



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2013

Administrator
Pleasantville, ALF
609 Oak Avenue
Mount Dora, FL 32757

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2013 by representative(s) of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after , 2013 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw

Enclosure
XC90



AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 11/15/2013
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11922282	(X3) DATE SURVEY COMPLETED 10/14/2013
NAME OF PROVIDER OR SUPPLIER Pleasantville, Alf	STREET ADDRESS, CITY, STATE, ZIP CODE 609 Oak Avenue Mount Dora, FL 32757	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0052 - 58a-5.0185(3) Fac - Medication - Assistance With Self-Admin S-S= D

St - A - 0090 - 58a-5.0191(11) Fac - Training - S-S= D

Specific Tag Findings:

0000-Initial Comments

On , 2013 an unannounced Biennial Licensure and Limited Mental Health survey was conducted at Pleasantville Assisted Living Facility located in Mt Dora, Florida. Deficiencies were identified as a result of this survey. The facility was not in compliance at this time

0052-Medication - Assistance with Self-Admin 58A-5.0185(3) FAC

Based on medication observation and interview the facility failed to assist 3 (#3, #4, #7, #8) of 8 residents with opening their medications.

Finding:

Observation of the employee #A during the medication pass on at 12:15 PM revealed that she would hand the residents their medication (which was individually wrapped) and walk away. Two of the residents appeared to have problems opening the medications. The employee did not provide or offer assistance.

During the interview with the employee on at 12:45 PM she stated that the residents are responsible for opening their medication packets themselves.

Class III

0090-Training - 58A-5.0191(11) FAC

Based on interview and record review the facility failed to ensure that 2 of 2 employees received the policy and procedure training within 30 days of employment.

Finding:

Review of the personnel files revealed that employee #A who was hired and employee #B who was hired did not receive the training regarding the facility's policy and procedures for the

Class III