



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2013

Administrator
Brentwood Retirement Community
1900 West Alpha Court
Lecanto, FL 34461

Dear Administrator:

Re: CCR #2013012114

This letter reports the findings of a state licensure survey that was conducted on 2013 by a representative of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2013 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Krista J. Mennella
Field Office Manager

KJM/amw

Enclosure



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11942763	(X3) DATE SURVEY COMPLETED 11/20/2013
NAME OF PROVIDER OR SUPPLIER Brentwood Retirement Community	STREET ADDRESS, CITY, STATE, ZIP CODE 1900 West Alpha Court Lecanto, FL 34461	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= D

Specific Tag Findings:

0000-Initial Comments

On , 2013 an unannounced compliance survey (CCR#201012114) was conducted Brentwood Retirement Center located in Lecanto, Florida. Deficiencies were identified as a result of this survey.

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS

Based on interview and record review the facility failed to ensure that 1 (#1) of 4 residents in the sample received medication when requested for pain.

The findings include:

1. Review of Resident #1's clinical record dated revealed the resident requested pain medication on at 5:45 p.m. and became very upset when the C.N.A. informed her that the nurse was dealing with an emergency and she would come as soon as possible. The resident became visibly upset and informed staff that she was calling 911 because she was in pain, at 6:30 p.m. resident called the C.N.A. informing her that she was in pain and no one cared that she was hurting, at 6:50 p.m. (over an hour later) the nurse gave the resident a pain medication.
2. Review of the nursing notes revealed that the resident's representative was not notified of the resident's behavior and hospitalization on . Continued review of the notes revealed the physician was not informed of Resident # change in behavior prior to him discontinuing the resident's medication.
3. During the interview with the DON at 12:03 p.m. she stated that she was not informed that Resident #1 called 911 and was taken to the hospital stating that she was in pain and no one cared about her.

Class III