STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11965159	08/12/2013
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Sabal House	150 Crossville Street Cantonment, FL 32533	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Specific Tag Findings:

0000-Initial Comments
An unannounced survey for CCR #2013007514 was conducted in conjunction with a Limited Nursing Service monitoring visit on . The Sabal House Assisted Living Facility was not in compliance at the time of the visit and deficiencies were cited.

0164-Records - Inspection Availability 58A-5.024(4) FAC
Based on observations, interviews and record reviews the facility failed to ensure 2 of 7 sampled resident records was available to the residents' legal representative. (#1 and #2)

The findings are:

Interview with the Executive Director on / at approximately 10:47AM revealed the facility does not have a policy or procedure concerning the release of medical records or the security of medical records. She stated if the residents have a Power of Attorney (POA) or the resident ask for their records they are provided. She stated she had the POA for sampled resident #1 and #2 ask for a copy of their records over two months ago and they gave her everything they have. She stated she started employment at the facility in of 2012 and the director of nurses/resident care coordinator (DON) started employment in of 2012 and they have only been able to find "bits and pieces" of these charts. She stated they can only find some of the administrative parts of the chart, the "Negotiated Service Plan" and contract, but not the medical part of the record. They do not know where the remaining chart is, she feels the prior nurse did something with the chart, she put it away or something she does not feel she took the chart, just put it somewhere and they can't find it. She left on good terms with the facility. She has called the nurse and she has not returned her call. They have provided the POA with copies of what they can find. She stated the POA asked for some administrative copies which were provided to her and then the insurance company called and wanted a history and physical which they don't do and some other things which they could not find. She stated the facility does not keep a log or record of who request records or when or what is provided.

Interview again with the Executive Director again on at approximately 2:00PM revealed the process for maintaining records is she maintains the administrative portion of the chart and the DON maintains the medical portion of the chart. Once the resident is

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discharged they place the charts in the storage area. The Executive Director, the DON and the maintenance director are the only staff with keys to the medical record storage area. She stated she did not realize she did not have sampled resident #1 and sampled resident #2 records until their POA requested the records, over two months ago.. They have been unable to find either one of the residents physical records. They have each of their Negotiated Service Plans because they are maintained on the computer. She further stated when she found the records were not available she call her corporate staff who informed her there was nothing that could be done. She stated no other actions have been taken as a result of not being able to find the records.

On at approximately 3:29PM revealed the Executive Director found the records for both sampled resident #1 and 2, in the storage looking for the other charts. She stated she was so excited she stated we have looked several times for these charts. Review of the charts revealed they contained such records as physician orders, medication administration records, administrative contracts and other items for both sampled resident #1 and #2. Interview with the executive director at this time revealed she will now call the POA and provide her with the copies of the records. Interview with the Executive Director at this time confirmed the facility should have been able to supply the copies of these records prior to this.

Class III

AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2013

Administrator
Sabal House
150 Crossville Street
Cantonment, FL 32533

Dear Administrator:

Re: CCR #2013007514

This letter reports the findings of a state licensure survey that was conducted on , 2013 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after , 2013 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call me at 850-412-4540.

Sincerely,

Donah Heiberg
Field Office Manager

DH/dh
Enclosure
XG90

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