



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2013

Administrator
Ann's House Inc.
6240 Bristol Lane
Spring Hill, FL 34609

Dear Administrator:

Re: CCR #2013006840

This letter reports the findings of a state licensure survey that was conducted on 2013 by representative(s) of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2013 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw

Enclosure
XG90



AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 07/16/2013
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11966045	(X3) DATE SURVEY COMPLETED 07/03/2013
NAME OF PROVIDER OR SUPPLIER Ann's House Inc.	STREET ADDRESS, CITY, STATE, ZIP CODE 6240 Bristol Lane Spring Hill, FL 34609	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0010 - 58a-5.0181(4) Fac - Admissions - Continued Residency S-S= D
St - A - 0077 - 58a-5.019(1) Fac - Staffing Standards - Administrators S-S= D

Specific Tag Findings:

0000-Initial Comments

On [redacted] unannounced complaint survey CCR #2013006840 was conducted at Ann's House Assisted Living Facility in Spring Hill, Florida. Discernible deficiencies were identified as a result of this survey. The facility was not in compliance at this time.

0010-Admissions - Continued Residency 58A-5.0181(4) FAC

Based resident record review and staff interview the facility failed for 1 of 6 residents, (resident #6) to evaluate the residents every three years for continued residency requirements.

Findings:

Review of the medical record for resident #6 revealed that last Physician Health Assessment, (AHCA form 1823), was completed [redacted] exceeding the every three year requirement.

Interview with the administrator on [redacted] at 1:00 PM revealed that she could not find a current AHCA form 1823 and had been experiencing problems with the physician providing her with written paper work including the AHCA form 1823.

Class III

0077-Staffing Standards - Administrators 58A-5.019(1) FAC

Based on interviews and record review the facility did not have a certified CORE manager for 6 of 6 residents.

Findings:

On [redacted] at approximately 12:22 PM an interview was conducted with direct care staff member #A. During the interview staff member A stated she has worked in the facility 2 years and is the full time care giver of the residents in the facility. She said she lives in the house and is available to care for residents 24 hours a day for five days a week. She said that the owner/Administrator owns two facilities and works in Ann's House twice a week or comes to the facility when needed. She said she is in charge of the facility when the Administrator is not there. Staff #A stated she took the CORE training but did not pass the test.

On [redacted] at approximately 1:25 PM an interview was conducted with the facility Administrator. The Administrator said she does own two licensed ALF facilities. She said she does not have a certified CORE manager for either facility, she is the only certified CORE person for both facilities. She said that staff member #A is in charge of Ann's House while she is at her second facility. She said that staff #A took the CORE training and test last year, but did not pass the test. She said Staff member A is going to retake the CORE test.

Class III