STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966723	01/24/2014
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Adrian Manor	2168 9th Avenue North Saint Petersburg, FL 33713	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= G
St - A - 0054 - 58a-5.0185(5) Fac - Medication - Records S-S= D
St - A - 0077 - 58a-5.019(1) Fac - Staffing Standards - Administrators S-S= G
St - A - Z815 - 408.809, 435.02(2), 435.06 - Background Screening; Prohibited Offenses S-S= C

Specific Tag Findings:

0000-Initial Comments

Assisted Living Facility

Two complaint surveys, CCR# 2013012918 and CCR# 2013013071, were conducted on -

The Adrian Manor, assisted living facility, had deficiencies at the time of the visit.

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS

Based on interview and record review, the facility failed to honor the rights of eight of eight sampled residents (Residents #1-8) to a safe environment, free of financial and to be cared for and supervised by staff who are free of disqualifying criminal history.

Findings include:

On at 10:15 AM, the surveyor interviewed a detective from a local law enforcement agency. The detective reported that Resident #1 had previously been at the facility but had been hospitalized in of 2013. Resident #1 had left his wallet, car keys and car at the facility and they were returned to him several weeks later. Resident #1 had not returned to the facility. When Resident #1 received his credit card statement, he realized that $2700 had been charged on his credit card without his consent. Resident #1 also discovered that while his car was at the facility, his car was driven over 1000 miles and there was body damage to the car that had not been there previously. The detective reported that through checking the credit card and bank records and through an interview with Employee H and the administrator of the facility, they had confirmed that Employee H had used Resident #1's credit card and car without his consent. Employee H was and criminally charged.

On that same date at approximately 11:00 AM, the surveyor interviewed the administrator of the facility. The administrator stated that she found out about the credit card theft from Employee H "a few days" before the police contacted her. The administrator stated that Employee H did not have the required Level 2 background screen. The administrator said that Employee H came to the facility regularly and had contact with the residents, including assessing residents prior to residents moving into the facility.
The administrator also stated that Employees E, F and G had worked at the facility within the last few months and did not have Level 2 background screens.
The administrator initially denied that Resident #1 had left his wallet and car keys at the facility. During a follow-up interview conducted on at approximately 1:00 PM, the administrator said she was unsure

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how Employee H had gotten the wallet and car keys but said they were likely left at the facility. The administrator said that she had known Employee H for many years and said Employee H assisted her with running her three facilities.

On that same date at 11:10 AM, Resident #6 was interviewed and stated that Employee H "helped run the place."

On that same date at 11:30 AM, Resident #4 was interviewed and stated that Employee H was "like the owner" and took care of the residents.

On at 5:25 AM, the surveyor interviewed Employee H. Employee H stated that she knew Resident #1 and that he had given her permission to use his credit card but "he probably just forgot." Employee H said that she and the administrator had been friends for over 20 years besides being in business together.

The surveyor interviewed Resident #1 on at 9:30 AM by telephone. Resident #1 stated that he did not give Employee H permission to use his credit card or car. Resident #1 said that when he received the bank statement and realized his credit card was used, he contacted the facility and spoke with Employee H and the administrator. He stated that Employee H initially tried to blame it on one of her family members but that later Employee H and the administrator approached him and offered to pay the money back but he decided to go to the police. Resident #1 stated that he frequently saw Employee H at the facility and that she would bring food, check on the residents and talked to him often. Resident #1 also said his car had over 1000 miles on it, garbage and food wrappers in the back seat and a scratch on the side that had not been there previously.

On the surveyor reviewed the property appraiser's website. The surveyor noted that Employee H owned the building and property where the facility was located.
On that same date, the surveyor reviewed local criminal records. The surveyor noted that Employee H had been charged previously with of an elderly person in 2002.

On , the surveyor checked the agency's background screen website and confirmed that there were no Level 2 background screens for Employees E, F, G and H.

On , the surveyor reviewed criminal records for Employee E. The surveyor noted that Employee E had multiple charges for possession of with intent to sell and prostitution and had been incarcerated in state prison.
On that same date, the surveyor reviewed criminal records for Employee F. The surveyor noted that Employee F had past charges for possession of , giving false information to law enforcement and theft.

On that same date, the surveyor provided the criminal history for Employees E and F to the agency's background screening unit and was advised that both Employee E and Employee F would be found not eligible to provide direct care to residents and would not pass a Level 2 background screen.

Class II

0054-Medication - Records 58A-5.0185(5) FAC

Based on interview and record review, the facility failed to insure that assistance with self-administration was accurately documented on the Medication Observation Records (MORs) for three of eight sampled residents

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(Resident #3, Resident #5 and Resident #8).

Findings include:

On , during a visit to the facility, the surveyor reviewed the MORs for the facility residents. The surveyor noted that Resident #3 was prescribed ER 500 MG Tab, 2 tablets by mouth at bedtime. The surveyor noted that the MOR for was not signed for the 8:00 PM dose and there was no explanation for the missed dose on the back of the MOR.
The surveyor also noted that Resident #5 was prescribed 750 mg tablet, 1 tablet every 12 hours for . The surveyor noted that the MOR for was not signed for the 8:00 PM dose and there was no explanation for the missed dose on the back of the MOR.
During the review, the surveyor also noted that Resident #8 was prescribed 100 MG, 1 tablet every night at bedtime and Milk of Magnesia 30 ml by mouth every night at bedtime. The surveyor noted that the MOR for was not signed for the 8:00 PM dose and there was no explanation for the missed dose on the back of the MOR.

The surveyor interviewed the administrator at 1:05 PM on . The administrator said that a new staff person, Employee D, had worked the previous night and must have forgotten to sign the MORs. The administrator said she was certain the medications had been given but would check with Employee D to make sure.

Class III

0077-Staffing Standards - Administrators 58A-5.019(1) FAC

Based on interview and record review, the facility administrator failed to prevent the financial of one of eight sampled residents of her facility (Resident #1) and failed to insure the facility's residents were cared for by qualified staff, free of disqualifying criminal history.

Findings include:

On at 4:30 PM, the surveyor interviewed a representative from the state's attorney. The representative reported that Employee H, an employee of the administrator's facility, had taken Resident #1's credit card and used the card to make purchases and withdraw money without the resident's consent. The state's attorney representative reported that Employee H had requested a pin number for the card so it could be used to withdraw money and the pin number was sent to one of the administrator's other facilities. The representative also reported that both the administrator and Employee H had approached Resident #1 and offered to pay back the money to the resident so Resident #1 would not report the theft. The representative stated that although the administrator was not criminally charged, "If I could have charged her, I would have" and the representative believed the administrator knew about the theft and tried to cover it up.

On at 10:15 AM, the surveyor interviewed a detective from a local law enforcement agency. The detective reported that Resident #1 had previously been at the facility but had been hospitalized in of 2013. Resident #1 had left his wallet, car keys and car at the facility and they were returned to him several weeks later. Resident #1 had not returned to the facility. When Resident #1 received his credit card statement, he realized that $2700 had been charged on his credit card without his consent. Resident #1

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also discovered that while his car was at the facility, his car was driven over 1000 miles and there was body damage to the car that had not been there previously. The detective reported that through checking the credit card and bank records and through an interview with Employee H and the administrator of the facility, they had confirmed that Employee H had used Resident #1's credit card and car without his consent. Employee H was and criminally charged.

On that same date at approximately 11:00 AM, the surveyor interviewed the administrator of the facility. The administrator stated that she found out about the credit card theft from Employee H "a few days" before the police contacted her. The administrator stated that Employee H did not have the required Level 2 background screen. The administrator said that Employee H came to the facility regularly and had contact with the residents, including assessing residents prior to residents moving into the facility.
The administrator also stated that Employees E, F and G had worked at the facility within the last few months and did not have Level 2 background screens.
The administrator initially denied that Resident #1 had left his wallet and car keys at the facility. During a follow-up interview conducted on at approximately 1:00 PM, the administrator said she was unsure how Employee H had gotten the wallet and car keys but said they were likely left at the facility. The administrator said that she had known Employee H for many years and said Employee H assisted her with running her three facilities.

On that same date at 11:10 AM, Resident #6 was interviewed and stated that Employee H "helped run the place."

On that same date at 11:30 AM, Resident #4 was interviewed and stated that Employee H was "like the owner" and took care of the residents.

On at 5:25 AM, the surveyor interviewed Employee H. Employee H stated that she knew Resident #1 and that he had given her permission to use his credit card but "he probably just forgot." Employee H said that she and the administrator had been friends for over 20 years besides being in business together.

The surveyor interviewed Resident #1 on at 9:30 AM by telephone. Resident #1 stated that he did not give Employee H permission to use his credit card or car. Resident #1 said that when he received the bank statement and realized his credit card was used, he contacted the facility and spoke with Employee H and the administrator. He stated that Employee H initially tried to blame it on one of her family members but that later Employee H and the administrator approached him and offered to pay the money back but he decided to go to the police. Resident #1 stated that he frequently saw Employee H at the facility and that she would bring food, check on the residents and talked to him often. Resident #1 also said his car had over 1000 miles on it, garbage and food wrappers in the back seat and a scratch on the side that had not been there previously.

On , the surveyor reviewed the property appraiser's website. The surveyor noted that Employee H owned the building and property where the facility was located. The surveyor noted that the administrator had not previously provided this information.

On that same date, the surveyor reviewed local criminal records. The surveyor noted that Employee H had been charged previously with of an elderly person in 2002.

On , the surveyor checked the agency's background screen website and confirmed that there were no Level 2 background screens for Employees E, F, G and H.

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On , the surveyor reviewed criminal records for Employee E. The surveyor noted that Employee E had multiple charges for possession of with intent to sell and prostitution and had been incarcerated in state prison.
On that same date, the surveyor reviewed criminal records for Employee F. The surveyor noted that Employee F had past charges for possession of , giving false information to law enforcement and theft.

On that same date, the surveyor provided the criminal history for Employees E and F to the agency's background screening unit and was advised that both Employee E and Employee F would be found not eligible to provide direct care to residents and would not pass a Level 2 background screen.

Class II

Z815-Background Screening; Prohibited Offenses 408.809, 435.02(2), 435.06

Based on interview and record review, the facility failed to insure that four of eight staff providing care and having contact with the facility residents or the residents' property were free of disqualifying criminal history that put the residents at risk.

Findings include:

During an interview with the facility's administrator conducted on at 10:55 AM, the administrator confirmed that she had learned that Employee H had stolen a credit card from a resident and withdrawn money. The administrator said that Employee H came to the facility on multiple occasions and had possession of the resident's wallet, checkbook and car keys. The administrator said that Employee H did not have a Level 2 background screen.
During the same interview, the administrator stated that Employee E, Employee F and Employee G also did not have background screens. The administrator said that Employee E had worked at the facility within the last two months. The administrator said that Employee G had not worked at the facility since 2013. The administrator said that Employee F worked for her "off and on filling in."

On that same date, the surveyor checked the agency's background screen website and confirmed that there were no Level 2 background screens for Employees E, F, G and H.

On that same date, the surveyor reviewed local criminal records and noted that in 2002, Employee H was charged with of a adult. Employee H was also in 2013 due to being charged for stealing a credit card from the resident at this facility.

On the surveyor reviewed criminal records for Employee E. The surveyor noted that Employee E had multiple charges for possession of with intent to sell and prostitution and had been incarcerated in state prison.
On that same date, the surveyor reviewed criminal records for Employee F. The surveyor noted that Employee F had past charges for possession of , giving false information to law enforcement and theft.

On that same date, the surveyor provided the criminal history for Employees E and F to the agency's background screening unit and was advised that both Employee E and Employee F would be found not eligible to provide

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direct care to residents and would not pass a Level 2 background screen.

Unclassified

AHCA
AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2014

Administrator
Adrian Manor
2168 9th Avenue North
Saint Petersburg, FL 33713

Dear Administrator:

Re: **CCR# 2013012918** & **CCR# 2013013071**

This letter reports the findings of two complaint surveys that were conducted on 15- 24, 2014, through by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call **Paul Brown**, HFES, at 727-552-2000.

Sincerely,

FOR Patricia Reid Caufman
Field Office Manager

PRC/kpr

Enclosures: State Form & DPOC

Headquarters
2727 Mahan Drive
Tallahassee, FL 32308
http://ahca.myflorida.com

St. Petersburg Field Office
525 Mirror Lake Drive North, Suite 410 A
St. Petersburg, FL 33701
Phone (727) 552-2000; Fax (727) 552-1161

AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

Better Health Care for all Floridians

ELIZABETH DUDEK
SECRETARY

, 2014

Val Mar Enterprises, INC.
DBA Adrian Manor
2168 9th Avenue North
St. Petersburg, FL 33713
Attn: Valdene Forde, Administrator

Dear .... Forde:

This letter reports finding of a complaint investigation conducted on 15-24, 2014, by representatives of the Agency for Health Care Administration. **Within 5 business days from receipt of this letter, you are directed to comply with the tangible step outlined below in order to correct the deficient practices.** Attached are the deficiencies noted in the investigation.

The investigation resulted in findings of noncompliance with the following area:

1) A 030 – Resident Care – Rights and Facility Procedures – Class II – Your Assisted Living Facility failed to provide a safe environment, free of financial and staff with disqualifying criminal history.

2) A 077 – Staffing Standards – Administrator – Class II – Your facility failed to have an administrator providing appropriate supervision and oversight to insure that residents were receiving adequate care in an environment free of financial The administrator knowingly allowed staff without Level 2 background screens to have access to residents.

3) Z 815 – Background Screens/Prohibited Offenses – Unclassified – Your facility failed to insure that all staff having contact with and providing care to residents had a current Level 2 background screen.

4) A 054 – Medication Records – Class III - Your facility failed to insure staff correctly documented assistance with self-administration of resident medications.

Your facility must comply with the following:

1) All facility staff having contact with and providing direct care to residents **INCLUDING THE ADMINISTRATOR** must be re-trained on resident rights and recognizing neglect and of adults. This training must be provided by a representative of the Department of Elder Affairs or the Department of Children and Families or an approved provider of one of these agencies. You must initiate contact and schedule this training within **5 days of receipt of this letter.**

2) The Administrator must demonstrate active involvement in insuring that residents are receiving adequate care, maintaining a safe living environment for all facility residents and actively following all applicable statutes and regulations. **This shall be completed within 5 days from the date of this letter.**

3) Your facility will insure that all employee files, including any newly hired staff, contain documentation of a current Level 2 background screen indicating the employee is eligible. **This shall be completed within 5 days from the date of this letter.**

   Absolutely no staff without a Level 2 background shall appear on the schedule or have any contact with residents of the facility, resident property or resident living areas.

   The person in 2013 and criminally charged due to the theft of a resident's credit card shall not be allowed at the facility, around the residents or around the residents' property.

4) All staff providing assistance with self-administration to residents must be re-trained in correctly providing assistance with self-administration of medication. The training shall be conducted by a registered nurse or licensed pharmacist using the curriculum provided by the Department of Elder Affairs at their website:

   http://elderaffairs.state.fl.us/doea/pubs/pubs/2012Med_Guide.pdf

   This training must be scheduled within 5 days from the date of this letter.

Please be advised that nothing in this DPOC limits the Agency's authority and responsibility to impose administrative sanctions as provided by law.

Should you have any questions, please contact **Paul Brown**, ALF Supervisor, at 727-552-2000.

Sincerely,

Paul J Brown

for Patricia Reid Caufman
Field Office Manager

L Ford