



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

January 3, 2014

Administrator
Sterling House of Gainesville
4601 N.W. 53rd Avenue
Gainesville, FL 32606

Re: CCR #2013012060

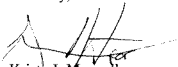
Dear Administrator:

This letter reports the findings of a complaint survey completed on December 23, 2013 by a representative of this office. Enclosed is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact this office at (386) 462-6201.

Sincerely,



Kriste J. Mennella
Field Office Manager

KJM/amw

Enclosure

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AGENCY FOR HEALTH CARE
ADMINISTRATION

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FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11964436	(X3) DATE SURVEY COMPLETED 12/23/2013
NAME OF PROVIDER OR SUPPLIER Sterling House Of Gainesville	STREET ADDRESS, CITY, STATE, ZIP CODE 4601 N.W. 53rd Avenue Gainesville, FL 32606	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

0000-Initial Comments

An unannounced complaint survey, CCR #2013012060, was conducted on December 23, 2013 at Sterling House of Gainesville. There were no discernible deficiencies at the time of the survey.