

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911215	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/13/2026
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

HARBOUR HEALTH ASSISTED LIVING

**23013 WESTCHESTER BLVD
PORT CHARLOTTE, FL 33980**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A relicensure, emergency power plan monitoring, health facility reporting system and complaint investigation for #2025015485 was conducted at Harbour Health Assisted Living on _____ through _____. Deficiencies were identified at the time of the survey.	A 000		
A 032 SS=D	59A-36.007(7) FAC Resident Care - Elopement Standards 59A-36.007 (7) ELOPEMENT STANDARDS. (a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days. 1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement	A 032		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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A 032	Continued From page 1 at all times. 2. The facility must have a photo identification of at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative. (b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for: 1. An immediate search of the facility and premises, 2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities, 3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and, 4. The continued care of all residents within the facility in the event of an elopement. (c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to Section 429.41(1)(k), F.S. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to ensure residents deemed an elopement risk have identification on their persons to include their name, the facility's name, address, and telephone number for 6	A 032		

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A 032	Continued From page 2 (Resident #16, #17, #18, #19, #20, #21) of 9 residents deemed an elopement risk. The findings included: Record review of the Magnolia Memory Care (MC) Elopement binder indicated photos of Resident #16, #17, #18, #19, #20, and #21, indicating them to be elopement risk. On _____ at 11:50 a.m., during a tour of the Memory Care Unit, there were 9 sitting residents sitting in a common area. There were no identification bracelets or forms of identification observed on any of the residents. On _____, at 12:10 p.m., during observation of the Memory Care lunch service, Resident #20 was observed sitting in the dining room. Resident #20 was not observed to have any identification of any kind on his person. On _____ at 12:35 p.m., during an interview, Certified Nursing Assistant (CNA) Staff G said that they don't do identification bracelets here; or at least she has never seen them and she's been here for years. On _____ at 12:40 p.m., during an interview, CNA Staff H said that they don't have identification for any of these residents in the Memory Care. Staff H said she has heard of it done in some of the places that she worked in the past, but not here. Staff H said she just keeps an _____ on everyone. Staff H said there's an elopement binder in the nurse's station.	A 032		

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A 032	Continued From page 3 On _____, review of Resident #16's record revealed an Agency for Healthcare Administration (AHCA) Resident Health Assessment Form 1823 dated _____, indicating Resident #16 was an elopement risk with a diagnosis of _____ and a behavioral status of oriented to self and _____. On _____, review of Resident #17's record revealed an Agency for Healthcare Administration (AHCA) Resident Health Assessment Form 1823 dated _____, indicating Resident #17 was an elopement risk with a _____ status of _____. On _____, review of Resident #18's record revealed an Agency for Healthcare Administration (AHCA) Resident Health Assessment Form 1823 dated _____, indicating Resident #18 was an elopement risk with _____ status of _____ and special precautions of elopement risk. On _____, review of Resident #19's record revealed an Agency for Healthcare Administration (AHCA) Resident Health Assessment Form 1823 dated _____, indicating Resident #13 was an elopement risk with a _____ status of _____. On _____, review of Resident #20's record revealed an Agency for Healthcare Administration (AHCA) Resident Health Assessment Form 1823 dated _____, indicating Resident #20 was an elopement risk.	A 032		

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A 032	Continued From page 4 On, review of Resident #21's record revealed an Agency for Healthcare Administration (AHCA) Resident Health Assessment Form 1823 dated, indicating Resident #21 was an elopement risk with a status of On at 9:20 a.m., during an interview, Licensed Practical Nurse (LPN) Staff F said she considers all of her residents as an elopement risk. Staff F said they don't use resident identification at this facility. She said that she has seen them in others, but not here. On at 10:35 a.m., during a tour of the Memory Care unit, Resident #18 was observed sitting in the common area watching an activity. Resident #18 did not have any identification on her person. On at 10:37 a.m., during a tour of the Memory Care unit, Resident #16 was observed sitting in Resident #16 did not have any identification on her person. On at 10:37 a.m., during a tour of the Memory Care unit, Resident #17 was observed walking in the hallway. Resident #17 did not have any identification on her person. On at 10:37 a.m., during a tour of the Memory Care unit, Resident #21 was observed laying down in Resident #21 did not have any identification on his person.	A 032		

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A 032	Continued From page 5 On _____ at 10:39 a.m., during a tour of the Memory Care unit, Resident #19 was observed sitting in _____. Resident #19 did not have any identification on her person. On _____ at 10:39 a.m., during a tour of the Memory Care unit, Resident #20 was observed sitting in _____. Resident #20 did not have any identification on her person. On _____ at 10:42 a.m., during an interview, CNA Staff I said it is her job to be mindful to where everyone is. She said that there is no identification on any of the residents. On _____ at 10:55 a.m., during an interview, LPN Staff B said she is in charge of the caregivers in the Memory Care unit. Staff B said since she has been in the facility, she has not seen or put any identification bracelets on the residents, that includes their name, the facility's name, address and or telephone number On _____ at 11:30 a.m., during an interview, the Director of Health and Wellness (DHW) said that pretty much everyone in the Memory Care unit is an elopement risk. She said that they use the 1823 form as a supporting document for elopement risk. The Director of Health and Wellness acknowledged there were no identification on the elopement risk residents that included their name, the facility's name, address and to telephone number.	A 032		

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A 032	Continued From page 6 On _____ at 11:30 a.m., during an interview, the Executive Director (ED) said she was not sure what the regulation was in regard to identification but understands there's a need to make sure that at risk residents have identification on their person. The ED acknowledged Residents #16, #17, #18, 319, #20 and #21 all deemed as elopement risk, had no identification on their person that included their name, the facility name, address and telephone number. Class III	A 032			
A 081 SS=D	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52 (1)(a) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (b) Each assisted living facility employee must complete the training required under s. 430.5025. However, an employee of an assisted living facility licensed as a limited mental health facility under s. 429.075 is exempt from the training requirements under s. 430.5025(4)(d). (c) If an assisted living facility employee completes the 1-hour training required under s.	A 081			

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A 081	Continued From page 7 430.5025 before interacting with residents, such training may count toward the 2 hours of preservice orientation required under paragraph (a). (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to	A 081		

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A 081	Continued From page 8 facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to borne , may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and . The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects:	A 081			

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A 081	Continued From page 9 - Resident behavior and needs. - Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. - All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. - All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure all direct care employees completed 3 hours of Activities of Daily Living (ADL) and Behavioral Needs training for 2 (Staff D, Staff E) of 3 records reviewed. The findings included: On _____, record review of employee files revealed that Caregiver Staff D had a hire date of _____. Staff D's employee file contained no documentation of having completed 3 hours of	A 081			

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A 081	Continued From page 10 Activities of Daily Living and Behavioral Health training. On _____, record review of employee files revealed that Medication Technician Staff E had a hire date of _____. Staff E's employee file contained no documentation of having completed 3 hours of Activities of Daily Living and Behavioral Health training. On _____ at 12:55 p.m., during an interview, The Executive Director (ED) said there were some issues with the employee trainings and the proper certification. The ED acknowledged that the trainings weren't done. The ED said she knows that Caregivers and Medication Technicians are not exempt from the ADL training. Class III	A 081			
A 090 SS=D	59A-36.011(11) FAC Training - _____ (11) TRAINING. (a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding _____ (b) Newly hired facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policy and procedures regarding _____ within 30 days after employment.	A 090			

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A 090	Continued From page 11 (c) Training shall consist of the information included in rule 59A-36.009, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure all direct care employees completed 1 hour of () training for 2 (Staff D, Staff E,) of 3 records reviewed. The findings included: On , record review of employee files revealed that Caregiver Staff D had a hire date of . Staff D's employee file contained no documentation of having completed 1-hour training in . On , record review of employee files revealed that Medication Technician Staff E had a hire date of . Staff E's employee file contained no documentation of having completed 1-hour training in . On at 12:55 p.m., during an interview, The Executive Director (ED) said there were some issues with the employee trainings and the proper certification. The ED acknowledged that the trainings weren't done. Class III	A 090		

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ZZ875 SS=D	430.5025(4 &) / ; Training (4) Employees of covered providers must complete the following training for and related forms of : (a) Upon beginning employment, each employee must receive basic written information about interacting with persons who have or related forms of . (b) Within 30 days after beginning employment, each employee who provides personal care to or has regular contact with participants, patients, or residents must complete a 1-hour training program provided by the department. 1. The department shall provide training that is available online at no cost. The 1-hour training program shall contain information on understanding the basics about the most common forms of , how to identify the signs and symptoms of , and skills for communicating and interacting with persons with 's or related forms of . A record of the completion of the training program must be made available to the covered provider which identifies the training curricula, the name of the employee, and the date of completion. 2. A covered provider must maintain a record of the employee's completion of the training program and, upon written request of the employee, provide the employee with a copy of the record of completion consistent with the employer's written policies. 3. An employee who has completed the training required in this subsection is not required to repeat the program upon changing employment to a different covered provider. (c) Within 7 months after beginning employment for a home health agency, nurse registry, or companion or homemaker service provider, each	ZZ875		

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ZZ875	Continued From page 1 employee who provides personal care must complete 2 hours of training in addition to the training required in paragraphs (a) and (b). The additional training must include, but is not limited to, behavior management, promoting the person's independence in activities of daily living, and skills in working with families and caregivers. (d) Within 7 months after beginning employment for a nursing home, an assisted living facility, an adult family-care home, or an adult day care center, each employee who provides personal care must complete 3 hours of training in addition to the training required in paragraphs (a) and (b). The additional training must include, but is not limited to, behavior management, promoting the person's independence in activities of daily living, skills in working with families and caregivers, group and individual activities, maintaining an appropriate environment, and ethical issues. (e) For an assisted living facility, adult family-care home, or adult day care center that advertises and provides, or is designated to provide, specialized care for persons with _____, in addition to the training specified in paragraphs (a) and (b), employees must receive the following training: 1. Within 3 months after beginning employment, each employee who provides personal care to or has regular contact with the residents or participants must complete the additional 3 hours of training as provided in paragraph (d). 2. Within 6 months after beginning employment, each employee who provides personal care must complete an additional 4 hours of _____-specific training. Such training must include, but is not limited to, understanding _____ and related forms of _____, the stages of _____, communication strategies, medical information,	ZZ875			

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911215	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/13/2026
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

HARBOUR HEALTH ASSISTED LIVING

**23013 WESTCHESTER BLVD
PORT CHARLOTTE, FL 33980**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
ZZ875	Continued From page 2 and stress management. 3. Thereafter, each employee who provides personal care must participate in at least 4 hours of continuing education each calendar year through contact hours, on-the-job training, or electronic learning. For this subparagraph, the term "on-the-job training" means a form of direct coaching in which a facility administrator or his or her designee instructs an employee who provides personal care with guidance, support, or on experience to help develop and refine the employee's skills for caring for a person with or a related form of. The continuing education must cover at least one of the topics included in the -specific training in which the employee has not received previous training in the previous calendar year. The continuing education may be fulfilled and documented in a minimum of one quarter-hour increments through on-the-job training of the employee by a facility administrator or his or her designee or by an electronic learning, chosen by the facility administrator. On-the-job training may not account for more than 2 hours of continuing education each calendar year. (f)1. An employee provided, assigned, or referred by a health care services pool must complete the training required in paragraph (c), paragraph (d), or paragraph (e) that is applicable to the covered provider and the position in which the employee will be working. The documentation verifying the completed training and continuing education of the employee, if applicable, must be provided to the covered provider upon request. 2. A health care services pool must verify and maintain documentation as required under s. 400.980(5) before providing, assigning, or referring an employee to a covered provider.	ZZ875		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911215	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 05/13/2026
NAME OF PROVIDER OR SUPPLIER HARBOUR HEALTH ASSISTED LIVING			STREET ADDRESS, CITY, STATE, ZIP CODE 23013 WESTCHESTER BLVD PORT CHARLOTTE, FL 33980		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
ZZ875	Continued From page 3 (7) For a certified nursing assistant as defined in s. 464.201, training hours completed as required under this section may count toward the total hours of training required to maintain certification as a nursing assistant. (8) For a health care practitioner as defined in s. 456.001, training hours completed as required under this section may count toward the total hours of continuing education required by that practitioner's licensing board. (9) Each person employed, _____, or referred to provide services before _____, must complete the training required in this section before _____. Proof of completion of equivalent training completed before _____, shall substitute for the training required in subsection (4). Each person employed, _____, or referred to provide services on or after _____, may complete training using approved curriculum under paragraph (5)(d) until the effective date of the rules adopted by the department under subsection (6). This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to satisfy 430.5205 F.A.C. " _____ and Related Forms of Education and Training Act" ensuring all staff completed the one hour training video from the Department of Elder Affairs (DOEA) for 2 (Staff D, Staff E) of 3 records reviewed. The findings included: On _____, record review of employee files revealed _____ Caregiver Staff D had a hire date of _____. Staff D's employee file contained no documentation of having completed the required	ZZ875			

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911215	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 05/13/2026
NAME OF PROVIDER OR SUPPLIER HARBOUR HEALTH ASSISTED LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 23013 WESTCHESTER BLVD PORT CHARLOTTE, FL 33980			
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ZZ875	Continued From page 4 1-hour DOEA training video. On _____, record review of employee files revealed that Medication Technician Staff E had a hire date of _____. Staff E's employee file contained no documentation of having completed the required 1-hour DOEA training video. On _____ at 12:55 p.m., during an interview, the Executive Director (ED) said there were some issues with the employee trainings and the proper certification. The ED acknowledged the DOEA trainings weren't done. Class III	ZZ875			