND FACILITY PROCEDURES. (a) A copy of the Resident Bill of Rights as described in Section 429.28, F.S., or a summary provided by the Long-Term Care Ombudsman Program must be posted in full view in a freely accessible resident area, and included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. (b) In accordance with Section 429.28, F.S., the facility must have a written grievance procedure for receiving and responding to resident complaints and a written procedure to allow residents to recommend changes to facility policies and procedures. The facility must be able to demonstrate that such procedure is implemented upon receipt of a complaint. (c) The telephone number for lodging complaints against a facility or facility staff must be posted in full view in a common area accessible to all residents. The telephone numbers are: the Long-Term Care Ombudsman Program, 1(888)831-0404; _____, Rights Florida, 1(800)342-0823; the Agency Consumer Hotline 1(888)419-3456, and the statewide toll-free telephone number of the Florida _____ Hotline, 1(800)96- _____ or 1(800)962-2873. The telephone numbers must be posted in close proximity to a telephone accessible by residents and the text must be a minimum of 14-point font.	{A 030}			

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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{A 030}	Continued From page 1 (d) The facility must have a written statement of its house rules and procedures that must be included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. The rules and procedures must at a minimum address the facility's policies regarding: 1. Resident responsibilities; 2. _____ and tobacco use; 3. Medication storage; 4. Resident elopement; 5. Reporting resident _____, neglect, and _____. 6. Administrative and housekeeping schedules and requirements; 7. _____ control, sanitation, and standard precautions; 8. The requirements for coordinating the delivery of services to residents by third party providers; 9. Assistive devices; and 10. Physical _____. (e) Residents may not be required to perform any work in the facility without compensation. Residents may be required to clean their own sleeping areas or apartments if the facility rules or the facility contract includes such a requirement. If a resident is employed by the facility, the resident must be compensated in compliance with state and federal wage laws. (f) The facility must provide residents with convenient access to a telephone to facilitate the resident's right to unrestricted and private communication, pursuant to Section 429.28(1)(d), F.S. The facility must allow unidentified telephone calls to residents. For facilities with a licensed capacity of 17 or more residents in which residents do not have private telephones, there must be, at a minimum, a readily accessible telephone on each floor of each building where residents reside.	{A 030}			

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{A 030}	Continued From page 2 429.28 Resident bill of rights.- (1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States as a resident of a facility. Every resident of a facility shall have the right to: (a) Live in a safe and decent living environment, free from _____ and neglect. (b) Be treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy. (c) Retain and use his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the facility can demonstrate that such would be unsafe, impractical, or an infringement upon the rights of other residents. (d) Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations. (e) Freedom to participate in and benefit from community services and activities and to pursue the highest possible level of independence, autonomy, and interaction within the community. (f) Manage his or her financial affairs unless the resident or, if applicable, the resident's representative, designee, surrogate, guardian, or attorney in fact authorizes the administrator of the facility to provide safekeeping for funds as provided in s. 429.27.	{A 030}			

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{A 030}	Continued From page 3 (g) Share a room with his or her spouse if both are residents of the facility. (h) Reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather. (i) Exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor any attendance at religious services, shall be imposed upon any resident. (j) Assistance with obtaining access to adequate and appropriate health care. For purposes of this paragraph, the term "adequate and appropriate health care" means the management of medications, assistance in making . . . for health care services, the provision of or arrangement of transportation to health care . . . , and the performance of health care services in accordance with s. 429.255 which are consistent with established and recognized standards within the community. (k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally . . . , the guardian shall be given at least 45 days' notice of a nonemergency relocation or residency termination. Reasons for relocation must be set forth in writing and provided to the resident or the resident's legal representative. The notice must state that the resident may contact the State Long-Term Care Ombudsman Program for assistance with relocation and must include the statewide toll-free	{A 030}			

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{A 030}	Continued From page 4 telephone number of the program. In order for a facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction. (I) Present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing officials, or any other person without _____, interference, coercion, discrimination, or reprisal. Each facility shall establish a grievance procedure to facilitate the residents' exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, to be active in, and to associate with advocacy or special interest groups. (2) The administrator of a facility shall ensure that a written notice of the rights, _____, and prohibitions set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. The notice must include the statewide toll-free telephone number and e-mail address of the State Long-Term Care Ombudsman Program and the telephone number of the local ombudsman council, the Elder _____ Hotline operated by the Department of Children and Families, and, if applicable, _____, Rights Florida, where complaints may be lodged. The notice must state that a complaint made to the Office of State Long-Term Care Ombudsman or a local long-term care ombudsman council, the names and identities of the residents involved in the complaint, and the identity of complainants are kept confidential pursuant to s. 400.0077 and that retaliatory action cannot be taken against a resident for presenting grievances or for exercising any other resident right. The facility must ensure a resident's access to a telephone to	{A 030}		

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{A 030}	Continued From page 5 call the State Long-Term Care Ombudsman Program or local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and , Rights Florida. 429.27 Property and personal affairs of residents.- (1)(a) A resident shall be given the option of using his or her own belongings, as space permits; choosing his or her roommate; and, whenever possible, unless the resident is adjudicated or under state law, managing his or her own affairs. (b) The admission of a resident to a facility and his or her presence therein shall not confer on the facility or its owner, administrator, employees, or representatives any authority to manage, use, or dispose of any property of the resident; nor shall such admission or presence confer on any of such persons any authority or responsibility for the personal affairs of the resident, except that which may be necessary for the safe management of the facility or for the safety of the resident. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure a safe and decent living environment free from and neglect for four (4) out of thirty-five (35) sample resident (27, #29, #34, and #35), which resulted in and Findings Included: Resident # 34)	{A 030}			

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{A 030}	Continued From page 6 A review of the facility internal incident log showed that Resident # 34 on Resident # 34 had to the left side of front of Resident # 34 because she was attempting to go to the bathroom. A review of Resident # 34's health assessment dated showed that resident was diagnosed with diastolic , unspecified defibrillator, and atherosclerotic of Native without pectoris. Resident# 34 had precautions. Resident # 34 was independent with ambulation and needed assistance with bathing, and supervision with toileting and transferring. A review of resident # 34 health assessment dated showed that Resident # 34 had a precaution. Resident # 34 needed total care with ambulation and assistance with bathing, , eating, grooming, toileting, and transferring. During an interview on at 5:30am Staff Z stated that she checks on residents every two hours and if resident needs help they can let them know. When asked how residents let her know she said that they can come out of their rooms to ask for help. During an interview on at 6:00am Staff AA stated that she works with about 14 residents. When asked how resident would let her know when they needed assistance, she stated that there is a new wearable alert device, but only a few residents have them. When asked how the residents that don't have the device let her know, she stated that resident know their schedule and she conducts check every two	{A 030}		

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

SEASONS GARDENS SENIOR RESIDENCE

**17250 SW 137 AVENUE
MIAMI, FL 33177**

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{A 030}	Continued From page 7 hours. Resident #27) A review of the facility internal incident log showed that Resident # 27 on Resident # 27 had a to the left side of the top of her Resident # 27 because she was attempting to go to the bathroom. A review of Resident # 27's health assessment dated /025 showed that Resident # 27 had precautions. Resident# 27 needed assistance with ambulation, bathing, grooming, toileting, and transferring. During an interview on at 11:00am the Administrator stated that all staff have a list of the risk residents and know which residents need more attention, when asked how do your staff know who needs assistance with activities of delay living. Resident # 35) A review of the internal incident log showed that Resident # 35 on Resident was being supervised and while sitting on the toilet, staff left Resident # 35 unattended and resident and suffered a A review of Resident # 35's health assessment dated showed that Resident # 35 had precautions. Resident # 35 needed assistance with ambulation, bathing, eating, grooming, toileting, and transferring. A review of the facility resident care- supervision policy showed that the policy establishes protocols to prevent recurrence of unwitnessed	{A 030}		

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{A 030}	Continued From page 8 , inadequate monitoring, and failure to provide proper transfer. The policy states the supervision does not require constant one on one but must be adequate to ensure safety. The policy establishes that residents that require assistance were never left unattended during high level activities. Resident # 29) A review of the internal incident log showed that Resident # 29 on Resident was with staff and after bathing and suffered from the broken ceramic of the toilet. A review of Resident # 29's health assessment dated showed that Resident # 29 was diagnosed with unspecified , unspecified senility, disturbances and , and hyperlipemia. Resident # 29 was at risk of . Resident# 29 needed supervision with ambulation and transferring; and needed assistance with bathing, , grooming, and toileting. During an interview on at 12:30pm the Director of Resident Care stated that Resident # 29 just threw herself from what she knows, when asked about the incident. The Director of Resident Care also stated that Resident # 29 was a big person. A review of the facility resident care -supervision policy showed that resident identified as high risk through assessment or recent incident must receive enhanced supervision. Staff must maintain more frequent monitoring, provide closer assistance during mobility activities, and immediately report concerns. Uncorrected Class III	{A 030}			

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{A 152} SS=F	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable _____ to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, _____ or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be _____.	{A 152}			

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{A 152}	Continued From page 10 This Statute or Rule is not met as evidenced by: Based on observation and interview the facility failed to provide a safe living environment that was free of hazards. The facility also failed to ensure the building was maintained and systems were in good working order. Findings included: Observation on _____ from 5:00 AM through 11:00 AM showed (Photographic evidence obtained) : A bottle of liquid bleach inside a bathroom cabinet in resident # _____. Peeling paint from the wall and a water-stained window curtain in resident # _____. The toilet in resident # _____ could not be flushed, and showed non-stop running water. A bottle of liquid household chemical on top of the bathroom sink in resident # _____. Food (Pieces of a sandwich) on the floor in a common use area of the West Wing, next to the nurses' desk. Further observation revealed the food was stepped on and scattered on the floor, presenting a slip and _____ hazard. Interview on _____ at 5:38 AM Staff Z stated she did not know how long the food was on the floor. Staff Z further stated there were no janitorial staff on duty on the night shift. Interviewed on _____ at 1:34 PM, the Administrator stated the deficiencies had been corrected.	{A 152}	
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{A 152}	Continued From page 11 Uncorrected Class III	{A 152}			