Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11965897	A. BUILDING _____ B. WING _____	

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SUNNY HILLS OF HOMESTEAD	25268 SW 134th Avenue PRINCETON, FL 33032

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced Complaint Investigation survey CCR# 2012009712 of your Assisted Living Facility with Limited Nursing Services component was conducted on . At the time of the survey deficiencies were identified	A 000		
A 081 SS=B	58A-5.0191(2) FAC Training - Staff In-Service (2) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with Rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions, and facility sanitation procedures before providing personal care to residents. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to borne , may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting major incidents. 2. Reporting adverse incidents. 3. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility.	A 081		

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A 081	Continued From page 1 2. Recognizing and reporting resident neglect, and (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with Rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility ' s resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility ' s resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review and interview facility failed to have 1 out of 9 sampled employees did not have a certification in her file to state being trained in the areas of Control/Universal Precautions/Sanitation Precautions/Reporting Major Incidents/Reporting Adverse Incidents/Emergency Procedures& Evacuations/Residents Rights/Recognizingand	A 081		

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A 081	Continued From page 2 Reporting , Neglect and /Resident Behavior and Needs/ADL's/Elopement Policy and Procedures. Findings includes: 1. Record reviews revealed employee #3 (caretaker) who started on - did not have did not have any certifications in these areas Control/Universal Precautions/Sanitation Precautions/Reporting Major Incidents/Reporting Adverse Incidents/Emergency Procedures& Evacuations/Residents Rights/Recognizingand Reporting , Neglect and /Resident Behavior and Needs/ADL's/Elopement Policy and Procedures. 2.Interviewed Administrator/DON on @ 2:00 pm , stated that the facility used a DVD video to train it's employees in these areas. Class	A 081		
A 084 SS=D	58A-5.0191(5) FAC Training - Assis Self-Admin Meds & Med Mgmt (5) ASSISTANCE WITH SELF-ADMINISTERED MEDICATION AND MEDICATION MANAGEMENT. Unlicensed persons who will be providing assistance with self-administered medications as described in Rule 58A-5.0185, F.A.C., must meet the training requirements pursuant to Section 429.52(5), F.S., prior to assuming this responsibility. Courses provided in fulfilment of this requirement must meet the following criteria: (a) Training must cover state law and rule requirements with respect to the supervision, assistance, administration, and management of medications in assisted living facilities; procedures and techniques for assisting the	A 084		

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A 084	Continued From page 3	A 084		

resident with self-administration of medication including how to read a prescription label; providing the right medications to the right resident; common medications; the importance of taking medications as prescribed; recognition of side effects and adverse reactions and procedures to follow when residents appear to be experiencing side effects and adverse reactions; documentation and record keeping; and medication storage and disposal. Training shall include demonstrations of proper techniques and provide opportunities for hands-on learning through practice exercises.
(b) The training must be provided by a registered nurse or licensed pharmacist who shall issue a training certificate to a trainee who demonstrates an ability to:
1. Read and understand a prescription label;
2. Provide assistance with self-administration in accordance with Section 429.256, F.S., and Rule 58A-5.0185, F.A.C., including:
a. Assist with oral dosage forms, [illegible] dosage forms, and [illegible] and nasal dosage forms;
b. Measure liquid medications, break scored tablets, and crush tablets in accordance with prescription directions;
c. Recognize the need to obtain clarification of an " as needed " prescription order;
d. Recognize a medication order which requires judgment or discretion, and to advise the resident, resident ' s health care provider or facility employer of inability to assist in the administration of such orders;
e. Complete a medication observation record;
f. Retrieve and store medication; and
g. Recognize the general signs of adverse reactions to medications and report such reactions.
(c) Unlicensed persons, as defined in Section

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A 084	Continued From page 4	A 084		

429.256(1)(b), F.S., who provide assistance with self-administered medications and have successfully completed the initial 4 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility. The 2 hours of continuing education training shall only be provided by a licensed registered nurse, or a licensed pharmacist.

This Statute or Rule is not met as evidenced by:
Based on record review and interview facility failed to have 8 out of 9 sampled employees did not have certifications in their files to state being trained in the areas of ASSISTANCE WITH SELF-ADMINISTRATION.

Findings includes:
1. Record reviews revealed that none of the 8 out of 9 employees had any certifications in ASSISTANCE WITH SELF-ADMINISTRATION by a nurse or a pharmacist.
All of the sampled employees were given training by DVD's from an agency called VANGUARD from California and the facility trained the employees by the videos which are not approved by the Agency. Employees #2/#3/#4/#5/#6/#7/#8/#9 all had been given this training by the DVD videos. Employee #2 (CNA) started on / employee #3 CNA started on - / employee #4 (CNA) started on / employee #5 HHA started on and employee/ #6 HHA started on - /employee # 7 (CNA) started on /employee #8 (CNA) started on - and employee #9 (CNA) started on -, all

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A 084	Continued From page 5 did not have any certifications in their files. 2. Interviewed administrator/DON on @ 5:00 pm stated that the facility used the video's to train it's employees in these areas ASSISTANCE WITH SELF-ADMINISTRATION. Class	A 084		
A 085 SS=D	58A-5.0191(6) FAC Training - Nutrition & Food Service (6) NUTRITION AND FOOD SERVICE. The administrator or person designated by the administrator as responsible for the facility ' s food service and the day-to-day supervision of food service staff must obtain, annually, a minimum of 2 hours continuing education in topics pertinent to nutrition and food service in an assisted living facility. A certified food manager, licensed dietician, registered dietary technician or health department sanitarians are qualified to train assisted living facility staff in nutrition and food service. This Statute or Rule is not met as evidenced by: Based on record review and interview facility failed to have 9 out of 9 sampled employees did not have certifications in their files to state being trained in the areas of NUTRITION AND FOOD SERVICE Findings includes: 1. Record reviews revealed that none of the 9 out of 9 employees had any certifications in the their files stating they were trained in the areas of	A 085		

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A 085	Continued From page 6 NUTRITION AND FOOD SERVICE. All of the sampled employees were given training by DVD's from an agency called VANGUARD from California and the facility trained the employees by the videos which are not approved by the Agency. Employees #1/#2/#3/#4/#5/#6/#7/#8/#9 all had been given this training by the DVD videos. Employee #1 (administrator) started on / employee #2 (CNA) started on employee #3 CNA started on / employee #4 (CNA) started on / employee #5 HHA started on ; and employee/ #6 HHA started on / employee # 7 (CNA) started on /employee #8 (CNA) started on and employee #9 (CNA) started on , all did not have any certifications in their files for NUTRITION AND FOOD SERVICE. None of these employees were trained by a licensed Dietician. 2. Interviewed administrator/DON on @ 1:00 pm stated that the facility used the video's to train it's employees in this area. Also none of the above staff members were given training by their own dietician hired by the facility. Class III	A 085		
A 086 SS=B	58A-5.0191(9) FAC Training - ADRD (9) 'S AND RELATED (" ADRD ") TRAINING REQUIREMENTS. Facilities which advertise that they provide special care for persons with ADRD, or who maintain secured areas as described in Chapter 4, Section 434.4.6 of the Florida Building Code, as adopted in Rule 9N-1.001, F.A.C., Florida Building Code Adopted, must ensure that	A 086		

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A 086	Continued From page 7	A 086		

facility staff receive the following training.
(a) Facility staff who have regular contact with or provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between , 1998 and , 2003 shall satisfy this requirement. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection will be considered as having met this requirement. " Staff who have regular contact " means staff who interact on a daily basis with residents but do not provide direct care to residents. Initial training, entitled " and Related Level I Training, " must address the following subject areas:
1. Understanding ' s and related ;
2. Characteristics of ' s ;
3. Communicating with residents with ' s ;
4. Family issues;
5. Resident environment; and
6. Ethical issues.
(b) Staff who have received both the initial one hour and continuing three hours of ADRD training pursuant to Sections 400.1755, 429.917, and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility ' s and Related Level I Training.
(c) Facility staff who provide direct care to residents with ADRD must obtain an additional 4 hours of training, entitled " ' s and Related Level II Training, " within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection will be considered as having met this requirement. ' s and Related Level II Training must address the following

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A 086	Continued From page 8 subject areas as they apply to these : 1. Behavior management; 2. Assistance with ADLs; 3. Activities for residents; 4. Stress management for the care giver; and 5. Medical information. (d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection can be found in the document " Training Guidelines for the Special Care of Persons with ' s and Related ., " dated 1999, incorporated by reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000. (e) Direct care staff shall participate in 4 hours of continuing education annually as required under Section 429.178, F.S. Continuing education received under this paragraph may be used to meet 3 of the 12 hours of continuing education required by Section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing education for extended congregate care required by subsection (7) of this rule. (f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on interacting with such residents, as required under Section 429.178, F.S., within three (3) months of employment. " Incidental contact " means all staff who neither provide direct care nor are in regular contact with such residents. (g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor ' s degree from an accredited college or university or hold a license as a registered nurse, and: 1. Have 1 year teaching experience as an	A 086		

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A 086	Continued From page 9 educator of caregivers for persons with ' s _____ or related _____ ; or 2. Three years of practical experience in a program providing care to persons with ' s _____ or related _____ ; or 3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a program providing care to persons with ' s _____ or related _____ . (h) With reference to requirements in paragraph (g), a Master ' s degree from an accredited college or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor ' s degree referenced in paragraph (g). This Statute or Rule is not met as evidenced by: Based on record review and interview facility failed to have 8 out of 9 sampled employees did not have certifications in their files to state being trained in the areas of _____ ' S AND RELATED Findings includes: 1. Record reviews revealed that none of the 8 out of 9 employees had any certifications in the their files stating they were trained in the areas o f _____ ' S AND RELATED _____ . All of the sampled employees were given training by DVD's from an agency called VANGUARD from California and the facility trained the employees by the videos which are not approved by the Agency. Employees #2/#3/#4/#5/#6/#7/#8/#9 all had been given this training by the DVD videos. Employee #2 (CNA)	A 086		

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A 086	Continued From page 10 started on / employee #3 CNA started on / employee #4 (CNA) started on / employee #5 HHA started on and employee/ #6 HHA started on /employee # 7 (CNA) started on /employee #8 (CNA) started on and employee #9 (CNA) started on , all did not have any certifications in their files for 'S AND RELATED 2. Interviewed administrator/DON on @ 3:00 pm stated that the facility used the video's to train it's employees in this area. Class	A 086		
A 092 SS=D	58A-5.020(1) FAC Food Service - General Responsibilities Food Service Standards. (1) GENERAL RESPONSIBILITIES. When food service is provided by the facility, the administrator or a person designated in writing by the administrator shall: (a) Be responsible for total food services and the day to day supervision of food services staff. (b) Perform his/her duties in a safe and sanitary manner. (c) Provide regular meals which meet the nutritional needs of residents, and therapeutic diets as ordered by the resident ' s health care provider for resident ' s who require special diets. (d) Maintain the in-service and continuing education requirements specified in Rule 58A-5.0191, F.A.C.	A 092		

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A 092	Continued From page 11	A 092		

This Statute or Rule is not met as evidenced by:
Based on record review and interview facility failed to have 9 out of 9 sampled employees did not have certifications in their files to state being trained in the areas of NUTRITION AND FOOD SERVICE

Findings includes:
1. Record reviews revealed that none of the 9 out of 9 employees had any certifications in the their files stating they were trained in the areas of NUTRITION AND FOOD SERVICE. All of the sampled employees were given training by DVD's from an agency called VANGUARD from California and the facility trained the employees by the videos which are not approved by the Agency. Employees #1/#2/#3/#4/#5/#6/#7/#8/#9 all had been given this training by the DVD videos. Employee #1 (administrator) started on / employee #2 (CNA) started on / employee #3 CNA started on - / employee #4 (CNA) started on / employee #5 HHA started on and employee/ #6 HHA started on - /employee # 7 (CNA) started on /employee #8 (CNA) started on and employee #9 (CNA) started on - , all did not have any certifications in their files for NUTRITION AND FOOD SERVICE. None of these employees were trained by a licensed Dietician.

2. Interviewed administrator/DON on @ 1:00 pm stated that the facility used the video's to train it's employees in this area. Also none of the above staff members were given training by their own dietician hired by the facility.

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A 092	Continued From page 12 Class III	A 092		
A 161 SS=B	58A-5.024(2) FAC Records - Staff (2) STAFF RECORDS. (a) Personnel records for each staff member shall contain, at a minimum, a copy of the original employment application with references furnished and verification of freedom from communicable including . In addition, records shall contain the following, as applicable: 1. Documentation of compliance with all staff training required by Rule 58A-5.0191, F.A.C.; 2. Copies of all licenses or certifications for all staff providing services which require licensing or certification; 3. Documentation of compliance with level 1 background screening for all staff subject to screening requirements as required under Rule 58A-5.019, F.A.C.; 4. A copy of the job description given to each staff member pursuant to Rule 58A-5.019, F.A.C., for facilities with a licensed capacity of seventeen (17) or more residents; and 5. Documentation of facility direct care staff and administrator participation in resident elopement drills pursuant to paragraph 58A-5.0182(8)(c), F.A.C. (b) The facility shall not be required to maintain personnel records for staff provided by a licensed staffing agency or staff employed by a business entity contracting to provide direct or indirect services to residents and the facility. However, the facility must maintain a copy of the contract between the facility and the staffing agency or contractor as described in Rule 58A-5.019, F.A.C. (c) The facility shall maintain the facility ' s written work schedules and staff time sheets as required under Rule 58A-5.019, F.A.C., for the last 6	A 161		

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A 161	Continued From page 13 months.	A 161		

This Statute or Rule is not met as evidenced by:
Based on record review and interview facility failed to have 8 out of 9 sampled employees did not have any documentation in their files stating they have been trained in this area for Control/Universal Precautions/Sanitation Precautions/Reporting Major Incidents/Reporting Adverse Incidents/Emergency Procedures& Evacuations/Residents Rights/Recognizingand Reporting , Neglect and /Resident Behavior and Needs/ADL's/Elopement Policy and Procedures.

Findings includes:
1. Record reviews revealed that none of the 8 out of 9 employees had any certifications in Control/Universal Precautions/Sanitation Precautions/Reporting Major Incidents/Reporting Adverse Incidents/Emergency Procedures& Evacuations/Residents Rights/Recognizingand Reporting , Neglect and /Resident Behavior and Needs/ADL's/Elopement Policy and Procedures. All of the sampled employees were given training by DVD's from an agency called VANGUARD from California and the facility trained the employees by the videos which are not approved by the Agency. Employees #2/#3/#4/#5/#6/#7/#8/#9 all had been given this training by the DVD videos. Employee #2 (CNA) started on / employee #3 CNA started on / employee #4 (CNA) started on / employee #5 HHA started on and employee/ #6 HHA started on

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11965897	A. BUILDING _____ B. WING _____	

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SUNNY HILLS OF HOMESTEAD	25268 SW 134th Avenue PRINCETON, FL 33032

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 161	Continued From page 14 /employee # 7 (CNA) started on /employee #8 (CNA) started on and employee #9 (CNA) started on - , all did not have any certifications in their files. 2. Interviewed administrator/DON on @ 5:00 pm stated that the facility used the video's to train it's employees in these areas. Class	A 161		
A 182 SS=D	58A-5.026(3) FAC Emergency Mgmt - Plan Implementation (3) PLAN IMPLEMENTATION. In the event of an internal or external disaster the facility shall implement the facility ' s emergency management plan in accordance with Chapter 252, F.S. (a) All staff must be trained in their duties and are responsible for implementing the emergency management plan. (b) If telephone service is not available during an emergency, the facility shall request assistance from local law enforcement or emergency management personnel in maintaining communication. This Statute or Rule is not met as evidenced by: Based on record review and interview facility failed to have 8 out of 9 sampled employees did not have any documentation in their files stating they have been trained in this area for Emergency Procedures& Evacuations. Findings includes: 1. Record reviews revealed that none of the 8 out	A 182		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11965897	A. BUILDING _____ B. WING _____	

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 182	Continued From page 15 of 9 employees had any certifications in Emergency Procedures& Evacuations. All of the sampled employees were given training by DVD's from an agency called VANGUARD from California and the facility trained the employees by the videos which are not approved by the Agency. Employees #2/#3/#4/#5/#6/#7/#8/#9 all had been given this training by the DVD videos. Employee #1 (administrator) started on / employee #2 (CNA) started on / employee #3 CNA started on -/ employee #4 (CNA) started on / employee #5 HHA started on and employee/ #6 HHA started on -/employee # 7 (CNA) started on /employee #8 (CNA) started on -and employee #9 (CNA) started on -, all did not have any certifications in their files. 2. Interviewed administrator/DON on @ 5:00 pm stated that the facility used the video's to train it's employees in these areas Emergency Procedures& Evacuations. Class	A 182		

AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

Better Health Care for all Floridians

ELIZABETH DUDEK
SECRETARY

, 2012

Administrator
Sunny Hills Of Homestead
25268 Sw 134th Avenue
Princeton, FL 33032

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2012 by representative(s) of this office.

Attached is the provider's copy of the State (3020) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe.

Staff from this office will conduct a review after to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Kristal Branton, Health Facility Evaluator Supervisor at .

Sincerely,

for Arlene Mayo-Davis
Field Office Manager

AMD:sy
Enclosure
XG90

Headquarters
2727 Mahan Drive
Tallahassee, FL 32308
http://ahca.myflorida.com

Miami Field Office
8333 N.W. 53rd Street, Suite 300
Miami, FL 33166
Phone (305) 593-3100; Fax (305) 593-3121