STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11953352	09/09/2013
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Dixie Oak Manor, Llc	6410 Old Dixie Hwy Vero Beach, FL 32967	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:
St - A - 0000 - - Initial Comments
St - A - 0081 - 58a-5.0191(2) Fac - Training - Staff In-Service S-S= D
St - A - 0083 - 58a-5.0191(4) Fac - Training - First Aid And S-S= D
St - A - 0161 - 58a-5.024(2) Fac - Records - Staff S-S= D
St - A - 0167 - 58a-5.025(1) Fac - Resident Contracts S-S= C

Specific Tag Findings:

0000-Initial Comments

An unannounced Assisted Living Facility relicensure survey was conducted on Dixie Oak Manor, LLC, had deficiencies found at the time of the visit.

0081-Training - Staff In-Service 58A-5.0191(2) FAC

Based on employee record review and staff interview, the facility failed to ensure staff was trained in recognizing and reporting resident , neglect and for 1 of 3 sampled employees whose employee records were reviewed (Employee C).

The findings include:

On , a review of Employee C's record was conducted. There was no documentation found in the file indicating that Employee C had received the required in-service training for recognizing and reporting resident , neglect and .

Interview with the Facility Manager on at approximately 4:00 PM, revealed the Facility Manager did not know she was to provide this training to staff. She stated, "All my staff have received Domestic training because I thought that is what was needed." During further interview, the Facility Manager confirmed aforementioned and stated that no further documentation was available for review.

Class III

0083-Training - First Aid and 58A-5.0191(4) FAC
Based on record review and interview, the facility failed to ensure there is at least one staff member who has completed an approved course in First Aid, and currently holds a valid card documenting completion of such course, in the facility at all times, for 2 out of 3 scheduled work shifts (3:00 PM - 11:00 PM and 11:00 PM - 7:00 AM).

The findings include:

On during review of the sampled employee records for one employee from each shift, no documentation for First Aid or training could be located for Employees B, and no documentation for First Aid training could be located for Employee C. This lack of documentation prompted verification of First Aid and training for

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additional employees from various shifts to confirm there was one employee on each shift who had completed First Aid and courses and held a valid card documenting the completion of such courses.

During interview with Facility Manager on at 4:45 PM, she acknowledged the missing documentation for Employee B and Employee C. She stated all of her care staff are trained in First Aid and , and she would provide copies of their First Aid and training cards for review.

On at 8:00 AM, copies of staff and First Aid Training cards verifying completion of the course were received for review. Upon review of the submitted and First Aid Training cards, and review of the weekly staff schedule, there were no care staff scheduled on the 3:00 PM to 11:00 PM shift and the 11:00 PM to 7:00 AM shift which held a currently valid card documenting completion of First Aid Training.

Class III

0161-Records - Staff 58A-5.024(2) FAC

Based on employee record review and staff interview, it was determined the facility's personnel records failed to contain the required information.

The findings include:

1) On during employee record review, the complete original employment application with references could not be found for Employee B, and the first page of the original 2 page employment application for Employee C could not be located in the employee's file.

During interview with the Facility Manager at approximately 4:45 PM, she acknowledged the missing documentation and stated she would immediately have Employee B begin to complete another application with references.

2) On during employee record review for Employee A, the initial 4 hour medication training could not be found. The only medication training certificate contained in the employee's file was a 2 hour continuing education training completed on

During interview conducted with Employee A at approximately 1:00 PM, the Med Tech stated she had taken the 4 hour training in 2010, and had kept up with all the Continuing Education trainings each year, but all the certificates were with a former employer, which had been bought out, and she was unsure if the documentation had been kept. The Employee states she did not have the original certificate.

Interview with the Facility Manager at approximately 1:15 PM, revealed she had no further documentation to provide regarding Employee A's medication training.

3) On during review of employee record for Employee C, verification of eligibility for Level II Background Screening could not be located in the Employee's file. A review of AHCA's Background Screening website did show Employee C was eligible for employment.

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During an interview with the Facility's Manager, at approximately 2:15 PM, the missing verification of Level II Background Screening was brought to the Manager's attention. The Manager went through the employee's file but could not provide the missing documentation.

Class III

0167-Resident Contracts 58A-5.025(1) FAC

Based on resident record review and staff interview, the facility's resident contract failed to comply with Section 429.28 F.S. (Resident Bill of Rights) relating to Termination of Residency. This affects 23 of 23 residents.

The finding include:

During resident record review on , the facility's contract with the residents was examined. Under Item #17 (B), Termination of Residency, the contract reads: "If we have sufficient reason, we have the right to terminate your residency by written notice to you. You must surrender and leave your unit within 30 days after you receive the notice of termination."

During interview with the Facility Manager on , at approximately 5:10 PM, she acknowledges the statement in the resident contract.

Class

AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2013

Administrator
Dixie Oak Manor, Llc
6410 Old Dixie Hwy
Vero Beach, FL 32967

Re: Relicensure Survey

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2013 by a representative from this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after **, 2013** to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the representative. Should you have any questions please call this office at (561) 381 - 5840.

Sincerely,

Arlene Mayo - Davis
Field Office Manager

AMD/jw
Enclosure
XG90

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