

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 08/01/2013
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11964453	(X3) DATE SURVEY COMPLETED 07/31/2013
NAME OF PROVIDER OR SUPPLIER Concorde Loving Care Inc.	STREET ADDRESS, CITY, STATE, ZIP CODE 13 Pope Lane Palm Coast, FL 32164	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Revisit Corrected Tags:

0008-Admissions - Health Assessment-07/31/2013
0030-Resident Care - Rights & Facility Procedures-07/31/2013
0056-Medication - Labeling And Orders-07/31/2013
0078-Staffing Standards - Staff-07/31/2013
0081-Training - Staff In-Service-07/31/2013
0084-Training - Assis Self-Admin Meds & Med Mgmt-07/31/2013
0090-Training - Do Not Resuscitate Orders-07/31/2013



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

August 6, 2013

Administrator
Concorde Loving Care, Inc.
13 Pope Lane
Palm Coast, FL 32164

Dear Administrator:

This letter reports the findings of a state licensure survey revisit conducted on July 31, 2013 by a representative of this office.

Attached is the provider's copy of the State Form (5000-3547), which indicates the previously cited deficiencies were found corrected on the day of the revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (904) 798-4201.

Sincerely,

Keisha Woods, MPH
Health Facility Evaluator Supervisor
Division of Health Quality Assurance

JPL/KW/sm
Enclosure

