

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 10/22/2013
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11911335	(X3) DATE SURVEY COMPLETED 10/14/2013
NAME OF PROVIDER OR SUPPLIER Kingshouse Retirement Center	STREET ADDRESS, CITY, STATE, ZIP CODE 151 South Missouri Street La Belle, FL 33935	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= D
St - A - 0054 - 58a-5.0185(5) Fac - Medication - Records S-S= D
St - A - 0055 - 58a-5.0185(6) Fac - Medication - Storage And Disposal S-S= D
St - A - 0056 - 58a-5.0185(7) Fac - Medication - Labeling And Orders
St - A - 0093 - 58a-5.020(2) Fac - Food Service - Dietary Standards S-S= D

Specific Tag Findings:

This was an unannounced Biennial survey conducted on _____ at Kingshouse Assisted Living Facility (ALF).

The following is a description of non-compliance:

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS

Based on observation, interview and record review, the facility failed to honor residents rights to be free of physical restrains for 1 (Resident #5) of 6 residents interviewed.

The findings include:

On _____ at 9:30 a.m., Residents #5's bed was observed with one side of the bed against the wall. It was observed that the other side of the bed had 1/2 rails in the up position.

On _____ at 9:30 a.m., Resident #5 stated "I don't know why they insist on the bed rails being on my bed. They treat me like a baby."

Record review for Resident #5 found a Resident Health Assessment (1823) dated _____ identifies the resident to be independent with ambulation and transfers. The 1823 does not state the resident needs 1/2 rails. The record had no documentation of consist signed by the resident for the use of 1/2 rails.

On _____ at 2:08 p.m., the Administrator stated they do not have a physician's order for the use 1/2 rails for Resident #5.

Class III

0054-Medication - Records 58A-5.0185(5) FAC

Based on record review and interview, the facility failed to properly document medication for 1 (Resident #1) of 2 Sampled residents.

The findings include:

1. A record review on _____ of Resident #1's physician orders documented a B12 injection every month dated _____

A record review of Resident #1's Medication Observation Record (MOR) documented for the month of _____ she received the _____ injection on _____. For the month of _____ on the 10th there were no initials in the box to indicate she received the injection.

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During an interview on 10/14/2013 at 11:00 a.m., with Employee #14 she stated, "Do you see that little dot in that box? That is where I gave it. I just forgot to go back and sign it off."

2. A record review on 10/14/2013 of the MOR for Resident #1 documented "Fiorcet Tablet Take 1 tablet by mouth as needed." The time indicated on the MOR is 9:00 a.m.; however hand written across the dated/initialed area "see other slot" but there is no other place on the MOR where the Fiorcet is documented.

A record review of the Controlled Drug Use Record documented Fiorcet (325-50-4) with a starting count of 17 and date of 8/1. Employee #1 signed for the medication and Resident #1 received 1 tablet on 8/1, 2 tablets on 8/2, 1 tablet 8/3, 8/4. The ending count on 8/4 was 12.

A record review of physician order dated 8/1/2013 documented Fiorcet 1 tablet every 4 hours PRN (as needed). The order does not reflect a diagnosis, or as needed for what ailment.

An observation on 10/14/2013 of the 100 mg pack containing the Fiorcet revealed there were 11 tablets. Employee #1 confirmed the count. She reviewed Resident #1 chart and amended the Controlled Drug Use Record by documenting on 10/14/2013 the resident had 1 tablet. In the margin she wrote "late entry."

Each medication is to be signed out by the administering person, at the time of administration. The last dose of the Fiorcet was administered on 8/1, two months ago. This lack of documentation was brought to the attention of Employee #1 by surveyor intervention.

During an interview with Employee #14 on 10/14/2013 at 2:45 p.m., she stated "I guess I forgot to sign it out, but when I looked in her chart, she had it on 8/1 at 7 AM." The progress note reviewed on 10/14/2013 reflects this statement.

Class III

0055-Medication - Storage and Disposal 58A-5.0185(6) FAC

Based on record review, observation and interview, the facility failed to appropriately store 100 mg for 1 (Resident #2) of 1 resident reviewed.

The findings included:

A record review of the Medication Observation Record (MOR) documented Resident #2 is to receive 100 mg (36) Units before breakfast.

An observation on 10/14/2013 at 4:30 p.m., of the bottom left draw in the refrigerator, located in the kitchen, revealed one bottle of 100 mg for Resident #2.

Also observed in the draw was the remaining loaf of bread, remaining flour and other food items. There was no lock on the refrigerator. The temperature in the refrigerator was 34 degrees. These findings were confirmed by Employee #14.

During an interview on 10/14/2013 at 4:32 p.m. with Employee #14 she stated, "It's ok there, it is separated

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because it's in a bag by itself."

Class III

0056-Medication - Labeling and Orders 58A-5.0185(7) FAC

Based on record review and interview, the facility failed to appropriately administer medication as prescribed for 4 (Residents # 1, #5, #7, and #9) out of 12 sampled residents.

The findings included:

1. A record review on _____ of the Medication Observation Record (MOR) for Resident #1 documented "Fiorcet Tablet Take 1 tablet by mouth as needed." The time indicated on the MOR is 9:00 a.m. However, hand written across the dated/initialed area "see other slot" but there is no other place on the MOR where the Fiorcet can be documented.

A record review of physician order dated _____ documented Fiorcet 1 tablet every 4 hours PRN (as needed). The order does not reflect a diagnosis, or as needed for what ailment.

2. A record review of Resident #5 MOR dated _____ documented as of _____ she was to receive _____ 15 mg 1 tablet by mouth 2 times a day (9:00 a.m. and 5:00 p.m.). As of _____ Resident #5 was taking this medication only at 9:00 a.m. On the MOR dated _____ where it was typed in by Employee #14 _____ 15 mg Take one PO daily, the daily had been struck through and 2 x day with her initials had been written in. The only initials on either MOR were Employee #14's.

A record review of Resident #5 physician order did not reveal a physician order _____ 15 mg 1 tablet by mouth 2 times a day or any change in orders.

During an interview with Employee #14 on _____ at 2:45 p.m. she stated, "I showed you the medication. When she first came here she was getting _____ 14 mg, the doctor changed it to this because it is the generic and it is cheaper. She has missed 2 doctors appointments with her daughter. I am waiting to get new orders for her. She said she only wants it one time a day."

During an interview on _____ at 1:00 p.m. with Resident #5 she stated, "I have no control of my _____ I take _____ It's supposed to help cut down on the _____ When I first got it, it was one in the morning and 1 late at night at 11 p.m. I wouldn't go as much. I don't know why it was changed. Right now I am wet, have to wear pads and take the medicine at 9:00 at night. She brings it at 8:00 p.m. It's easier on me when I take it twice a day." When asked if she has ever refused the medication or asked to have the time of the medication changed, the resident replied, "I don't refuse it, and Employee #14 name, _____ said she changed it. But it works better taking it twice a day."

3. A review of a physician order dated _____ I documented Temapzepam 15 mg one cap by mouth nightly as needed for _____

Record review on _____ of MOR for Resident #7 documented for _____ 2013, _____ 15 mg one capsule by mouth nightly as needed for _____ every night at 9:00 p.m. and _____ 2013 it was documented he received _____ 15 mg one capsule by mouth nightly as needed at 9:00 p.m. Employee

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#14 has been administering a PRN, as needed medication on a scheduled - maintenance basis, every night at 9:00 p.m. to Resident #7. There was no documentation of behavior for in the progress note and/or the back of the MOR for this medication and the effectiveness.

During an interview with Employee #14 on at 2:45 p.m. she stated, "I give it to him as a sleeping pill, not for I wouldn't give an pill every night. The family spoke to the doctor about not staying in his bed at night, all night. So we are giving him a pill to help him relax enough to sleep. He goes to bed every night between 8 and 9 that is when I give it to him. He doesn't request the medication, he wouldn't know to ask for the medication. He is not competent. I base it on his behavior. When he goes to bed, 15 minutes later, we see him sitting on the side of his bed and he says I am restless." Another Surveyor asked if she thought this was considered a chemical if he didn't ask for it and Employee #14 replied, "Then every patient shouldn't get a PRN (as needed) medication. I think you are getting too technical."

4. During the morning medication pass on Employee #14 explained Resident #9 does not receive 200 mg because she refuses it.

A record review of Resident #9 MOR documented 200 mg take 1 by mouth 3 times a day as needed. The time has been typed in as 9:00 a.m., 1:00 p.m. and 5:00 p.m. as if it were a scheduled medication. There were no initials on the MOR as being administered.

During an interview on at 2:45 p.m. with Employee #14 she stated, "I asked the doctor to D/C (discontinue) the medication so I can send it back to the pharmacy. For documentation it should be noted on a nurses note, it's not. It's been so long since she has taken it, I am just waiting for it to expire so I can toss it. So I am not even offering it to her anymore." This Surveyor asked her if she understood how to document if a resident refuses a medication and Employee #14 explained, "Yes, on a nursing progress note."

Class III

0093-Food Service - Dietary Standards 58A-5.020(2) FAC

Based on observation, record review and interview the facility failed to follow the posted menu.

The findings include:

On at 12:00 p.m. the dated menu was observed posted on the wall in the dining area. The menu for the noon meal on was to be Beef Stew with vegetables. The posted menu was for week 2 of the menu cycle.

On at 12:30 p.m. it was observed that the noon meal consisted of Meatloaf gravy and mashed potatoes.

On at 12:30 p.m. stated the noon meal was prepared per the daily menu that was in the kitchen. This menu was dated and called for Meat Loaf with gravy and mashed potatoes.

Class III



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

. 2013

Administrator
Kingshouse Retirement Center
151 South Missouri Street
La Belle, FL 33935

Dear Administrator:

This letter reports the findings of a Biennial survey that was completed on . 2013 by representatives of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after . 2013 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyors. Should you have any questions please call this office at (239) 335-1315.

Sincerely,

Harold D. Williams
Field Office Manager

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Enclosure: State Form

