

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965233	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED
NAME OF PROVIDER OR SUPPLIER CASTLE COURT ALF, INC.			STREET ADDRESS, CITY, STATE, ZIP CODE 9709 NORTH NEBRASKA AVENUE TAMPA, FL 33612		
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A 000	Initial Comments Assisted Living Facility A monitoring visit was conducted on The Castle Court ALF, Inc. had deficiencies found at the time of the visit.	A 000			
A 008	58A-5.0181(2) FAC Admissions - Health Assessment (2) HEALTH ASSESSMENT. As part of the admission criteria, an individual must undergo a face-to-face medical examination completed by a licensed health care provider, as specified in either paragraph (a) or (b) of this subsection. (a) A medical examination completed within 60 calendar days prior to the individual's admission to a facility pursuant to Section 429.26(4), F.S. The examination must address the following: 1. The physical and mental status of the resident, including the identification of any health-related problems and functional limitations; 2. An evaluation of whether the individual will require supervision or assistance with the activities of daily living; 3. Any nursing or services required by the individual; 4. Any special diet required by the individual; 5. A list of current medications prescribed, and whether the individual will require any assistance with the administration of medication; 6. Whether the individual has signs or symptoms of a communicable which is likely to be transmitted to other residents or staff; 7. A statement on the day of the examination that, in the opinion of the examining licensed health care provider, the individual's needs can be met in an assisted living facility; and 8. The date of the examination, and the name,	A 008			

AHCA Form 3020-0001

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

6899

3T5C11

If continuation sheet 1 of 32

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A 008	Continued From page 1 signature, address, phone number, and license number of the examining licensed health care provider. The medical examination may be conducted by a currently licensed health care provider from another state. (b) A medical examination completed after the resident ' s admission to the facility within 30 calendar days of the admission date. The examination must be recorded on AHCA Form 1823, Resident Health Assessment for Assisted Living Facilities, _____ 2010. The form is hereby incorporated by reference. A faxed copy of the completed form is acceptable. A copy of AHCA Form 1823 may be obtained from the Agency Central Office or its website at www.fdhc.state.fl.us/MCHQ/Long_Term_Care/ < http://www.fdhc.state.fl.us/MCHQ/Long_Term_Care/ > Assisted_living/pdf/AHCA_Form_1823%.pdf. The form must be completed as follows: 1. The resident ' s licensed health care provider must complete all of the required information in Sections 1, Health Assessment, and 2, Self-Care and General Oversight Assessment. a. Items on the form that may have been omitted by the licensed health care provider during the examination do not necessarily require an additional face-to-face examination for completion. b. The facility may obtain the omitted information either verbally or in writing from the licensed health care provider. c. Omitted information received verbally must be documented in the resident ' s record, including the name of the licensed health care provider, the name of the facility staff recording the information and the date the information was provided. 2. The facility administrator, or designee, must complete Section 3 of the form, Services Offered or Arranged by the Facility, or may use electronic	A 008			

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A 008	Continued From page 2 documentation, which at a minimum includes the elements in Section 3. This requirement does not apply for residents receiving: a. Extended congregate care (ECC) services in facilities holding an ECC license; b. Services under community living support plans in facilities holding limited mental health licenses; c. Medicaid assistive care services; and d. Medicaid waiver services. (c) Any information required by paragraph (a) that is not contained in the medical examination report conducted prior to the individual's admission to the facility must be obtained by the administrator within 30 days after admission using AHCA Form 1823. (d) Medical examinations of residents placed by the department, by the Department of Children and Family Services, or by an agency under contract with either department must be conducted within 30 days before placement in the facility and recorded on AHCA Form 1823 described in paragraph (b). (e) An assessment that has been conducted through the Comprehensive, Assessment, Review and Evaluation for Long-Term Care Services (CARES) program may be substituted for the medical examination requirements of Section 429.426, F.S., and this rule. (f) Any orders for medications, nursing, therapeutic diets, or other services to be provided or supervised by the facility issued by the licensed health care provider conducting the medical examination may be attached to the health assessment. A licensed health care provider may attach a _____ order for residents who do not wish _____ to be administered in the case of _____ or _____ (g) A resident placed on a temporary emergency basis by the Department of Children and Family	A 008			

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A 008	Continued From page 3 Services pursuant to Section 415.105 or 415.1051, F.S., shall be exempt from the examination requirements of this subsection for up to 30 days. However, a resident accepted for temporary emergency placement shall be entered on the facility's admission and discharge log and counted in the facility census; a facility may not exceed its licensed capacity in order to accept a such a resident. A medical examination must be conducted on any temporary emergency placement resident accepted for regular admission. This Statute or Rule is not met as evidenced by: Based on record review and interview the assisted living facility failed to ensure 4 out of 16 (resident #8, resident #11, resident #12, and resident #15) sampled residents have a medical examination completed by a licensed health care provider. Findings Include: 1) Record review of resident #8's health assessment revealed it was dated and signed by the Nurse Practitioner on Record review revealed the handwriting on the health assessment was different than that of the signature page. Record review found the signature page was copied while all other pages were an original copy. 2) Record review of resident #11's health assessment revealed it was dated and signed by the Nurse Practitioner on Record review revealed the handwriting on the health assessment was different than that of the signature page. Record review found the	A 008			

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A 008	Continued From page 4 signature page was copied while all other pages were an original copy. Scanned copy obtained. 3) Record review of resident #12's health assessment revealed it was dated and signed by the Nurse Practitioner on Record review revealed the handwriting on the health assessment was different than that of the signature page. Record review found the signature page was copied while all other pages were an original copy. 4) Record review of resident #15's health assessment revealed it was dated and signed by the Nurse Practitioner on Record review revealed the handwriting on the health assessment was different than that of the signature page. Record review found the signature page was copied while all other pages were an original copy. Scanned copy obtained. 5) In an interview with the administrator on at approximately 10:17 AM, she stated the Nurse Practitioner (which completed the residents' health assessments) was in the building. She stated she would get her. 6) In an interview with the Nurse Practitioner on at approximately 10:27 AM, she stated she does fill out the 1823 (health assessment) and sees the residents which she takes their insurance. After shown the health assessments of resident #8, resident #11, resident #12, and resident #15, she stated that is not her handwriting. She stated her nurse may have filled out it. She stated she could not tell if the signature was a photocopy. She stated she uses a different pen. She stated the signature was her handwriting. She stated she reviews it after her nurse fills it out. She stated sometimes	A 008			

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A 008	Continued From page 5 she would have the facility fill it out for her. She stated resident #15 is no longer her patient. She stated she reviews all of the health assessments. She stated she comes to the facility every other week. She stated she did the face to face and then her nurse would fill it out. 7) In an interview with the nurse of the Nurse Practitioner on _____ at approximately 10:33 AM, after shown the health assessments of resident #8, resident #11, resident #12, and resident #15, she stated that is not her handwriting. 8) In an interview with the assistant administrator on _____ at approximately 11:11 AM, after shown the health assessments of resident #8, resident #11, resident #12, and resident #15, she stated that it is her handwriting. She stated she fills out the form while the either doctor is doing the assessment with the resident. She stated she does not have a copy of the last page (signature page). She stated the doctor has all the patients lined up and she fills them up for her to help her. She stated she is not a medical professional but stated she did complete CORE. 9) In an interview with the Nurse Practitioner on _____ at approximately 11:15 AM, she stated at times the assistant administrator fills it out with her but not all the time. She stated sometimes the assistant administrator would use the information from the previous health assessment and if it not correct she will change it. She stated she carries around a copy of the last page of the health assessment with her. 10) Observations on _____ at approximately 11:16 AM found a copy of the last page of the health assessment health with the Nurse	A 008			

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A 008	Continued From page 6 Reactionary. Observations found it was not attached to any health assessment. Observations found the signature _____ was completed. Scanned copy obtained. 11) Record review of a health assessment reads at the top of each page "Must be completed by a licensed health care provider by means of a face-to-face examination with the resident." 12) In an interview with the administrator and the assistant administrator on _____ at approximately 12:13 PM, they acknowledged the findings. Class III	A 008			
A 052	58A-5.0185(3) FAC Medication - Assistance with Self-Admin (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) For facilities which provide assistance with self-administered medication, either: a nurse; or an unlicensed staff member, who is at least _____ trained to assist with self-administered medication in accordance with Rule 58A-5.0191, F.A.C., and able to demonstrate to the administrator the ability to accurately read and interpret a prescription label, must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. (b) Assistance with self-administration of medication includes verbally prompting a resident to take medications as prescribed, retrieving and opening a properly labeled medication container, and providing assistance as specified in Section	A 052			

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A 052	Continued From page 7 429.256(3), F.S. In order to facilitate assistance with self-administration, staff may prepare and make available such items as water, juice, cups, and spoons. Staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, shall not be returned to the container. (c) Staff shall observe the resident take the medication. Any concerns about the resident's reaction to the medication shall be reported to the resident's health care provider and documented in the resident's record. (d) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule which coincides with the resident's presence in the facility; 2. The medication container may be given to the resident or a friend or family member upon leaving the facility, with this fact noted in the resident's medication record; 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record; or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging; (e) Pursuant to Section 429.256(4)(h), F.S., the term "competent resident" means that the resident is cognizant of when a medication is required and understands the purpose for taking the medication. (f) Pursuant to Section 429.256(4)(i), F.S., the terms "judgment" and "discretion" mean	A 052			

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A 052	Continued From page 8 interpreting vital signs and evaluating or assessing a resident ' s condition. (4) Assistance with self-administration does not include: (a) Mixing, _____, converting, or _____ medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications through intermittent positive pressure breathing machines or a _____. (d) Administration of medications by way of a tube inserted in a cavity of the body. (e) Administration of _____ preparations. (f) Irrigations or debriding agents used in the treatment of a skin condition. (g) _____ or _____ preparations. (h) Medications ordered by the physician or health care professional with prescriptive authority to be given " as needed, " unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and at the request of a competent resident. (i) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview the assisted living facility failed to ensure assistance with self-administration of medication guidelines were followed for 1 out of 16 (resident #5) sampled residents.	A 052			

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A 052	Continued From page 9 Findings Include: 1) In an interview with resident #3 on _____ at approximately 9:53 AM, she stated she does not know what medications she takes because she cannot pronounce all those drugs. She stated they just give her a cup and do not tell her what medications she is taking. 2) Observations on _____ at approximately 10:19 AM found staff #1 asked resident #5 if she was constipated. Observations found resident #5 told staff #1 that she cannot go to the _____ Observations found staff #1 was putting medications into a small white cup; one tablet at a time. Observations found staff #1 used a pill cutter to break one tablet in half. Observations found staff #1 would initial the Medication Observation Record (MOR) for each medication after placing the tablet in the small white cup. Observations found after staff #1 put all of the medications into the small white cup, she handed the small white cup to resident #5. Observations found resident #5 was standing at the medication cart with her walker in front of her. Observations found resident #5 already had a cup of water. Observations found resident was looking in the small white cup at the medications. Observations found resident #5 mentioned the tablet that was cut in half. Observations found resident #5 stated to staff #1 that she cannot put it all in her mouth. Observations found resident #5 took the tablets out of the small white cup one at a time and staff #1 watched resident #5 take each medications. Observations found staff #1 did not read the label in presence of the resident. 3) In an interview with staff #1 on _____ at approximately 10:24 AM, she stated she is a	A 052			

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A 052	Continued From page 10 "med tech." She stated she is not a licensed nurse. She stated she had the medication classes. 4) In an interview with staff #1 on _____ at approximately 11:31 AM, she stated she cut the _____ pill because it is too big for resident #5 to swallow. She stated resident #5 still takes both sides. She stated she uses the same process when giving medications each time. She stated she gets the residents or the will come to her. She stated she gave resident #5 eight different pills were given with nine tablets. 5) In an interview with the administrator and the assistant administrator on _____ at approximately 12:13 PM, they acknowledged the findings. Class III	A 052			
A 055	58A-5.0185(6) FAC Medication - Storage and Disposal (6) MEDICATION STORAGE AND DISPOSAL. (a) In order to accommodate the needs and preferences of residents and to encourage residents to remain as independent as possible, residents may keep their medications, both prescription and over-the-counter, in their possession both on or off the facility premises; or in their _____ or apartments, which must be kept locked when residents are absent, unless the medication is in a secure place within the _____ or apartments or in some other secure place which is out of sight of other residents. However, both prescription and over-the-counter medications for residents shall be centrally stored if:	A 055			

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A 055	Continued From page 11 1. The facility administers the medication; 2. The resident requests central storage. The facility shall maintain a list of all medications being stored pursuant to such a request; 3. The medication is determined and documented by the health care provider to be hazardous if kept in the personal possession of the person for whom it is prescribed; 4. The resident fails to maintain the medication in a safe manner as described in this paragraph; 5. The facility determines that because of physical arrangements and the conditions or habits of residents, the personal possession of medication by a resident poses a safety hazard to other residents; or 6. The facility's rules and regulations require central storage of medication and that policy has been provided to the resident prior to admission as required under Rule 58A-5.0181, F.A.C. (b) Centrally stored medications must be: 1. Kept in a locked cabinet, locked cart, or other locked storage receptacle, _____, or area at all times; 2. Located in an area free of dampness and abnormal temperature, except that a medication requiring refrigeration shall be refrigerated. Refrigerated medications shall be secured by being kept in a locked container within the refrigerator, by keeping the refrigerator locked, or by keeping the area in which refrigerator is located locked; 3. Accessible to staff responsible for filling pill-organizers, assisting with self-administration, or administering medication. Such staff must have ready access to keys to the medication storage areas at all times; and 4. Kept separately from the medications of other residents and properly closed or sealed. (c) Medication which has been discontinued but which has not expired shall be returned to the	A 055			

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A 055	Continued From page 12 resident or the resident ' s representative, as appropriate, or may be centrally stored by the facility for future resident use by the resident at the resident ' s request. If centrally stored by the facility, it shall be stored separately from medication in current use, and the area in which it is stored shall be marked " discontinued medication. " Such medication may be reused if re-prescribed by the resident ' s health care provider. (d) When a resident ' s stay in the facility has ended, the administrator shall return all medications to the resident, the resident ' s family, or the resident ' s guardian unless otherwise prohibited by law. If, after notification and waiting at least 15 days, the resident ' s medications are still at the facility, the medications shall be considered abandoned and may disposed of in accordance with paragraph (e). (e) Medications which have been abandoned or which have expired must be disposed of within 30 days of being determined abandoned or expired and disposition shall be documented in the resident ' s record. The medication may be taken to a pharmacist for disposal or may be destroyed by the administrator or designee with one witness. (f) Facilities that hold a Special-ALF permit issued by the Board of Pharmacy may return dispensed medicinal drugs to the dispensing pharmacy pursuant to Rule 64B16-28.870, F.A.C. This Statute or Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure prescribed medications and over the counter (OTC) products were secured and out of sight of other residents at all times. Findings Include:	A 055			

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A 055	Continued From page 13 1) In an interview with resident #2 on _____ at approximately 9:45 AM, he stated he takes medications three times a day. He stated they tell him what medications he takes and they will give it to him. He stated he does not know what medications he takes. 2) Observations on _____ at approximately 11:48 AM found the door to _____ open. Observations found two beds in the _____ two residents lying in their respective beds. Observations found Spectravite Advanced Formula on one of the countertops. Resident closest to the bottle stated his medications were given to him by the facility three times a day. Observations found another bottle of _____ C on the countertop closest to resident #2. Observations found both bottles were unsecured and not labeled. 3) Observations on _____ at approximately 12:02 PM found the door to _____ open. Observations found two beds in the resident #7 in the _____. Observations found "Bethamethasone DP .05% Oint." on the countertop near the entrance to the _____. Observations also found _____ Lotion Usp. ... Only" on another countertop. 4) In an interview with resident #7 on _____ at approximately 12:02 PM, she stated her _____ puts on the lotion (Bethamethasone) for rashes. She stated she uses _____ Lotion for suction. She stated the facility gives her her medications three times a day. She stated she applies the lotion as best as she can where she is itchy. She stated the attendants or nurses that work at the facility would help her sometimes. She stated there may be _____ in it now. She	A 055			

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A 055	Continued From page 14 stated she does not know what is in it now. She stated it is a good 5) In an interview with the administrator and the assistant administrator on _____ at approximately 12:13 PM, they acknowledged the findings. Class III	A 055			
A 078	58A-5.019(2) FAC Staffing Standards - Staff (2) STAFF. (a) Newly hired staff shall have 30 days to submit a statement from a health care provider, based on a examination conducted within the last six months, that the person does not have any signs or symptoms of a communicable _____ including _____ Freedom from _____ _____ must be documented on an annual basis. A person with a positive _____ test must submit a health care provider ' s statement that the person does not constitute a risk of communicating _____ Newly hired staff does not include an employee transferring from one facility to another that is under the same management or ownership, without a break in service. If any staff member is later found to have, or is suspected of having, a communicable _____ he/she shall be removed from duties until the administrator determines that such condition no longer exists. (b) All staff shall be assigned duties consistent with his/her level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff shall exercise their responsibilities, consistent with their qualifications, to observe residents, to	A 078			

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A 078	Continued From page 15 document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter. (c) All staff must comply with the training requirements of Rule 58A-5.0191, F.A.C. (d) Staff provided by a staffing agency or employed by a business entity contracting to provide direct or indirect services to residents must be qualified for the position in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor shall specifically describe the services the staffing agency or contractor will be providing to residents. (e) For facilities with a licensed capacity of 17 or more residents, the facility shall: 1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and 2. Maintain time sheets for all staff. This Statute or Rule is not met as evidenced by: Based on record review and interview the assisted living facility failed to ensure 1 out of 10 (staff #1) current facility employees had verification of freedom from communicable and 1 out of 10 (staff #6) current facility employees had freedom from documented on an annual basis. Findings Include: 1) Record review of staff #1's personnel record revealed her date of hire was Record review revealed verification of freedom from dated Record review revealed staff #1's file lacked a statement that she does not have any signs or symptoms of a communicable	A 078			

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A 078	Continued From page 16 2) Record review of staff #6's personnel record revealed a statement that she does not have any signs or symptoms of a communicable dated Record review revealed freedom from was dated Record review was completed on Record review revealed freedom from was not documented on an annual basis for staff #6. 3) In an interview with the administrator and the assistant administrator on at approximately 12:13 PM, they acknowledged the findings. Class III	A 078			
A 093	58A-5.020(2) FAC Food Service - Dietary Standards (2) DIETARY STANDARDS. (a) The Tenth Edition Recommended Dietary Allowances established by the Food and Nutrition Board - National Research Council, adjusted for age, ... and activity, shall be the nutritional standard used to evaluate meals. Therapeutic diets shall meet these nutritional standards to the extent possible. A summary of the Tenth Edition Recommended Dietary Allowances, interpreted by a daily food guide, is available from the DOEA Assisted Living Program. (b) The recommended dietary allowances shall be met by offering a variety of foods adapted to the food habits, preferences and physical abilities of the residents and prepared by the use of standardized recipes. For facilities with a licensed capacity of 16 or fewer residents, standardized recipes are not required. Unless a resident	A 093			

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A 093	Continued From page 17 chooses to eat less, the recommended dietary allowances to be made available to each resident daily by the facility are as follows: 1. Protein: 6 ounces or 2 or more servings; 2. Vegetables: 3.5 servings; 3. Fruit: 2.4 or more servings; 4. Bread and starches: 6.11 or more servings; 5. Milk or milk equivalent: 2 servings; 6. Fats, oils, and sweets: use sparingly; and 7. Water. (c) All regular and therapeutic menus to be used by the facility shall be reviewed annually by a registered dietitian, licensed dietitian/nutritionist, or by a dietetic technician supervised by a registered dietitian or licensed dietitian/nutritionist, to ensure the meals are commensurate with the nutritional standards established in this rule. Portion sizes shall be indicated on the menus or on a separate sheet. Daily food servings may be divided among three or more meals per day, including snacks, as necessary to accommodate resident needs and preferences. This review shall be documented in the facility files and include the signature of the reviewer, registration or license number, and date reviewed. Menu items may be substituted with items of comparable nutritional value based on the seasonal availability of fresh produce or the preferences of the residents. (d) Menus to be served shall be dated and planned at least one week in advance for both regular and therapeutic diets. Residents shall be encouraged to participate in menu planning. Planned menus shall be conspicuously posted or easily available to residents. Regular and therapeutic menus as served, with substitutions noted before or when the meal is served, shall be kept on file in the facility for 6 months. (e) Therapeutic diets shall be prepared and served as ordered by the health care provider.	A 093			

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A 093	Continued From page 18 1. Facilities that offer residents a variety of food choices through a select menu, buffet style dining or family style dining are not required to document what is eaten unless a health care provider's order indicates that such monitoring is necessary. However, the food items which enable residents to comply with the therapeutic diet shall be identified on the menus developed for use in the facility. 2. The facility shall document a resident's refusal to comply with a therapeutic diet and notification to the resident's health care provider of such refusal. If a resident refuses to follow a therapeutic diet after the benefits are explained, a signed statement from the resident or the resident's responsible party refusing the diet is acceptable documentation of a resident's preferences. In such instances daily documentation is not necessary. (f) For facilities serving three or more meals a day, no more than 14 hours shall elapse between the end of an evening meal containing a protein food and the beginning of a morning meal. Intervals between meals shall be evenly distributed throughout the day with not less than two hours nor more than six hours between the end of one meal and the beginning of the next. For residents without access to kitchen facilities, snacks shall be offered at least once per day. Snacks are not considered to be meals for the purposes of the time between meals. (g) Food shall be served attractively at safe and palatable temperatures. All residents shall be encouraged to eat at tables in the dining areas. A supply of eating ware sufficient for all residents, including adaptive equipment if needed by any resident, shall be on hand. (h) A 3-day supply of non perishable food, based on the number of weekly meals the facility has contracted with residents to serve, and shall be	A 093			

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A 093	Continued From page 19 on hand at all times. The quantity shall be based on the resident census and not on licensed capacity. The supply shall consist of dry or canned foods that do not require refrigeration and shall be kept in sealed containers which are labeled and dated. The food shall be rotated in accordance with shelf life to ensure safety and palatability. Water sufficient for drinking and food preparation shall also be stored, or the facility shall have a plan for obtaining water in an emergency, with the plan coordinated with and reviewed by the local disaster preparedness authority. This Statute or Rule is not met as evidenced by: Based on observation and interview the assisted living facility failed to ensure no more than 14 hours shall elapse between the end of an evening meal and the beginning of a morning meal. Findings Include: 1) In an interview with resident #1 on _____ at approximately 9:38 AM, he stated breakfast is at 8:30 AM, lunch is at 12:30 PM, and dinner is at 5:30 PM. 2) In an interview with resident #2 on _____ at approximately 9:45 AM, he stated breakfast is at 8:00 AM, he state lunch is at 12:30 PM but on Mondays' it is at 1:00 PM, and dinner is at 5:00 PM. 3) In an interview with resident #3 on _____ at approximately 9:53 AM, she stated breakfast is at 8:30 AM, lunch is at 12:30 PM, and dinner is at 5:30 PM.	A 093			

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A 093	Continued From page 20 4) In an interview with resident #4 on _____ at approximately 10:05 AM, he stated breakfast is at 8:30 AM, lunch is at 12:30 PM, and super is at 5:30 PM. 5) In an interview with the assistant administrator on _____ at approximately 11:39 AM, she stated they come in for breakfast at 8:30 AM after their medications. She stated lunch is at 12:30 PM and dinner is at 5:30 PM after medications. 6) Observations on _____ at approximately 11:57 PM found one resident sitting at one of the dining _____ in the dining _____. Observations found lunch was being prepared in the kitchen. 7) In an interview with the cook in the kitchen on _____ at approximately 11:57 AM, he stated he was serving sausage and peppers with soup for lunch. He stated he serves lunch at 1:00 PM. 8) In an interview with the administrator and the assistant administrator on _____ at approximately 12:13 PM, they acknowledged the findings and the administrator stated she would adjust the times of the meals. Class III	A 093			
A 152	58A-5.023(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to Section 429.28(1)(a), F.S.; and 2. Must be maintained free of hazards; and	A 152			

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A 152	Continued From page 21 3. Must ensure that all existing architectural, mechanical, electrical and structural systems and appurtenances are maintained in good working order. (b) Pursuant to Section 429.27, F.S., residents shall be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress a comfortable height to ensure easy access by the resident; 2. A closet or wardrobe space for hanging clothes; 3. A dresser, chest or other furniture designed for storage of personal effects; 4. A table, bedside lamp or floor lamp, and waste basket; and 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility shall be free of tears, stains and not be This Statute or Rule is not met as evidenced by: Based on observation and interview, the assisted living facility failed to provide a safe living environment free of hazards and failed to ensure	A 152			

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A 152	Continued From page 22 that all existing plumbing systems were maintained in good working order. Findings Include: 1) In an interview with resident #3 on _____ at approximately 9:53 AM, she stated the only complaint she has is her sink. She stated the facility knew about it. She stated the staff member that does the maintenance knows about it. She stated it has been like that for at least three months. She stated she has to take a cup and throw water into the toilet to wash her hands. She stated for awhile she was getting sick because she could not wash her hands properly. She stated someone threw up in the sink and she had to clean it up. She stated she would totally like it if her sink was unclogged. She stated she has one _____ and two men next door to her that use that sink. 2) Observations on _____ at approximately 11:54 AM found the _____ Observations found the _____ led to another resident _____ Observation found the sink in the _____ filled with water. Observations found the water did not appear clean. Observations found the sink appeared to be clogged. Photographic evidence obtained. 3) In an interview with resident #6 on _____ at approximately 11:54 AM, she stated the sink has been clogged for six months. She stated the maintenance man cleaned it out one time. 4) In an interview with the husband of the administrator on _____ at approximately 11:54 AM, he stated the sink is a continuing problem in this _____	A 152			

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A 152	Continued From page 23 5) In an interview with the administrator and the assistant administrator on _____ at approximately 12:13 PM, they acknowledged the findings. Class III	A 152		
AZ815	408.809, 435.02(2), 435.06 Background Screening; Prohibited Offenses 408.809, F.S. (1) Level 2 background screening pursuant to chapter 435 must be conducted through the agency on each of the following persons, who are considered employees for the purposes of conducting screening under chapter 435: (a) The licensee, if an individual. (b) The administrator or a similarly titled person who is responsible for the day-to-day operation of the provider. (c) The financial officer or similarly titled individual who is responsible for the financial operation of the licensee or provider. (d) Any person who is a controlling interest if the agency has reason to believe that such person has been convicted of any offense prohibited by s. 435.04. For each controlling interest who has been convicted of any such offense, the licensee shall submit to the agency a description and explanation of the conviction at the time of license application. (e) Any person, as required by authorizing statutes, seeking employment with a licensee or provider who is expected to, or whose responsibilities may require him or her to, provide personal care or services directly to clients or have access to client funds, personal property, or living areas; and any person, as required by	AZ815		

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AZ815	Continued From page 24 authorizing statutes, contracting with a licensee or provider whose responsibilities require him or her to provide personal care or personal services directly to clients. Evidence of contractor screening may be retained by the contractor's employer or the licensee. (2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's fingerprints to the Federal Bureau of Investigation for a national criminal history record check. If the fingerprints of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g), the person must file a complete set of fingerprints with the agency and the agency shall forward the fingerprints to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward the fingerprints to the Federal Bureau of Investigation for a national criminal history record check. The fingerprints may be retained by the Department of Law Enforcement under s. 943.05(2)(g). The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person fingerprinted. Proof of compliance with level 2 screening standards submitted within the previous 5 years to meet any provider or professional licensure requirements of the agency, the Department of Health, the Agency for Persons with _____, the Department of Children and Family Services, or the Department	AZ815			

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AZ815	Continued From page 25 of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651 satisfies the requirements of this section if the person subject to screening has not been unemployed for more than 90 days and such proof is accompanied, under penalty of perjury, by an affidavit of compliance with the provisions of chapter 435 and this section using forms provided by the agency. (3) All fingerprints must be provided in electronic format. Screening results shall be reviewed by the agency with respect to the offenses specified in s. 435.04 and this section, and the qualifying or disqualifying status of the person named in the request shall be maintained in a database. The qualifying or disqualifying status of the person named in the request shall be posted on a secure website for retrieval by the licensee or designated agent on the licensee's behalf. (4) In addition to the offenses listed in s. 435.04, all persons required to undergo background screening pursuant to this part or authorizing statutes must not have an awaiting final disposition for, must not have been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, and must not have been adjudicated delinquent and the record not have been sealed or expunged for any of the following offenses or any similar offense of another jurisdiction: (a) Any authorizing statutes, if the offense was a felony. (b) This chapter, if the offense was a felony. (c) Section 409.920, relating to Medicaid provider fraud.	AZ815			

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AZ815	Continued From page 26 (d) Section 409.9201, relating to Medicaid fraud. (e) Section 741.28, relating to domestic violence. (f) Section 817.034, relating to fraudulent acts through mail, wire, radio, electromagnetic, photoelectronic, or photooptical systems. (g) Section 817.234, relating to false and fraudulent insurance claims. (h) Section 817.505, relating to patient brokering. (i) Section 817.568, relating to criminal use of personal identification information. (j) Section 817.60, relating to obtaining a credit card through fraudulent means. (k) Section 817.61, relating to fraudulent use of credit cards, if the offense was a felony. (l) Section 831.01, relating to forgery. (m) Section 831.02, relating to uttering forged instruments. (n) Section 831.07, relating to forging bank bills, checks, drafts, or promissory notes. (o) Section 831.09, relating to uttering forged bank bills, checks, drafts, or promissory notes. (p) Section 831.30, relating to fraud in obtaining medicinal drugs. (q) Section 831.31, relating to the sale, manufacture, delivery, or possession with the intent to sell, manufacture, or deliver any counterfeit controlled substance, if the offense was a felony. A person who serves as a controlling interest of, is employed by, or contracts with a licensee on _____ 2010, who has been screened and qualified according to standards specified in s. 435.03 or s. 435.04 must be rescreened by 31, 2015. The agency may adopt rules to establish a schedule to stagger the implementation of the required rescreening over the 5-year period, beginning _____ 2010,	AZ815			

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NAME OF PROVIDER OR SUPPLIER CASTLE COURT ALF, INC.			STREET ADDRESS, CITY, STATE, ZIP CODE 9709 NORTH NEBRASKA AVENUE TAMPA, FL 33612		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
AZ815	Continued From page 27 through 2015. If, upon rescreening, such person has a disqualifying offense that was not a disqualifying offense at the time of the last screening, but is a current disqualifying offense and was committed before the last screening, he or she may apply for an exemption from the appropriate licensing agency and, if agreed to by the employer, may continue to perform his or her duties until the licensing agency renders a decision on the application for exemption if the person is eligible to apply for an exemption and the exemption request is received by the agency within 30 days after receipt of the rescreening results by the person. (5) The costs associated with obtaining the required screening must be borne by the licensee or the person subject to screening. Licensees may reimburse persons for these costs. The Department of Law Enforcement shall charge the agency for screening pursuant to s. 943.053(3). The agency shall establish a schedule of fees to cover the costs of screening. (6)(a) As provided in chapter 435, the agency may grant an exemption from disqualification to a person who is subject to this section and who: - Does not have an active professional license or certification from the Department of Health; or - Has an active professional license or certification from the Department of Health but is not providing a service within the scope of that license or certification. (b) As provided in chapter 435, the appropriate regulatory board within the Department of Health, or the department itself if there is no board, may grant an exemption from disqualification to a person who is subject to this section and who has received a professional license or certification from the Department of Health or a regulatory	AZ815			

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AZ815	Continued From page 28 board within that department and that person is providing a service within the scope of his or her licensed or certified practice. (7) The agency and the Department of Health may adopt rules pursuant to ss. 120.536(1) and 120.54 to implement this section, chapter 435, and authorizing statutes requiring background screening and to implement and adopt criteria relating to retaining fingerprints pursuant to s. 943.05(2). (8) There is no unemployment compensation or other monetary liability on the part of, and no cause of action for damages arising against, an employer that, upon notice of a disqualifying offense listed under chapter 435 or this section, terminates the person against whom the report was issued, whether or not that person has filed for an exemption with the Department of Health or the agency. 435.06, F.S. (1) If an employer or agency has reasonable cause to believe that grounds exist for the denial or termination of employment of any employee as a result of background screening, it shall notify the employee in writing, stating the specific record that indicates noncompliance with the standards in this chapter. It is the responsibility of the affected employee to contest his or her disqualification or to request exemption from disqualification. The only basis for contesting the disqualification is proof of mistaken identity. (2)(a) An employer may not hire, select, or otherwise allow an employee to have contact with any person that would place the	AZ815			

Agency for Health Care Administration

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AZ815	Continued From page 29 employee in a role that requires background screening until the screening process is completed and demonstrates the absence of any grounds for the denial or termination of employment. If the screening process shows any grounds for the denial or termination of employment, the employer may not hire, select, or otherwise allow the employee to have contact with any person that would place the employee in a role that requires background screening unless the employee is granted an exemption for the disqualification by the agency as provided under s. 435.07. (b) If an employer becomes aware that an employee has been for a disqualifying offense, the employer must remove the employee from contact with any person that places the employee in a role that requires background screening until the is resolved in a way that the employer determines that the employee is still eligible for employment under this chapter. (c) The employer must terminate the employment of any of its personnel found to be in noncompliance with the minimum standards of this chapter or place the employee in a position for which background screening is not required unless the employee is granted an exemption from disqualification pursuant to s. 435.07. (3) Any employee who refuses to cooperate in such screening or refuses to timely submit the information necessary to complete the screening, including fingerprints if required, must be disqualified for employment in such position or, if employed, must be dismissed. (4) There is no unemployment compensation or other monetary liability on the part of, and no	AZ815			

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AZ815	Continued From page 30 cause of action for damages against, an employer that, upon notice of a conviction or _____ for a disqualifying offense listed under this chapter, terminates the person against whom the report was issued or who was regardless of whether or not that person has filed for an exemption pursuant to this chapter. 435.02(2), F.S. "Employee" means any person required by law to be screened pursuant to this chapter. This Statute or Rule is not met as evidenced by: Based on observations, personnel record review, and interviews the facility failed to ensure that 4 out of 10 (staff #2, staff #4, staff #5, and staff #7) staff members had a completed level 2 background screening prior to providing care to residents. Findings Include: 1) Record review of staff #2's personnel record revealed her date of hire was _____. Record review revealed staff #2 lacked a completed background screening. Job description revealed staff #2 was a caregiver. 2) Record review of staff #4's personnel record revealed her date of hire was _____. Record review revealed staff #2 lacked a completed background screening. Job description revealed staff #4 was a caregiver. 3) Record review of staff #5's personal record revealed her date of hire was _____. Record review revealed staff #5 lacked a completed background screening. Job description revealed	AZ815			

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AZ815	Continued From page 31 staff #5 was a caregiver. 4) Record review of staff #7's personal record revealed her date of hire was _____. Record review revealed staff #7 lacked a completed background screening. Job description revealed staff #7 was a caregiver. 5) In an interview with the administrator and the assistant administrator on _____ at approximately 12:20 PM, they acknowledged the findings and stated staff #2, staff #5, and staff #7 were supposed to go since they paid but they never went so they sent them this morning. She stated staff #2 was currently working at the facility and she would send her home. The assistant administrator confirmed that staff #2, staff #4, staff #5, and staff #7 were all caregivers. She stated staff #5 gives out medications but her background screening expired. Unclassed	AZ815			



RICK SCOTT
GOVERNOR

Better Health Care for all Floridians

ELIZABETH DUDEK
SECRETARY

, 2013

Administrator
Castle Court ALF, Inc.
9709 North Nebraska Avenue
Tampa, FL 33612

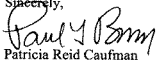
Dear Administrator:

This letter reports the findings of a monitoring visit that was conducted on , 2013, by a representative of this office.

Attached is the provider's copy of the State (3020) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call **Paul Brown**, HFES, at 727-552-2000.

Sincerely,

For Patricia Reid Cauffman
Field Office Manager

PRC/kpr

Enclosure: State Form 3020

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2727 Mahan Drive
Tallahassee, FL 32308
<http://ahca.myflorida.com>



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