



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2013

Administrator
Brentwood Retirement Community
1900 West Alpha Court
Lecanto, FL 34461

Dear Administrator:

Re: CCR #2013006187 & 2013007205

This letter reports the findings of a state licensure survey that was conducted on 2013 by a representative of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2013 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw

Enclosure
XG90



AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 07/29/2013
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11942763	(X3) DATE SURVEY COMPLETED 07/10/2013
NAME OF PROVIDER OR SUPPLIER Brentwood Retirement Community	STREET ADDRESS, CITY, STATE, ZIP CODE 1900 West Alpha Court Lecanto, FL 34461	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0053 - 58a-5.0185(4) Fac - Medication - Administration S-S= D
St - A - 0056 - 58a-5.0185(7) Fac - Medication - Labeling And Orders S-S= D
St - A - 0079 - 58a-5.019(4) Fac - Staffing Standards - Levels S-S= D

Specific Tag Findings:

0000-Initial Comments

On [redacted] unannounced complaint survey for CCR #2013006187 & 2013007205 was conducted at Brentwood Retirement Community Assisted Living Facility in Lecanto Florida. Discernible deficiencies were identified as a result of this survey for CCR #2013006187 only. The facility was not in compliance at this time.

0053-Medication - Administration 58A-5.0185(4) FAC

Based on observation and interview the facility failed for 1 of 6 residents, (resident #10), to ensure that a licensed staff performed required testing prior to medication administration.

Findings:

Observation on [redacted] at 7:53 AM revealed that the Medication Technician Anissa Woods prior to assisting resident #10 with her medications took the resident's [redacted] and checked her pulse.

Review of the personal file for Anissa Woods revealed that she does not have a nursing license or CNA certification and was hired as a Nursing Assistant.

Review of the job description for a Nursing Assisted did not reveal that they are qualified to measurement of [redacted] and pulse.

Interview with the medication technician following the observations the medication pass revealed that she did not have a nursing or CNA licence.

Class III

0056-Medication - Labeling and Orders 58A-5.0185(7) FAC

Based on observations, record review and staff interviews the facility failed for 1 of 6, (resident #7), residents to ensure that medications are refilled in a timely manner.

Findings:

Review of the MOR on [redacted] at 8:30 AM for resident #7, Avery Monessic, revealed that between [redacted] XL 25 mg was not provided to the resident and review of the back of the MOR revealed that the medications was noted to be NA or not available.

Observation of the medication cart on [redacted] at 8:30 AM revealed that the cart did not contain [redacted] XL 25 mg labeled for resident #7.

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Interview with the resident #7 following the review of the MOR revealed that has not reviewed the mg. XL 25

Interview with the Medication Technician revealed that they are waiting for the XL to come in.

Class III

0079-Staffing Standards - Levels 58A-5.019(4) FAC

Based on interviews, observations and record reviews the facility did not maintain staffing standards to meet the needs for supervision and services for 2 of 6 residents for numbers #2 & #3.

Findings:

On at approximately 2:15 PM an observation and interview was conducted with resident #3. It was observed as she was coming out of her it was noted that the back of her pants were wet and no staff were present to assist her. She said if she needs help with anything she has got to use her buzzer (call button) they come pretty quick. But they do not have enough staff. She said staff assists her with getting dressed in the morning and its rush, rush, rush. She said nobody checks on her during the day. Yes they do come and give me my medications and they check on me when I do not show up for a meal, but that's it. Sometimes we have got to wait a half hour before our meals are served. When I am seating myself staff does not assist me even though they can see I am having trouble getting my chair to the table. No I do not ask for help, I shouldn't have too.

On during a record review of resident #3 1823 health assessment it was observed she needs the assistance of one staff for the following: Ambulation, Toileting, and Transferring.

On at approximately 11:55 AM an interview was conducted with CNA L in reference to resident #3 1823 health assessment. When it was pointed out to her that resident #3 health assessment states that the resident needs assistance of one with Ambulation, Bathing, Toileting, and Transferring. CNA L stated that resident #3 is pretty much independent and if she needs assistance she is to use her call button and they will come and assist her.

On at approximately 3:15 PM an interview was conducted with resident #2 and her daughter. The daughter stated, she does not think the facility has enough staff because there is usually only 1 nurse for five buildings. She said there was one incident that involved her mother, where a staff member came into her change the bedding and she was interrupted before she was finished. When the staff member left my mother attempted to complete the job and They called me and said my mom because she was trying to get into bed because she was tired. She said there is a plug in the only partially works and she has asked for it to be fixed for 2 years. She said staff never comes into her mother's to see how she is doing or if she needs anything. She said the shelf in the closet needs to be lowered because my mother can hardly reach her clothes. Staff could make better use of their time because there always in the nurses' station. The food is delivered and nobody could care less, none of the residents dare ask for their food to be heated up, because staff act like it's a big inconvenience. Resident #2 stated that staff wakes her up at 5:00 AM in the morning to put compression hose on her legs, which she thinks its too early. She said she would rather get up at 8:00 AM.

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Resident #2 said it seems that residents do not ask for anything extra because they staff act like it 's a bother. The girls that get me up in the morning are a little rough. I have and it hurts but I do not want to say anything. She said if she wants anything extra to drink she gets it out of the sink.

As evidenced by these allegations its been confirmed that the facility is not meeting the needs of these residents.