AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2014

Administrator
Cornerstone At Longwood, The
480 East Church Avenue
Longwood, FL 32750

Dear Administrator:

Re: CCR #2013011100

This letter reports the findings of a state licensure survey that was conducted on , 2014 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after **2014,** to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Lorraine Henry at .

Sincerely,

Theresa DeCanio, RN
Field Office Manager

LH/be
Enclosure

Headquarters
2727 Mahan Drive
Tallahassee, FL 32308
http://ahca.myflorida.com

Orlando Field Office
400 W. Robinson St., Suite S-309
Orlando, FL 32801
Phone (407) 420-2502; Fax (407) 245-0998

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11953542	01/15/2014
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Cornerstone At Longwood (the)	480 East Church Avenue Longwood, FL 32750	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:
St - A - 0165 - 429.23 Fs; 58a-5.0241 Fac - Risk Mgmt & Qa; Adverse Incident Report S-S= D

Specific Tag Findings:

0000-Initial Comments

Complaint inspection CCR#2013011100 was conducted on . . . . . Cornerstone at Longwood had a deficiency found at the time of the visit.

0165-Risk Mgmt & QA; Adverse Incident Report 429.23 FS; 58A-5.0241 FAC

Based on record review and interview the facility failed to ensure an adverse incident report was submitted within one business day when law enforcement conducted an investigation for 1 of 4 sampled residents (#1).

Findings:

Review of the Longwood Police Department Trespass Warning Report dated . . . . . at 14:41 (2:41 PM) revealed the police were called to the facility regarding a visitor causing a disturbance. Met with the administrator upon arrival who advised that resident #1 ' S family member was at the gate attempting to get in. His behavior at the facility the previous day for which law enforcement was called and made no contact, and the administrator requested that he be trespassed against the property. The administrator advised that he came to the facility wanting to have resident #1 sign legal paperwork before a notary. When the administrator advised him that she could not allow this due to his family member ' s diagnosis, and a Power of Attorney on file and in place, he became very agitated, hollering in the hallway, threatening staff members and scaring elderly residents.

The administrator advised that family member #1 currently held POA for resident #1 and that family member #1 also had a restraining order, and family member #2 was named the subject of that order. Dispatch confirmed that the restraining order was valid and active. The officer advised family member #2 of the trespass and that he could be if found on the property after that warning for the crime of trespass. Family member #2 advised that, although he understood, he would be " making phone calls " in order to have the officer and the administrator ' s job because he " knows people " . Family member #2 stated he understood and vacated the property.

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The adverse incident report was requested and was not available.

Interview with the administrator, on at approximately 3:30 PM who stated an Adverse Incident Report was not completed when the police came to the facility for an investigation.

Class III

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