

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 01/30/2014
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11910091	(X3) DATE SURVEY COMPLETED 01/15/2014
NAME OF PROVIDER OR SUPPLIER Emeritus At Lakeland	STREET ADDRESS, CITY, STATE, ZIP CODE 2111 Lakeland Hills Blvd. Lakeland, FL 33805	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= D
St - A - 0152 - 58a-5.023(3) Fac - Physical Plant - Safe Living Environ/other S-S= D

Specific Tag Findings:

0000-Initial Comments

Assisted Living Facility

A complaint survey, CCR# 2013011860, was conducted on _____

The Emeritus at Lakeland, assisted living facility, had deficiencies at the time of the visit.

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS

Based on observation and interview, the facility failed to honor resident rights to live in a decent environment for 1 (#3) of 3 residents sampled regarding strong _____ odors in residents' _____

Findings include:

During the facility tour on _____, Resident #3's _____, #53 was observed to have a very strong _____ in the entire _____. There was an un-bagged _____ soaked depends brief found lying half way out of the trash can and there was a strong _____ odor near the resident's bed.

When interviewed on _____, the administrator stated 2:30 p.m., he was aware of the odor in _____ and they were working on eliminating the odor.

Class III

0152-Physical Plant - Safe Living Environ/Other 58A-5.023(3) FAC

Based on observation, the facility failed to provide a clean environment for 3 (#41, 51 & 53) of 12 _____ sampled for _____ odors and no trash cans available in the _____ for 5 (#41, 42, 49, 50 & 62) of 12 _____ sampled for trash cans.

Findings include:

During the facility tour on _____, # 40,41,42,45,48,49,50,51,53,55,56,62 were observed to determine if the facility provided a clean living environment regarding _____ odors and trash can availability.

_____ had a _____ soaked depends brief laying on the floor in the _____ there was no trash can available. The used depend brief was not bagged which allowed the _____ odor to escape into the _____

_____ had _____ soaked depends brief lying half way out to the _____ can. The depend brief was no

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bagged which allowed the _____ odor to escape into the _____.

_____ had a _____ soaked depends brief laying half way out of the _____ can. The depends brief was not bagged which allowed the _____ odor to escape into the _____ also had a strong _____ odor around Resident #3's bed.

_____ # 41, 42, 49, 50 and 62 did not have a trash receptacle available in the _____.

Class III



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

. 2014

Administrator
Emeritus at Lakeland
2111 Lakeland Hills Blvd.
Lakeland, FL 33805

Dear Administrator:

Re: CCR# 2013011860

This letter reports the findings of a complaint survey that was conducted on . 2014, by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Paul Brown, HFES, at 727-552-2000.

Sincerely,

Patricia Reid Cauffman
Field Office Manager

For

PRC/kpr

Enclosure: State (5000-3547) Form

