STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11967631	08/26/2013

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Balmore House	12137 86th Road North West Palm Beach, FL 33412

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)

List of Tags Cited:
St - A - 0000 - - Initial Comments
St - A - 0010 - 58a-5.0181(4) Fac - Admissions - Continued Residency S-S= D
St - A - 0052 - 58a-5.0185(3) Fac - Medication - Assistance With Self-Admin S-S= D
St - A - 0055 - 58a-5.0185(6) Fac - Medication - Storage And Disposal S-S= D
St - A - 0161 - 58a-5.024(2) Fac - Records - Staff S-S= D
St - A - 0162 - 58a-5.024(3) Fac - Records - Resident S-S= D
St - A - Z815 - 408.809, 435.02(2), 435.06 - Background Screening; Prohibited Offenses S-S= D

Specific Tag Findings:

0000-Initial Comments
An Assisted Living Facility abbreviated biennial relicensure survey was conducted on . . . . . Balmore House, had licensure deficiencies found at the time of the visit.

0010-Admissions - Continued Residency 58A-5.0181(4) FAC
Based on observation, record review and interview, the facility failed to have a completed health assessment (AHCA Form 1823) after a significant change, for 1 out of 5 (Resident #5) current residents.

The findings include:

1) Observations on . . . . . at approximately 12:11 PM found Resident #5 was being fed by Staff B. Observations found Staff B was holding a fork and used it to pick up the food items from Resident #5's plate and place it in her mouth. Observations found Resident #5 was falling asleep in the middle of being fed by Staff B. Observations found Resident #5 was wheelchair bound.

2) Record review revealed Resident #5 was admitted to the facility on . . . . . Review of her health assessment, dated . . . . . , revealed Resident #5 needs assistance with ambulation, bathing, dressing, and toileting and needs supervision with eating, ... and transferring. Record review revealed Resident #5 had a hospice evaluation on . . . . . Further review of the hospice documentation revealed Resident #5 was given a . . . . . diagnosis of "ES . . . . . Record review of the hospice documentation reflected Resident #5 was wheelchair or bedbound, needed total care, requires feeding and decrease ADL's (activities of daily living).The information was scanned for documentation.

3) In an interview with the Administrator on . . . . . at approximately 12:41 PM, she stated Resident #5 was admitted to hospice last week because of a deterioration of status.

In an interview with Staff A on . . . . . at approximately 1:27 PM, she stated she feds Resident #5. She stated that she had to assist Resident #5 with feeding from the time she arrived to the facility. She stated Resident #5 has lived at the facility for four years. She stated Resident #5 gets from her bed into her wheelchair because she lifts her and puts her in it.

In an interview with the Administrator on . . . . . at approximately 1:32 PM, she stated the last health assessment she has for resident #5 is from 2011 (dated . . . . . .

In an interview with the Administrator on . . . . . at approximately 1:40 PM, she acknowledged the findings and

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stated that she thought residents only needed a new health assessment every three years.

Class III

0052-Medication - Assistance with Self-Admin 58A-5.0185(3) FAC
Based on observation, record review and interview, the facility failed to provide assistance with self-administration of medication per the guidelines as noted in 429.256, F.S for assistance with self-administration of medication does not include administration of medications through intermittent positive breathing machines or a

The findings include:

1) Observations on at approximately 10:15 AM, found Resident #1 sitting in the living and using an O2 via nasal cannula continuously. Observations found Resident #1 was receiving during the entire course of the survey.

Observations on at approximately 10:29 AM, found a next to the bed on the dresser in Resident #1's (Administrator confirmed Resident #1 resided in the front

Observations on at approximately 12:11 PM found Resident #1 was using her O2 via nasal cannula at the dining during lunch.

2) Record review of Staff A's personnel file revealed her application was dated Record review found no documentation that she was a licensed nurse. Record review found Staff A received assistance with self-administration of medication training on

3) In an interview with the Administrator on at approximately 11:48 AM, she stated the is preset to 2 liters for Resident #1. She stated the staff will just put it on her nose for her. She stated she does not get the treatment anymore. She stated Resident #1 has a problem so she wears the O2 night and day. She stated the staff here put it on and off her briefly for transfers and eating. She stated if she is short of breath, they will put it back on her when she is eating. She stated that she is a Registered Nurse but her staff is not Nurses.

In an interview with Staff A on at approximately 1:27 PM, she stated she has been working at the facility for four years. She stated Resident #1 uses the machine. She stated Resident #1 has been using the since she has been there. She stated she needs help to use it. She stated she always needed help with it. She stated she assists her with it. She stated she turns the machine on for her, brings it to her, and puts it on her nose. She stated she is not a Nurse. She stated Resident #1 used to use the but recently she had stopped. She stated the vial was kept in the medication cart and she would bring it to her. She stated she would have to pour it in for her because Resident #1 could not do it herself.

In an interview with the Administrator on at approximately 1:40 PM, she acknowledged the findings and stated she would advise the staff not to take the off of Resident #1 for transfers.

Class III

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0055-Medication - Storage and Disposal 58A-5.0185(6) FAC
Based on observations and interview, the facility failed to keep central stored medications locked up at all times.

The findings include:

1) Observations on at approximately 10:32 AM found Resident #2's in the refrigerator in the kitchen area. Observations found the was not secured appropriately. Observations found Resident #2's was stored in a plastic container. Observations found both the kitchen and the refrigerator (which stored the) were accessible to all residents.(Photographic evidence obtained.)

2) In an interview with Staff A on at approximately 10:32 AM, she stated a home health company comes in and gives Resident #2 her She stated the is always stored in the fridge.

In an interview with the Administrator on at approximately 1:40 PM, she acknowledged the findings and stated she would get a lock box for the

Class III

0161-Records - Staff 58A-5.024(2) FAC
Based on observation, record review and interview, the facility failed to ensure, 1 out of 4 (Staff B) sampled staff members have an employment application with references furnished.

The findings include:

1) Observations on at approximately 10:15 AM, found Staff B working in the facility upon entrance.

2) Record review of Staff B's personnel record revealed Staff B did not have a completed employment application with references.

3) In an interview with Staff B on at approximately 11:08 AM, she stated she just started working at the facility last night and was at the other facility yesterday.

In an interview with the Administrator on at approximately 11:48 AM, she stated Staff B's first day was today but she is not inexperienced.

In an interview with the Administrator on at approximately 1:04 PM, she stated Staff B did not complete her application. She stated she came to the other facility on Saturday and came to this facility last night. She stated she gave it to her to fill out but she does not think she completed it.

In an interview with the Administrator on at approximately 1:40 PM, she acknowledged the findings.

Class III

0162-Records - Resident 58A-5.024(3) FAC
Based on record review and interview, the facility failed to ensure, 1 out of 5 sampled residents (Resident #5) using hospice services have a completed interdisciplinary care plan.

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The findings include:

1) Record review revealed Resident #5 had a hospice evaluation on . . . . . Record review of the hospice documentation revealed Resident #5 was given a . . . . . diagnosis of "ES . . . . . . Record review revealed Resident #5 is a current hospice patient but lacked a completed interdisciplinary care plan.

2) In an interview with the Administrator on . . . . . at approximately 12:41 PM, she stated Resident #5 was admitted to hospice last week because of a deterioration of status. She stated everything that is in her hospice folder is everything they have. She stated they discussed what they were going to do for her but they did not write down a plan of care.

In an interview with the Administrator on . . . . . at approximately 1:40 PM, she acknowledged the findings.

Class III

Z815-Background Screening; Prohibited Offenses 408.809, 435.02(2), 435.06
Based on observation, record review and interview, the facility failed to ensure, 1 out of 4 (Staff B) sampled staff members have a completed level 2 background screening completed after being unemployed for more than 90 days.

The findings include:

1) Observations on . . . . . at approximately 10:15 AM found Staff B working in the facility upon entrance.

Observations on . . . . . at approximately 11:30 AM found Staff B preparing lunch for the residents in the kitchen area.

Observations on . . . . . at approximately 12:11 PM found Resident #5 was being fed by Staff B. Observations found Staff B was holding a fork and used it to pick up the food items from Resident #5's plate and place it in her mouth.

2) Record review of Staff B's personnel record revealed Staff B did not have a completed employment application with references. Record review revealed Staff B had a background screening completed and was eligible as of . . . . . Record review revealed an affidavit of compliance was not completed in the file during the time of review.

A subsequent record review of Staff B's personnel record found an affidavit of compliance dated . . . . . .

Record review of the Agency's Background Screening website revealed Staff B's last screening was completed on . . . . . .

3) In an interview with Staff B on . . . . . at approximately 11:08 AM, she stated she had just started working at the facility last night but was at the other facility yesterday. She stated she found this place because she used to work for another lady that had an Assisting Living. She stated it was in 2012. She stated since then she had not worked in an Assisted Living Facility. She stated it has been at least three months.

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In an interview with the Administrator on at approximately 11:48 AM, she stated Staff B's first day was today but she is not inexperienced.

In an interview with Staff B on at approximately 1:13 PM, she stated that she filled out the affidavit of compliance today and not yesterday (Staff B changed the date on the affidavit to She stated it was her mistake on the date. She stated she has been unemployed since the end of 2012. She stated she was unemployed since she was hired at this facility yesterday.

In an interview with the Administrator on at approximately 1:40 PM, she acknowledged the findings and stated she as unaware an employee would have to get a new screening if they had a 90 day gap in employment.

Class III

AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2013

Administrator
Balmore House
12137 86th Road North
West Palm Beach, FL 33412

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2013 by representatives of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after , **2013** to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the representatives. Should you have any questions please call this office at (561) 381-5840.

Sincerely,

Arlene Mayo-Davis
Field Office Manager

AMD/jw
Enclosure
XG90

Headquarters
2727 Mahan Drive
Tallahassee, FL 32308
http://ahca.myflorida.com

Delray Beach Field Office
5150 Linton Boulevard, Suite 500
Delray Beach, FL 33484
Phone (561) 381-5840; Fax (561) 496-5924