

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964394	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 03/19/2026
NAME OF PROVIDER OR SUPPLIER SALMO 23 ELDER CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 277 EAST 4 STREET HIALEAH, FL 33010		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 000}	Initial Comments A revisit survey was conducted at Salmo 23 Elder Care on . Deficiencies were identified at the time of the survey.	{A 000}		
{A 030} SS=E	59A-36.007(5) FAC; 429.28() FS 429.27 Resident Care - Rights & Facility Procedures 59A-36.007 (5) RESIDENT RIGHTS AND FACILITY PROCEDURES. (a) A copy of the Resident Bill of Rights as described in Section 429.28, F.S., or a summary provided by the Long-Term Care Ombudsman Program must be posted in full view in a freely accessible resident area, and included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. (b) In accordance with Section 429.28, F.S., the facility must have a written grievance procedure for receiving and responding to resident complaints and a written procedure to allow residents to recommend changes to facility policies and procedures. The facility must be able to demonstrate that such procedure is implemented upon receipt of a complaint. (c) The telephone number for lodging complaints against a facility or facility staff must be posted in full view in a common area accessible to all residents. The telephone numbers are: the Long-Term Care Ombudsman Program, 1(888)831-0404; , Rights Florida, 1(800)342-0823; the Agency Consumer Hotline 1(888)419-3456, and the statewide toll-free telephone number of the Florida Hotline, 1(800)96- or 1(800)962-2873. The telephone numbers must be posted in close proximity to a telephone accessible by residents and the text must be a minimum of 14-point font. (d) The facility must have a written statement of	{A 030}		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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{A 030}	Continued From page 1 its house rules and procedures that must be included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. The rules and procedures must at a minimum address the facility's policies regarding: 1. Resident responsibilities; 2. and tobacco use; 3. Medication storage; 4. Resident elopement; 5. Reporting resident, neglect, and 6. Administrative and housekeeping schedules and requirements; 7. control, sanitation, and standard precautions; 8. The requirements for coordinating the delivery of services to residents by third party providers; 9. Assistive devices; and 10. Physical (e) Residents may not be required to perform any work in the facility without compensation. Residents may be required to clean their own sleeping areas or apartments if the facility rules or the facility contract includes such a requirement. If a resident is employed by the facility, the resident must be compensated in compliance with state and federal wage laws. (f) The facility must provide residents with convenient access to a telephone to facilitate the resident's right to unrestricted and private communication, pursuant to Section 429.28(1)(d), F.S. The facility must allow unidentified telephone calls to residents. For facilities with a licensed capacity of 17 or more residents in which residents do not have private telephones, there must be, at a minimum, a readily accessible telephone on each floor of each building where residents reside.	{A 030}			

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{A 030}	Continued From page 2 429.28 Resident bill of rights.- (1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States as a resident of a facility. Every resident of a facility shall have the right to: (a) Live in a safe and decent living environment, free from _____ and neglect. (b) Be treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy. (c) Retain and use his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the facility can demonstrate that such would be unsafe, impractical, or an infringement upon the rights of other residents. (d) Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations. (e) Freedom to participate in and benefit from community services and activities and to pursue the highest possible level of independence, autonomy, and interaction within the community. (f) Manage his or her financial affairs unless the resident or, if applicable, the resident's representative, designee, surrogate, guardian, or attorney in fact authorizes the administrator of the facility to provide safekeeping for funds as provided in s. 429.27. (g) Share a room with his or her spouse if both	{A 030}			

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{A 030}	Continued From page 3 are residents of the facility. (h) Reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather. (i) Exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor any attendance at religious services, shall be imposed upon any resident. (j) Assistance with obtaining access to adequate and appropriate health care. For purposes of this paragraph, the term "adequate and appropriate health care" means the management of medications, assistance in making . . . for health care services, the provision of or arrangement of transportation to health care . . . , and the performance of health care services in accordance with s. 429.255 which are consistent with established and recognized standards within the community. (k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally . . . , the guardian shall be given at least 45 days' notice of a nonemergency relocation or residency termination. Reasons for relocation must be set forth in writing and provided to the resident or the resident's legal representative. The notice must state that the resident may contact the State Long-Term Care Ombudsman Program for assistance with relocation and must include the statewide toll-free telephone number of the program. In order for a	{A 030}		

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{A 030}	Continued From page 4 facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction. (1) Present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing officials, or any other person without _____, interference, coercion, discrimination, or reprisal. Each facility shall establish a grievance procedure to facilitate the residents' exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, to be active in, and to associate with advocacy or special interest groups. (2) The administrator of a facility shall ensure that a written notice of the rights, _____, and prohibitions set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. The notice must include the statewide toll-free telephone number and e-mail address of the State Long-Term Care Ombudsman Program and the telephone number of the local ombudsman council, the Elder _____ Hotline operated by the Department of Children and Families, and, if applicable, _____, Rights Florida, where complaints may be lodged. The notice must state that a complaint made to the Office of State Long-Term Care Ombudsman or a local long-term care ombudsman council, the names and identities of the residents involved in the complaint, and the identity of complainants are kept confidential pursuant to s. 400.0077 and that retaliatory action cannot be taken against a resident for presenting grievances or for exercising any other resident right. The facility must ensure a resident's access to a telephone to call the State Long-Term Care Ombudsman	{A 030}			

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{A 030}	Continued From page 5 Program or local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and Rights Florida. 429.27 Property and personal affairs of residents.- (1)(a) A resident shall be given the option of using his or her own belongings, as space permits; choosing his or her roommate; and, whenever possible, unless the resident is adjudicated or under state law, managing his or her own affairs. (b) The admission of a resident to a facility and his or her presence therein shall not confer on the facility or its owner, administrator, employees, or representatives any authority to manage, use, or dispose of any property of the resident; nor shall such admission or presence confer on any of such persons any authority or responsibility for the personal affairs of the resident, except that which may be necessary for the safe management of the facility or for the safety of the resident. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure that residents were treated with consideration and respect and recognize resident's personal dignity, individuality, and the need for privacy. The facility also failed to provide a 45-day notice of termination of residency for one out of sixteen sampled residents (Resident #1). Staff were unable to communicate with residents for lunch preferences for one out of sixteen sampled residents (Resident # 9)	{A 030}			

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{A 030}	Continued From page 6 Findings Included: 1) Observation on _____ at 10:50am showed that in Resident # 14, 15, and 16's room there was a bed blocking access to the closet. (photographic evidence obtained) During an interview on _____ at 10:50am Staff C stated that they helped the residents get their clothing from the closet, when asked if residents were able to access the closet. Observation on _____ at 11:07am showed that in Resident#4, 11 and 12's room there was a closet that was locked and label no entry permitted. The closet was empty and had a hole in the floor and shelving. During an interview on _____ at 11:07am the Administrator stated that the closet is an electrical room but that they plan on allowing the residents to use the space in the future, when asked about the locked closet. Observation on _____ at 11:10am showed that several of the rooms did not have closets or wardrobes for residents to hang clothing. During an interview on _____ at 11:08am the Administrator stated that the facility was grandfather, and previous surveys did not require closets for residents, when asked why there was a lack of closet space for residents to hang their clothing. When asked for documentation of an exemption to the regulation, the administrator stated she did not have that. Observation on _____ at 11:09am in the dining room on the first floor, and in public view,	{A 030}			

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{A 030}	Continued From page 7 there was a list of residents who were under hospice care, taking _____, and had _____. During an interview on _____ at 11:10am the Administrator stated yes, but she did not consider it a big deal because residents know each other, when asked if she believed that the information posted publicly was private in nature. 2) During an interview on _____ at 12:07pm the Administrator stated that Resident # 1 was not provided with a 45-day notice nor did he notify the facility directly that he would not be returning. The Administrator stated that Resident # 1 told his doctor and he was moved by the case manager, and not them. The Administrator stated yes, when asked if the resident could make his own decisions. A review of an undated letter from the resident's physiatrist stated that the resident was _____ and displaying offensive behavior to others and that the resident wanted to be moved to a larger facility to preach as a reason why the resident was unfit for continued residency. The doctor stated that Resident #1 was offered placement at another sister facility only. During an interview on _____ at 12:10am Staff F stated that they did not know that they needed to provide the residents with 45-day notice in these circumstances. 3) Observation on _____ at 11:32am Resident # 9 did not want to eat fish and told Staff B that she wanted a grill cheese sandwich. Resident # 9 spoke a little Spanish and Staff B spoke a little _____.	{A 030}			

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{A 030}	Continued From page 8 English. Staff B was going to make Resident # 9 a cream cheese and jelly sandwich. During an interview on _____ at 11:40am Staff B stated she understood Resident #9's request. During an interview on _____ at 12:35am Resident # 9 stated that she does not like the food much and she desired foods like spaghetti and macaroni but does not want to make it hard for staff. Resident # 9 stated that she was to peanut butter. She stated that she did not want to eat fish because it was usually mushy. A review of the posted menu and alternative menu showed that fish was the main protein on the menu for _____ and the alternative menu permitted a grill cheese sandwich, ham and cheese sandwich, meat balls or beef with spaghetti, canned pasta, or peanut butter and jelly sandwich. Uncorrected Class III	{A 030}			
A 054 SS=D	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication	A 054			

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A 054	Continued From page 9 observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical , the facility must, pursuant to Section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on observation, interview, and record review the facility failed to maintain record of prescribing physician's annual evaluation of the use of the medication for one of sixteen sampled resident (Resident # 9). Findings included: Observation on at 10:40am showed that Resident # 9 was alert and awake but was in her room in bed. During an interview at at 12:35am Resident # 9 stated that she does not like that she gets her medications in the morning because they make her drowsy. Resident # 9 stated that she wants to be awake in the morning and did not	A 054			

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A 054	Continued From page 10 want to go to bed. A review of the medications that Resident # 9 was taking showed; 500 mg, 60 mg, and .5mg at in the morning and 150mg, 4 mg, 1mg, and .5mg in the evening. A review of Resident # 9 health assessment dated showed that resident was diagnosis with and unspecified A review of Resident # 9 records showed that there was no annual evaluation by the prescribing physician for the use of chemical During an interview at 1:00pm the Administrator stated that she was unaware that there was a necessity to have an annual evaluation from a physician. When asked if she knew whether medications were for treatment or she did not know. A review of the resident rights notice signed on showed that the resident has a right to be free from chemical and physical except as requested by a physician. (photographic evidence obtained) Class III	A 054			
{A 093} SS=D	59A-36.012(2) FAC Food Service - Dietary Standards (2) DIETARY STANDARDS. (a) The meals provided by the assisted living facility must be planned based on the current	{A 093}			

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{A 093}	Continued From page 11 USDA Dietary Guidelines for Americans, 2020-2025, which are incorporated by reference and available for review at: http://www.frules.org/Gateway/reference.asp?No=Ref-04003, and the current table of Dietary Reference Intakes established by the Food and Nutrition Board of the Institute of Medicine of the National Academies, 2019, which are incorporated by reference and available for review at: https://ods.od.nih.gov/HealthInformation/Dietary_Reference_Intakes.aspx. Therapeutic diets must meet these nutritional standards to the extent possible. (b) The residents' nutritional needs must be met by offering a variety of meals adapted to the food habits, preferences, and physical abilities of the residents, and must be prepared through the use of standardized recipes. For facilities with a licensed capacity of 16 or fewer residents, standardized recipes are not required. Unless a resident chooses to eat less, the facility must serve the standard minimum portions of food according to the Dietary Reference Intakes. (c) All regular and therapeutic menus to be used by the facility must be reviewed annually by a licensed or registered dietitian, a licensed nutritionist, or a registered dietetic technician supervised by a licensed or registered dietitian, or a licensed nutritionist to ensure the meals meet the nutritional standards established in this rule. The annual review must be documented in the facility files and include the original signature of the reviewer, registration or license number, and date reviewed. Portion sizes must be indicated on the menus or on a separate sheet. 1. Daily food servings may be divided among three or more meals per day, including snacks, as necessary to accommodate resident needs	{A 093}			

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{A 093}	Continued From page 12 and preferences. 2. Menu items may be substituted with items of comparable nutritional value based on the seasonal availability of fresh produce or the preferences of the residents. (d) Menus must be dated and planned at least 1 week in advance for both regular and therapeutic diets. Residents must be encouraged to participate in menu planning. Planned menus must be conspicuously posted or easily available to residents. Regular and therapeutic menus as served, with substitutions noted before or when the meal is served, must be kept on file in the facility for 6 months. (e) Therapeutic diets must be prepared and served as ordered by the health care provider. 1. Facilities that offer residents a variety of food choices through a select menu, buffet style dining, or family style dining are not required to document what is eaten unless a health care provider's order indicates that such monitoring is necessary. However, the food items that enable residents to comply with the therapeutic diet must be identified on the menus developed for use in the facility. 2. The facility must document a resident's refusal to comply with a therapeutic diet and provide notification to the resident's health care provider of such refusal. (f) For facilities serving three or more meals a day, no more than 14 hours must elapse between the end of an evening meal containing a protein food and the beginning of a morning meal. Intervals between meals must be evenly distributed throughout the day with not less than 2 hours nor more than 6 hours between the end of one meal and the beginning of the next. For residents without access to kitchen facilities, snacks must be offered at least once per day.	{A 093}			

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{A 093}	Continued From page 13 Snacks are not considered to be meals for the purposes of the time between meals. (g) Food must be served attractively at safe and palatable temperatures. All residents must be encouraged to eat at tables in the dining areas. A supply of eating ware sufficient for all residents, including adaptive equipment if needed by any resident, must be on (h) A 3-day supply of nonperishable food, based on the number of weekly meals the facility has with residents to serve, must be on at all times. The quantity must be based on the resident census and not on licensed capacity. The supply must consist of foods that can be stored safely without refrigeration. Water sufficient for drinking and food preparation must also be stored, or the facility must have a plan for obtaining water in an emergency, with the plan coordinated with and reviewed by the local disaster preparedness authority. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to offer a variety of meals adapted to the food habits, preferences, and physical abilities of the residents. Observation on at 11:32am Resident # 9 did not want to eat fish and told Staff B that she wanted a grill cheese sandwich. Resident # 9 spoke a little Spanish and Staff B spoke a little English. Staff B was going to make Resident # 9 a cream cheese and jelly sandwich. During an interview on at 11:40am Staff B stated she understood Resident #9's request. During an interview on at 12:35am Resident # 9 stated that she does not like the	{A 093}			

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{A 093}	Continued From page 14 food much and she desired foods like spaghetti and macaroni but does not want to make it hard for staff. Resident # 9 stated that she was ~ to peanut butter. She stated that she did not want to eat fish today because it was usually mushy. A review of the posted menu and alternative menu showed that fish was the main protein on the menu for ~ and the alternative menu permitted a grill cheese sandwich, ham and cheese sandwich, meat balls or beef with spaghetti, canned pasta, or peanut butter and jelly sandwich. (photographic evidence obtained) During an interview on ~ at 12:40am the Administrator stated that she had not contacted the nutritionist to see if the resident preferences and what was going to be served to her were nutritionally appropriate and permitted. When asked if a cream cheese and jelly sandwich were on the alternative menu, the Administrator said no. Observation on ~ at 12:50pm showed the Resident # 9 was eating a sandwich. During an interview on ~ at 12:52am the Administrator stated that she spoke to the nutritionist who stated that she can have a ham and cheese sandwich without the ham. When asked what about the jelly, the administrator said the nutritionist did not approve of that and that they could not give her peanut butter and jelly because of her ~. The administrator also stated that they considered the resident's preference when establishing a menu, when asked what about Resident # 9 preferences. Uncorrected Class III	{A 093}			

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{A 152} SS=D	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable _____ to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, _____ or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be _____.	{A 152}			

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{A 152}	Continued From page 16 This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to have closets or wardrobe space for hanging clothing for residents. Finding included: Observation on _____ at 10:50am showed that in Resident # 14, 15, and 16's room there was a bed blocking access to the closet. (photographic evidence obtained) During an interview on _____ at 10:50am Staff C stated that we helped the residents get their clothing from the closet, when asked if residents were able to access the closet. Observation on _____ at 11:07am showed that in Resident#4, 11 and 12's room there was a closet that was locked and label no entry permitted. The closet was empty and had a hole in the floor and shelving. During an interview on _____ at 11:07am the Administrator stated that the closet is an electrical room but that they plan on allowing the residents to use the space in the future, when asked about the locked closet. Observation on _____ at 11:10am showed that several of the rooms did not have closets or wardrobes for residents to hang clothing. During an interview on _____ at 11:08am the Administrator stated that the facility was grandfathered, and previous surveys did not require closet for residents, when asked why there was there a lack of closet space for residents to hang their clothing. When asked for	{A 152}			

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{A 152}	Continued From page 17 documentation of an exemption to the regulation, the administrator stated she did not have that. Uncorrected Class III	{A 152}			
{A 160} SS=D	59A-36.015(1) FAC Records - Facility 59A-36.015 Records. The facility must maintain required records in a manner that makes such records readily available at the licensee's physical address for review by a legally authorized entity. If records are maintained in an electronic format, facility staff must be readily available to access the data and produce the requested information. For purposes of this section, "readily available" means the ability to immediately produce documents, records, or other such data, either in electronic or paper format, upon request. (1) FACILITY RECORDS. Facility records must include: (a) The facility's license displayed in a conspicuous and public place within the facility. (b) An up-to-date admission and discharge log listing the names of all residents and each resident's: 1. Date of admission, the facility or place from which the resident was admitted, and if applicable, a notation indicating that the resident was admitted with a _____; and, 2. Date of discharge, reason for discharge, and identification of the facility or home address to which the resident was discharged. Readmission of a resident to the facility after discharge requires a new entry in the log. Discharge of a resident is not required if the facility is holding a bed for a resident who is out of the facility but	{A 160}			

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{A 160}	Continued From page 18 intending to return pursuant to Rule 59A-36.018, F.A.C. If the resident dies while in the care of the facility, the log must indicate the date of (c) A log listing the names of all temporary emergency placement and respite care residents if not included on the log described in paragraph (b). (d) The facility's emergency management plan, with documentation of review and approval by the county emergency management agency, as described in Rule 59A-36.019, F.A.C., that must be readily available by facility staff. (e) The facility's liability insurance policy required in Rule 59A-36.013, F.A.C. (f) For facilities that have a surety bond, a copy of the surety bond currently in effect as required by Rule 59A-36.013, F.A.C. (g) The admission package presented to new or prospective residents (less the resident's contract) described in Rule 59A-36.006, F.A.C. (h) If the facility advertises that it provides special care for persons with 's or related , a copy of all such facility advertisements as required by Section 429.177, F.S. (i) A grievance procedure for receiving and responding to resident complaints and recommendations as described in Rule 59A-36.007, F.A.C. (j) All food service records required in Rule 59A-36.012, F.A.C., including menus planned and served and county health department inspection reports. Facilities that contract for food services, must include a copy of the contract for food services and the food service contractor's license or certificate to operate. (k) All fire safety inspection reports issued by the local authority or the State Fire Marshal pursuant to Section 429.435, F.S., and rule Chapter	{A 160}			

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{A 160}	Continued From page 19 69A-40, F.A.C., issued within the last 2 years. (l) All sanitation inspection reports issued by the county health department pursuant to Section 381.031, F.S., and Chapter 64E-12, F.A.C., issued within the last 2 years. (m) Pursuant to Section 429.35, F.S., all completed survey, inspection and complaint investigation reports, and notices of sanctions and moratoriums issued by the agency within the last 5 years. (n) The facility's resident elopement response policies and procedures. (o) The facility's documented resident elopement response drills. (p) The facility's policies and procedures pursuant to subsection 59A-36.007(10), F.A.C.; (q) The facility's prevention policies and procedures; (r) The facility's medication practices; (s) The facility's policy on physical ; (t) The facility's policy on assistive devices; (u) The facility's policy on third-party providers; (v) The facility's policy on visitation pursuant to Section 408.823(2)(a), F.S.; (w) For facilities licensed as limited mental health, extended congregate care, or limited nursing services, records required as stated in Rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on observation and interviews, the facility failed to display the facility records in a conspicuous and public area. Finding Included: Observation on at 10:50am showed that there was an office in the rear of the facility in a shed. (photographic evidence obtained)	{A 160}			

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{A 160}	Continued From page 20 During an interview on _____ at 10:51am the Administrator stated that the office was just unlocked and was for staff, when asked if the shed was kept unlocked. Observation on _____ at 11:09am showed that in the dining room on the first floor, and in public view, there was a list of residents who were under hospice care, taking _____, and had _____. During an interview on _____ at 11:10am the Administrator stated yes, but she did not consider it a big deal because residents know each other, when asked if she believed that the information posted publicly was private in nature. When asked where the facility records were posted, she stated in the office. Uncorrected Class III	{A 160}			

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{A 000}	Initial Comments A revisit survey was conducted at Salmo 23 Elder Care on . Deficiencies were identified at the time of the survey.	{A 000}		
{A 030} SS=E	59A-36.007(5) FAC; 429.28() FS 429.27 Resident Care - Rights & Facility Procedures 59A-36.007 (5) RESIDENT RIGHTS AND FACILITY PROCEDURES. (a) A copy of the Resident Bill of Rights as described in Section 429.28, F.S., or a summary provided by the Long-Term Care Ombudsman Program must be posted in full view in a freely accessible resident area, and included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. (b) In accordance with Section 429.28, F.S., the facility must have a written grievance procedure for receiving and responding to resident complaints and a written procedure to allow residents to recommend changes to facility policies and procedures. The facility must be able to demonstrate that such procedure is implemented upon receipt of a complaint. (c) The telephone number for lodging complaints against a facility or facility staff must be posted in full view in a common area accessible to all residents. The telephone numbers are: the Long-Term Care Ombudsman Program, 1(888)831-0404; , Rights Florida, 1(800)342-0823; the Agency Consumer Hotline 1(888)419-3456, and the statewide toll-free telephone number of the Florida Hotline, 1(800)96- or 1(800)962-2873. The telephone numbers must be posted in close proximity to a telephone accessible by residents and the text must be a minimum of 14-point font. (d) The facility must have a written statement of	{A 030}		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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{A 030}	Continued From page 1 its house rules and procedures that must be included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. The rules and procedures must at a minimum address the facility's policies regarding: 1. Resident responsibilities; 2. and tobacco use; 3. Medication storage; 4. Resident elopement; 5. Reporting resident, neglect, and 6. Administrative and housekeeping schedules and requirements; 7. control, sanitation, and standard precautions; 8. The requirements for coordinating the delivery of services to residents by third party providers; 9. Assistive devices; and 10. Physical (e) Residents may not be required to perform any work in the facility without compensation. Residents may be required to clean their own sleeping areas or apartments if the facility rules or the facility contract includes such a requirement. If a resident is employed by the facility, the resident must be compensated in compliance with state and federal wage laws. (f) The facility must provide residents with convenient access to a telephone to facilitate the resident's right to unrestricted and private communication, pursuant to Section 429.28(1)(d), F.S. The facility must allow unidentified telephone calls to residents. For facilities with a licensed capacity of 17 or more residents in which residents do not have private telephones, there must be, at a minimum, a readily accessible telephone on each floor of each building where residents reside.	{A 030}			

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{A 030}	Continued From page 2 429.28 Resident bill of rights.- (1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States as a resident of a facility. Every resident of a facility shall have the right to: (a) Live in a safe and decent living environment, free from _____ and neglect. (b) Be treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy. (c) Retain and use his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the facility can demonstrate that such would be unsafe, impractical, or an infringement upon the rights of other residents. (d) Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations. (e) Freedom to participate in and benefit from community services and activities and to pursue the highest possible level of independence, autonomy, and interaction within the community. (f) Manage his or her financial affairs unless the resident or, if applicable, the resident's representative, designee, surrogate, guardian, or attorney in fact authorizes the administrator of the facility to provide safekeeping for funds as provided in s. 429.27. (g) Share a room with his or her spouse if both	{A 030}			

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{A 030}	Continued From page 3 are residents of the facility. (h) Reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather. (i) Exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor any attendance at religious services, shall be imposed upon any resident. (j) Assistance with obtaining access to adequate and appropriate health care. For purposes of this paragraph, the term "adequate and appropriate health care" means the management of medications, assistance in making . . . for health care services, the provision of or arrangement of transportation to health care . . . , and the performance of health care services in accordance with s. 429.255 which are consistent with established and recognized standards within the community. (k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally . . . , the guardian shall be given at least 45 days' notice of a nonemergency relocation or residency termination. Reasons for relocation must be set forth in writing and provided to the resident or the resident's legal representative. The notice must state that the resident may contact the State Long-Term Care Ombudsman Program for assistance with relocation and must include the statewide toll-free telephone number of the program. In order for a	{A 030}		

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{A 030}	Continued From page 4 facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction. (1) Present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing officials, or any other person without _____, interference, coercion, discrimination, or reprisal. Each facility shall establish a grievance procedure to facilitate the residents' exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, to be active in, and to associate with advocacy or special interest groups. (2) The administrator of a facility shall ensure that a written notice of the rights, _____, and prohibitions set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. The notice must include the statewide toll-free telephone number and e-mail address of the State Long-Term Care Ombudsman Program and the telephone number of the local ombudsman council, the Elder _____ Hotline operated by the Department of Children and Families, and, if applicable, _____, Rights Florida, where complaints may be lodged. The notice must state that a complaint made to the Office of State Long-Term Care Ombudsman or a local long-term care ombudsman council, the names and identities of the residents involved in the complaint, and the identity of complainants are kept confidential pursuant to s. 400.0077 and that retaliatory action cannot be taken against a resident for presenting grievances or for exercising any other resident right. The facility must ensure a resident's access to a telephone to call the State Long-Term Care Ombudsman	{A 030}			

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{A 030}	Continued From page 5 Program or local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and Rights Florida. 429.27 Property and personal affairs of residents.- (1)(a) A resident shall be given the option of using his or her own belongings, as space permits; choosing his or her roommate; and, whenever possible, unless the resident is adjudicated or under state law, managing his or her own affairs. (b) The admission of a resident to a facility and his or her presence therein shall not confer on the facility or its owner, administrator, employees, or representatives any authority to manage, use, or dispose of any property of the resident; nor shall such admission or presence confer on any of such persons any authority or responsibility for the personal affairs of the resident, except that which may be necessary for the safe management of the facility or for the safety of the resident. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure that residents were treated with consideration and respect and recognize resident's personal dignity, individuality, and the need for privacy. The facility also failed to provide a 45-day notice of termination of residency for one out of sixteen sampled residents (Resident #1). Staff were unable to communicate with residents for lunch preferences for one out of sixteen sampled residents (Resident # 9)	{A 030}			

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964394	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 03/19/2026
NAME OF PROVIDER OR SUPPLIER SALMO 23 ELDER CARE			STREET ADDRESS, CITY, STATE, ZIP CODE 277 EAST 4 STREET HIALEAH, FL 33010		
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{A 030}	Continued From page 6 Findings Included: 1) Observation on _____ at 10:50am showed that in Resident # 14, 15, and 16's room there was a bed blocking access to the closet. (photographic evidence obtained) During an interview on _____ at 10:50am Staff C stated that they helped the residents get their clothing from the closet, when asked if residents were able to access the closet. Observation on _____ at 11:07am showed that in Resident#4, 11 and 12's room there was a closet that was locked and label no entry permitted. The closet was empty and had a hole in the floor and shelving. During an interview on _____ at 11:07am the Administrator stated that the closet is an electrical room but that they plan on allowing the residents to use the space in the future, when asked about the locked closet. Observation on _____ at 11:10am showed that several of the rooms did not have closets or wardrobes for residents to hang clothing. During an interview on _____ at 11:08am the Administrator stated that the facility was grandfather, and previous surveys did not require closets for residents, when asked why there was a lack of closet space for residents to hang their clothing. When asked for documentation of an exemption to the regulation, the administrator stated she did not have that. Observation on _____ at 11:09am in the dining room on the first floor, and in public view,	{A 030}			

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{A 030}	Continued From page 7 there was a list of residents who were under hospice care, taking _____, and had _____. During an interview on _____ at 11:10am the Administrator stated yes, but she did not consider it a big deal because residents know each other, when asked if she believed that the information posted publicly was private in nature. 2) During an interview on _____ at 12:07pm the Administrator stated that Resident # 1 was not provided with a 45-day notice nor did he notify the facility directly that he would not be returning. The Administrator stated that Resident # 1 told his doctor and he was moved by the case manager, and not them. The Administrator stated yes, when asked if the resident could make his own decisions. A review of an undated letter from the resident's physiatrist stated that the resident was _____ and displaying offensive behavior to others and that the resident wanted to be moved to a larger facility to preach as a reason why the resident was unfit for continued residency. The doctor stated that Resident #1 was offered placement at another sister facility only. During an interview on _____ at 12:10am Staff F stated that they did not know that they needed to provide the residents with 45-day notice in these circumstances. 3) Observation on _____ at 11:32am Resident # 9 did not want to eat fish and told Staff B that she wanted a grill cheese sandwich. Resident # 9 spoke a little Spanish and Staff B spoke a little _____.	{A 030}			

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{A 030}	Continued From page 8 English. Staff B was going to make Resident # 9 a cream cheese and jelly sandwich. During an interview on _____ at 11:40am Staff B stated she understood Resident #9's request. During an interview on _____ at 12:35am Resident # 9 stated that she does not like the food much and she desired foods like spaghetti and macaroni but does not want to make it hard for staff. Resident # 9 stated that she was to peanut butter. She stated that she did not want to eat fish because it was usually mushy. A review of the posted menu and alternative menu showed that fish was the main protein on the menu for _____ and the alternative menu permitted a grill cheese sandwich, ham and cheese sandwich, meat balls or beef with spaghetti, canned pasta, or peanut butter and jelly sandwich. Uncorrected Class III	{A 030}			
A 054 SS=D	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication	A 054			

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A 054	Continued From page 9 observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical , the facility must, pursuant to Section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on observation, interview, and record review the facility failed to maintain record of prescribing physician's annual evaluation of the use of the medication for one of sixteen sampled resident (Resident # 9). Findings included: Observation on at 10:40am showed that Resident # 9 was alert and awake but was in her room in bed. During an interview at at 12:35am Resident # 9 stated that she does not like that she gets her medications in the morning because they make her drowsy. Resident # 9 stated that she wants to be awake in the morning and did not	A 054		

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A 054	Continued From page 10 want to go to bed. A review of the medications that Resident # 9 was taking showed; 500 mg, 60 mg, and .5mg at in the morning and 150mg, 4 mg, 1mg, and .5mg in the evening. A review of Resident # 9 health assessment dated showed that resident was diagnosis with and unspecified A review of Resident # 9 records showed that there was no annual evaluation by the prescribing physician for the use of chemical During an interview at 1:00pm the Administrator stated that she was unaware that there was a necessity to have an annual evaluation from a physician. When asked if she knew whether medications were for treatment or she did not know. A review of the resident rights notice signed on showed that the resident has a right to be free from chemical and physical except as requested by a physician. (photographic evidence obtained) Class III	A 054			
{A 093} SS=D	59A-36.012(2) FAC Food Service - Dietary Standards (2) DIETARY STANDARDS. (a) The meals provided by the assisted living facility must be planned based on the current	{A 093}			

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{A 093}	Continued From page 11 USDA Dietary Guidelines for Americans, 2020-2025, which are incorporated by reference and available for review at: http://www.frules.org/Gateway/reference.asp?No=Ref-04003, and the current table of Dietary Reference Intakes established by the Food and Nutrition Board of the Institute of Medicine of the National Academies, 2019, which are incorporated by reference and available for review at: https://ods.od.nih.gov/HealthInformation/Dietary_Reference_Intakes.aspx. Therapeutic diets must meet these nutritional standards to the extent possible. (b) The residents' nutritional needs must be met by offering a variety of meals adapted to the food habits, preferences, and physical abilities of the residents, and must be prepared through the use of standardized recipes. For facilities with a licensed capacity of 16 or fewer residents, standardized recipes are not required. Unless a resident chooses to eat less, the facility must serve the standard minimum portions of food according to the Dietary Reference Intakes. (c) All regular and therapeutic menus to be used by the facility must be reviewed annually by a licensed or registered dietitian, a licensed nutritionist, or a registered dietetic technician supervised by a licensed or registered dietitian, or a licensed nutritionist to ensure the meals meet the nutritional standards established in this rule. The annual review must be documented in the facility files and include the original signature of the reviewer, registration or license number, and date reviewed. Portion sizes must be indicated on the menus or on a separate sheet. 1. Daily food servings may be divided among three or more meals per day, including snacks, as necessary to accommodate resident needs	{A 093}			

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{A 093}	Continued From page 12 and preferences. 2. Menu items may be substituted with items of comparable nutritional value based on the seasonal availability of fresh produce or the preferences of the residents. (d) Menus must be dated and planned at least 1 week in advance for both regular and therapeutic diets. Residents must be encouraged to participate in menu planning. Planned menus must be conspicuously posted or easily available to residents. Regular and therapeutic menus as served, with substitutions noted before or when the meal is served, must be kept on file in the facility for 6 months. (e) Therapeutic diets must be prepared and served as ordered by the health care provider. 1. Facilities that offer residents a variety of food choices through a select menu, buffet style dining, or family style dining are not required to document what is eaten unless a health care provider's order indicates that such monitoring is necessary. However, the food items that enable residents to comply with the therapeutic diet must be identified on the menus developed for use in the facility. 2. The facility must document a resident's refusal to comply with a therapeutic diet and provide notification to the resident's health care provider of such refusal. (f) For facilities serving three or more meals a day, no more than 14 hours must elapse between the end of an evening meal containing a protein food and the beginning of a morning meal. Intervals between meals must be evenly distributed throughout the day with not less than 2 hours nor more than 6 hours between the end of one meal and the beginning of the next. For residents without access to kitchen facilities, snacks must be offered at least once per day.	{A 093}			

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{A 093}	Continued From page 13 Snacks are not considered to be meals for the purposes of the time between meals. (g) Food must be served attractively at safe and palatable temperatures. All residents must be encouraged to eat at tables in the dining areas. A supply of eating ware sufficient for all residents, including adaptive equipment if needed by any resident, must be on (h) A 3-day supply of nonperishable food, based on the number of weekly meals the facility has with residents to serve, must be on at all times. The quantity must be based on the resident census and not on licensed capacity. The supply must consist of foods that can be stored safely without refrigeration. Water sufficient for drinking and food preparation must also be stored, or the facility must have a plan for obtaining water in an emergency, with the plan coordinated with and reviewed by the local disaster preparedness authority. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to offer a variety of meals adapted to the food habits, preferences, and physical abilities of the residents. Observation on at 11:32am Resident # 9 did not want to eat fish and told Staff B that she wanted a grill cheese sandwich. Resident # 9 spoke a little Spanish and Staff B spoke a little English. Staff B was going to make Resident # 9 a cream cheese and jelly sandwich. During an interview on at 11:40am Staff B stated she understood Resident #9's request. During an interview on at 12:35am Resident # 9 stated that she does not like the	{A 093}		

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{A 093}	Continued From page 14 food much and she desired foods like spaghetti and macaroni but does not want to make it hard for staff. Resident # 9 stated that she was to peanut butter. She stated that she did not want to eat fish today because it was usually mushy. A review of the posted menu and alternative menu showed that fish was the main protein on the menu for _____ and the alternative menu permitted a grill cheese sandwich, ham and cheese sandwich, meat balls or beef with spaghetti, canned pasta, or peanut butter and jelly sandwich, (photographic evidence obtained) During an interview on _____ at 12:40am the Administrator stated that she had not contacted the nutritionist to see if the resident preferences and what was going to be served to her were nutritionally appropriate and permitted. When asked if a cream cheese and jelly sandwich were on the alternative menu, the Administrator said no. Observation on _____ at 12:50pm showed the Resident # 9 was eating a sandwich. During an interview on _____ at 12:52am the Administrator stated that she spoke to the nutritionist who stated that she can have a ham and cheese sandwich without the ham. When asked what about the jelly, the administrator said the nutritionist did not approve of that and that they could not give her peanut butter and jelly because of her _____. The administrator also stated that they considered the resident's preference when establishing a menu, when asked what about Resident # 9 preferences. Uncorrected Class III	{A 093}			

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{A 152} SS=D	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable _____ to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, _____ or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be _____.	{A 152}		

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{A 152}	Continued From page 16 This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to have closets or wardrobe space for hanging clothing for residents. Finding included: Observation on _____ at 10:50am showed that in Resident # 14, 15, and 16's room there was a bed blocking access to the closet. (photographic evidence obtained) During an interview on _____ at 10:50am Staff C stated that we helped the residents get their clothing from the closet, when asked if residents were able to access the closet. Observation on _____ at 11:07am showed that in Resident#4, 11 and 12's room there was a closet that was locked and label no entry permitted. The closet was empty and had a hole in the floor and shelving. During an interview on _____ at 11:07am the Administrator stated that the closet is an electrical room but that they plan on allowing the residents to use the space in the future, when asked about the locked closet. Observation on _____ at 11:10am showed that several of the rooms did not have closets or wardrobes for residents to hang clothing. During an interview on _____ at 11:08am the Administrator stated that the facility was grandfathered, and previous surveys did not require closet for residents, when asked why there was there a lack of closet space for residents to hang their clothing. When asked for	{A 152}			

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{A 152}	Continued From page 17 documentation of an exemption to the regulation, the administrator stated she did not have that. Uncorrected Class III	{A 152}		
{A 160} SS=D	59A-36.015(1) FAC Records - Facility 59A-36.015 Records. The facility must maintain required records in a manner that makes such records readily available at the licensee's physical address for review by a legally authorized entity. If records are maintained in an electronic format, facility staff must be readily available to access the data and produce the requested information. For purposes of this section, "readily available" means the ability to immediately produce documents, records, or other such data, either in electronic or paper format, upon request. (1) FACILITY RECORDS. Facility records must include: (a) The facility's license displayed in a conspicuous and public place within the facility. (b) An up-to-date admission and discharge log listing the names of all residents and each resident's: 1. Date of admission, the facility or place from which the resident was admitted, and if applicable, a notation indicating that the resident was admitted with a _____; and, 2. Date of discharge, reason for discharge, and identification of the facility or home address to which the resident was discharged. Readmission of a resident to the facility after discharge requires a new entry in the log. Discharge of a resident is not required if the facility is holding a bed for a resident who is out of the facility but	{A 160}		

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{A 160}	Continued From page 18 intending to return pursuant to Rule 59A-36.018, F.A.C. If the resident dies while in the care of the facility, the log must indicate the date of (c) A log listing the names of all temporary emergency placement and respite care residents if not included on the log described in paragraph (b). (d) The facility's emergency management plan, with documentation of review and approval by the county emergency management agency, as described in Rule 59A-36.019, F.A.C., that must be readily available by facility staff. (e) The facility's liability insurance policy required in Rule 59A-36.013, F.A.C. (f) For facilities that have a surety bond, a copy of the surety bond currently in effect as required by Rule 59A-36.013, F.A.C. (g) The admission package presented to new or prospective residents (less the resident's contract) described in Rule 59A-36.006, F.A.C. (h) If the facility advertises that it provides special care for persons with 's or related , a copy of all such facility advertisements as required by Section 429.177, F.S. (i) A grievance procedure for receiving and responding to resident complaints and recommendations as described in Rule 59A-36.007, F.A.C. (j) All food service records required in Rule 59A-36.012, F.A.C., including menus planned and served and county health department inspection reports. Facilities that contract for food services, must include a copy of the contract for food services and the food service contractor's license or certificate to operate. (k) All fire safety inspection reports issued by the local authority or the State Fire Marshal pursuant to Section 429.435, F.S., and rule Chapter	{A 160}			

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964394	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 03/19/2026
NAME OF PROVIDER OR SUPPLIER SALMO 23 ELDER CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 277 EAST 4 STREET HIALEAH, FL 33010			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
{A 160}	Continued From page 19 69A-40, F.A.C., issued within the last 2 years. (l) All sanitation inspection reports issued by the county health department pursuant to Section 381.031, F.S., and Chapter 64E-12, F.A.C., issued within the last 2 years. (m) Pursuant to Section 429.35, F.S., all completed survey, inspection and complaint investigation reports, and notices of sanctions and moratoriums issued by the agency within the last 5 years. (n) The facility's resident elopement response policies and procedures. (o) The facility's documented resident elopement response drills. (p) The facility's policies and procedures pursuant to subsection 59A-36.007(10), F.A.C.; (q) The facility's prevention policies and procedures; (r) The facility's medication practices; (s) The facility's policy on physical ; (t) The facility's policy on assistive devices; (u) The facility's policy on third-party providers; (v) The facility's policy on visitation pursuant to Section 408.823(2)(a), F.S.; (w) For facilities licensed as limited mental health, extended congregate care, or limited nursing services, records required as stated in Rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on observation and interviews, the facility failed to display the facility records in a conspicuous and public area. Finding Included: Observation on at 10:50am showed that there was an office in the rear of the facility in a shed. (photographic evidence obtained)	{A 160}			

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964394	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 03/19/2026
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{A 160}	Continued From page 20 During an interview on _____ at 10:51am the Administrator stated that the office was just unlocked and was for staff, when asked if the shed was kept unlocked. Observation on _____ at 11:09am showed that in the dining room on the first floor, and in public view, there was a list of residents who were under hospice care, taking _____, and had _____. During an interview on _____ at 11:10am the Administrator stated yes, but she did not consider it a big deal because residents know each other, when asked if she believed that the information posted publicly was private in nature. When asked where the facility records were posted, she stated in the office. Uncorrected Class III	{A 160}			