Agency for Health Care Administration

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | AL11965982 | A. BUILDING: _____ B. WING _____ | R 04/29/2026 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| TWO SISTER'S HOME CARE II CORP | 12335 NW 98 AVENUE HIALEAH GARDENS, FL 33018 |

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| {A 000} | Initial Comments<br><br>A revisit to a re-licensure survey was conducted at Two Sister's Home Care II on . Deficiencies were found to be uncorrected at the time of the survey. | {A 000} | | |
| {A 078} SS=D | 59A-36.010(2) FAC Staffing Standards - Staff<br><br>(2) STAFF.<br>(a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable . The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership.<br>1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of testing materials satisfies the annual examination requirement. An individual with a positive test must submit a health care provider's statement that the individual does not constitute a risk of .<br>2. If any staff member has, or is suspected of having, a communicable , such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable .<br>(b) Staff must be qualified to perform their | {A 078} | | |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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| {A 078} | Continued From page 1<br>assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter.<br>(c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C.<br>(d) An assisted living facility to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents.<br>(e) For facilities with a licensed capacity of 17 or more residents, the facility must:<br>1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and,<br>2. Maintain time sheets for all staff.<br>(f) Level 2 background screening must be conducted for staff, including staff by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S.<br><br>This Statute or Rule is not met as evidenced by:<br>Based on interview and record review, the facility failed to ensure that the staff were qualified to perform their duties according to their level of training and experience for two out of three (Staff B and Staff C) sampled staff members. Staff could not accurately describe ( ) and Thrusts | {A 078} | | |

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| {A 078} | Continued From page 2<br><br>(Heimlich Maneuver).<br><br>Findings Included:<br><br>Interviewed on at 10:51 AM Staff B (Caregiver) stated that she stopped after 30 , and two breaths because rescue personnel normally arrived in three minutes. Staff B further stated that she was older and did not know whether she would be able to complete a second round of .<br><br>Interviewed on at 11:00 AM Staff C (Caregiver) stated that, in the event of a choking victim, she would perform 30 , and call 911. Staff C further stated that she had been trained and would perform if someone was choking. Staff C did not state at any point that she would perform thrusts.<br><br>According to the American Association, " should be continued until the victim demonstrates signs of life or emergency medical services assume care."<br><br>According to the American Association, " choking victims should receive alternating five blows and five thrusts until the object is expelled or the person becomes unresponsive."<br><br>A review of Staff B's personnel records showed a hire date of and current First Aid training dated .<br><br>A review of Staff C's personnel records showed a hire date of and current First Aid training dated .<br><br>Class III | {A 078} | | |

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| {A 084} SS=D | 59A-36.011(6) FAC 429.52(6), FS Training - Assis Self-Admin Meds & Med Mgmt<br><br>59A-36.011<br>(6) ASSISTANCE WITH THE SELF-ADMINISTRATION OF MEDICATION AND MEDICATION MANAGEMENT. Unlicensed persons who will be providing assistance with the self-administration of medications as described in rule 59A-36.008, F.A.C., must meet the training requirements pursuant to section 429.52(6), F.S., prior to assuming this responsibility. Courses provided in fulfilment of this requirement must meet the following criteria:<br>(a) Training must cover state law and rule requirements with respect to the supervision, assistance, administration, and management of medications in assisted living facilities; procedures and techniques for assisting the resident with self-administration of medication including how to read a prescription label; providing the right medications to the right resident; common medications; the importance of taking medications as prescribed; recognition of side effects and adverse reactions and procedures to follow when residents appear to be experiencing side effects and adverse reactions; documentation and record keeping; and medication storage and disposal. Training shall include demonstrations of proper techniques, including techniques for control, and ensure unlicensed staff have adequately demonstrated that they have acquired the skills necessary to provide such assistance.<br>(b) The training must be provided by a registered nurse or licensed pharmacist who shall issue a training certificate to a trainee who demonstrates, in person and both physically and verbally, the ability to:<br>1. Read and understand a prescription label; | {A 084} | | |

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| {A 084} | Continued From page 4<br>2. Provide assistance with self-administration in accordance with section 429.256, F.S., and rule 59A-36.008, F.A.C., including:<br>a. Assist with oral dosage forms, , dosage forms, and , , , and dosage forms;<br>b. Measure liquid medications, break scored tablets, and crush tablets in accordance with prescription directions;<br>c. Recognize the need to obtain clarification of an "as needed" prescription order;<br>d. Recognize a medication order which requires judgment or discretion, and to advise the resident, resident's health care provider or facility employer of inability to assist in the administration of such orders;<br>e. Complete a medication observation record;<br>f. Retrieve and store medication;<br>g. Recognize the general signs of adverse reactions to medications and report such reactions;<br>h. Assist residents with syringes that are prefilled with the proper dosage by a pharmacist and , that are prefilled by the manufacturer by taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident for self-injection;<br>i. Assist with ;<br>j. Use a to perform testing;<br>k. Assist residents with and continuous positive airway pressure (CPAP) devices, excluding the titration of the levels;<br>l. Apply and remove stockings and hosiery;<br>m. Placement and removal of bags, excluding the removal of the or | {A 084} | | |

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| {A 084} | Continued From page 5<br><br>manipulation of the site; and,<br>n. Measurement of , , rate, temperature, and , , rate.<br>(c) Unlicensed persons, as defined in section 429.256(1)(b), F.S., who provide assistance with self-administered medications and have successfully completed the initial 6 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility. The 2 hours of continuing education training may be provided online.<br>(d) Trained unlicensed staff who, prior to the effective date of this rule, assist with the self-administration of medication and have successfully completed 4 hours of assistance with self-administration of medication training must complete an additional 2 hours of training that focuses on the topics listed in sub-subparagraphs (6)(b)2.h.-n. of this section, before assisting with the self-administration of medication procedures listed in sub-subparagraphs (6)(b)2.h.-n.<br><br>429.52<br>(6) Staff assisting with the self-administration of medications under s. 429.256 must complete a minimum of 6 additional hours of training provided by a registered nurse or a licensed pharmacist before providing assistance. Two hours of continuing education are required annually thereafter. The agency shall establish by rule the minimum requirements of this training<br><br>This Statute or Rule is not met as evidenced by:<br>Based on interview and record review the facility failed to ensure that one out of three sample staff had the 2-hour update annually training for | {A 084} | | |

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| {A 084} | Continued From page 6<br><br>assistance with self-administration of medication (Administrator).<br><br>Findings Included:<br><br>A review of Administrator's personnel file showed an expired two-hour continuing education medication training dated .<br><br>Interviewed on at 11:09 AM the Administrator stated that, "It's still good." However, after reviewing the date, she confirmed that the training had already expired.<br><br>Class III | {A 084} | | |
| A 152 SS=E | 59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other<br><br>(3) OTHER REQUIREMENTS.<br>(a) All facilities must:<br>1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.;<br>2. Be maintained free of hazards; and,<br>3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order.<br>(b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings:<br>1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable to ensure easy access by the resident,<br>2. A closet or wardrobe space for hanging | A 152 | | |

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| A 152 | Continued From page 7<br><br>clothes,<br>3. A dresser, or other furniture designed for storage of clothing or personal effects,<br>4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and,<br>5. A comfortable chair, if requested.<br>(c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency.<br>(d) Residents who use portable bedside commodes must be provided with privacy during use.<br>(e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be .<br><br>This Statute or Rule is not met as evidenced by:<br>Based on observation and interview, the facility failed to provide a safe living environment, free of hazards for one of six sampled residents (Resident #2). In addition, the facility also had unsecured cleaning supplies that were accessible to residents.<br><br>Findings Included:<br><br>1)<br>Observation on at 9:38 AM revealed in # that a chair had been placed at the of the bed, positioned in the corner near Resident #2 while the hospice resident was lying asleep in bed. Further observation showed Staff B (Caregiver) immediately removed the chair upon entering the room.<br><br>Interviewed on at 9:38 AM Staff B stated that she and Staff C (Caregiver) were cleaning and mopping the floor. | A 152 | | |

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| A 152 | Continued From page 8<br><br>2)<br>Observation on at 9:37 AM revealed in the kitchen area that a bottle of laundry detergent was left unsecured on the countertop. Staff B (Caregiver) observed removing the detergent and placing it under the unsecured kitchen sink. Further observation revealed that bleach, window cleaner, and max strength drain cleaner were stored under the kitchen sink and were accessible to residents.<br><br>Interviewed on at 9:37 AM Staff B stated that she was washing and that she would put the detergent away immediately.<br><br>Class III | A 152 | | |