

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 10/18/2013
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11965346	(X3) DATE SURVEY COMPLETED 10/02/2013
NAME OF PROVIDER OR SUPPLIER Harborchase Of Jacksonville	STREET ADDRESS, CITY, STATE, ZIP CODE 3455 San Pablo Road Jacksonville, FL 32224	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0000 - Initial Comments

St - A - E206 - 58a-5.030(7) Fac - Ecc - Service Plans

Specific Tag Findings:

0000-Initial Comments

An ECC monitoring visit was conducted on 10/13.
Harborchase of Jacksonville had deficiencies found at the time of the visit.

E206-ECC - Service Plans 58A-5.030(7) FAC

Based on record review and an interview with the administrator, the facility failed to ensure that service plans were developed for five of five residents (#1, #2, #3, #4, and #5) receiving Extended Congregate Care services (ECC).

The findings include:

A review of resident records revealed:

Resident #1 was admitted to the facility on 10/13/2013. She had a physician's order for ostomy care. There was no service plan which detailed the ECC services that would be provided for the resident related to the ostomy.

Resident #2 was admitted to the facility on 10/13/2013. He had a physician's order for 10/13/2013 (lism-deterrent) hose. There was no service plan which detailed the ECC services that would be provided for the resident related to the application of 10/13/2013 hose.

Resident #3 was admitted to the facility on 10/13/2013. There was a physician's order for 10/13/2013 hose. There was no service plan which detailed the ECC services that would be provided for the resident.

Resident #4 was admitted to the facility on 10/13/2013. She had a physician's order for 10/13/2013 care. There was no service plan which detailed the ECC services that would be provided for the resident related to 10/13/2013 care.

Resident #5 was admitted to the facility on 10/13/2013. He had a physician's order for 10/13/2013. There was no service plan which detailed the ECC services that would be provided for the resident related to the provision of 10/13/2013.

This was confirmed in an interview with the administrator on 10/18/2013 at 12:30 pm.

Class III



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2013

Administrator
Harborchase of Jacksonville
3455 San Pablo Road
Jacksonville, FL 32224

Dear Administrator:

This letter reports the findings of a state licensure Extended Congregate Care survey that was conducted on 2013 by a representative of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2013 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at

Sincerely,

Keisha Woods, MPH
Health Facility Evaluator Supervisor
Division of Health Quality Assurance

JPL/KW/sm
Enclosure

Headquarters
2727 Mahan Drive
Tallahassee, FL 32308
<http://ahca.myflorida.com>



Jacksonville Field Office
921 N. Davis St., Bldg. A, Suite 115
Jacksonville, FL 32209
Phone (904) 798-4201; Fax (904) 359-6054