

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 10/18/2013
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11964952	(X3) DATE SURVEY COMPLETED 10/08/2013
NAME OF PROVIDER OR SUPPLIER Arden Courts Manorcare Health	STREET ADDRESS, CITY, STATE, ZIP CODE 5509 Swift Road Sarasota, FL 34231	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

These are the results of an unannounced Complaint Survey, CCR# 2013007382 and CCR# 2013008386, conducted in conjunction with a Biennial licensure survey.

There were four allegations with related to CCR# 2013007382 and and two allegations related to CCR# 2013008386. The allegations were not substantiated.

No deficiencies were cited relevant to the Complaint Survey during this visit.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

October 18, 2013

Administrator
Arden Courts Manorcare Health
5509 Swift Road
Sarasota, FL 34231

Re: CCR# 2013007382 and CCR# 2013008386

Dear Administrator:

This letter reports the findings of a complaint survey completed on October 8, 2013 by representatives of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyors. Should you have any questions, please contact this office at (239) 335-1315.

Sincerely,

Harold D. Williams

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Enclosure: State Form

