

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 01/22/2014
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11965877	(X3) DATE SURVEY COMPLETED 01/16/2014
NAME OF PROVIDER OR SUPPLIER Stephens Memorial Home	STREET ADDRESS, CITY, STATE, ZIP CODE 5805 Datil Pepper Road St Augustine, FL 32086	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0000 - - Initial Comments

Specific Tag Findings:

0000-Initial Comments

An announced complaint survey, CCR #201312993, along with an Extended Congregate Care (ECC) monitoring survey was conducted at Stephens Memorial Home in St. Augustine, Florida on January 16, 2014. No licensure deficiencies were identified at the time of the survey.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

February 3, 2014

Administrator
Stephens Memorial Home
5805 Datil Pepper Road
St. Augustine, FL 32086

Re: CCR #2013012993

Dear Administrator:

This letter reports the findings of a complaint and Extended Congregate Care survey completed on January 16, 2014 by representatives of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey.

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyors. Should you have any questions, please contact this office at (904) 798-4201.

Sincerely,

Robert E. Dickson
Field Office Manager
Division of Health Quality Assurance

MB/AA/RED/sm
Enclosure

