



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2013

Administrator
Faith Loving Care
7969 Pinchurst Drive
Spring Hill, FL 34606

Dear Administrator:

Re: CCR #2013009080

This letter reports the findings of a state licensure survey that was conducted on , 2013 by representatives of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after , 2013 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyors. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw

Enclosure



AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 11/05/2013
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11967453	(X3) DATE SURVEY COMPLETED 09/30/2013
NAME OF PROVIDER OR SUPPLIER Faith Loving Care	STREET ADDRESS, CITY, STATE, ZIP CODE 7969 Pinehurst Drive Spring Hill, FL 34606	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0025 - 58a-5.0182(1) Fac - Resident Care - Supervision S-S= D

Specific Tag Findings:

0000-Initial Comments

An unannounced complaint survey, CCR # 2013009080, was conducted on _____, 2013. Faith Loving Care Assisted Living Facility had a deficiency found at the time of the visit.

0025-Resident Care - Supervision 58A-5.0182(1) FAC

Based on observation and interview the facility failed to supervise and provide appropriate care to meet the general health of 1 of 3 sampled residents. Res. # 1

Findings:

Observation on _____ at 10:30 AM in the main dining area revealed resident # 1 and Res. # 3 are having some snack at the main dining table. Res. # 3 has a diagnosis of mental _____ and _____. Observed food all around Res. # 3's mouth. Caregiver got a moistened paper towel and wiped the food off his mouth, and then caregiver went over to Res. # 1 and wiped her face with the same paper towel used with Res. # 3. When asked why she used the same paper towel, caregiver did not offer an explanation. Interview with the owner on _____ at 2:00 PM revealed and stated that it is ridiculous that the caregiver did what she did and she knows better not to use the same paper towel. She stated that she has abundant supply of paper towels and there was no need for her to use the same towel.

Class III