

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964870	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/25/2025
NAME OF PROVIDER OR SUPPLIER HEALTHPARK SENIOR LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 9461 HEALTHPARK CIRCLE FORT MYERS, FL 33908		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced relicensure, limited nursing services, emergency power plan, health facility reporting system, visitation form and complaint survey for #2024016590 was conducted on _____ through _____ at Pacifica Senior Living Fort Myers, an assisted living facility in Fort Myers, Florida. Complaint # 2024016590 was substantiated at A0032. The following is a description of the deficiencies. .	A 000		
A 008 SS=D	429.26() FS; 59A-36.006(2) FAC Admissions - Health Assessment 429.26 (5) Each resident must have been examined by a licensed physician, a licensed physician assistant, or a licensed advanced practice registered nurse within 60 days before admission to the facility or within 30 days after admission to the facility, except as provided in s. 429.07. The information from the medical examination must be recorded on the practitioner's form or on a form adopted by agency rule. The medical examination form, signed only by the practitioner, must be submitted to the owner or administrator of the facility, who shall use the information contained therein to assist in the determination of the appropriateness of the resident's admission to or continued residency in the facility. The medical examination form may only be used to record the practitioner's direct observation of the patient at the time of examination and must include the patient's medical history. Such form does not guarantee admission to, continued residency in, or the delivery of services at the	A 008		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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A 008	Continued From page 1 facility and must be used only as an informative tool to assist in the determination of the appropriateness of the resident's admission to or continued residency in the facility. The medical examination form, reflecting the resident's condition on the date the examination is performed, becomes a permanent part of the facility's record of the resident and must be made available to the agency during inspection or upon request. An assessment that has been completed through the Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program fulfills the requirements for a medical examination under this subsection and s. 429.07(3)(b)6. (6) Any resident accepted in a facility and placed by the Department of Children and Families must have been examined by medical personnel within 30 days before placement in the facility. The examination must include an assessment of the appropriateness of placement in a facility. The findings of this examination must be recorded on the examination form provided by the agency. The completed form must accompany the resident and be submitted to the facility owner or administrator. Additionally, in the case of a mental health resident, the Department of Children and Families must provide documentation that the individual has been assessed by a psychiatrist, clinical psychologist, clinical social worker, or nurse, or an individual who is supervised by one of these professionals, and determined to be appropriate to reside in an assisted living facility. The documentation must be in the facility within 30 days after the mental health resident has been admitted to the facility. An evaluation completed upon discharge from a state mental hospital meets the requirements of	A 008			

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A 008	Continued From page 2 this subsection related to appropriateness for placement as a mental health resident provided that it was completed within 90 days prior to admission to the facility. The Department of Children and Families shall provide to the facility administrator any information about the resident which would help the administrator meet his or her responsibilities under subsection (1). Further, Department of Children and Families personnel shall explain to the facility operator any special needs of the resident and advise the operator whom to call should problems arise. The Department of Children and Families shall advise and assist the facility administrator when the special needs of residents who are recipients of . . . require such assistance. 59A-36.006 (2) HEALTH ASSESSMENT. As part of the admission criteria, an individual must undergo a -to- medical examination completed by a health care practitioner as specified in either paragraph (a) or (b) of this subsection. (a) A medical examination completed within 60 days before or within 30 days after the individual's admission to a facility pursuant to Section 429.26(5), F.S. The examination must address the following: 1. The physical and mental status of the resident, including the identification of any health-related problems and functional limitations, 2. An evaluation of whether the individual will require supervision or assistance with the activities of daily living, 3. Any nursing or . . . services required by the individual, 4. Any special diet required by the individual, 5. A list of current medications prescribed, and	A 008		

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A 008	Continued From page 3 whether the individual will require any assistance with the administration of medication, 6. Whether the individual has signs or symptoms of _____, _____, or any other communicable _____, which are likely to be transmitted to other residents or staff, 7. A statement on the day of the examination that, in the opinion of the examining health care practitioner, the individual's needs can be met in an assisted living facility; and, 8. The date of the examination, and the name, signature, address, telephone number, and license number of the examining health care practitioner. (b) When a health care practitioner conducts a medical examination, the examination must be recorded on the practitioner's form or on AHCA Form 1823, Resident Health Assessment for Assisted Living Facilities, _____, which is incorporated by reference and available online at: http://www.flrules.org/Gateway/reference.asp?No=Ref-13531. Faxed or electronic copies of the completed form are acceptable. If AHCA Form 1823 is used, the form must be completed as instructed. 1. If the health care practitioner's form does not include all the examination items on AHCA Form 1823 or if AHCA Form 1823 is not completed fully, then the omitted items may be obtained by the administrator or designee either orally or in writing from the health care practitioner. The missing or omitted information must be obtained and documented in the resident's record within 30 days after the resident's admission to the facility. 2. Omitted or missing information received orally must include the name of the health care practitioner, the name and signature of the administrator or designee recording the	A 008			

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A 008	Continued From page 4 information, and the date the information was provided. (c) Medical examinations of residents placed by the department, by the Department of Children and Families, or by an agency under contract with either department must be conducted within 30 days before placement in the facility and recorded on AHCA Form 1823 described in paragraph (b). (d) An assessment that has been conducted through the Comprehensive, Assessment, Review and Evaluation for Long-Term Care Services (CARES) program may be substituted for the medical examination requirements of Section 429.26, F.S. and this rule. (e) Any orders issued by the health care practitioner conducting the medical examination for medications, nursing services, treatments, . . . , or therapeutic diets, may be attached to the health assessment. A health care practitioner may attach a DH Form 1896, Florida Form, for residents who do not wish . . . to be administered in the case of . . . or . . . (f) A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from the examination requirements of this subsection for up to 30 days. However, a resident accepted for temporary emergency placement must be entered on the facility's admission and discharge log and counted in the facility census. A facility may not exceed its licensed capacity in order to accept such a resident. A medical examination must be conducted on any temporary emergency placement resident accepted for regular admission. This Statute or Rule is not met as evidenced by:	A 008		

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A 008	Continued From page 5 Based on record review and interview, the facility failed to ensure Resident Health Form 1823 are completed accurately when resident are admitted to the facility for 1 (resident #12) of 3 reviewed. The findings included: Review of Resident #12's Health Assessment Form 1823 dated _____, Section 2: self-care and General oversight Assessment - Medications noted resident #12 required Medication Administration. On _____ at 2:12 p.m., during an interview, the ED, she said, "We don't have a full-time nurse. This is obviously an error. Someone should have called the doctor to clarify and change it to self-assistance with medication. Resident #12 is capable of assistance with self-administration of medication. If we were to have a resident who was not capable of self-administering medications with assistance, they would have to be transferred to a different facility with a higher level of care. Class III .	A 008			
A 025 SS=D	429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision 429.26 (7) The facility shall notify a licensed physician when a resident exhibits signs of _____ or _____, or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such _____ or _____. The notification must occur within 30 days after the	A 025			

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A 025	Continued From page 6 acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the facility must notify the resident's representative or designee of the need for health care services and must assist in making . . . for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident's representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition. 59A-36.007 Resident Care Standards. An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility. (1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following: (a) Monitoring of the quantity and quality of resident diets in accordance with Rule 59A-36.012, F.A.C. (b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident. (c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community. (d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change. (e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out.	A 025			

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A 025	Continued From page 7 (f) Maintaining a written record, updated as needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to maintain a documentation of updated records and forms after significant changes, for 1 (Residents #2) of 3 residents reviewed. The findings included: Record review revealed Resident #2 was admitted to the facility on Review of Residents Health Assessment Form 1823 completed on indicated that he was not an elopement risk. Diagnoses included and Review of reported incident report showed that on at 11:45 a.m., Resident #2 was unaccounted for during a count. Resident #2 had apparently gone over the fence at Cottage 5 and eloped from the facility. The facility received a call from 911 at 12:43 p.m. The officer stated that resident #2 was found, and that the facility should have staff pick them up. Review of Resident #2's 1823 dated, was not updated to show that he was an elopement risk after an elopement on Review of Resident #2's records show he was discharged from the hospital with a, after being treated for, retention	A 025		

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A 025	Continued From page 8 on . The 1823 form was not updated with the significant change of condition. On /at 1:23 p.m., during an interview the ED confirmed the Health Assessment Forms were not updated. Class III .	A 025			
A 026 SS=D	59A-36.007(2) FAC Resident Care - Social & Leisure Activities (2) SOCIAL AND LEISURE ACTIVITIES. Residents shall be encouraged to participate in social, recreational, educational and other activities within the facility and the community. (a) The facility must provide an ongoing activities program. The program must provide diversified individual and group activities in keeping with each resident's needs, abilities, and interests. (b) The facility must consult with the residents in selecting, planning, and scheduling activities. The facility must demonstrate residents' participation through one or more of the following methods: resident meetings, committees, a resident council, a monitored suggestion box, group discussions, questionnaires, or any other form of communication appropriate to the size of the facility. (c) Scheduled activities must be available at least 6 days a week for a total of not less than 12 hours per week. Watching television is not an activity for the purpose of meeting the 12 hours per week of scheduled activities unless the television program is a special one-time event of special interest to residents of the facility. A facility whose residents choose to attend day programs conducted at adult day care centers,	A 026			

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A 026	Continued From page 9 senior centers, mental health centers, or other day programs may count those attendance hours towards the required 12 hours per week of scheduled activities. An activities calendar must be posted in common areas where residents normally congregate. (d) If residents assist in planning a special activity such as an outing, seasonal festivity, or an excursion, up to 3 hours may be counted toward the required activity time. This Statute or Rule is not met as evidenced by: Based on observations, record review, and interviews, the facility failed to provide diversified individual and group activities in keeping with each resident's needs, abilities and interests for 1 (Resident #7) of 8 residents reviewed for activities. The findings included: AS06-Resident Activities/ Interest Questionnaire. Policy Date . Policy: The Resident will be evaluated to ensure activity programs incorporate preferences leading to appropriate activities. . . . Procedure: 2. The Activities director will encourage the resident to attend compatible programs and assist with leisure activities. Record review of the posted facility activity schedule for indicated "Spa Day/ massages" were scheduled at 9:30 a.m., and Monday night musicals were scheduled at 6:00 p.m. Record review of the posted facility activity schedule for indicated "chair yoga/walking club" scheduled at 9:00 a.m.	A 026			

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STREET ADDRESS, CITY, STATE, ZIP CODE

HEALTHPARK SENIOR LIVING

**9461 HEALTHPARK CIRCLE
FORT MYERS, FL 33908**

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A 026	Continued From page 10 On at 10:15 a.m., during an interview, Resident #7, said "there was nothing ever for her to do in regard to activities. Resident #7 is Spanish speaking. On at 9:40 a.m., a tour of Cottage #2 noted no spa or massage activities were being done. On at 9:26 a.m., a tour of Cottage #2 noted 4 residents remained in bed. No activities were being done at this time as indicated on the activity calendar. On at 10:42 a.m., during an interview, the activities director said, "If I'm not here, the caregivers will do the activities". I don't know if that is part of their job description. I didn't follow up today to see if the activities were done. I don't keep any documentation for who is invited or who attends activities. Chair yoga and walking club would have been facilitated by me. They were missed because we were short staffed today so I was not able to get to cottage 2. There is no activity person at the building on the weekends or in the evenings. On at 11:15 a.m., during an interview MT Staff E, stated he worked from 2:00 p.m. to 10:00 p.m. on . He verified the Television was off the entire evening and there was no "Monday Night Musical" as planned on the activity schedule. On at 11:35 a.m., during an interview the Administrator said there are staff with communication issues and said they don't really understand the activities, that is something I am working on.	A 026		

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A 026	Continued From page 11 On at 1:03 p.m., Medication Technician (MT) Staff E stated, "The activity director does activities with the residents, I don't do them. The Television is not working, when it rains, it does not work. There is no scheduled music time." On at 2:30 p.m., during an interview, the activity director said there is not an initial activity assessment completed for each resident that identifies their preferred activities. She said we were starting to use a [brand] software that admissions staff would use to identify favorite foods, activities etc. It was going to be started, and we are planning to start it but nothing has been done yet. On at 2:50 p.m., Caregiver Staff D said "I'm. not sure about activities". Class III	A 026			
A 030 SS=D	59A-36.007(5) FAC; 429.28() FS 429.27 Resident Care - Rights & Facility Procedures 59A-36.007 (5) RESIDENT RIGHTS AND FACILITY PROCEDURES. (a) A copy of the Resident Bill of Rights as described in Section 429.28, F.S., or a summary provided by the Long-Term Care Ombudsman Program must be posted in full view in a freely accessible resident area, and included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. (b) In accordance with Section 429.28, F.S., the facility must have a written grievance procedure for receiving and responding to resident	A 030			

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A 030	Continued From page 12 complaints and a written procedure to allow residents to recommend changes to facility policies and procedures. The facility must be able to demonstrate that such procedure is implemented upon receipt of a complaint. (c) The telephone number for lodging complaints against a facility or facility staff must be posted in full view in a common area accessible to all residents. The telephone numbers are: the Long-Term Care Ombudsman Program, 1(888)831-0404; _____, Rights Florida, 1(800)342-0823; the Agency Consumer Hotline 1(888)419-3456, and the statewide toll-free telephone number of the Florida _____ Hotline, 1(800)96-_____ or 1(800)962-2873. The telephone numbers must be posted in close proximity to a telephone accessible by residents and the text must be a minimum of 14-point font. (d) The facility must have a written statement of its house rules and procedures that must be included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. The rules and procedures must at a minimum address the facility's policies regarding: 1. Resident responsibilities; 2. _____ and tobacco use; 3. Medication storage; 4. Resident elopement; 5. Reporting resident _____, neglect, and _____; 6. Administrative and housekeeping schedules and requirements; 7. _____ control, sanitation, and standard precautions; 8. The requirements for coordinating the delivery of services to residents by third party providers; 9. Assistive devices; and 10. Physical _____. (e) Residents may not be required to perform any	A 030			

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A 030	Continued From page 13 work in the facility without compensation. Residents may be required to clean their own sleeping areas or apartments if the facility rules or the facility contract includes such a requirement. If a resident is employed by the facility, the resident must be compensated in compliance with state and federal wage laws. (f) The facility must provide residents with convenient access to a telephone to facilitate the resident's right to unrestricted and private communication, pursuant to Section 429.28(1)(d), F.S. The facility must allow unidentified telephone calls to residents. For facilities with a licensed capacity of 17 or more residents in which residents do not have private telephones, there must be, at a minimum, a readily accessible telephone on each floor of each building where residents reside. 429.28 Resident bill of rights.- (1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States as a resident of a facility. Every resident of a facility shall have the right to: (a) Live in a safe and decent living environment, free from _____ and neglect. (b) Be treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy. (c) Retain and use his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the facility can demonstrate that such would be unsafe, impractical, or an infringement upon the rights of other residents. (d) Unrestricted private communication, including	A 030			

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A 030	Continued From page 14 receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations. (e) Freedom to participate in and benefit from community services and activities and to pursue the highest possible level of independence, autonomy, and interaction within the community. (f) Manage his or her financial affairs unless the resident or, if applicable, the resident's representative, designee, surrogate, guardian, or attorney in fact authorizes the administrator of the facility to provide safekeeping for funds as provided in s. 429.27. (g) Share a room with his or her spouse if both are residents of the facility. (h) Reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather. (i) Exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor any attendance at religious services, shall be imposed upon any resident. (j) Assistance with obtaining access to adequate and appropriate health care. For purposes of this paragraph, the term "adequate and appropriate health care" means the management of medications, assistance in making . . . for health care services, the provision of or arrangement of transportation to health care . . . and the performance of health care services in accordance with s. 429.255 which are consistent with established and	A 030			

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A 030	Continued From page 15 recognized standards within the community. (k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally ill, the guardian shall be given at least 45 days' notice of a nonemergency relocation or residency termination. Reasons for relocation must be set forth in writing and provided to the resident or the resident's legal representative. The notice must state that the resident may contact the State Long-Term Care Ombudsman Program for assistance with relocation and must include the statewide toll-free telephone number of the program. In order for a facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction. (l) Present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing officials, or any other person without undue interference, coercion, discrimination, or reprisal. Each facility shall establish a grievance procedure to facilitate the residents' exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, to be active in, and to associate with advocacy or special interest groups. (2) The administrator of a facility shall ensure that a written notice of the rights, responsibilities, and prohibitions set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. The	A 030			

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A 030	Continued From page 16 notice must include the statewide toll-free telephone number and e-mail address of the State Long-Term Care Ombudsman Program and the telephone number of the local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and, if applicable, Rights Florida, where complaints may be lodged. The notice must state that a complaint made to the Office of State Long-Term Care Ombudsman or a local long-term care ombudsman council, the names and identities of the residents involved in the complaint, and the identity of complainants are kept confidential pursuant to s. 400.0077 and that retaliatory action cannot be taken against a resident for presenting grievances or for exercising any other resident right. The facility must ensure a resident's access to a telephone to call the State Long-Term Care Ombudsman Program or local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and Rights Florida. 429.27 Property and personal affairs of residents.- (1)(a) A resident shall be given the option of using his or her own belongings, as space permits; choosing his or her roommate; and, whenever possible, unless the resident is adjudicated or under state law, managing his or her own affairs. (b) The admission of a resident to a facility and his or her presence therein shall not confer on the facility or its owner, administrator, employees, or representatives any authority to manage, use, or dispose of any property of the resident; nor shall such admission or presence confer on any of such persons any authority or responsibility for	A 030		

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A 030	Continued From page 17 the personal affairs of the resident, except that which may be necessary for the safe management of the facility or for the safety of the resident. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to follow their policy and procedures for receiving, investigating and responding to an allegation of _____ for 1 (Resident#15) of 3 records reviewed. The findings included: Facility Policy GP03- _____, Neglect and _____, Policy Date _____, Procedure: 4. Upon the notice of reported, observed, suspected, or immanent risk of any form of _____: c., A thorough investigation will be conducted by the Resident Care Director or Executive Director. . . e. Witnesses or other persons will be interviewed as part of the investigation process as necessary. . . 5. _____, neglect and _____ is reported to the Florida Department of Public Health, Social Services, and Adult Protective Services." On _____ / at 10:25 a.m., during an interview with Resident #15's daughter, she said on _____ she reported that her mother had slapped a caregiver for being fresh and the caregiver slapped her _____ in her _____. She doesn't remember the name of the caregiver but there was a caregiver there at the time of the incident, The staff she that she believed was involved was staff C. She reported the incident to the Executive Director in charge of the facility at the time.	A 030			

AHCA Form 3020-0001

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A 032	Continued From page 19 has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days. 1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times. 2. The facility must have a photo identification of at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative. (b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for: 1. An immediate search of the facility and premises, 2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities,	A 032			

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A 032	Continued From page 20 3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and, 4. The continued care of all residents within the facility in the event of an elopement. (c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to Section 429.41(1)(k), F.S. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interviews, the facility failed to provide adequate supervision to maintain the general awareness of resident whereabouts to prevent elopement for 3 (Resident #2, #11, and #12) of 3 residents reviewed for elopement. The Facility failed to ensure that residents deemed an elopement risk have identification on their persons that includes their name, the facility's name, address, and telephone number for 18 (Residents #1, #2, #3, #4, #5, #6, #7, #8, #9, #10, #11, #12, #13, #14, #15, #16, #17, and #18) of 18 Residents. The findings included: Facility Elopement Policy: To establish an organized approach to search for a resident who is potentially missing and to ensure that if a resident is found to be missing that the appropriate authorities are notified. A yellow elopement binder will be kept in the admin building. The binder will be kept up to date with resident photo and ID information. Record review revealed Resident # 11 was admitted to the facility on . Review of the Resident Health Assessment Form (1823)	A 032			

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A 032	Continued From page 21 dated _____, indicated that he was an elopement risk. Diagnoses included unspecified _____. Review of the incident report indicated that Resident # 11 was returned to the facility by a Health Park Hospital Security Guard at 7:00 a.m. on _____. Resident #11 had apparently climbed over the fence at Cottage 5 of the facility. He was last seen at approximately 6:15 a.m. in the common area of Cottage 5. Record review revealed Resident #2 was admitted to the facility on _____. Review of Residents Health Assessment Form 1823 completed on _____ indicated that he was not an elopement risk. Diagnoses included _____ and _____. Review of the incident report showed that on _____ at 11:45 a.m., Resident #2 was unaccounted for during a _____ count. Resident #2 had apparently gone over the fence at Cottage 5. The facility received a call from 911 at 12:43 p.m. The officer stated that the resident was found, and that the facility should have staff pick them up. Record review revealed Resident #12 was admitted to the facility on _____. Review of his Resident Health Assessment Form 1823 dated _____, indicated she was an elopement risk. Diagnoses included _____. Review of the incident report showed that on _____ at 11 :11 p.m., the med tech noted that Resident #12 was not in the cottage common area. She was seen approximately 30 minutes prior in the common area of cottage #2 by the Med Tech. The magnetic gate in the gated yard	A 032		

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A 032	Continued From page 22 was open. The Resident was found at the edge of the property at the traffic light. On through during observations, it showed that Residents #1, #2, #3, #4, #5, #6, #7, #8, #9, #10, #11, #12, #13, #14, #15, #16, #17 and #18, did not have identification on their persons that includes their name, the facility's name, address, and telephone number. On at 8:58 a.m. during an interview the ED said she doesn't know why the residents don't wear identifying bracelets. Review of the facility binder titled Elopement Binder failed to have updated documentation for all residents deemed as an elopement risk. On /at 1:23 p.m., during an interview the ED said the Nurse is responsible for updating the Elopement Binder and we don't have a Nurse here anymore. All residents here are at risk of elopement. I don't know when the Binder was last updated. On at 10:45 a.m., during an interview Staff A said the residents don't have any Identification bracelets or anything. The residents used to have them, but they don't anymore. Class III	A 032		
A 036 SS=D	59A-36.007(10) PROCEDURES	CONTROL	A 036	

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A 036	Continued From page 23 (10) CONTROL PROCEDURES. Facilities must provide services in a manner that reduces the risk of transmission of _____. (a) The facility must implement a _____ hygiene program before and after the provision of personal services to residents whenever there is an expectation of possible exposure to materials or _____ hygiene may include the use of _____-based rubs, _____, handwash, or handwashing with soap and water. (b) Standard precautions must be used when there is an _____ exposure to transmissible _____ agents in _____, nonintact skin, and mucous _____ during the provision of personal services. Standard precautions include: hygiene, and dependent upon the exposure, use of gloves, gown, mask, _____ protection, or a _____ shield. (c) The facility must clean and _____ reusable medical equipment and communal assistive devices that have been designed for use by multiple residents before and after each use according to the manufacturer's recommendations. This Statute or Rule is not met as evidenced by: _____. Based on observation, record review and interview, the facility failed to follow proper hygiene procedure before and after the provision of personal care services to prevent the risk of transmission of _____ for 2 (Staff E and Staff F) observed. The findings included: IC03 - _____ Hygiene. Policy date _____ Policy: _____ hygiene is a critical step in _____	A 036			

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

HEALTHPARK SENIOR LIVING

**9461 HEALTHPARK CIRCLE
FORT MYERS, FL 33908**

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A 036	Continued From page 24 control. Care staff are to follow proper hygiene procedures. hygiene can be completed through proper handwashing and/or use of -based sanitizer. hygiene will be used to aid in the prevention and spread/transmission of germs. On at 11:45 a.m., it was observed that there were no paper towels in the dispenser next to the sink. On at 11:45 a.m., during observation of lunch service, Caregiver Staff F was observed washing her at a kitchen sink and observed shaking her out in the air and wiping them on her apron being worn for lunch service. On at 11:50 a.m., MT Staff E was observed washing and shaking them in the air above the sink and counter. On at 12:15 p.m., during observation of lunch meal at 12:15 p.m., MT Staff E was observed finishing the medication pass and failing to perform hygiene before assisting with lunch service. On at 1:20 p.m., during an interview MT Staff E acknowledged that there were no paper towels available. Staff E acknowledged the Control policy and handwashing procedures was not followed. On at 10:00 a.m., during an interview Caregiver Staff F acknowledged the control policy was not followed with the use of translator assistance. Class III	A 036		

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A 036	Continued From page 25	A 036			
A 052 SS=D	429.256() ; 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her . (d) Applying , medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section.	A 052			

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A 052	Continued From page 26 (g) Assisting with the use of a _____, including removing the cap of a _____, opening the unit dose of _____ solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the _____. (4) Assistance with self-administration of medication does not include: (a) Mixing, _____, converting, or _____ medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a _____ of the body. (d) Administration of _____ preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with _____, or _____ preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered	A 052		

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A 052	Continued From page 27 administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be _____ or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a	A 052			

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A 052	Continued From page 28 medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to ensure staff who assist with self-administration of medication follow proper procedure for 3 (Resident #6, #17, and #18) of 3 residents observed for medications. The findings included: Policy MP13 - Resident Self-Management and Storage of Medications. Policy Date Policy states in addition to specifications of	A 052			

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

HEALTHPARK SENIOR LIVING

**9461 HEALTHPARK CIRCLE
FORT MYERS, FL 33908**

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A 052	Continued From page 29 section 429.256(3), F.S., "Assistance with self-administration of medication includes orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed." On at 11:35 a.m., Medication Technician (MT) Staff E was observed assisting Resident #18 with medications. Staff E prepared Resident #18 medications including 1 gram tablet orally and 250 milligrams (mg) orally. MT Staff E said, I have your pills. Staff E gave him the medications. Staff E did not advise Resident #18 of the medication name or dosage he was given. On at 12:00 p.m., Staff E was observed assisting Resident #6 with medications. Staff E prepared Resident #6 medications including 20 mg orally, 100 mg (2 tablets 500 mg) and 7.5 mg and gave them to Resident #6. Staff E did not advise Resident #6 of the medication name or dosage given. On at 12:25 p.m., MT Staff E was observed assisting Resident #17 with medications. Staff E prepared Resident #17 medications including 10 mg and gave them to her. MT Staff E did not orally advise Resident #17 of the medication name or dosage given. On at 2:00 p.m., during an interview Staff E said he was not instructed to inform the residents of the name or dosage of the medications he was assisting them with. Class III	A 052		

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A 081 SS=D	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52 (1)(a) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee 's personnel record. (b) Each assisted living facility employee must complete the training required under s. 430.5025. However, an employee of an assisted living facility licensed as a limited mental health facility under s. 429.075 is exempt from the training requirements under s. 430.5025(4)(d). (c) If an assisted living facility employee completes the 1-hour training required under s. 430.5025 before interacting with residents, such training may count toward the 2 hours of preservice orientation required under paragraph (a). (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course.	A 081		

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A 081	Continued From page 31 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to borne , may be used to meet this requirement.	A 081		

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A 081	Continued From page 32 (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and . The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures.	A 081		

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A 081	Continued From page 33 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review, and interview, the facility failed to ensure direct care employees completed 1 hour of in-service training for Recognizing/Reporting /Neglect, Control, Facility Emergency Procedures, and Elopement Response training and 2 hours of preservice orientation prior to interacting with residents based on the facility policy and procedures, for 3 (Staff E, F, and I) of 4 records reviewed. The findings included: Review of Medication Technician (MT) Staff E record revealed a date of hire of . 2 hours of Pre-Service Orientation training was completed on , 2 hours of Control was completed on , 1 hour of Major Emergency Preparedness and Evacuation was completed on , 1 hour of , Neglect and , was completed on , and 1 hour of Elopement and Training was completed on using the computer based training myALFtraining.com, an online training system. The training completed was not based on the facility policies and procedures. Review of Caregiver Staff F record revealed a date of hire of . 2 hours of Pre-Service	A 081			

AHCA Form 3020-0001
STATE FORM

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A 090	Continued From page 35 (11) TRAINING. (a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding (b) Newly hired facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policy and procedures regarding within 30 days after employment. (c) Training shall consist of the information included in rule 59A-36.009, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review, and interview, the facility failed to ensure that direct care staff completed one hour of () training based on the facility policy and procedures for 3(Staff E,Fand I) of 4 staff records reviewed. The findings included: Review of MT Staff E record revealed a date of hire of . 1 hour of - training was completed on using the computer based training myALFtraining.com, an online training system.The training completed was not based on the facility policies and procedures Review of Caregiver Staff F record revealed a date of hire of . 1 hour of - training was completed on using the computer based training myALFtraining.com, an online training	A 090			

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A 090	Continued From page 36 system. The training completed was not based on the facility policies and procedures Review of Caregiver Staff I record revealed a hire date of . . . 1 hour of . . . training was completed on . . . using the computer based training myALFtraining.com, an online training system. The training completed was not based on the facility policies and procedures On . . . at 1:30 p.m., during an interview, the Administrator stated the staff training is all done on-line and is not based on the facility policies and procedures. The Administrator confirmed the staff trainings completed do not meet regulation requirements as they were not done based on facility policies and procedures. Class III .	A 090		
A 152 SS=D	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following	A 152		

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A 152	Continued From page 37 furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable _____ to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, _____ or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be _____. This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure a safe clean living environment and all structural systems were maintained in good working order at Cottage #2 and Cottage #4. The findings included: On _____ at 9:40 a.m., during a facility tour, observation of the exterior door alarms on the patio door and the main corridor door to Cottage #2 were disconnected and had wires sticking out. (Photographic Evidence Obtained) On _____ at 9:42 a.m., during Cottage #2 tour,	A 152		

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A 152	Continued From page 38 there was a strong odor of throughout the building and in the hallways. In the dining area of Cottage #2, a broken curtain rod and broken emergency light that was duct taped together was observed. (Photographic Evidence Obtained) On at 1:30 p.m., observation of the security gate between Cottage 4 and Cottage 5 was not secure and missing 3 of 4 screws connecting the gate to the post. (Photographic Evidence Obtained) On at 12:30 p.m., during an interview, and tour with the Maintenance Director (MD), the MD was aware of the constant smell in Cottage #2 and acknowledged the broken light and curtain rod in Cottage #2. On at 1:20 p.m., during an interview Med Tech (MT) Staff E, stated that the emergency lights have been broken for several months. He stated that he was concerned about security as the main gate codes for entry and exit had not been changed for over 6 months. He said the door alarms have been broken for 3 months. Just gradually over time they would break, and no one has fixed them. It would be very helpful so we know when someone goes outside. On at 10:10 a.m., during an interview, the MD said, "I cant tell you the status of the door alarms, I am aware of them. No one has given me any kind of budget or account to fix things. I don't know if its an outside vendor that is required to fix the door alarms. This is a memory care facility and people, the door alarms should be engaged all the time. Last week I saw the door wire hanging out of the door. I was not aware the emergency fire light was broken.	A 152			

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A 152	Continued From page 39 The MD verified there is an odor in Cottage #2. The MD said, I don't know how often the gate codes are changed. When there is employee turnover the codes should be changed. On at 11:00 a.m., during an interview with the Activities Director (AD), the AD stated, "the odor in Cottage #2 is terrible." On at 11:30 a. m., during an interview with the Executive Director (ED), the ED stated "I know the odor is present, I think it has permeated the floors, the odor was emanating from under the floorboards in Cottage #2. The ED said, Cottage #2 has been neglected, the curtains are hanging, the doors are damaged, there are sticking out of the doors where the alarms were. I did not know the emergency fire light was broken and taped with duct tape. The ED stated she was waiting for approval to move the residents to another cottage in order to do necessary renovations. On at 12:30 p.m., during an interview with the Maintenance Director, the MD stated that the codes for the main gates should be changed every month or two. The MD acknowledged the broken gate and said he was not aware of it. Class III	A 152		