

State Form: Revisit Report

(Y1) Provider / Supplier / CLIA / Identification Number AL11910374	(Y2) Multiple Construction A. Building B. Wing	(Y3) Date of Revisit 8/28/2012
Name of Facility WINDSOR COURT		Street Address, City, State, Zip Code 3700 N. FLAGLER DR WEST PALM BEACH, FL 33406

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report. Prefix codes shown to the left of each requirement on the survey report for:

(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date
ID Prefix A0030 Reg. # 58A-5.0182(6) FAC: 429.28 LSC	Correction Completed 09/28/2012	ID Prefix Reg. # LSC	Correction Completed	ID Prefix Reg. # LSC	Correction Completed
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Reviewed By State Agency Reviewed By CMS RO	Reviewed By <i>MS</i> Reviewed By	Date: 9-18-12 Date:	Signature of Surveyor: <i>N. Fries</i> Signature of Surveyor:	Date: 9-18-12 Date:
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Followup to Survey Completed on: 6/20/2012	Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility? YES NO
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RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

September 18, 2012

Administrator
Windsor Court
3700 N. Flagler Drive
West Palm Beach, FL 33406

RE: CCR #2012005907

Dear Administrator:

This letter reports the findings of a complaint survey revisit that was conducted on August 28, 2012 by a representative from this office. Attached is the provider's copy of the State Revisit Form, which indicates the deficiency finding that was cited on 6/20/12 was corrected.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the representative. Should you have any questions please call this office at (561) 381-5840.

Sincerely,

Arlene Mayo-Davis
for *Arlene Mayo-Davis*
Field Office Manager

AMD/lis
Enclosure

Headquarters
2727 Mahan Drive
Tallahassee, FL 32308
<http://ahca.myflorida.com>



Delray Beach Field Office
5150 Linton Boulevard, Suite 500
Delray Beach, FL 33484
Phone (561) 381-5840; Fax (561) 496-5924