STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11967731	10/24/2013
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Charles' Place	3131 Gatlin Drive Rockledge, FL 32955	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:
St - A - 0025 - 58a-5.0182(1) Fac - Resident Care - Supervision S-S= D
St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= D
St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D
St - A - 0081 - 58a-5.0191(2) Fac - Training - Staff In-Service S-S= D
St - A - 0082 - 58a-5.0191(3) Fac - Training - [redacted] S-S= D
St - A - 0084 - 58a-5.0191(5) Fac - Training - Assis Self-Admin Meds & Med Mgmt S-S= D
St - A - 0085 - 58a-5.0191(6) Fac - Training - Nutrition & Food Service S-S= D
St - A - 0090 - 58a-5.0191(11) Fac - Training - [redacted] S-S= D
St - A - 0161 - 58a-5.024(2) Fac - Records - Staff S-S= B
St - A - Z815 - 408.809, 435.02(2), 435.06 - Background Screening; Prohibited Offenses S-S= C

Specific Tag Findings:

0000-Initial Comments
An Unannounced Biennial re-licensure Survey was conducted at Charle's Place Assisted Living Facility on [redacted]

There were deficiencies found at the time of the visit.

0025-Resident Care - Supervision 58A-5.0182(1) FAC
Based on observations, resident record review and interview the facility failed to provide care and services to ensure 1 of 6 sampled residents (#1) received medications as ordered by the healthcare provider.

Findings:

The Administrator/Owner stated on [redacted] at approximately 10 AM that resident #1 received her medications after lunch. Observations during the medication pass on [redacted] at approximately 12:15 PM revealed that the Administrator/Owner gave the resident all of her medications after she finished eating lunch.

During medication review at the time, observations revealed that the prescription label for [redacted] 12,000 unit (for the [redacted] note to give one before each meal. The Medication Observation Record (MOR) for [redacted] noted give three times with meals.

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Record review for resident #1 revealed that the Resident Health Assessment form that was signed by the Health Care provider on noted 12,000 one before each meal. Further record review revealed that the MOR for also noted to give the medication three times with meals and there were staff initials indicating that the medication was given with meals.

The Administrator/Owner reviewed the medication label and stated on that she did not notice that the label noted to give the medications before meals. She stated that when the resident was admitted the family told her that the resident took her medications after meals and that was why she gave the medications after the resident's meals.

Class III

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS
Based on observations, record review and interview the facility failed to obtain a healthcare provider order for the use of half-bed rails for 1 of 5 sampled residents (#2).

Findings:

Observations during the tour of the facility on at approximately 9:30 AM revealed that resident #2's bed had half-bed rails. An interview with resident #2 was attempted, due to her she was unable to answer questions and was not capable of removing or avoiding the half-bed rails without assistance.

Record review for resident #2 revealed consent for the use of the half-bed rails that was completed by a family member on Further record review revealed that there was no order from the Resident's Health care Provider available for review for the use of the half-bed rails.

The administrator/owner reviewed the resident's record and stated on at approximately 3:30 PM that there was no order from the health care provider in the record.

Class III

0078-Staffing Standards - Staff 58A-5.019(2) FAC
Based on personnel record review and interview the facility failed to ensure that 1 of 3 staff (B) had a statement from her health care provider documenting freedom from communicable

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Findings:

Personnel record review for Staff B hired on revealed a freedom from statement from the health care provider that was dated Further Personnel record review revealed that there was no documentation to confirm that she was free from communicable

The Administrator/Owner stated on at approximately 2 PM that Staff B did not have a statement in her file from her health care provider confirming that she was free from Communicable as required.

Class III

0081-Training - Staff In-Service 58A-5.0191(2) FAC
Based on personnel record review and interview the facility failed to have evidence that 1 of 3 sampled staff (B) received the required in-service training.

Findings:

Personnel record review and interview for Staff B hired on revealed that there was no documentation to confirm that she had received the following in-service training's:

1. A minimum of 1 hour in-service training within 30 days of employment that covered Reporting Adverse and major incidents and Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.
2. A minimum of 1 hour in-service training that covered Resident rights in an assisted living facility and Recognizing and reporting resident neglect, and
3. A minimum of 1-hour-in-service training in safe food handling practices.
4. An in-service training regarding the facility's resident elopement response policies and procedures.

The Administrator/Owner stated on at approximately 3 PM that staff B had received the above trainings and she did not have the documentation in her record.

Class III

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0082-Training - 58A-5.0191(3) FAC
Based on review of personnel files and interview the facility failed to ensure that 1 of 3 sampled staff (B) had completed a one-time education course on and .

Findings:

Personnel record review and interview for Staff B hired on revealed that there was no documentation to confirm that she had completed a one-time education course on and .

The Administrator/Owner stated on at approximately 3 PM that staff B had received the training and she did not have the documentation in her record.

Class III

0084-Training - Assis Self-Admin Meds & Med Mgmt 58A-5.0191(5) FAC
Based on personnel record review and interview the facility failed to ensure that 1 of 3 sampled unlicensed staff (C), who provided assistance with the resident's medications received the initial 4 hours training in providing assistance with self-administered medications and safe medication practices in an Assisted Living Facility (ALF).

Findings:

The Administrator/owner stated on at approximately 12:45 PM that Staff C provided assistance with the self-administered medications.

Personnel records for Staff C revealed that she received a 4 hour course in medication management on and via the computer only. There was no documentation to confirm that Staff C had obtained requirements pursuant to Section 429.52(5), F.S., prior to assuming the responsibility which included hands on learning through practice exercises.

The administrator/owner stated on at approximately 2 PM that she had no documentation in the personnel file for Staff C to confirm that she had obtained the required initial 4 hours training in providing assistance with self-administered medications and safe medication practices in an Assisted Living Facility (ALF).
Class III

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0085-Training - Nutrition & Food Service 58A-5.0191(6) FAC
Based on review of personnel files and interview the administrator who was responsible for the facility's food service and the day-to-day supervision of food service staff failed to obtain a minimum of 2 hours continuing education each year in topics pertinent to nutrition and food service in an ALF.

Findings:

The Administrator/owner stated on [redacted] at approximately 1 PM that she was responsible for the facility's food service.

Personnel record review for Staff A the Administrator/Owner revealed that the last documentation to confirm she had received the 2 hour continuing education in topics pertinent to nutrition and food service in an ALF was dated [redacted] (due

The administrator/owner confirmed on [redacted] at approximately 3 PM that she had not taken the training annually as required.

Class III

0090-Training - [redacted] 58A-5.0191(11) FAC
Based on Personnel record review and interview the facility failed to ensure that 1 of 3 sampled staff (B) had at least one hour of training in the facility's policies and procedures regarding [redacted] that included information in Rule 58A-5.0186, F.A.C.

Findings:

Personnel record review and interview for Staff B hired on [redacted] revealed that there was no documentation to confirm that she had completed at least one hour of training in the facility's policies and procedures regarding [redacted] that included information in Rule 58A-5.0186, F.A.C.

The Administrator/Owner stated on [redacted] at approximately 3 PM that staff B had not received the training as required

Class III
0161-Records - Staff 58A-5.024(2) FAC

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Based on Personnel record review and interview the facility failed to have a copy of the original employment application with references for 1 of 3 sampled staff (b).

Findings:

Personnel record review for Staff B revealed that there was not a copy of the original employment application with references in the record.

The administrator/owner stated on [redacted] at approximately 2:45 PM that Staff B did not have an application with references in her record as required.

Class [redacted]

Z815-Background Screening; Prohibited Offenses 408.809, 435.02(2), 435.06
Based on personnel record review and interview the facility failed to ensure that 2 of 3 sampled staff (B and C) was in compliance with the background screening requirements.

Findings:

Personnel record review for Staff B hired on [redacted] and Staff C was hired on [redacted] and both were required to undergo the Level 2 background screening. There was no documentation in their records to confirm that they had completed any type of affidavit or documentation attesting, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to this chapter and agreeing to inform the employer immediately if [redacted] for any of the disqualifying offenses while employed by the employer per 435.05(2), Florida Statutes.

The administrator/owner stated on [redacted] at approximately 2:30 PM that she was not aware that the affidavits were required.

Unclassified

AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2013

Administrator
Charles' Place
3131 Gatlin Drive
Rockledge, FL 32955

Dear Administrator:

Re: Biennial relicensure

This letter reports the findings of a state licensure survey that was conducted on , 2013 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after **, 2013,** to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Lorraine Henry at .

Sincerely,

Theresa DeCanio, RN
Field Office Manager

LH/be
Enclosure

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