

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11966189</b>             | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br>B. WING _____                                                         | (X3) DATE SURVEY<br>COMPLETED |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>JENNIFER'S HOME CARE, INC.</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>7100 NW 76 DRIVE<br/>TAMARAC, FL 33321</b> |                                                                                                                          |                               |
| (X4) ID<br>PREFIX<br>TAG                                              | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE      |
| A 000                                                                 | Initial Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                            | A 000                                                                                                                    |                               |
|                                                                       | <p>An Assisted Living Facility standard biennial licensure survey was conducted on Jennifer's Home Care, had licensure deficiencies found at the time of the visit.</p> <p>This survey was conducted in conjunction with the revisit survey for CCR#2011011015 &amp; 2011008673 on same date.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                            |                                                                                                                          |                               |
| A 010<br>SS=D                                                         | 58A-5.0181(4) FAC Admissions - Continued Residency                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                            | A 010                                                                                                                    |                               |
|                                                                       | <p>(4) CONTINUED RESIDENCY. Except as follows in paragraphs (a) through (e) of this subsection, criteria for continued residency in any licensed facility shall be the same as the criteria for admission. As part of the continued residency criteria, a resident must have a face-to-face medical examination by a licensed health care provider at least every 3 years after the initial assessment, or after a significant change, whichever comes first. A significant change is defined in Rule 58A-5.0131, F.A.C. The results of the examination must be recorded on AHCA Form 1823, which is incorporated by reference in paragraph (2)(b) of this rule. The form must be completed in accordance with that paragraph. After the effective date of this rule, providers shall have up to 12 months to comply with this requirement.</p> <p>(a) The resident may be bedridden for up to 7 consecutive days.</p> <p>(b) A resident requiring care of a _____ : pressure _____ may be retained provided that:</p> <p>1. The facility has a LNS license and services are provided pursuant to a plan of care issued by a licensed health care provider, or the resident contracts directly with a licensed home health agency or a nurse to provide care;</p> |                                                                                            |                                                                                                                          |                               |

AHCA Form 3020-0001

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

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MEYK11

If continuation sheet 1 of 12

Agency for Health Care Administration

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| A 010                                                                 | Continued From page 1<br><br>2. The condition is documented in the resident ' s record; and<br>3. If the resident ' s condition fails to improve within 30 days, as documented by a licensed health care provider, the resident shall be discharged from the facility.<br>(c) A ill resident who no longer meets the criteria for continued residency may continue to reside in the facility if the following conditions are met:<br>1. The resident qualifies for, is admitted to, and consents to the services of a licensed hospice which coordinates and ensures the provision of any additional care and services that may be needed;<br>2. Continued residency is agreeable to the resident and the facility;<br>3. An interdisciplinary care plan is developed and implemented by a licensed hospice in consultation with the facility. Facility staff may provide any nursing service permitted under the facility ' s license and total help with the activities of daily living; and<br>4. Documentation of the requirements of this paragraph is maintained in the resident ' s file.<br>(d) The administrator is responsible for monitoring the continued appropriateness of placement of a resident in the facility.<br>(e) Continued residency criteria for facilities holding an extended congregate care license are described in Rule 58A-5.030, F.A.C.<br>(5) DISCHARGE. If the resident no longer meets the criteria for continued residency, or the facility is unable to meet the resident ' s needs, as determined by the facility administrator or licensed health care provider, the resident shall be discharged in accordance with Section 429.28(1), F.S. | A 010                                                                                      |                                                                                                                                                          |

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| <p>This Statute or Rule is not met as evidenced by:<br/>Based on record review and interview, it was determined the facility failed to ensure a Health Assessment form was completed on every resident upon significant health changes and that it is reflective of the resident's current health status and care needs, for 1 out of 1 sampled residents (Resident #1).<br/>The findings include:<br/>Review of Resident #1's file revealed an admission date of _____ to the facility. Review of Resident #1's health assessment dated _____, documented a medical diagnosis of _____, decreased _____ and organic _____.<br/>The health assessment documented the resident requires assistance with all Activities of Daily (ADLs). It also documented the resident requires assistance with self-administered medication. Further record review revealed Resident #1 was admitted/enrolled in Hospice services on _____. During an interview with the Administrator at 11 AM on _____, it was revealed the resident was admitted to hospice for _____ and the resident has had declined in health since admission to hospice. The Administrator revealed the resident now requires total care with eating and dressing and requires medication administration. Review of hospice nursing assessment notes dated _____ documented the resident requires total care with all ADLs. Further record review failed to indicate a current health assessment since the significant health change of the resident and admission to hospice. Further interview with the Administrator, revealed the facility did not have a current health assessment reflecting the current health changes</p> |                                                                                                                              |                                                                                            |                                                                                                                          |                               |

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| A 010                                                                 | Continued From page 3<br><br>and current ADL level of care for the resident.<br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | A 010                                                                                      |                                                                                                                          |                               |
| A 030<br>SS=D                                                         | 58A-5.0182(6) FAC; 429.28 FS Resident Care -<br>Rights & Facility Procedures<br><br>(6) RESIDENT RIGHTS AND FACILITY<br>PROCEDURES.<br>(a) A copy of the Resident Bill of Rights as<br>described in Section 429.28, F.S., or a summary<br>provided by the Long-Term Care Ombudsman<br>Council shall be posted in full view in a freely<br>accessible resident area, and included in the<br>admission package provided pursuant to Rule<br>58A-5.0181, F.A.C.<br>(b) In accordance with Section 429.28, F.S., the<br>facility shall have a written grievance procedure<br>for receiving and responding to resident<br>complaints, and for residents to recommend<br>changes to facility policies and procedures. The<br>facility must be able to demonstrate that such<br>procedure is implemented upon receipt of a<br>complaint.<br>(c) The address and telephone number for<br>lodging complaints against a facility or facility staff<br>shall be posted in full view in a common area<br>accessible to all residents. The addresses and<br>telephone numbers are: the District Long-Term<br>Care Ombudsman Council, 1(888)831-0404; the<br>Advocacy Center for Persons with<br>1(800)342-0823; the Florida Local Advocacy<br>Council, 1(800)342-0825; and the Agency<br>Consumer Hotline 1(888)419-3456.<br>(d) The statewide toll-free telephone number of<br>the Florida _____ Hotline " 1(800)96 _____ or<br>1(800)962-2873 " shall be posted in full view in a<br>common area accessible to all residents.<br>(e) The facility shall have a written statement of<br>its house rules and procedures which shall be<br>included in the admission package provided | A 030                                                                                      |                                                                                                                          |                               |

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| A 030                                                                 | Continued From page 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                            | A 030                                                            |                                                                                                                          |
|                                                                       | <p>pursuant to Rule 58A-5.0181, F.A.C. The rules and procedures shall address the facility's policies with respect to such issues, for example, as resident responsibilities, the facility's and tobacco policy, medication storage, the delivery of services to residents by third party providers, resident elopement, and other administrative and housekeeping practices, schedules, and requirements.</p> <p>(f) Residents may not be required to perform any work in the facility without compensation, except that facility rules or the facility contract may include a requirement that residents be responsible for cleaning their own sleeping areas or apartments. If a resident is employed by the facility, the resident shall be compensated, at a minimum, at an hourly wage consistent with the federal minimum wage law.</p> <p>(g) The facility shall provide residents with convenient access to a telephone to facilitate the resident's right to unrestricted and private communication, pursuant to Section 429.28(1)(d), F.S. The facility shall not prohibit unidentified telephone calls to residents. For facilities with a licensed capacity of 17 or more residents in which residents do not have private telephones, there shall be, at a minimum, an accessible telephone on each floor of each building where residents reside.</p> <p>(h) Pursuant to Section 429.41, F.S., the use of physical _____ shall be limited to half-bed rails, and only upon the written order of the resident's physician, who shall review the order biannually, and the consent of the resident or the resident's representative. Any device, including half-bed rails, which the resident chooses to use and can remove or avoid without assistance shall not be considered a physical _____</p> <p>429.28 Resident bill of rights.-</p> |                                                                                            |                                                                  |                                                                                                                          |

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| A 030                                                                 | Continued From page 5<br><br>(1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States as a resident of a facility. Every resident of a facility shall have the right to:<br>(a) Live in a safe and decent living environment, free from _____ and neglect.<br>(b) Be treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy.<br>(c) Retain and use his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the facility can demonstrate that such would be unsafe, impractical, or an infringement upon the rights of other residents.<br>(d) Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations.<br>(e) Freedom to participate in and benefit from community services and activities and to achieve the highest possible level of independence, autonomy, and interaction within the community.<br>(f) Manage his or her financial affairs unless the resident or, if applicable, the resident's representative, designee, surrogate, guardian, or attorney in fact authorizes the administrator of the facility to provide safekeeping for funds as provided in s. 429.27.<br>(g) Share a _____ with his or her spouse if both are residents of the facility.<br>(h) Reasonable opportunity for regular exercise | A 030                                                                                      |                                                                                                                          |                               |

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|                                                                       | <p>several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather.</p> <p>(i) Exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor any attendance at religious services, shall be imposed upon any resident.</p> <p>(j) Access to adequate and appropriate health care consistent with established and recognized standards within the community.</p> <p>(k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally ill, the guardian shall be given at least 45 days' notice of a nonemergency relocation or residency termination. Reasons for relocation shall be set forth in writing. In order for a facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction.</p> <p>(l) Present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing officials, or any other person without interference, coercion, discrimination, or reprisal. Each facility shall establish a grievance procedure to facilitate the residents' exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, to be active in, and to associate with advocacy or special interest groups.</p> |                                                                                            |                                                                                                                          |                               |

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11966189</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br>B. WING _____                           | (X3) DATE SURVEY<br>COMPLETED                                                                                                                            |     |     |      |     |       |     |       |     |       |  |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>JENNIFER'S HOME CARE, INC.</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>7100 NW 76 DRIVE<br/>TAMARAC, FL 33321</b> |                                                                                                                                                          |     |     |      |     |       |     |       |     |       |  |
| (X4) ID<br>PREFIX<br>TAG                                              | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | ID<br>PREFIX<br>TAG                                                                        | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)<br><br>(X5)<br>COMPLETE<br>DATE |     |     |      |     |       |     |       |     |       |  |
| A 030                                                                 | <p>Continued From page 7</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on observation, record review and<br/>interview, it was determined the facility failed to<br/>follow regulatory guidelines for utilization of<br/>physical _____ for 1 out of 1 sampled<br/>residents (Resident #1).</p> <p>The findings include:</p> <p>During a tour of the facility between the hours of<br/>9:20 AM and 9:45 AM on _____ Resident #1's<br/>bed was observed with 1/2 side rails, in the down<br/>position. According the Administrator, the 1/2<br/>siderails are used while the resident is in bed and<br/>the resident is incapable of lifting the rails up or<br/>down. Record review of Resident #1's file<br/>revealed the file did not contain a current<br/>physicians order for the rails. Further review<br/>revealed the file contained the last physician's<br/>order dated _____ (order expired). An interview<br/>with Administrator at approximately 11 AM on _____<br/>revealed she did not have a current<br/>physician order for usage of the siderails for the<br/>resident.</p> <p>Class III</p> | A 030                                                                                      |                                                                                                                                                          |     |     |      |     |       |     |       |     |       |  |
| A 079<br>SS=D                                                         | <p>58A-5.019(4) FAC Staffing Standards - Levels</p> <p>(4) STAFFING STANDARDS.</p> <p>(a) Minimum staffing:</p> <p>1. Facilities shall maintain the following minimum<br/>staff hours per week:</p> <table border="0"> <tr> <td>Number of Residents</td> <td>Staff Hours/Week</td> </tr> <tr> <td>0-5</td> <td>168</td> </tr> <tr> <td>6-15</td> <td>212</td> </tr> <tr> <td>16-25</td> <td>253</td> </tr> <tr> <td>26-35</td> <td>294</td> </tr> </table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Number of Residents                                                                        | Staff Hours/Week                                                                                                                                         | 0-5 | 168 | 6-15 | 212 | 16-25 | 253 | 26-35 | 294 | A 079 |  |
| Number of Residents                                                   | Staff Hours/Week                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                            |                                                                                                                                                          |     |     |      |     |       |     |       |     |       |  |
| 0-5                                                                   | 168                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                            |                                                                                                                                                          |     |     |      |     |       |     |       |     |       |  |
| 6-15                                                                  | 212                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                            |                                                                                                                                                          |     |     |      |     |       |     |       |     |       |  |
| 16-25                                                                 | 253                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                            |                                                                                                                                                          |     |     |      |     |       |     |       |     |       |  |
| 26-35                                                                 | 294                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                            |                                                                                                                                                          |     |     |      |     |       |     |       |     |       |  |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>JENNIFER'S HOME CARE, INC.</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>7100 NW 76 DRIVE<br/>TAMARAC, FL 33321</b> |                                                                                                                                                          |       |     |       |     |       |     |       |     |       |     |       |  |
| (X4) ID<br>PREFIX<br>TAG                                              | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | ID<br>PREFIX<br>TAG                                                                        | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)<br><br>(X5)<br>COMPLETE<br>DATE |       |     |       |     |       |     |       |     |       |     |       |  |
| A 079                                                                 | <p>Continued From page 8</p> <table border="0"> <tr><td>36-45</td><td>335</td></tr> <tr><td>46-55</td><td>375</td></tr> <tr><td>56-65</td><td>416</td></tr> <tr><td>66-75</td><td>457</td></tr> <tr><td>76-85</td><td>498</td></tr> <tr><td>86-95</td><td>539</td></tr> </table> <p>For every 20 residents over 95 add 42 staff hours per week.</p> <p>2. At least one staff member who has access to facility and resident records in case of an emergency shall be within the facility at all times when residents are in the facility. Residents serving as paid or volunteer staff may not be left solely in charge of other residents while the facility administrator, manager or other staff are absent from the facility.</p> <p>3. In facilities with 17 or more residents, there shall be at least one staff member awake at all hours of the day and night.</p> <p>4. At least one staff member who is trained in First Aid and _____ as provided under Rule 58A-5.0191, F.A.C., shall be within the facility at all times when residents are in the facility.</p> <p>5. During periods of temporary absence of the administrator or manager when residents are on the premises, a staff member who is at least _____, must be designated in writing to be in charge of the facility.</p> <p>6. Staff whose duties are exclusively building maintenance, clerical, or food preparation shall not be counted toward meeting the minimum staffing hours requirement.</p> <p>7. The administrator or manager's time may be counted for the purpose of meeting the required staffing hours provided the administrator is actively involved in the day-to-day operation of the facility, including making decisions and providing supervision for all aspects of resident care, and is listed on the facility's staffing schedule.</p> | 36-45                                                                                      | 335                                                                                                                                                      | 46-55 | 375 | 56-65 | 416 | 66-75 | 457 | 76-85 | 498 | 86-95 | 539 | A 079 |  |
| 36-45                                                                 | 335                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                                                                                                                                                          |       |     |       |     |       |     |       |     |       |     |       |  |
| 46-55                                                                 | 375                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                                                                                                                                                          |       |     |       |     |       |     |       |     |       |     |       |  |
| 56-65                                                                 | 416                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                                                                                                                                                          |       |     |       |     |       |     |       |     |       |     |       |  |
| 66-75                                                                 | 457                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                                                                                                                                                          |       |     |       |     |       |     |       |     |       |     |       |  |
| 76-85                                                                 | 498                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                                                                                                                                                          |       |     |       |     |       |     |       |     |       |     |       |  |
| 86-95                                                                 | 539                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                            |                                                                                                                                                          |       |     |       |     |       |     |       |     |       |     |       |  |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>JENNIFER'S HOME CARE, INC.</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>7100 NW 76 DRIVE<br/>TAMARAC, FL 33321</b> |                                                                                                                                                          |
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| A 079                                                                 | Continued From page 9<br><br>8. Only on-the-job staff may be counted in meeting the minimum staffing hours. Vacant positions or absent staff may not be counted.<br>(b) Notwithstanding the minimum staffing requirements specified in paragraph (a), all facilities, including those composed of apartments, shall have enough qualified staff to provide resident supervision, and to provide or arrange for resident services in accordance with the residents scheduled and unscheduled service needs, resident contracts, and resident care standards as described in Rule 58A-5.0182, F.A.C.<br>(c) The facility must maintain a written work schedule which reflects its 24-hour staffing pattern for a given time period. Upon request, the facility must make the daily work schedules for direct care staff available to residents or representatives, specific to the resident's care.<br>(d) The facility shall be required to provide staff immediately when the Agency determines that the requirements of paragraph (a) are not met. The facility shall also be required to immediately increase staff above the minimum levels established in paragraph (a) if the Agency determines that adequate supervision and care are not being provided to residents, resident care standards described in Rule 58A-5.0182, F.A.C., are not being met, or that the facility is failing to meet the terms of residents' contracts. The Agency shall consult with the facility administrator and residents regarding any determination that additional staff is required.<br>1. When additional staff is required above the minimum, the agency shall require the submission, within the time specified in the notification, of a corrective action plan indicating how the increased staffing is to be achieved and resident service needs will be met. The plan shall be reviewed by the agency to determine if the | A 079                                                                                      |                                                                                                                                                          |

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>JENNIFER'S HOME CARE, INC.</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>7100 NW 76 DRIVE<br/>TAMARAC, FL 33321</b> |                                                                                                                                                          |
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| A 079                                                                 | <p>Continued From page 10</p> <p>plan will increase the staff to needed levels and meet resident needs.</p> <p>2. When the facility can demonstrate to the agency that resident needs are being met, or that resident needs can be met without increased staffing, modifications may be made in staffing requirements for the facility and the facility shall no longer be required to maintain a plan with the agency.</p> <p>3. Based on the recommendations of the local fire safety authority, the Agency may require additional staff when the facility fails to meet the fire safety standards described in Section 429.41, F.S., and Rule Chapter 69A-40, F.A.C., until such time as the local fire safety authority informs the Agency that fire safety requirements are being met.</p> <p>(e) Facilities that are co-located with a nursing home may use shared staffing provided that staff hours are only counted once for the purpose of meeting either assisted living facility or nursing home minimum staffing ratios.</p> <p>(f) Facilities holding a limited mental health, extended congregate care, or limited nursing services license must also comply with the staffing requirements of Rule 58A-5.029, 58A-5.030, or 58A-5.031, F.A.C., respectively.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview, it was determined the facility failed to maintain an up-to-date written work schedule reflecting the facility's 24 hour staffing pattern for all staff members.</p> <p>The findings include:</p> <p>Upon request of the facility's staffing schedule for</p> | A 079                                                                                      |                                                                                                                                                          |

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>JENNIFER'S HOME CARE, INC.</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>7100 NW 76 DRIVE<br/>TAMARAC, FL 33321</b> |                                                                                                                                                          |
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| A 079                                                                 | Continued From page 11<br><br>the current month, the Administrator provided the facility's staffing schedule dated ..... 2012. During an interview with the Administrator at 9:45 AM on ..... it was revealed she had prior months schedules but did not have the schedule for ..... 2012 (current month). Prior months schedules were provided and reviewed. However, the facility was unable to provide the staffing schedule for ..... 2012.<br><br>Class III | A 079                                                                                      |                                                                                                                                                          |



RICK SCOTT  
GOVERNOR

ELIZABETH DUDEK  
SECRETARY

2012

Administrator  
Jennifer's Home Care, Inc.  
7100 Nw 76 Drive  
Tamarac, FL 33321

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on  
representative from this office.

2012 by a

Attached is the provider's copy of the State (3020) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2013 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This questionnaire has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Provider on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent completion of the survey process.

Thank you for the assistance provided to the representative. Should you have any questions please call this office at (561) 381-5840.

Sincerely,

  
for Arlene Mayo-Davis  
Field Office Manager

AMD/lis  
Enclosure

Headquarters  
2727 Mahan Drive  
Tallahassee, FL 32308  
<http://ahca.myflorida.com>



Delray Beach Field Office  
5150 Linton Boulevard, Suite 500  
Delray Beach, FL 33484  
Phone (561) 381-5840; Fax (561) 496-5924