



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

June 27, 2012

Administrator
Westover Home - ARC
1717 Westover Drive
Palatka, FL 32177

Re: CCR #2012002649

Dear Administrator:

This letter reports the findings of a complaint survey revisit conducted on June 22, 2012 by a representative of this office. Enclosed is the provider's copy of the Revisit Report, which indicates the previously cited deficiencies were found corrected on the day of the revisit. **You will not receive a copy of this report in the mail; you will only receive this faxed report.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw

Enclosure



6/27/2012

State Form: Revisit Report

(Y1) Provider / Supplier / CLIA /
Identification Number
AL11966583

(Y2) Multiple Construction
A. Building
B. Wing

(Y3) Date of Revisit
6/22/2012

Name of Facility

WESTOVER HOME - ARC

Street Address, City, State, Zip Code

1717 WESTOVER DRIVE
PALATKA, FL 32177

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date
ID Prefix A0030	Correction Completed 06/27/2012	ID Prefix A0160	Correction Completed 06/27/2012	ID Prefix AE210	Correction Completed 06/27/2012
Reg. # 58A-5.0182(6) FAC: 429.28 LSC		Reg. # 58A-5.024(1) FAC LSC		Reg. # 58A-5.0191(7) FAC LSC	
ID Prefix	Correction Completed	ID Prefix	Correction Completed	ID Prefix	Correction Completed
Reg. # LSC		Reg. # LSC		Reg. # LSC	
ID Prefix	Correction Completed	ID Prefix	Correction Completed	ID Prefix	Correction Completed
Reg. # LSC		Reg. # LSC		Reg. # LSC	
ID Prefix	Correction Completed	ID Prefix	Correction Completed	ID Prefix	Correction Completed
Reg. # LSC		Reg. # LSC		Reg. # LSC	
ID Prefix	Correction Completed	ID Prefix	Correction Completed	ID Prefix	Correction Completed
Reg. # LSC		Reg. # LSC		Reg. # LSC	

Reviewed By
State Agency
Reviewed By
CMS RO

Reviewed By

Reviewed By

Date:
07/05/12
Date:

Signature of Surveyor:

Signature of Surveyor:

Date:
07/05/12
Date:

Followup to Survey Completed on:

3/20/2012

Check for any Uncorrected Deficiencies. Was a Summary of
Uncorrected Deficiencies (CMS-2567) Sent to the Facility?

YES NO